

Arlington Heights Park District

2014-2023
AHPD
Comprehensive Plan





Comprehensive Plan 2014-2023

Adopted

January 25, 1982

Revised

April 9, 1985

March 8, 1988

August 27, 1991

July 26, 1994

June 10, 1997

May 23, 2000

April 22, 2003

April 25, 2006

June 22, 2010

November 25, 2014

July 27, 2021

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July 20, 2021

Dear Resident:

The 2014-2020 Comprehensive Plan represents the collaborative efforts of Arlington Heights residents, Park Board of Commissioners, and Park District staff, to create an action-oriented work plan to guide us over the next five years. The outcome of this effort will help ensure that we preserve and build upon Arlington Heights parks, open spaces, and recreation programming.

The Park District sought input from the community through online surveys. Comments from these surveys, Park District staff, and the Park Board of Commissioners were incorporated into the plan. The draft plan is organized into six goals that identify areas where we will dedicate our energies over the next five years. Three of the goals are externally focused providing active stewardship for the Park District's parks and open spaces; supporting healthy lifestyles and diversity through recreation opportunities; strengthening relationships with the public; maintaining Park District land and facilities. The remaining three goals are more internally focused and are dedicated to building a strong staff and to strengthening structures and systems across the organization to serve our needs more effectively. Given the appropriate resources, we will achieve the entire strategic action plan items listed in the plan.

Thank you for taking the time to be an involved and interested citizen of the Arlington Heights community.

Sincerely,



President

Maryfrances H. Leno
Board of Commissioners

The Arlington Heights Park District, incorporated in 1925, has a long and proud history of service to the residents of Arlington Heights. Located in northwest Cook County, the 16.2 square mile Park District provides open space, facilities and programs through a network of 58 parks on 715.98 acres. Recreational facilities operated by the Park District include one indoor and five outdoor swimming pools, five community centers, a cultural arts center, historical museum, senior center, two indoor tennis clubs, two golf clubs, a recreational lake, and a lighted softball complex. Throughout the year, more than 78,000 people participate in over 3,000 recreation programs.

The Village of Arlington Heights has a well-established reputation as an outstanding community. The area has grown substantially over the last ninety years and there is relatively little undeveloped land in the Park District. The U.S. Census Bureau's, 2020 Census Data reports the population of the Village to be 74,404, a decrease of 2.1% from 2000. Arlington Heights features a strong business community and offers a vibrant economic climate. The Park District continues to study population and economic trends, and the resulting demand on existing programs, facilities, and parks, and makes changes to accommodate the needs of the community.

Significant milestones, since the 2010-2015 Comprehensive Plan was adopted, include the master plans for Camelot, Frontier, Heritage and Recreation Parks, synthetic turf infields on all four baseball diamonds at Melas Park, contribution to the installation of synthetic turf for John Hersey High School Football/Soccer Stadium, a \$400,000 OSLAD grant for the development of Frontier Park, a \$2.5 million Park and Recreational Facility Construction Act (PARC) grant for the renovation of Camelot Park Community Center, renovation and expansion of the Heritage Tennis Club, a \$400,000 OSLAD grant for the development of Lake Arlington, and renovation/expansion and renaming of the Olympic Indoor Swim Center to become the Arlington Ridge Center.

The 2014-2023 Comprehensive Plan was developed to coordinate all facets of the Park District's operation including community needs, land acquisition, programs, facilities, budget, and personnel in an effort to maximize existing resources. The Comprehensive Plan reflects the changing community and the needs of the individuals we serve, and provides information about the proposed course of action the Park District established to meet the residents' needs and wants.

It is important to realize that the Comprehensive Plan is simply a statement of current conclusions of the planning process. It needs to be viewed as an agreed upon program of constructive action, not as a binding contract.

The Comprehensive Plan identifies the major work goals for the next five years which were developed and will be executed by supervisory staff. These objectives are designed to move the Park District forward to meet the ever-changing needs of the community. In determining the future needs, staff utilized the following tools: needs assessment surveys, focus groups, Park Board visioning sessions, supervisory staff brainstorming, program evaluations, resident online survey comments, and industry trends.

The Comprehensive Plan is based on an open process of collaborative thinking, decision-making, and input from the Park District Board of Commissioners and staff, community leadership, and the public. The Plan serves as a work plan that identifies goals the Park District will focus on over the next several years, and outlines specific action strategies that will help accomplish these goals. Specifically identified are initiatives and work needed for the Park District to respond effectively to external conditions, such as demographic and economic changes.

The Comprehensive Plan is an expression of the Park District's future goals and a guide for decision-making and action. The Plan is comprised of six goals, each with strategic initiatives and action strategies.

Goals are areas the Park District will focus over the planning period. The Plan's goals are complementary and support the overall vision, mission, and values.

Strategies are specific topics within each goal that the Park District will focus on to achieve that particular goal.

Action Plan Items are the specific steps the Park District will take to accomplish the goals and strategies. Action plan items will be SMART (specific, measurable, action-orientated, realistic, and time stamped) and provide clear direction on what needs to be accomplished within the planning period.

Together, the goals, strategies and action plan items comprise a picture of what the Park District wants to accomplish with its Comprehensive Plan, along with other development tools and ordinances. They provide direction and serve as a guide for evaluating specific projects and alternatives.

The goals, strategies and action plan items presented in this document are based on: a) input from staff and the Park Board of Commissioners; b) the community surveys and comments; and c) feedback from various public meetings and discussions.

Historical information and demographics are updated to reflect any major changes since 2010.

This Plan encompasses different needs and interests that Park Board and staff considers important enough to investigate and pursue within the next several years; following are general themes found throughout the various goals:

Goal #1 - Financial Resources and Assets

The Park District values the efficient and effective management of land, facilities, staff, services, and partnerships. Over the next several years, the Park District will focus on: identifying best business models to support efficient and effective service and program delivery; optimizing the Park District's organizational model; reviewing policies and procedures; and evaluating the existing fees and charges policies.

Goal #2 - Recreational Opportunities and Facilities

The Park District will provide relevant recreation opportunities that support physical and emotional wellness. The Park District's programs and services encourage health and fitness for all and promote lifelong play, discovery, creativity, and learning. Over the next several years, the Park District will focus on: encouraging physical and emotional wellness; promoting the participation of youth, teens, and seniors; supporting arts, culture, and imaginative play; fostering environmental stewardship; and aligning programming goals with the needs of diverse populations.

Goal #3 - Leadership

The Park District will continue to establish itself as a recognized leader in the community, state and nation through responsive, dedicated service and excellence in management, programming, facility development and maintenance. Over the next several years, the Park District will promote participation in community service organizations and professional organizations promote the Park District's role within the community and sponsor and participate in community projects. It will dedicate itself to studying industry and community trends and to implement cutting edge actions.

Goal #4 - Teamwork

The Park District considers employees its most important resource in carrying out the vision, mission and values of the organization. Over the next several years the Park District will develop employee and workforce capacity and organizational culture to provide the internal foundation needed to successfully serve the public.

Goal #5 - Customer-Focused Service

The Park District will strive to build and sustain trusting relationships by using innovative approaches to engage in dialog with the public. Over the next several years, the Park District will focus on ensuring that the public has the information needed to access facilities, parks, programs, and services, and staff has the information needed to make sound policy, budget, and program decisions. Such information will help ensure that all interactions with the public result in more productive relationships and greater mutual understanding and respect. This information must be used to insure the highest level of service for external and internal customers.

Goal #6 - Stewardship

The Park District will manage its land and facilities in a manner that contributes to public pride and quality of life in Arlington Heights. It values ecological preservation, environmental sustainability, and incorporates these values when making decisions which determine how land and facilities will be maintained and managed. Over the next several years, the Park District will focus on: planning and preventive maintenance; ensuring public safety at parks and facilities; and expanding green management practices.

Established

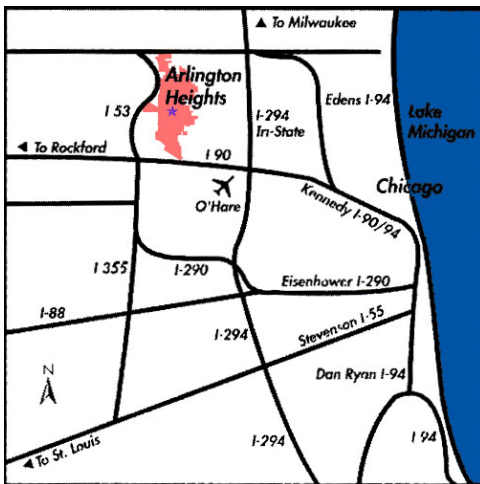
On June 9, 1925, the Arlington Heights Park District was formed with Commissioners Nathaniel Banta, Henry Klehm, Eugene Berbecker, Albert Volz, and Julius Flentie.

Governed

By a five member, volunteer Board of Commissioners, each of whom serves four years. The current Board consists of Maryfran H. Leno, President; Timothy Gelinis, Vice-President; and Robert J. Nesvacil, with one vacant commissioner seat.

Boundaries

The 16.2-square mile District is located in northern Cook County and southern Lake County, 27 miles northwest of downtown Chicago. It lies in Elk Grove and Wheeling Townships and is bordered by Buffalo Grove and Wheeling to the north; Elk Grove Village on the south; on the west by Rolling Meadows and Palatine; on the east by Mt. Prospect. The District serves most of Arlington Heights and small portions of Palatine, Mt. Prospect, Prospect Heights, Rolling Meadows, and Lake County.



Staff

The District has an appointed executive director responsible for administration of the District and 78 authorized full-time staff. The District also employs over 1,100 part-time, seasonal, and temporary workers, and volunteers.

Real Estate

The equalized assessed value of real estate for 2019 is \$3,226,379,740 (most recent available).

Tax Rate

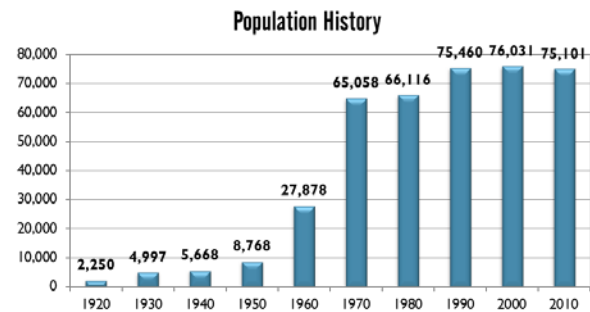
The tax rate for 2019 is .457 per \$100 of assessed value (most recent available).

Fiscal Year Budget

The proposed operating budget for 2021/22 is \$24,299,180. The fiscal year begins May 1 and concludes on April 30.

Population

The Park District's population is approximately 74,404. It's the third largest suburb in Cook County, the eighth largest suburb in the Chicago Metropolitan area and the twelfth largest community in the State of Illinois.



Ethnic Breakdown

The median household income is \$87,790 with an average household size of 2.4 and median age of 44. 88.2% of the population in the village is white, 7.1% are Asian, and 5.7% are Hispanic, and 1.3% are African American ethnicity based on the 2010 census.

Bond Rating

The District issues General Obligation Bonds periodically for capital improvements. In November 2018, the Park District's Aaa bond rating was reaffirmed by Moody's Investors Service. The Aaa rating (highest rating available) will allow the Arlington Heights Park District to issue debt at the lowest possible interest rate as the organization has proven itself to be among the top tier of local governments in terms of financial strength, both in Illinois and nationally. Arlington Heights Park District joins a select

number of high performing park districts at the Aaa rating level.

Programs and Services

The District provides a full range of activities and services year-round. Major recreation programs include athletics, fitness, music, arts and crafts, performing arts, preschool programs, museum programs, swimming, tennis, senior programs, day camps, special events, trips, a before- and after-school program for grade school children called Children At Play (CAP). The District is affiliated with the Northwest Special Recreation Association, and sponsors the Community Band and many other special interest groups.

Park Resources

The District owns 457.42 acres, leases 258.56 acres of land and has 58 parks comprised of community parks, neighborhood parks, play lots, passive and linear parks. Recreational facilities include five outdoor swimming pools, five community centers (each with meeting rooms and five with gymnasiums), a cultural arts center, historical museum, senior center, Forest View Racquet and Fitness Club, Heritage Tennis Club, Arlington Lakes Golf Club, Arlington Ridge Center, Nickol Knoll Golf Club, Melas Park Softball Complex, Lake Arlington's 2.4 mile walk/bike path and 50-acre boating lake, Sunset Meadows driving range, a dog park, athletic fields, and 22 miles of walking paths, 46 ball diamonds (42 Park District, four School District), two football fields and seven dedicated soccer fields (five Park District, two School District), 45 playgrounds, 48 outdoor tennis courts, two dedicated pickleball courts, seven outdoor ice skating rinks, six sand volleyball courts, 31 basketball courts and 17 picnic areas.

Affiliations

The District is affiliated with the National Recreation and Park Association (NRPA), the Illinois Association of Park Districts (IAPD), and the Illinois Park and Recreation Association (IPRA).

Contact

Arlington Heights Park District: 1-847-577-3000;

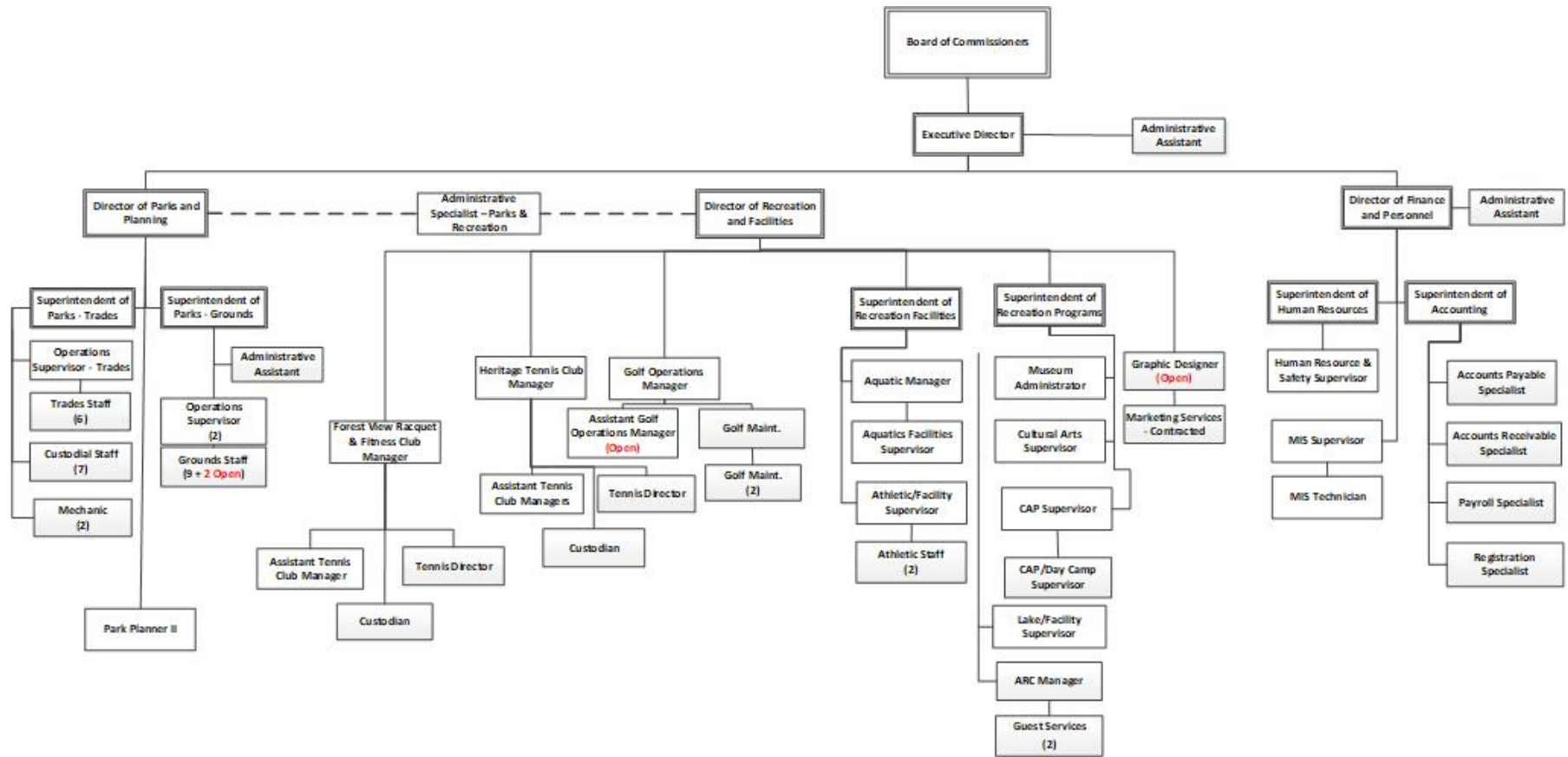
Fax: 1-847-577-3050;

E-mail: comments@ahpd.org.

Web Site

<http://www.ahpd.org>

Organizational Chart



There are a total of 74 filled positions as of March 1, 2021 and a total of 78 positions that are being budgeted for in the upcoming budget. The four positions include a Graphic Designer, two in the parks department grounds staff, and one Assistant Golf Operations Manager.

410 N. Arlington Heights Road
Arlington Heights, Illinois 60004
847-577-3000
www.ahpd.org

Commissioners

President Maryfrances H. Leno
Vice-President Timothy Gelinas
Robert J. Nesvacil
Brian J. Owen

Attorney

Andrew S. Paine, Tressler LLP

Staff

Executive Director
Director of Finance and Personnel
Director of Recreation and Facilities
Director of Parks and Planning
Superintendent of Marketing and Communications
Superintendent of Human Resources
Superintendent of Accounting
Superintendent of Recreation
Superintendent of Recreation
Superintendent of Parks
Superintendent of Parks

Carrie A. Fullerton
Jason S. Myers
Brian E. Meyer
Benjamin M. Rea
Open
Patricia D. Klawitter
Janna Witt
Kristy McCann
Steve Neill
Jennifer Rogers
Jeffery C. Lindstrom



The Arlington Heights Park District

enriches our community by providing quality recreation, parks, facilities, and fun.

We do this by:

- ◆ Ensuring the efficient and effective use of financial resources and Park District assets.
- ◆ Providing innovative recreational opportunities and facilities to meet the diverse programming needs of our community.
- ◆ Continuing the Park District's pursuit of being a community, regional, state and national leader.
- ◆ Promoting an environment of cooperation, collaboration and teamwork.
- ◆ Providing quality internal and external customer-focused service.
- ◆ Providing stewardship of our open spaces and natural resources.

Goal #1 - Financial Resources and Assets

1. Identify and pursue alternative funding to meet public demand.
2. Administer the District finances in a sound and accountable fiscal manner.
3. Provide a safe environment for District visitors and personnel.
4. Acquire/implement a level of technology that enables the Park District to conduct business in a manner which meets public expectation.
5. Reap the benefits of synergy by strategically managing and integrating a customer's point-of-view agency-wide to reinforce the Park District's desired image for the purpose of building long-term relationships.

Goal #2 - Recreational Opportunities and Facilities

1. Plan, finance and develop quality facilities which meet the diverse recreational needs of participants in all age groups.
2. Provide quality recreational programs and services which meet the needs of all age groups, and promote a healthy lifestyle in the community.
3. Provide strategic marketing planning to provide a strong foundation for increasing customer loyalty, brand relevance, and business profitability.

Goal #3 - Leadership

1. Encourage staff to be actively involved in community and professional organizations.
2. Seek out partnerships with other recreation providers within our region.
3. Enhance the District's image through effective and proactive public relations.

Goal #4 - Teamwork

1. Maintain a work environment that facilitates a free exchange of ideas and effective problem solving.
2. Encourage our employees to eagerly participate in meaningful growth opportunities.
3. Adequately train, evaluate, support and provide a qualified team to operate the business of the District at a quality level.

Goal #5 - Customer-Focused Service

1. Maintain effective interaction between Board and staff.
2. Encourage and promote a Park District with excellent inter/intra-departmental communication.
3. Continue quality customer-focused service.

Goal #6 - Stewardship

1. Continue to promote and educate the public on environmental and conservation issues.
2. Protect and actively manage our natural resources.
3. Develop standards for planning and construction of new facilities.

GOAL 1 Financial Resources and Assets



The Park District values the efficient and effective management of land, facilities, staff, services, and partnerships. Over the next several years, The Park District will focus on: identifying best business models to support efficient and effective service and program delivery; optimizing the Park District’s organizational model; reviewing policies and procedures; and evaluating the existing fees and charges policies.

1.1 Identify and pursue alternative funding to meet public demand.

- | | |
|--|---------|
| 1. Develop a comprehensive agency-wide Corporate Partners Program (sponsorships). | 2014/15 |
| 2. Seek funding and in-kind opportunities with existing and new partners. | 2015/16 |
| 3. Establish procedures and processes for identifying, pursuing, and obtaining all possible grant money for construction projects. | 2016/17 |
| 4. Explore new opportunities (including grants) and continue to seek funding and in-kind opportunities with existing and new partners. | 2018/19 |
| 5. Establish procedures and processes for identifying, pursuing, and obtaining all possible grant money for construction projects. | 2018/19 |
| 6. Pursue a grant to implement solar panels at designated park district facilities to conserve energy. | 2019/20 |
| 7. Change the existing court lighting at Heritage Tennis Club to LED by pursuing lighting grant opportunities. | 2019/20 |
| 8. Research any grant opportunities and apply to grants that meet the strategic needs of the agency. | 2019/20 |
| 9. Increase the number of vendors within the p-card system by 10%. | 2019/20 |
| 10. Increase sponsorship revenue and paid advertisements by 10%. | 2019/20 |
| 11. Pursue Public Museum Capital Grant for facility updates and added programming possibilities. | 2020-22 |
| 12. Continue assess Parks and Planning starting salaries to maintain competitive with neighboring parks and recreation agencies. | 2020-22 |
| 13. Continue to expand use of contracted services to free up staff to concentrate on providing quality athletic spaces, safe recreation areas, and community outreach. | 2020-22 |
| 14. Acquiring Sponsorships for AAC, Tour Club and Wood Shop – annual or one-time event sponsorships. | 2020-22 |
| 15. Evaluate concessions operations and produce a net increase of 10%, compared to previous years. | 2020-22 |
| 16. Host NIWSC swim conference in winter 2021 to increase overall program revenue through host stipend, concessions & heat sheet sales. | 2020-22 |

1.2 Administer the District finances in a sound and accountable fiscal manner.

- | | |
|--|---------|
| 1. Oversee financial software conversion. | 2014/15 |
| 2. In conjunction with the financial software conversion, document procedures for all critical functions. Review current processes, streamline where needed with a focus on value to the customer or taxpayer. | 2014/15 |
| 3. Develop succession and organizational plans which address impact of retirements and attrition. | 2014/15 |
| 4. Improve the fitness program net income by 10%. | 2014/15 |
| 5. Continue to evaluate capital projects community center renovations to ensure that the Park District is prepared to go forward, if and when the opportunity arises. | 2015/16 |
| 6. Continue successful and implement new fiscal efficiencies to insure a stable financial future. | 2015/16 |
| 7. Increase concession net profit at Lake Arlington by 20%. | 2015/16 |
| 8. Increase Center Program Net Profit by 20% over the next 3 fiscal years. | 2016/17 |
| 9. Develop a training program to improve custodian communications. | 2016/17 |

GOAL 1 Financial Resources and Assets



- 10. Update record descriptions and classifications to maintain proper disposal requests. 2016/17
- 11. Research new ISP/Phone providers when current contract is up to find best value for our internet/phone needs. 2016/17
- 12. Continue to evaluate capital projects community center renovations to ensure that the Park District is prepared to go forward, if and when the opportunity arises. 2018/19
- 13. Update record descriptions and classifications to maintain proper disposal requests. 2018/19
- 14. Expand the fleet lease program to cycle out aging vehicles, saving the park district funds from reduced repairs and improved fuel economy. 2019/20
- 15. Develop ACH payments for vendors to better process payments and to minimize the number of checks processed. 2019/20
- 16. Create a compensation plan that will be presented to the Board in October. 2019/20
- 17. Collaborate with Marketing Department to secure additional sponsors for Senior Center programs including the Tour Club and Woodshop to off-set costs in these areas. 2020/21
- 18. Expand the fleet lease program to cycle out aging vehicles, saving the park district funds from reduced repairs and improved fuel economy. 2020-22

I.3 Provide a safe environment for District visitors and personnel.

- 1. Develop an extended safety plan for Recreation Park to be included in the District-wide safety plan. 2014/15
- 2. Complete a successful PDRMA Loss Control Review for 2014. 2014/15
- 3. Develop and implement a detailed seasonal facility cleaning. 2016/17
- 4. Inventory park assets with GIS/GPS technology. 2017/18
- 5. Inventory park assets with GIS/GPS technology to provide efficient management and maintenance of park assets. 2018/19
- 6. Finish the capital masterplan and adjust annually as needed to maintain the structure and functionality of the parks and facilities. 2019/20
- 7. Finish the capital masterplan and adjust annually as needed to maintain the structure and functionality of the parks and facilities. 2020/21
- 8. Finalize the Operations and Procedures Manual for the ARC. 2020-22
- 9. Continue to manage the capital masterplan and adjust annually as needed to maintain the structure and functionality of the parks, facilities, and open spaces. 2021/22

I.4 Acquire/implement a level of technology that enables the Park District to conduct business in a manner which meets public expectation.

- 1. Upgrade all server operating systems to newest versions, consolidating server use and decreasing the number of active servers. Create a new AHPD domain. 2014/15
- 2. Develop the automated inspection reporting functions of the District's maintenance reporting system software and institute its use. 2014/15
- 3. Learn ArcGIS software and use to obtain residents' addresses for notifications of upcoming projects. 2014/15
- 4. Develop a district-wide Technology Plan. 2014/15
- 5. Implement new golf tee time reservation system 2014/15
- 6. Add a debit card feature to pool passes. 2014/15
- 7. Implement a new payroll/HRIS system (as part of the new financial software system) and provide training to end users. 2014/15
- 8. Implement E-Verify to streamline I-9 and Social Security verification. 2015/16
- 9. Research options for improving online registration and memberships 2015/16
- 10. Research the feasibility of integrating the ahpd.org website with the District's online registration system. 2015/16
- 11. Develop a digital dashboard for supervisors to track key performance indicators. 2015/16
- 12. Research, develop then implement a centralized system for collecting, analyzing and 2015/16

- reporting customer satisfaction feedback across the agency.
13. Create a janitorial supply management system. 2015/16
 14. Investigate tree management programs that employ GPS and GIS mapping. 2015/16
 15. Create and implement a rewards/loyalty program for patrons of the AHPD. 2015/16
 16. Implement pay cards as a payment option for staff. 2015/16
 17. Create electronic inspections for playgrounds, athletic fields, facilities and special features. 2015/16
 18. Computerize the memorial program so data is easily accessible and is more efficient to assist customers. 2016/17
 19. Implement a District-Wide facility reservation system, include the ability to track facility attendance, and provide better analysis of facility capacity. 2016/17
 20. Research increasing the use of point-to-point wireless networking equipment bringing network access to remote locations without adding new cabling/infrastructure. 2017/18
 21. Identify options for improving or replacing the current tennis court reservation system. 2018/19
 22. Implement a fully integrated fleet tracking software program. 2018/19
 23. Create and implement a rewards/loyalty program for AHPD patrons. 2018/19
 24. Convert the District's current inspection program from paper forms to electronic format. 2018/19
 25. Develop a pickle ball punch card system that could work at both Pioneer and the new recreation center. Ideally 30 participants would take advantage of this new system. 2019/20
 26. Develop on-line registration option for garden plots. 2019/20
 27. Through Activenet, create all birthday party package types and add-ons as part of the resource scheduler functionality to eliminate physical paperwork. 2019/20
 28. Create a long term computer and technology replacement plan that includes computers, witches, computers, and printers. 2019/20
 29. Explore and recommend a method to count actual users on the lake path. 2020-22
 30. Get Garden Plot pre-registration in an on-line format. Create / develop an online, pre-registration option for garden plots. 2020-22
 31. Through Activenet, create all birthday party package types and add-ons as part of the resource scheduler functionality to eliminate physical paperwork. 2020-22
 32. Increase vendor payment via ACH by 15%. 2020-22
 33. Increase purchasing card use by 10% 2020-22
- I.5 Reap the benefits of synergy by strategically managing and integrating a customer's point-of-view agency-wide to reinforce the Park District's desired image for the purpose of building long-term relationships.**
1. Develop a compelling tournament package that includes both indoor tennis clubs to submit strong tournament bids for higher level events. 2014/15
 2. Research new ways for customers to navigate the online program guide and provide electronic assistance in finding suitable programs for individual family schedules. 2016/17
 3. Update Banquet facilities and clubhouse to reflect the image of AHPD as one of the highest-ranking and quality-conscious park districts in Chicago. 2017/18
 4. Develop a plan for ongoing review of documents (Policy Manual, Procedure Manual, Job Descriptions, and Safety Manual). 2019/20
 5. Update the Finance Department Procedure Manual. 2019/20
 6. Review/evaluate all printer service contracts and repairs expenses in an effort to 2019/20

GOAL 1 Financial Resources and Assets



- establish long term sustainability.
- 7. Update the Finance Department Procedure Manual. 2020-22
- 8. Develop a plan for ongoing review of documents (Policy Manual, Procedure Manual, Job Descriptions, and Safety Manual). 2020-22

GOAL 2 Recreational Opportunities and Facilities



The Park District will provide relevant recreation opportunities that support physical and emotional wellness. The Park District's programs and services encourage health and fitness for all and promote lifelong play, discovery, creativity, and learning. Over the next several years, the Park District will focus on: encouraging physical and emotional wellness; promoting the participation of youth, teens, and seniors; supporting arts, culture, and imaginative play; fostering environmental stewardship; and aligning programming goals with the needs of diverse populations.

2.1 Plan, finance and develop quality facilities which meet the diverse recreational needs of participants in all age groups.

1.	Create an accurate boundary map of the entire Park District.	2014/15
2.	Develop an intensive verticutting and topdressing program on golf greens to improve quality.	2014/15
3.	Design and construct new back tee areas at Arlington Lakes Golf Club to increase yardage length and make the golf course more challenging.	2015/16
4.	Reconstruct labor intensive sand traps at Arlington Lakes Golf Club with sod to reduce costs and speed up play.	2015/16
5.	Provide expanded services at Olympic Indoor Swim Center, expand to include gym, fitness components, indoor walking track and multipurpose rooms.	2018/19
6.	Develop a business plan to renovate Forest View fitness room into an athletic training facility.	2019/20
7.	Research and implement golf simulator use in current racquetball courts at Forest View in conjunction with golf staff.	2019/20
8.	Increase lesson program participation numbers at Heritage Tennis Club by 5%.	2019/20
9.	Expand the North School Park holiday displays by fabricating another set of multi-colored trees and illuminating the perimeter of the Administration Center.	2020-22
10.	Continue to build relationships with PE teachers and HS coaches to create programming specifically for future and current recreational tennis players at Heritage Tennis club.	2020-22
11.	Create new events for Arlington Lakes Clubhouse during slower months of January and February to increase restaurant revenue by 10% during those months.	2020-22
12.	Pursue Public Museum Grant for facility updates and new programming opportunities.	2020-22
13.	Create 5-year plan for Museum for the years 2021-2026.	

2.2 Provide quality recreational programs and services which meet the needs of all age groups, and promote a healthy lifestyle in the community.

1.	Coordinate with all community partners to implement the agreement with GP Red for the Healthy Communities Surveillance and Management Project.	2014/15
2.	Create an action plan with the Program Coordinator for the new program, Birthday Parties at the Museum, to incorporate into the Museum's program offerings.	2014/15
3.	Plan a new December special event to bring in at least 50 attendees the first year.	2014/15
4.	Re-evaluate the gymnastics registration process in conjunction with the Rolling Meadows Park District.	2014/15
5.	Implement Spin classes into our fitness programming.	2014/15
6.	Evaluate District-wide preschool offerings. Determine if there is duplication of services and review ways to streamline programming for this age group.	2015/16
7.	Evaluate Museum program offerings.	2015/16
8.	Research and develop a long term plan for the second floor fitness space at Forest View.	2015/16
9.	Investigate offering additional à la carte options for day camp program participants.	2015/16
10.	Evaluate the dance companies to determine how and in what form they fit into the dance program's future.	2015/16
11.	Increase number of teams in adult volleyball to consistently have over 40 teams per	2015/16

GOAL 2 Recreational Opportunities and Facilities



- season.
12. Research the possibility of erecting a "bubble" over three outdoor courts at Forest View to determine capacity for growth of indoor programming. 2015/16
 13. Implement 1-day skills challenge events in different sporting and age categories to be held at Frontier Park. 2015/16
 14. Offer five new health and wellness programs yearly for youth ages 6-12. 2015/16
 15. Investigate possibility of a 4-tiered swim team program that ties in to the Arlington Muskie Swim Team loyalty program. This may include time trial tryouts. 2016/17
 16. Explore giving each outdoor pool a theme in order to strengthen their positioning as a destination for relaxation and fun. 2016/17
 17. Develop a marketing plan for fitness programming to promote/market programs to new and current participants. 2015/16
 18. Increase program revenue by 10% and concession net profit 20% each year at Lake Arlington. 2016/17
 19. Implement cooperative programming between the Senior Center and other District facilities. Research possibility of creating a partnership with both District Golf Courses to offer joint programming. 2016/17
 20. Explore options to increase the amount of recreation programming space available to the community. 2016/17
 21. Evaluate feasibility of Senior Center satellite programming. Establish 2-part workshops in which one class would meet at Park District facility and second class would meet at Senior Center. Review pricing to avoid internal competition. 2016/17
 22. Market and expand the community gardens program with the re-opening of Frontier Gardens. 2016/17
 23. Recruit volunteer assistant coaches for travel teams along with team managers for each team. Coaches will be recruited from the house program. 2017/18
 24. Study the department's program offerings to eliminate unsuccessful programs and offer new fun and innovative programs in their place. Offer a minimum of 20 new programs or opportunities per year. 2018/19
 25. Achieve the community reputation of offering the best instructional and developmental golf programs in the area while increasing revenue from instruction programs by 50%. 2018/19
 26. Explore options to increase the amount of recreation programming space available to the community. 2018/19
 27. Evaluate preschool program offerings District wide. 2018/19
 28. Study the recreation program offerings to eliminate dead weight programs and offer new, fun, and innovative programs in their place. 2018/19
 29. Develop and execute a fitness contest to both grow attendance at group fitness classes and engage current members during Fall Session 2019. 2018/19
 30. Offer two new enrichment programs for CAP students during the 2019-20 school year. 2018/19
 31. Create and implement a program for students to attend when local school are closed due to inclement weather for the 2019-20 school year. 2018/19
 32. Develop a program evaluation for cultural arts that is given at the conclusion of class. Address feedback and increase repeat customers by 5% during the fall and winter program sessions 2019-20. 2018/19
 33. Create and offer one new senior program each program session beginning for the fall 2019 session. Include varied times and locations to meet needs of all active adults. 2018/19
 34. Increase rounds at Arlington Lakes by 5% to 42,000. 2018/19
 35. Increase rounds at Nickol Knoll 8% by utilizing a segmented marketing database to increase visibility. 2018/19

GOAL 2 Recreational Opportunities and Facilities



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| 36. Plan a new fall themed program to bring in 50 participants. | 2018/19 |
| 37. Implement a spring holiday themed special event that brings in 80 participants such as dog egg hunt (dog park special event) or lunch/ brunch with Easter Bunny (to be at golf course) | 2018/19 |
| 38. Create a youth/teen pickle ball program/league that would have 20 participants each season. | 2018/19 |
| 39. Create three new scouts programs. | 2018/19 |
| 40. Collaborate with birthday party program supervisors to develop one "nature/outdoor" themed birthday party package and secure 5-10 reservations during the 2019-20 fiscal year | 2018/19 |
| 41. Develop three environmental science enrichment "program in a box" courses to be piloted at one CAP site in '19-'20 fiscal year | 2018/19 |
| 42. Collaborate with AHPD Preschool supervisor and Illinois Premier Alliance (IPA) and offer, promote and run Pre-K Soccer classes before/after the preschool classes at each AHPD Community Center. Goal would be one new class each school year season for a total of 12 new classes. | 2018/19 |
| 43. Collaborate with IPA and offer, promote and run new programs on weekday evenings and weekends at Poe and Betsy Ross schools for 50 new participants. | 2018/19 |
| 44. Create and implement an outdoor summer high school boy's 3v3 basketball league with a minimum of eight teams, utilizing the outdoor basketball courts at Frontier Park. | 2018/19 |
| 45. Collaborate with other recreation staff to create and implement new recreation programming at the new recreation center. New programming ideas would include one day tournaments such as youth dodgeball, pickle ball, and 3v3 basketball. | 2018/19 |
| 46. Hold a Christmas in July pool event to be held at one outdoor pool to increase daily paid attendance & revenue at the pool. | 2018/19 |
| 47. Conduct premium semi-private swim lessons with a high-caliber swim instructor to increase swim lessons revenue by 10% in Spring 2020. | 2018/19 |
| 48. Develop and offer two new birthday party package types and successfully hold at least five parties of that type. | 2018/19 |
| 49. Offer two new enrichment programs to CAP program for the 2020-2021 school year. | 2020/21 |
| 50. Create and offer one new early childhood program each season with varied times and locations. | 2020/21 |
| 51. Offer two new enrichment programs for CAP students during the 2020-2021 school year. Develop district template for program evaluations given at the conclusion of each session. | 2020-22 |
| 52. Address feedback and increase repeat customers by 5% during fall and winter program sessions 2020-2021. | 2020-22 |
| 53. Create and offer one new early childhood program each program session beginning fall 2020. Include varied times and locations to meet both working and nonworking parents. | 2020-22 |
| 54. Promote and create at least three new golf lesson programs utilizing available technology to increase instruction revenue by 7-10% at Arlington Lakes. | 2020-22 |
| 55. Work to offer additional dance and art programming at other facilities, such as Camelot and ARC. | 2020-22 |
| 56. Produce at least one off-site theatre production in a larger venue to allow for larger cast and attempt to hold onto older program participants. | 2020-22 |
| 57. Increase enrollment in scout programs at the centers and lake by 20%. | 2020-22 |
| 58. Develop a home school series of programs with our current roster of contractual instructors such as All Star Sports, and Jelly Bean. | 2020-22 |
| 59. Provide at least three new programs for '20-'21 and increase net program revenue by \$5,000 (or at least maintain given light of recent events and losing this spring's significant | 2020/21 |

GOAL 2 Recreational Opportunities and Facilities



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| center program revenue). | |
| 60. Coordinate Youth Basketball to convert 1st/2nd Grade to 3v3. This would allow more touches on the ball, easier to teach fundamentals with 6 on court rather than 10, and help create more practice times. | 2020-22 |
| 61. Organize a boys/girls youth basketball travel league that would have tryouts, uniforms, and a tournament. | 2020-22 |
| 62. Collaborate with other recreation and athletics staff to create new, and expand on current recreation programming at the new Arlington Ridge Center. New programming ideas could include one day tournaments such as youth dodgeball, adult /youth volleyball, and pickle ball. Expansion or increase in participant enrollment for current classes would include Indoor T-ball, badminton, Bulls classes, and instructional pickle ball classes. | 2020-22 |
| 63. Promote & continue to conduct swim lessons at a quality level to increase swim lessons revenue by 10% in FY 2020/21. | 2020-22 |
| 64. Increase team registration on winter Muskies by 30% and on Otters by 50% to increase overall program revenue and net 40%. | 2020-22 |
| 65. Create an 8 week lessons plan for beginner & intermediate water polo class program to increase water polo revenue by 10% in fall 2020. | 2020-22 |
| 66. Create and implement two new fitness events: Wine & Yoga and Fitness Dance Party. | 2020-22 |
| 67. Work with ARC Personal Training staff to develop a quality dry-land training program to be held during Muskies "well" time on deck/in studio B when available. | 2021/22 |
| 68. Continue to develop and program Lake Arlington to maximize the space and make it a regional destination. | 2021/22 |

2.3 Provide strategic marketing planning to provide a strong foundation for increasing customer loyalty, brand relevance, and business profitability.

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| 1. Develop and implement individual marketing plans for major initiatives, changes in District practices/programs and priority recreation program areas to address low awareness levels, shrinking revenues and/or participation levels. | 2014/15 |
| 2. Develop and implement an agency-wide assessment strategy to evaluate communication efforts: Program Guide, E-communications, Website, HotSpot, and other outbound communications. | 2014/15 |
| 3. Work with the Marketing Department to conduct a customer focus group on the effectiveness of our seasonal brochure and make appropriate changes. | 2014/15 |
| 4. Upgrade the club's e-newsletter to identify with the Park District's brand and increase readership. | 2014/15 |
| 5. Re-evaluate with tennis club staff and Marketing Department; the clubs' branding images developed in 2011 and take marketing efforts to a second level. Evaluate current strengths of each facility, staff, programming and opportunities and develop/implement a plan best suited for each facility to increase memberships and lesson participation and overall exposure through these marketing efforts. | 2014/15 |
| 6. Develop Marketing Plan to target customers outside the Senior Center. Target audience should be patrons that have not participated in Park District Senior Center Programming. Marketing brand should be geared towards more active participants in the 50-70 age group. Marketing Plan should include active branding campaign for the Park District Programs at the Senior Center. | 2014/15 |
| 7. Create a District-wide athletic field rental guide/pamphlet. | 2014/15 |
| 8. Implement color change for AHPD Soccer program (ACES). | 2014/15 |
| 9. Create and develop a Pool Birthday Parties marketing plan to enhance patron awareness of offerings and increase revenue for parties. | 2015/16 |
| 10. Standardize all signage in the building so patrons can easily recognize Park District | 2015/16 |

GOAL 2 Recreational Opportunities and Facilities



- programs. Replace both permanent and temporary signs. Create template that can be used for all signage.
11. Develop and implement an Aquatic marketing plan that encompasses all the different facets of Aquatics. 2015/16
 12. Evaluate Academy and Quickstart programming to determine the effectiveness of current programs, and to determine if changes are necessary to maintain long-term growth. 2016/17
 13. Create brochures/marketing material to help promote programs and increase participation in all adult basketball, football, softball programs with a targeted increase of 10 football teams, 4 basketball teams per session, and 6 softball teams in each session (spring, summer, fall). 2016/17
 14. Re-evaluate both tennis clubs' branding images developed in 2011 and take the marketing efforts to a second level. 2018/19
 15. Work with Marketing Department to develop a cultural arts logo and brand within the park district to give loyal users a group they are proud of. Have in place by Winter 2020. 2019/20
 16. Market the patio at Arlington Lakes to increase utilization for outside events and increase profitability by 20%. 2019/20
 17. Increase Festival Room and weekday/business meeting rental by 10%. 2019/20
 18. Revise liquor license at Nickol Knoll to increase sales variety and market packages for two additional rentals per month. 2019/20
 19. Hold a customer appreciation day with discounted pool entry fees either 50% off or \$1 for residents to encourage people to visit our outdoor pools and increase attendance & revenue at the pools. 2019/20
 20. Implement a new marketing automated workflow platform. 2020/21
 21. Collaborate with Marketing staff to develop new Preschool promotional pieces to increase exposure to program. 2020/21
 22. Utilize new cultural arts logo throughout programming, marketing materials and on items for purchase to create fresh excitement for programs. 2020/21
 23. Work with Marketing Department, ARC Staff, and Senior Center; to create / develop a pickleball webpage to direct and simplify customer inquiries. 2020/21
 24. Redesign the rental webpages, create a staff resource for rentals, and design a training module for Guest Services staff. 2020/21
 25. 2020/21
 26. Work with marketing to create a Personal Training website. 2020/21
 27. Enhance our ability to segment better using our IDEV Email American Eagle platform. 2020-22
 28. Increase engagement on social media channels by 10%. 2020-22
 29. Increase inbound user/visitor volume to our websites by 10%. 2020-22
Increase lead capture on our AHPD website by 10%. 2020-22
 30. Evaluate the program guide and how it is delivered to community to increase ROI without sacrificing registration revenue or customer satisfaction. 2020-22
 31. Recruit and hire a new Graphic Designer. 2021/22

GOAL 3 Leadership



The Park District will continue to establish itself as a recognized leader in the community, state and nation through responsive, dedicated service and excellence in management, programming, facility development and maintenance. Over the next several years, the Park District will promote participation in community service organizations and professional organizations promote the Park District's role within the community and sponsor and participate in community projects. It will dedicate itself to studying industry and community trends and to implement cutting edge actions.

3.1 Encourage staff to be actively involved in community and professional organizations.

1. Actively engage and establish relationships with individuals at the Village of Arlington Heights and other similar agencies and groups. 2014/15
2. Get involved in a community or professional organization. 2014/15
3. Review and assess staff involvement in suitable community organization(s) and research the benefit, both personally/professionally and to the Park District. 2016/17
4. Actively engage and establish relationships with individuals at the Village of Arlington Heights and other similar agencies and groups 2018/19
5. Review and assess with staff; suitable community organizations(s) to become involved with; that will be of benefit to the District. 2018/19
6. Identify different community/professional groups and work with staff to become members. 2019-22

3.2 Seek out partnerships with other recreation providers within our region.

1. Establish racquetball as a club level sport for junior players by partnering with local area high school personnel. 2014/15
2. Develop a joint swim safety program with SD25 and the YMCA that will teach non-swimmers how to be safe in and around the water. 2014/15
3. Review and evaluate effectiveness of Park District advisory committees. 2014/15
4. Investigate a partnership with the Palatine Park District to run their spring, summer, and fall outdoor tennis programs. 2015/16
5. Develop partnerships with Arlington Heights business and organizations. 2015/16
6. Partner with athletic programs such as soccer, baseball, etc. to provide sports specific personal training utilizing the fitness staff/areas of the club. 2016/17
7. Approach local businesses to participate in day camp or preschool programming by giving demonstrations, lectures, or donating products. 2016/17
8. Review and evaluate effectiveness of Park District advisory committees. 2018/19
9. Work with other park district museums and/or historical societies to cross-promote programs and events to increase exposure and visitors. Seek out one partnership during the fall and/or winter 2019-20. 2019/20
10. Partner with neighboring park districts and villages to share resources where appropriate to save each agency funds. 2019-22
11. Development an emergency response plan with our community partners to understand our response during a time of crisis. 2020-22
12. Create a formal succession plan for the parks and planning department to provide opportunity for employees to advance as leadership roles become available. 2020-22
13. Establish a professional services database of architects, engineers, surveyors, and construction managers that the agency can utilize as needed 2020-22
14. Develop and implement a Parks and Planning internship program with local community colleges and high schools. 2020-22

3.3 Enhance the District's image through effective and proactive public relations.

1. Implement standardized templates for marketing collateral (flyers, fact sheets and tri-fold brochures) that are easily updatable by staff district-wide. 2014/15
2. Establish relationships with local middle school personnel, and investigate the creation of 2014/15

GOAL 3 Leadership

- an annual community wide Tennis Play Day at those schools using support materials from the USTA.
3. Successfully implement a District-wide Customer Satisfaction program that positively impacts all customer contacts and improves the quality of service. 2014/15
 4. Develop an updated program evaluation process and form. 2015/16
 5. Improve ability to produce standardized templates for in-house use by seeking training opportunities and conducting benchmark research. 2015/16
 7. Develop a marketing plan for fitness programming to promote/market programs to new and current participants. 2014/15
 8. Be the liaison to Frontier Days Committee and provide a minimum of one new event/program per year. 2014/15
 9. Develop a document that outlines the design intent for interior wayfinding and promotional signage to include terminology, hierarchy of messaging, fonts and branding specifications. 2016/17
 10. Research and present recommendations to update facility identification signs District-wide to include materials, parts, fabrication, construction, mounting and installation details. 2016/17
 11. Lead intergovernmental communication with school districts by meeting with administration on an annual basis. 2018/19
 12. Lead intergovernmental communication with school districts by meeting with administration on an annual basis. 2018/19
 13. Develop an updated program evaluation process and form. 2018/19
 14. Develop and implement an HR branding strategy that enhances the district's presence to potential talent and existing employees. Measurements would include quality of hires, brand awareness, employee referrals, applicant experience, and retention rates. 2019/20
 15. Maintain a high level of employee satisfaction with the AHPD as an employer. Measures by conducting a baseline employee satisfaction survey and repeat bi-annually to ensure satisfaction level is at an acceptable level. 2019/20
 16. Celebrate the 25th anniversary of Nickol Knoll Golf Club with special events during July to increase revenues 5% during the month. 2020/21
 17. Update Heritage Tennis Club front desk training and reference materials. Provide ongoing updates for front desk staff on a monthly basis or prior to each registration. 2020-22
 18. Develop Incentive Benefits for Patrons to receive cost savings for being repeat users. (Examples: Sign up for six tours at one time, get a \$5 discount coupon for the Gift Store. Note: Tour members buy a lot of merchandise on tour days; buy a 10 visit pass to the Wood Shop get one visit free; sign up for 3 art classes at one time, get one Open Art Studio visit free, etc.) 2020-22
 19. Grow the ARC's Social Media outlet followers to 500-1,000 for each of the following: Facebook, Twitter, Instagram. 2020-22
 20. Develop and implement an HR branding strategy that enhances the district's presence to potential talent and existing employees. Measurements would include quality of hires, brand awareness, employee referrals, applicant experience, retention rates. 2020-22
 21. Maintain a high level of employee satisfaction with the AHPD as an employer. Measures by conducting a baseline employee satisfaction survey and repeat bi-annually to ensure satisfaction level is at an acceptable level. 2020-22

GOAL 4 Teamwork



The Park District considers employees its most important resource in carrying out the vision, mission and values of the organization. Over the next several years the Park District will develop employee and workforce capacity and organizational culture to provide the internal foundation needed to successfully serve the public.

4.1 Maintain a work environment that facilitates a free exchange of ideas and effective problem solving.

1. Produce a series of CMS and Email Broadcast training videos using ScreenFlow to strengthen self-service learning opportunities for content contributors. 2014/15
2. Achieve Automotive Service Excellence (ASE) Master Technician status. 2014/15
3. Implement a half-hour weekly meeting with Davis 2 staff on Tuesday mornings to open up discussion and share ideas. 2014/15
4. Establish and implement a job timeline and duties for the cultural arts assistant position to give that position more self-reliance and responsibility in the cultural arts department. 2014/15
5. Develop career paths for all applicable full-time positions and tie into succession plans. 2018/19
6. Conduct regular outreach discussion with all departments by attending staff meetings and visiting all facilities by the finance team. 2019/20
7. Utilizing the guidance and expertise of Human Resources, promote a healthy team atmosphere and attitude for Parks and Planning Department. 2020-22
8. Continue to work with the Recreation team to better understand individual and shared responsibilities in areas of programming crossover. 2020-22
9. Host interdepartmental meetings at Heritage Tennis Club to facilitate planning and sharing of information. 2020-22
10. Enable IM on Exchange/Outlook. In an effort to increase staff communication IT would like to research what network and PC resources are needed/used to, including server CPU/memory usage and bandwidth usage. Implement and document employee usage policy to ensure proper usage and IM content. Figure out if content can/is/should be filtered and reviewed by the proper staff. 2020-22

4.2 Encourage our employees to eagerly participate in meaningful growth opportunities.

1. Obtain Certified Park and Recreation Professional (CPRP) certification to expand qualifications beyond fleet maintenance. 2014/15
2. Establish a training program to prepare Parks and Planning staff to obtain a Commercial Driver's License and safely drive District vehicles requiring a CDL. 2014/15
3. Research and implement a plan for teaching staff to attend continuing education workshops. 2015/16
4. Develop career paths for all applicable full-time positions and tie into succession plans for key positions. 2015/16
5. Acquire CPRA and Certified Pool Operator certifications. 2015/16
6. Promote staff growth within AHPD to encourage development in their fields of expertise. 2016/17
7. Develop career paths for all applicable full-time positions and tie into succession plans. 2018/19
8. Promote cross training within the Parks Department to succession plan and promote growth of employees. 2019/20
9. Promote cross training within the Parks Department to succession plan and promote growth of employees. 2019/20
10. Budget for continuing education opportunities to keep staff at the cutting edge of their areas of responsibility. 2020-22
11. Collaborate with the Fitness Supervisor to program outdoor fitness at the Lake using either the new outdoor equipment or open green space. 2020-22
12. Work with Envirogroup to fill any unused garden plots, and / or environmental programming at / or in-conjunction with the garden plots. 2020-22

GOAL 4 Teamwork

4.3 Adequately train, evaluate, support and provide a qualified team to operate the business of the District at a quality level.

1. Employ a full time Assistant Program Manager qualified to train, evaluate and supervise the tennis club's teaching staff that will grow and improve the quality of the lesson and league programs. 2014/15
2. Coordinate the District's submission for Distinguished Accredited Agency with IPRA/AIPD. This includes distribution of all required information to staff, collection of required documents, and scheduling of any meetings. 2014/15
3. Develop a training curriculum to provide better trained and qualified summer tennis instructors. 2014/15
4. Research and develop a custodian handbook. 2014/15
5. Prepare and install new front desk training and reference materials. Update front desk manual by utilizing input from current desk staff and objective staff such as interns and new hires. Evaluate effectiveness of paper reference materials vs. on-line information. 2014/15
6. Establish a training list and plan for all cultural arts staff so they are equipped and up to date with safety skills needed for the district's community centers and facilities. 2014/15
7. Develop a new single staff evaluation for all Aquatic part-time-staff. 2014/15
8. Research and develop a coaching staff curriculum program for all swim team staff. 2015/16
9. Evaluate and implement improvements to Parks & Planning Department job descriptions and organizational structure. Establish a sound Parks & Planning employee succession plan and provide guidance to employees for career planning and goal setting. 2015/16
10. Establish a sound Parks & Planning employee succession plan and provide guidance to employees for career planning and goal setting. 2015/16
11. Develop and institute training programs for supervisors and front line maintenance staff to improve their ability to utilize the District's maintenance reporting system. 2015/16
12. Design a training program for part-time staff. 2015/16
13. Develop a Parks and Planning Internship program 2015/16
14. Utilizing the Star 12 National Seminar package that the Museum Administrator holds, require part-time staff to take 3 to 5 one-hour webinars throughout the year to enhance their training and help them with areas they need to grow; which will then be a benefit to Museum and the Park District. 2015/16
15. Require all soccer referees to become certified referees within the first 12 months of hiring and reset the pay scale to show a more linear raise in pay tied to an employee's number of years of service. 2015/16
16. Develop an online New Employee Orientation program available on the InfoSpot that will be an acceptable alternative for employees who are unable to attend an in person New Employee Orientation session. 2015/16
17. Analyze registrar position(s) at Pioneer Park to best meet the needs of the District, supervisors, and operations at Pioneer Park. 2015/16
18. Develop a training program to improve custodian communications. 2016/17
19. Develop and institute a program for skill cross training and transition planning for trades workers. 2016/17
20. Evaluate and implement improvements to Parks & Planning Department job descriptions and organizational structure. 2018/19
21. Establish a sound Parks & Planning employee succession plan and provide guidance to employees for career planning and goal setting. 2018/19
22. Develop a training program to improve custodian communications. 2018/19
23. Review the new employee orientation and develop an enhanced orientation process. 2019/20

GOAL 4 Teamwork



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| 24. Establish and implement a regular training schedule through the Safety Committee that will address annual training requirements. | 2019/20 |
| 25. Create staff recognition program for CAP staff to create unity and buy-in for staff for 2021-2022 school year. | 2020-22 |
| 26. Update all finance procedures to include new software procedures. | 2020-22 |
| 27. Review and update all financial reports generated for staff. | 2020-22 |

GOAL 5 Customer Focused Service

The Park District will strive to build and sustain trusting relationships by using innovative approaches to engage in dialog with the public. Over the next several years, the Park District will focus on ensuring that the public has the information needed to access facilities, parks, programs, and services, and staff has the information needed to make sound policy, budget, and program decisions. Such information will help ensure that all interactions with the public result in more productive relationships and greater mutual understanding and respect. This information must be used to insure the highest level of service for external and internal customers.

5.1 Maintain effective interaction between Board and staff.

1. Design an Annual Museum Open House to raise awareness with our internal customers (fellow AHPD staff and trustees) and possibly to the museum's fellow entities (Village staff and trustees, and Historical Society Board members); to coincide with an exhibit. 2014/15
2. Design, implement and evaluate, on an annual basis, a long range planning survey to determine the consensus vision of the Board of Commissioners and the appropriate direction for the Arlington Heights Park District. Share this information with the Board at a Committee of the Whole meeting. 2014/15
3. Design, implement and evaluate, on an annual basis, a long-range planning survey to determine the consensus vision of the Board of Commissioners. 2018/19
4. Conduct a Board workshop to define the direction of the agency. 2020-22

5.2 Encourage and promote a Park District with excellent inter/intra-departmental communication.

1. Implement a new online Get Help Desk designed to streamline Marketing and IT requests. 2014/15
2. Act as a leader to help the community understand changes in programs, staffing, etc. at AHPD that have occurred within the past 12-18 months. 2014/15
3. Use DISC profiles to build work relationships throughout the District. 2018/19
4. Host interdepartmental gatherings to facilitate understanding of job responsibilities and getting to know coworkers. 2019/20
5. Create an electronic system to record and track training and certification and to send reminders for renewals. 2019/20
6. Continue to develop and program Lake Arlington to maximize the space and make it a regional destination. 2020/21
7. Research and implement a file management system to organize all planning documents into a central location to improve internal efficiencies. 2020-22
8. Enhance the Volunteer Program with a designated staff member to coordinate all opportunities for the public to volunteer across the District. 2020-22
9. Host interdepartmental gatherings to facilitate understanding of job responsibilities and getting to know coworkers. 2020-22

5.3 Continue quality customer-focused service.

1. Develop a Customer Service Plan for Recreation and Facilities Department. 2014/15
2. Develop and implement customer service standards used by all department staff. 2014/15
3. Evaluate and plan an additional "Santa" special event to help offset the overwhelming demand of Polar Express. 2014/15
4. Conduct an HR Audit to ensure our processes and practices meet best HR practices standards. 2014/15
5. Implement new point of sale program for golf operations to increase staff efficiency, better reporting capabilities, and more marketing opportunities. 2014/15
6. Develop a Customer Care Manager position in the Recreation & Facilities Department. 2015/16
7. Investigate a bonus program for the golf maintenance supervisors to keep in line with the golf operations supervisors. 2015/16

5.3 Continue quality customer-focused service.

8.	Increase concession net profit at Lake Arlington by 20%.	2015/16
9.	Develop a marketing plan for the arts camp, including evaluations and a new brand for the program.	2015/16
10.	Increase the number of community center birthday parties by 15% over the next two years.	2015/16
11.	Drive pool pass sales earlier in the year and have a time frame for a special sale that provides motivating savings to the customer.	2015/16
12.	Research and develop a plan to create more of a "resort" experience for guests at our Aquatic facilities.	2015/16
13.	Explore and write a staff report on the feasibility of reconfiguring all websites using responsive web coding to optimize them for all devices. i.e. computers with all different size monitors, mobile phones, tablets, etc.	2016/17
14.	Develop a communication plan for North School Park rentals including an updated flyer, manual and calendar for the front office to help with customer inquiries.	2016/17
15.	Update kitchen facilities in upper level clubhouse to improve overall image and functioning of the facility.	2018/19
16.	Develop a Customer Care Manager position in the Recreation & Facilities Department.	2018/19
17.	Continue to create and build a well-rounded cultural arts program that provides a wide range of fun and skill-building opportunities. Offer four new cultural arts programs seasonally.	2019/20
18.	Update tri-fold brochures used at the senior center to provide better communication and customer service to both new and current users. Update by fall 2019.	2019/20
19.	Generate 5% more revenue at Lake Arlington's concession stand by promoting product to the playground.	2019/20
20.	Become trained & given access to publish to the pool hours page to be able to post pool closings online as they occur to continue quality customer-focused service.	2019/20
21.	Complete the business plan for the new recreation center and achieve membership and revenue goals set forth in it.	2019/20
22.	Increase the number of unique visitors to the website by 10%, email open rates by 10%, and increase audience outreach on social media by 10%.	2019/20
23.	Create and implement district wide Guest Services standards to provide quality customer-focused service.	2020-22
24.	Update tri-fold brochures used at the senior center to provide better communication and customer service to both new and current users. Update by fall 2020.	2020-22
25.	Continue to improve working relationship with athletic organizations and streamline point of contact communication to avoid missing a need.	2020-22
26.	Create and implement a rewards/loyalty program for Heritage Tennis Club members.	2020-22
27.	Develop a program evaluation for Heritage Tennis Club to review programs and staff to identify strengths and weaknesses that will allow us to improve what we do.	2020-22
28.	Hold a customer appreciation day with discounted pool entry fees either 50% off or \$1 for residents to encourage people to visit our outdoor pools and increase attendance & revenue at the pools.	2020-22
29.	Develop three member events that focus on retention and member rewards.	2020-22

GOAL 6 Stewardship

The Park District will manage its land and facilities in a manner that contributes to public pride and quality of life in Arlington Heights. It values ecological preservation, environmental sustainability, and incorporates these values when making decisions over how land and facilities will be maintained and managed. Over the next several years, the Park District will focus on: planning and preventive maintenance; ensuring public safety at parks and facilities; and expanding green management practices.

6.1 Continue to promote and educate the public on environmental and conservation issues.

1. Evaluate and expand green management practices to reduce Arlington Heights Park District's carbon footprint. 2018/19
2. Evaluate/expand green management practices to reduce the District's carbon footprint. 2018/19
3. Expand the pollinator garden program to include the local school districts and encourage use of the spaces as outdoor classrooms. 2019/20
4. Continue to reduce the amount of herbicide used in the park system and explore alternative methods of weed control. 2019/20
5. Expand volunteer base by establishing educational opportunities to address new opportunities in areas like Creekside, Willow, or Centennial. 2019/20
6. Research trends to decrease program guide production and move to a digital platform. 2019/20
7. Expand the pollinator garden program to include the local school districts and encourage use of the spaces as outdoor classrooms. 2020-22
8. Continue and expand the use of organic fertilizers throughout the park system. 2020-22
9. Enhance arboriculture health by completing a tree inventory, understanding tree needs, and expanding tree planting. 2020-22
10. Create a new masterplan for North School Park to update existing infrastructure and landscaping, while improving the patron experience. 2020-22
11. Continue to reduce the amount of herbicide used in the park system and explore alternative methods of weed control, as well as incorporation of cultural and mechanical technique changes. 2020-22

6.2 Protect and actively manage our natural resources.

1. Replace planned equipment purchase or new items with hybrid or electric units to reduce fossil fuel consumption. 2014/15
2. Convert Parks and Planning Inspection forms to digital/tablet form for storage. 2014/15
3. Develop a Parks and Planning Tree Inventory and Management Plan. 2016/17
4. Develop DIII as a service center to eventually replace Frontier Service Center. 2018/19
5. Develop a Parks and Planning Tree Inventory and Management Plan. 2018/19
6. Continue to complete controlled burns to manage invasive species growing in the park district's natural areas. 2019/20
7. Continue to install native plantings in appropriate natural spaces to continue to enhance biodiversity. 2019/20
8. Investigate land locked property and establish access easements. 2019/20
9. Investigate and recommend centralized ice rinks and alternative maintenance techniques. 2019/20
10. Continue to complete controlled burns to manage invasive species growing in the park district's natural areas. 2020-22
11. Continue to install native plantings in appropriate natural spaces to continue to enhance biodiversity. 2020-22
12. Restore woodland areas at Lake Arlington to native plants and trees to increase biodiversity and the visitor experience. 2020-22
13. Investigate a mobile application that would allow Lake Arlington patrons to e-learn about the environment while walking around ecologically restored areas of the lake. 2020-22

14.	Enhance the Camelot and Camelot Connector corridors through invasive tree and plant removal, establishment to native plantings, and explore grants to help facilitate the work.	2020-22
15.	Continue course conditions improvements with verticutting greens when weather conditions allow early and late in the season at Arlington Lakes.	2020-22
6.3 Develop standards for planning and construction of new facilities.		
1.	Establish a phased plan to update the golf course, improve landscape design and address drainage, cart traffic, bunkers, greens, tees, and parking at clubhouse.	2014/15
2.	Review and revise existing AHPD bidding documents and bidding procedures for small and large construction projects and purchases.	2014/15
3.	Develop strategic site plan for Lake Arlington.	2014/15
4.	Develop and implement construction standards for commonly improved assets, i.e., tennis courts, pathways, parking lots, bench pads, etc.	2015/16
5.	Install an open-sided carport structure at west end of clubhouse to protect golf cars from weather and UV damage during the season.	2016/17
6.	Replace Driving Range Dividers.	2017/18
7.	Update kitchen facilities in upper level clubhouse to improve overall image and functioning of the facility.	2018/19
8.	Develop a 20-year replacement schedule for capital projects.	2018/19
9.	Implement the capital masterplan and proactively maintain park district infrastructure.	2019/20
10.	Develop more consistency between parks through signage, offerings, and maintenance.	2019/20
11.	Create a master plan to enhance the plantings at Kingsbridge Arboretum with implementation in 2020/21.	2019/20
12.	Implement the capital masterplan and proactively maintain park district infrastructure.	2020/21
13.	Catalog all existing park amenities into the capital replacement plan to provide a course of action for park improvements.	2020-22
14.	Continue to upgrade exterior lighting to LED lighting throughout the park system to reduce maintenance and energy expenses.	2020-22
15.	Continue to upgrade interior facility lighting to LED to reduce maintenance and energy expenses.	2020-22
16.	Continue to replace aging drinking fountains with new filtered bottle filler units to improve patron experience and reduce the number plastic bottles reaching landfills.	2020-22
17.	Continue to upgrade obsolete pool controllers to modern web based controlled systems to reduce the occurrence of unknown system faults, improve pool user experience, and reduce staff after hour response expenses.	2020-22
18.	Investigate and expand the use of GIS programming to better catalog assets, maintenance, and capital needs.	2020-22

Five-Year Financial Projections



The purpose of this forecast is to provide the Park District with the opportunity to take a look ahead into the future, identifying the challenges and opportunities it will be facing over the next five years.

The community is primarily considered a residential community; there is a significant commercial base and a large retail sector. The equalized assessed value of the property in the Park District is split 72.1% residential and 27.9% commercial and industrial. The 2019 assessed value of taxable property increased 15.2% to \$3,226,379,740. While declining sales taxes, income taxes, and motor fuel taxes do not impact the Park District directly, declines in discretionary income impact Park District revenues.

By being fiscally responsible in prior budget years, the Park District has developed ways to operate more efficiently which, when combined with revenue enhancements and expenditure reductions, has positioned it to be financially strong and maintain healthy reserves in order to be proactive in any economy. The Park District continues to proactively monitor and adjust the budget by reducing operating expenses, postponing capital projects, suspending vacant full-time positions, and providing stable fees. Implemented cost containment measures that have resulted in balanced budgets and healthy reserve levels. Staff continually monitors economic recovery forecasts, competition, and revenue trends, and only conservative revenue increases are in areas with proven growth.

Future Budget Challenges

The District is facing several challenges now and in upcoming budget years regarding ongoing management and maintenance. Although the District is well-positioned financially to meet these challenges, care must be taken to ensure that the District remains in a strong financial position to address these areas. Some of the challenges include:

- The key to continued future financial health for the District is sound planning. This includes conservative revenue projections for future years, modest growth in programs that meet public demand when funds are available, exploration and, where appropriate, pursuit of non-tax revenue resources, careful monitoring and managing of expenses, reducing inefficient and non-essential building assets, and maintaining the fund balance goals set by the board.
- The District must continue the strong, ongoing preventative maintenance and infrastructure replacement program. District staff continue to work together to provide a blueprint for needed capital improvements that will be updated and incorporated into the Capital Improvement Plan on a yearly basis. This approach will allow the District to have greater focus on staging and scheduling projects to ensure maximum affordability within budget constraints.
- The District will continue to have the ongoing challenge of planning for capital replacements and community center upgrades in the future while maintaining and operating the District's existing facilities in the first class manner that residents of Arlington Heights deserve and expect. This will be an ongoing challenge as the master planning process for the community centers continues.
- Rebounding from the COVID-19 pandemic could take through the 2023/24 fiscal year. Numerous cost savings measures took place during the pandemic and staff will continue to evaluate all spending as the rebound occurs.

Five-Year Financial Projections



Predicting Long Term Needs

The Five-Year Financial Outlook represents a continuing effort to analyze the Park District's long-term fiscal condition based upon a reasonable set of economic and operational assumptions. The forecast is not a prediction of what will occur. It is an approximate view of what could occur in the future based on the assumption of maintaining a constant service budget. The five-year financial projections do not constitute a multi-year fiscal plan, though one of the five forecasted fiscal years serves as the foundation for the forecast. The intent of the forecast is to set the stage for the upcoming budget and capital improvement plan so that resources may be allocated properly and provide for current and future needs of the Park District.

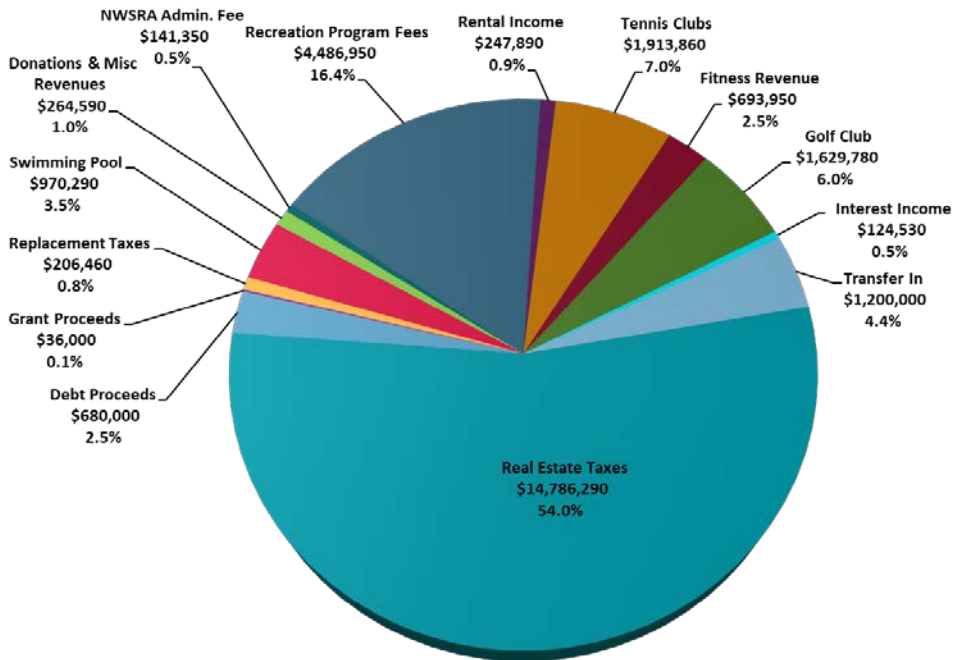
Arlington Heights Park District Five-Year Financial Forecast Includes Capital Outlay

		Estimated		Projected				
		2019/20	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26
Property Taxes	\$	14,008,120	14,816,510	14,786,290	15,000,578	15,218,471	15,440,031	15,665,321
Bond Proceeds		469,000	-	680,000	-	540,000	556,200	572,886
Fees, Charges, & Other Revenue		10,950,840	6,436,380	10,502,220	10,817,287	11,141,805	11,476,059	11,820,341
Total Revenue	\$	25,427,960	21,252,890	25,968,510	25,817,864	26,900,276	27,472,291	28,058,548
Total Operational Expense		24,511,190	19,317,110	24,502,680	24,752,734	25,395,491	25,896,921	26,409,900
Total Capital Expense		11,756,720	2,188,300	2,789,250	2,000,000	2,000,000	2,500,000	2,500,000
Total Revenue	\$	25,427,960	21,252,890	25,968,510	25,817,864	26,900,276	27,472,291	28,058,548
Total Expense		36,267,910	21,505,410	27,291,930	26,752,734	27,395,491	28,396,921	28,909,900
Net Surplus (Deficit)	\$	(10,839,950)	(252,520)	(1,323,420)	(934,869)	(495,215)	(924,630)	(851,352)
Est. Fund Balance - Beg. of Year	\$	26,432,700	17,064,610	17,345,980	16,389,490	15,454,621	14,959,406	14,034,776
Est. Fund Balance - Beg. of Year		26,432,700	17,064,610	17,345,980	16,389,490	15,454,621	14,959,406	14,034,776
Est. Fund Balance - End of Year	\$	17,064,610	17,345,980	16,389,490	15,454,621	14,959,406	14,034,776	13,183,424
Available Fund Balance to Budget Expenses		78%	88%	69%	67%	62%	57%	53%

Revenue Projections

Revenue determines the Park District's capacity to provide programs and services to our residents. The major revenue sources, which fund the Operating Budget, are identified in the chart

Revenue estimates were generated by determining what was needed annually to provide the quality of services and programs projected.



Property Taxes

Property tax revenues are a significant percentage of the Park District's operating revenue. Currently tax revenues provide 54% of the operating budget. Property taxes are not expected to increase significantly over the next five years. The amounts projected reflect the Park District limit in tax revenues and limitation of non-referendum bonding power.

The Park District is operating under a property tax cap in effect since 1995. The tax cap limited the aggregate extension of the tax levy for park districts in Cook County to 5% the first year, and 5% or the CPI, whichever is less for subsequent years. The Park District continues to grow and develop even under the tax cap. This is a reflection of strong program demand and prudent resource management. The General and Recreation Funds have shown positive fund growth over the past few years.

Tax revenues for subsequent years are projected to increase 1.5% for the tax cap funds and the Park District's debt service maturity schedule.

Property tax revenues are levied for these purposes:

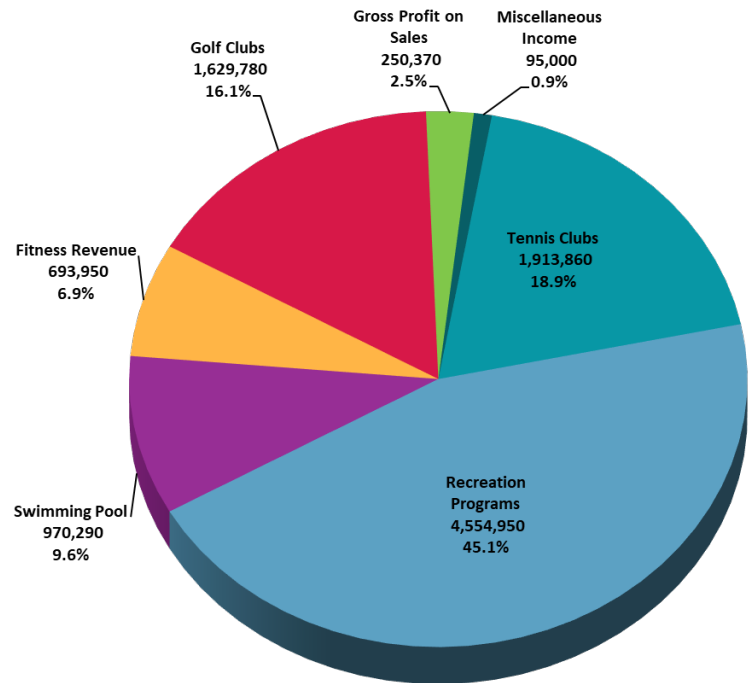
- The General fund supports infrastructure maintenance, upkeep, and upgrades of 58 park sites encompassing 715.98 acres of land, as well as administrative services.
- The Recreation fund (including tennis and golf club funds) provides a diversity of leisure programs and recreation facility maintenance to enhance the lives of residents and the community.
- The Special Revenue funds are used to account for the expenditure of restricted revenues, such as Museum, Pension, Insurance, Audit, and NWSRA.
- The Debt Service fund accounts for the accumulation of resources and payment of general obligation bond principal and interest.

Fees, Charges and Other Revenue

The Recreation and Facilities Department provides the community with comprehensive recreational activities, as well as managing five community centers, six swimming pools, a cultural arts center, Lake Arlington, Melas Park Sports Complex, two indoor tennis clubs, two golf clubs, Arlington Ridge Center, and the Senior Center.

Every attempt is made to keep the cost of recreational programs at reasonable and affordable rates. The underlying philosophy is that users of these programs should pay for the cost of the services they receive. Several Fees and Charges Policies provide the guidelines used in developing individual program budgets. The policy classifies the programs into various categories and each category has specific budget objectives. These objectives range from free programs to those that pay all their direct costs, with an additional 40% to be applied towards general administrative and overhead expenses.

Fees, Charges and Other Revenue are projected to increase an average of 3% each year.



Expenditure Projections

Expenses are projected to increase an average of 3% each year. While every effort is made to contain costs and increase efficient use of resources, the Park District is faced with rising labor costs and general supply increases. This creates the challenging task of providing a high level of service with limited resources. The Park District's administration is committed to reviewing any reasonable alternative to reducing costs while retaining the high level of services it provides.

The Park District is committed to providing all its services and operations in a responsive, efficient, and cost-effective manner while retaining the high level of services it provides. Capital expenditures are prioritized and evaluated based upon their effect upon operational costs.

Fund Balances

The District has established fund balance reserve policies for the governmental funds. A portion of the fund balance reserves may be used for capital repair and replacement; a portion may need to cover unanticipated drops in revenue or increases in costs. Ending fund balances must meet minimum policy levels. It is allowable for total expenditures to exceed revenues in a given year as long as the projected ending fund balance meets minimum policy levels.

- The General Fund and its subsidiary fund, the Liability Insurance Fund restricts a portion of fund balance based on the amount of deferred property tax revenue at fiscal year-end. The General Fund assigns a minimum of 25% of annual budgeted expenditures for fiscal sustainability.
- The Recreation Fund restricts a portion of fund balance based on the amount of deferred property tax revenue at fiscal year-end. The Recreation Fund assigns a minimum of 25% of annual budgeted expenditures for fiscal sustainability.
- The Debt Service and Capital Projects funds do not have established fund balance limits due to the nature of the transactions accounted for in these funds.
- The tax supported funds restrict a portion of the fund balance based on the amount of deferred property tax revenue at fiscal year-end. These funds also have additional restrictions for fiscal sustainability with a minimum percentage of annual budgeted expenditures as follows: Liability Insurance – 25%, Pension – 20%, Audit – 15%, Museum – 10%, and NWSRA – 10%. Any remaining fund balance in these funds is restricted to the purpose of the fund.

The forecast maintains the combined available fund balance of the General and Recreation funds at an average of 25% of their annual operating expenses. This is after funding the fiscal sustainability portion.

Fund balances are maintained to avoid cash flow interruptions; provide for unanticipated expenditures or emergencies of a non-recurring nature; meet unexpected increases in service delivery costs; and maintain the District's current Aaa Moody's rating.

In November 2018, Moody's Investors Service reaffirmed the Park District's bond rating at Aaa. The Aaa rating (highest rating available) will allow Arlington Heights Park District to issue debt at the lowest possible interest rate as the organization has proven itself to be among the top tier of local governments in terms of financial strength, both in Illinois and nationally. Arlington Heights Park District joins a select number of high performing park districts at the Aaa rating level.

Types of Parks and Recreation Facilities

The Park District provides a full range of recreational activities, a public open space system, recreational facilities and special events for its citizens. Recreational facilities operated by the Park District include 58 parks, totaling 715.09 acres, with one indoor and five outdoor swimming pools, five community centers, a cultural arts center, historical museum, Forest View Racquet and Fitness Club, Heritage Tennis Club, Arlington Lakes Golf Club, Arlington Ridge Center, Nickol Knoll Golf Club, Lake Arlington, Melas Park Sports Complex, and an assortment of softball diamonds, football and soccer fields, playgrounds, and picnic areas.

These essential community features enhance the social, physical, and psychological well-being of citizens by providing them with enjoyable activities and settings in which to spend their leisure time. The economic benefits of preserving open spaces and offering recreational opportunities include increase in the value of surrounding properties and enhanced quality of life in Arlington Heights.

The Park District uses the following classifications as guidelines to develop an equitable system of parks, recreation facilities and natural open space for the Park District. The classifications are based on previous guidelines from the National Recreation and Park Association (NRPA) adopted by the Park District in 1982. The six classifications are Mini Parks, Neighborhood Parks, Community Parks, District Parks, Special Facilities, and Connector Parkways. These are summarized, along with the detailed description of each park classification; this section also presents the level of service standards for each park type and the justification for those standards.

These standards have been adopted by most cities across the United States and are designed to allow for an equitable distribution of park resources. These standards are easy to apply and have been tested in the courts. The minimum recommended standard for an urban area is 10 acres per 1000 residents. Applying this minimum to Park District would require a total of roughly 769 acres of developed park land. Park District presently has approximately 715 acres of developed park land, which indicates that the Park District has a deficit of approximately 50 acres of developed park land.

The Park District refines this standard of 10 acres per 1000 residents by dividing this acreage into:

Mini Parks

These parks are developed in denser multiple family neighborhoods as a way to provide immediate recreational opportunities in these areas that lack neighborhood parks. These are smaller sites, usually less than two acres, equipped with playground apparatus conducive to the recreational activity of young children. Mini parks have a service radius of a one-quarter to one-half mile.

Neighborhood Parks

A neighborhood park is generally anywhere from two to ten acres in size, serves a population within a one-half mile to one-mile radius, and is centrally located within the neighborhood it serves.

Neighborhood parks should be developed at a minimum of one acre per every 1000 residents. A neighborhood park is designed to serve a pedestrian population, and its facilities usually include playground apparatus, athletic field areas, and an area for passive recreation.

Types of Parks and Recreation Facilities

Community Parks

Community parks are generally 10 to 30 acres in size and tend to be utilized on a village-wide basis. The minimum population service standard for community parks is five acres of park land per 1000 residents; serving the needs of residents within a one to two mile radius. Community parks include all facilities present in a neighborhood park and may also have tennis courts, swimming pools and a community center for indoor recreation activities.

District Parks

District parks serve the entire community and are distinct from other park types because of size. Access to these parks should be near a major road. The minimum population service standard for district parks is four acres of park land per 1000 residents. These parks are over 30 acres and have large areas devoted to passive recreation, such as picnicking.

Special Use Parks

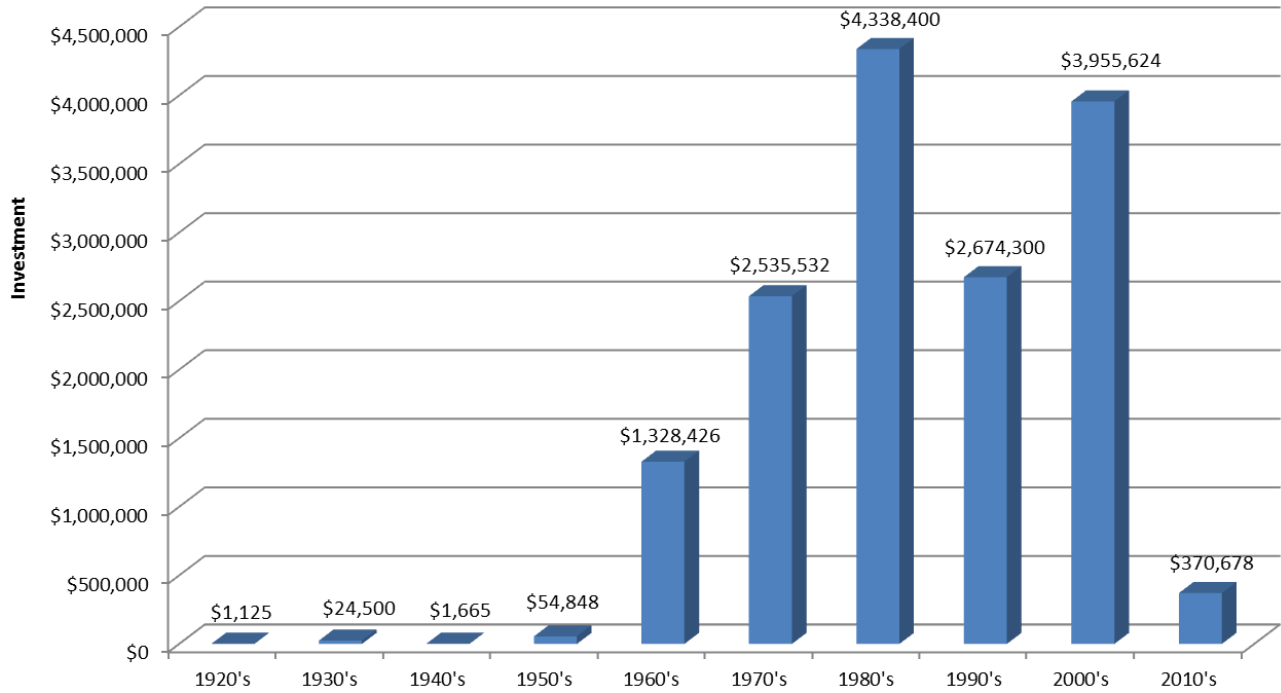
Special use parks are devoted to one specialized activity such as golf courses, tennis clubs, and sports facilities, etc.

Connector Parkway

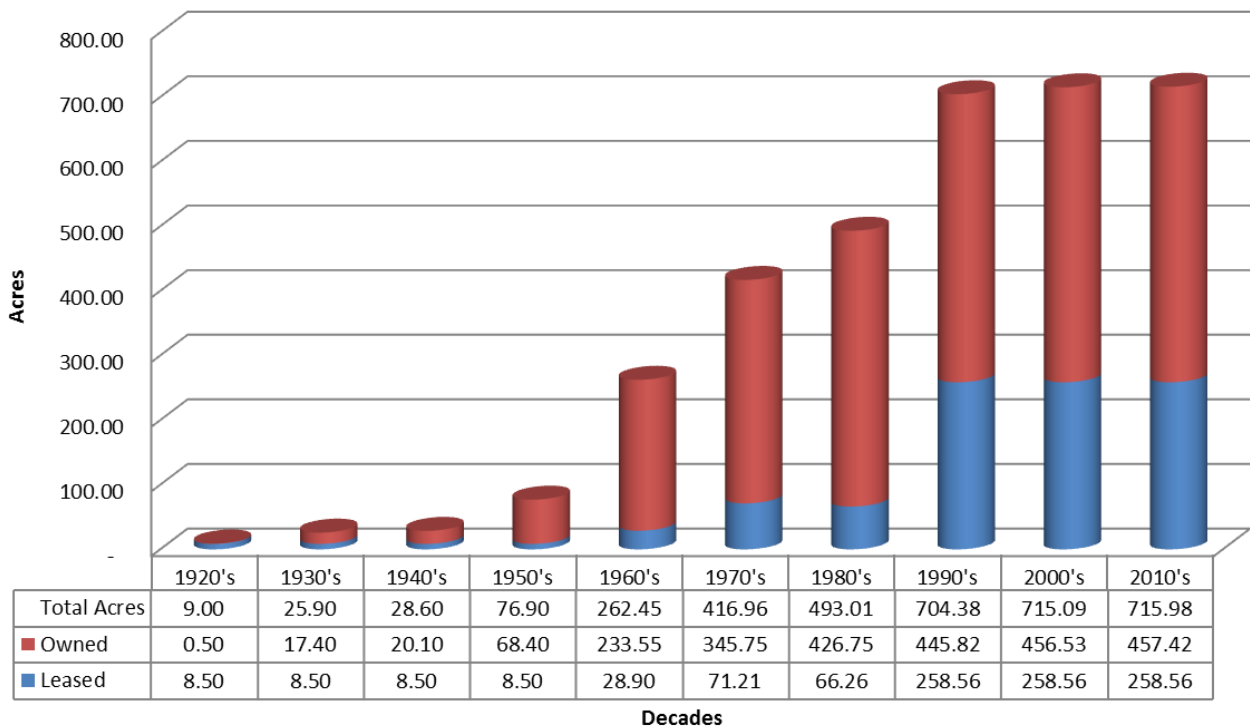
A linear park used for bicycling, hiking or walking paths that connect two points of activity, such as schools, parks or commercial areas. These parks may also include land along creeks and streams.

Type of Facility	Total Acreage	Acres Owned	Acres Leased
Mini Park	11.43	9.50	1.93
Neighborhood Park	196.67	163.97	32.70
Community Park	136.55	135.73	0.82
District Park	128.00	0.00	128.00
Special Use	225.23	130.12	95.11
Connector Parkway	18.10	18.10	0.00
Total	715.98	457.42	258.56

Investment in Park Acreage by Decade



Park Acreage by Decade



Park Acreage - Owned and Leased



	Park Name	Type of Facility	Total Acreage	Acres Owned	Acres Leased
1	Administration Center	Special Use	1.10	1.10	
2	Arlington Lakes Golf Club	Special Use	90.50	90.50	
3	Banta	Mini Park	1.50	1.50	
4	Berbecker	Neighborhood Park	2.00	2.00	
5	Camelot	Community Park	15.00	15.00	
6	Camelot Connector Parkway	Connector Parkway	5.40	5.40	
7	Carefree	Neighborhood Park	10.60	10.60	
8	Carousel	Neighborhood Park	5.80		5.80
9	Carriage Walk	Neighborhood Park	3.30	3.30	
10	Centennial	Neighborhood Park	21.40	21.40	
11	Creekside	Neighborhood Park	22.40	22.40	
12	Cronin	Mini Park	2.00	2.00	
13	Cypress	Special Use	5.00		5.00
14	Davis Street	Special Use	5.80	5.80	
15	Dryden	Neighborhood Park	3.36	3.36	
16	Evergreen	Neighborhood Park	3.50	3.50	
17	Falcon	Neighborhood Park	1.10	1.10	
18	Festival	Mini Park	0.33		0.33
19	Flentie	Neighborhood Park	4.50	4.50	
20	Forest View	Special Use	5.80	5.80	
21	Frontier	Community Park	29.30	29.30	
22	Green Slopes	Neighborhood Park	5.00		5.00
23	Greenbrier	Neighborhood Park	9.90	9.90	
24	Greens	Neighborhood Park	4.20		4.20
25	Happiness	Mini Park	3.60	2.00	1.60
26	Hasbrook	Community Park	14.00	14.00	
27	Heritage	Community Park	22.30	22.30	
28	Heritage Tennis Club	Special Use	2.90	2.90	
29	Hickory Meadows	Neighborhood Park	5.00		5.00
30	Kingsbridge Arboretum	Special Use	5.20	5.20	
31	Klehm	Mini Park	2.00	2.00	
32	Lake Arlington	District Park	93.00		93.00
33	Lake Terramere	Neighborhood Park	11.00	11.00	
34	McDonald Creek Parkway	Connector Parkway	11.00	11.00	
35	Melas	District Park	35.00		35.00
36	Memorial	Special Use	0.50	0.50	
37	Methodist	Special Use	8.50	8.50	
38	Nickol Knoll	Special Use	56.00		56.00
39	North School Park	Community Park	1.65	0.83	0.82
40	Olympic	Community Park	9.90	9.90	
41	Patriots	Neighborhood Park	17.00	6.00	11.00

Park Acreage - Owned and Leased



Park Name	Type of Facility	Total Acreage	Acres Owned	Acres Leased
42 Pioneer	Community Park	23.30	23.30	
43 Prairie	Neighborhood Park	10.00	10.00	
44 Rand - Berkley	Neighborhood Park	7.06	7.06	
45 Rand Connector Parkway	Connector Parkway	1.70	1.70	
46 Raven	Neighborhood Park	8.50	8.50	
47 Recreation	Community Park	21.10	21.10	
48 Rose Garden	Special Use	0.50	0.50	
49 Scarsdale	Special Use	1.70	1.70	
50 Sunset Meadows I & II	Special Use	37.23	6.62	30.61
51 Sunset Ridge	Neighborhood Park	2.35	2.35	
52 Victory	Neighborhood Park	1.70		1.70
53 Virginia Terrace	Neighborhood Park	3.50	3.50	
54 Volz	Neighborhood Park	5.00	5.00	
55 Westgate	Mini Park	2.00	2.00	
56 Wildwood	Neighborhood Park	6.50	6.50	
57 Willow	Neighborhood Park	22.00	22.00	
58 Windsor Parkway & Triangles	Special Use	1.00	1.00	
Total Park Area		712.48	457.42	255.06

Park Acreage Standards Comparison



Recommended Standards for Park Areas Serving Arlington Heights ⁽¹⁾

Type of Facility	Service Radius	Population Served	Desirable Acres/1000 Population
Mini Park	1/4 - 1/2 mile	500 - 2,000	0.50
Neighborhood Park	1/2 - 1 mile	2,000 - 5,000	2.50
Community Park	1 - 2 miles	5,000 - 20,000	3.25
District Park	Entire Community	Entire Community	1.50
Special Use	Entire Community	Entire Community	1.50
Connector Parkway	Varies	Varies	0.75
Recommended Park Acreage			10.00

Comparison of Existing Park Acreage with Desirable Acreage

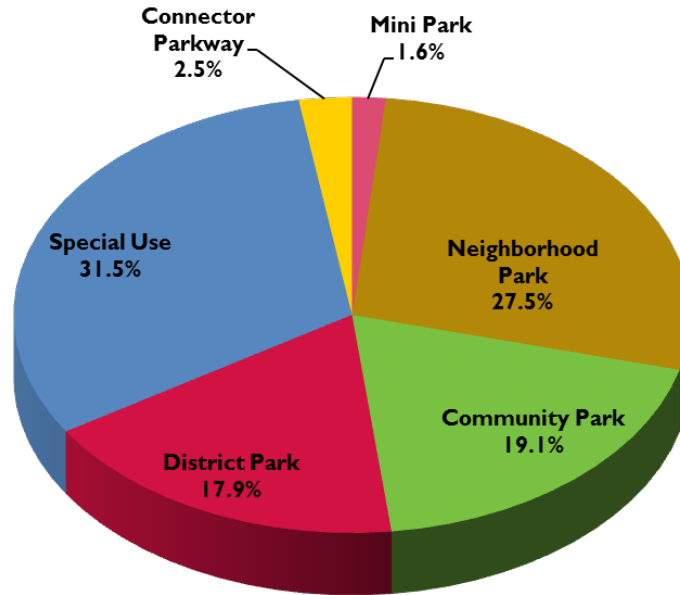
Type of Facility	Existing Acreage 2014	Desirable Acreage 2014	Desirable Acreage 2030
Mini Park	11.43	38.00	41.25
Neighborhood Park	196.67	189.99	206.25
Community Park	136.55	246.98	268.13
District Park	128.00	113.99	123.75
Special Use	225.23	113.99	123.75
Connector Parkway	18.10	57.00	61.88
Total	715.98	759.94	825.00
Population ⁽²⁾	75,994	75,994	82,500

(1) The recommended park area statistics are the National Parks and Recreation Standards.

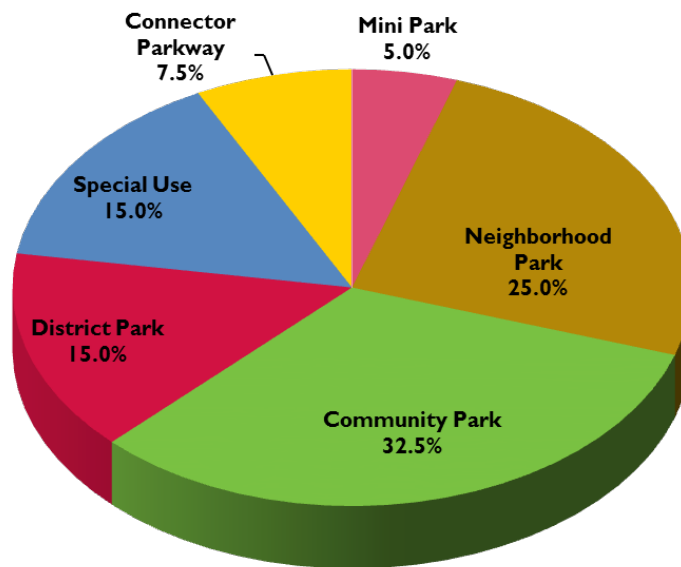
(2) Population estimates prepared by the Village of Arlington Heights

Comparison of Existing Park Acreage With Desirable Park Acreage

715 Acres in 2014



825 Acres in 2030






Our Main Facilities

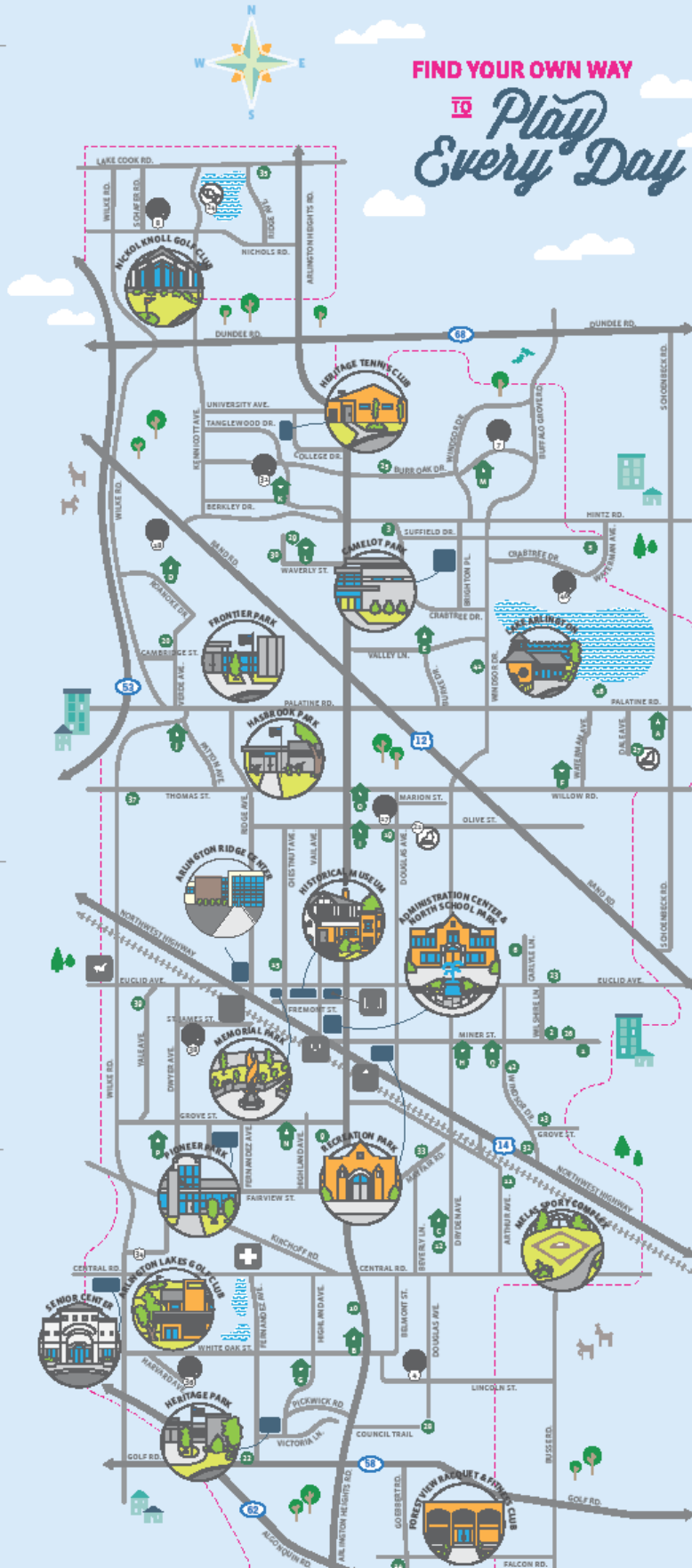
-  **ADMINISTRATION CENTER**
430 N. Arlington Heights Rd.
847-577-9000 www.ahpd.org
-  **NORTH SCHOOL PARK**
N. Arlington Heights Rd. & Eastman St.
-  **ARLINGTON LAKES GOLF CLUB**
1211 S. New Wilka Rd.
847-577-9190
-  **CAMELOT PARK**
2095 E. Suffield Dr.
847-577-9100
-  **FOREST VIEW RACQUET & FITNESS CLUB**
808 E. Falcon Dr.
847-540-2574
-  **FRONTIER PARK**
3913 N. Karnikott Dr.
847-577-9105
-  **HASBROOK PARK**
333 W. Maude Ave.
-  **HERITAGE PARK**
505 W. Victoria Ln.
847-577-9100
-  **HERITAGE TENNIS CLUB**
7 W. College Dr.
847-398-7750
-  **HISTORICAL MUSEUM**
110 W. Fremont St.
847-555-3235
-  **LAKE ARLINGTON**
2102 N. Windsor Dr.
847-577-9154
-  **MELAS SPORT COMPLEX**
1500 W. Central Rd.
-  **MEMORIAL PARK**
305 W. Fremont St.
-  **NICKOL KNOLL GOLF CLUB**
1310 N. Karnikott Ave.
847-590-6050
-  **ARLINGTON RIDGE CENTER**
650 N. Ridge Ave.
847-577-9105
-  **PIONEER PARK**
500 S. Fernandez Ave.
847-577-9105
Pool: 847-577-9198
-  **RECREATION PARK**
500 E. Minar St.
847-577-9104
Pool: 847-577-9196
-  **SENIOR CENTER**
1801 W. Central Rd.
847-577-9143

Programming Partners

- A. Betsy Ross School - 700 N. Schoenbeck Rd.
- B. Dist. 25 Adm. Center - 1200 S. Dumton
- C. Dryden School - 722 S. Brydian Pl.
- D. Greenbrier School - 2310 N. Varde Dr.
- E. Ivy Hill School - 1211 W. Burke
- F. John Hershey High School - 1900 E. Thomas St.
- G. Juliette Law School - 1220 S. Highland Ave.
- H. Minar Jr. High - Minar & Dryden
- I. Olive Mary Stitt School - 303 E. Olive
- J. Patton School - 1516 N. Patton Ave.
- K. Poe School - 1800 N. Highland
- L. Rand/Furtabaki School - Waverly & Arlington Hts. Roads
- M. Riley School - 1109 E. Burr Oak
- N. South Middle School - 314 S. Highland Ave.
- O. Thomas Middle School - 1430 N. Belmont
- P. Westgate School - 510 S. Dwyer
- Q. Windsor School - 1315 E. Minar

Key

-  Arlington Heights International Race Track
-  Arlington Heights Memorial Library
-  Arlington Heights Post Office
-  Arlington Heights Train Station
-  Arlington Heights Village Hall
-  Northwest Community Healthcare/Hospital
-  Programming Partners

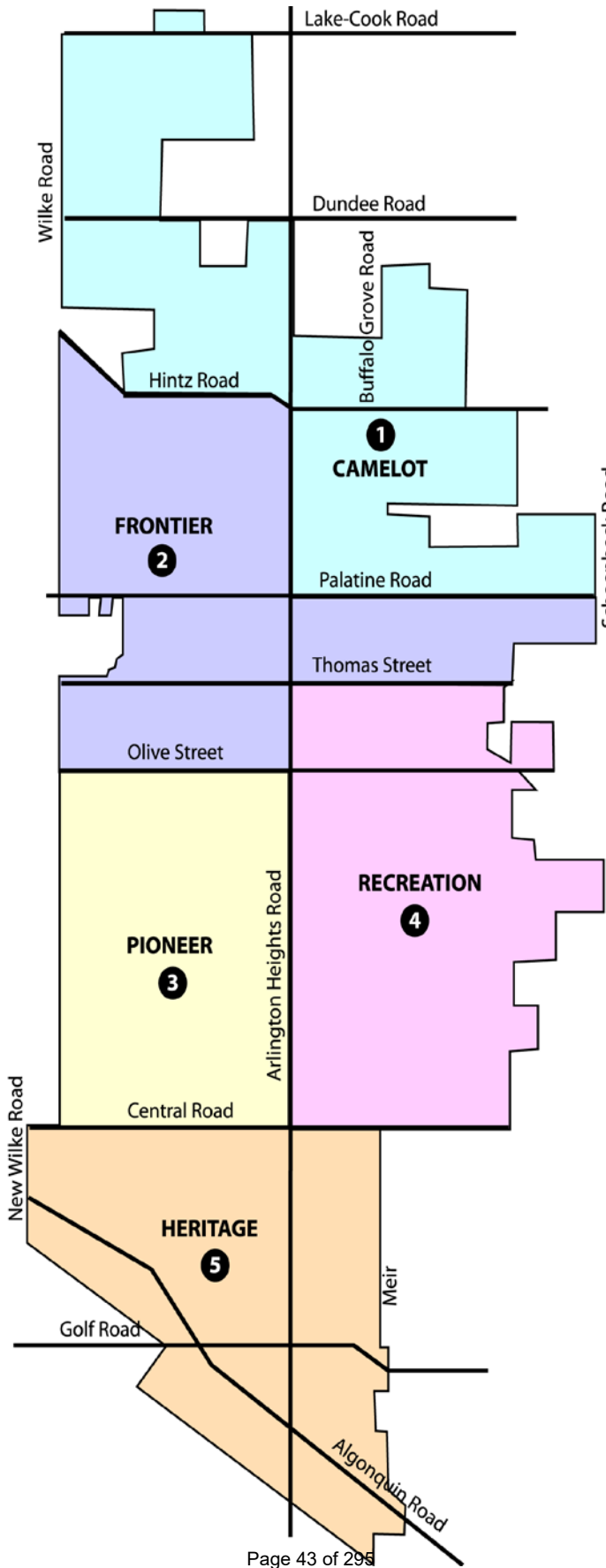


Demographic, Park, & Facility Comparisons by



Frontier Park Area	
Population	11,485
Registrants	5,593
Community Parks	2
Connector Parkway	1
Neighborhood Parks	4
Playlot Park	1
Baseball Diamonds	11
Basketball Courts	7
Ice Rinks	2
Outdoor Tennis Courts	6
Playgrounds (Ages 2-5)	7
Playgrounds (Ages 5-12)	7
Soccer Fields	5

Pioneer Park Area	
Population	17,468
Registrants	9,883
Community Parks	3
Neighborhood Park	1
Playlot Parks	3
Special Facilities	3
Baseball Diamonds	5
Basketball Courts	3
Football Fields	4
Ice Rinks	2
Outdoor Tennis Courts	8
Playgrounds (Ages 2-5)	7
Playgrounds (Ages 5-12)	7
Soccer Field	4



Camelot Park Area	
Population	20,180
Registrants	6,304
Community Park	1
Connector Parkways	2
District Park	1
Neighborhood Parks	9
Special Facilities	2
Baseball Diamonds	7
Basketball Courts	9
Ice Rinks	2
Outdoor Tennis Courts	14
Playgrounds (Ages 2-5)	9
Playgrounds (Ages 5-12)	10
Soccer Fields	5

Recreation Park Area	
Population	12,718
Registrants	8,111
Community Park	1
District Park	1
Neighborhood Parks	7
Playlot Parks	2
Special Facilities	5
Baseball Diamonds	13
Basketball Courts	7
Ice Rinks	2
Outdoor Tennis Courts	11
Playgrounds (Ages 2-5)	9
Playgrounds (Ages 5-12)	9
Soccer Fields	3

Heritage Park Area	
Population	13,251
Registrants	3,544
Community Park	1
Neighborhood Parks	4
Special Facilities	4
Baseball Diamonds	5
Basketball Courts	6
Ice Rinks	2
Outdoor Tennis Courts	13
Playgrounds (Ages 2-5)	3
Playgrounds (Ages 5-12)	5
Soccer Fields	4

Facilities & Features



Park Name	Acres	Washrooms	Office/Field House	Pool	Tot Lot	Playground	Ball Diamond	Soccer Field	Outdoor Tennis Courts	Basketball	Bike/Walk Path	Picnic Areas	Volleyball	Ice Rink	Sled Hill	Special Use
1 Administration Center	1.10	a	■													
2 Arlington Lakes Golf Club	90.50	■	■													18 Holes, Banquet Rooms
3 Banta	1.50				a	a			■	■	a					
4 Berbecker	2.00				a	a	■		■		a					
5 Camelot	15.00	a	■	a	a	a	■	■	3L		■	a	■	■		
6 Camelot Connector Parkway	5.40									a						
7 Carefree	10.60				a	a	a	■	2	■	■					1 Roller Hockey Court
8 Carousel	5.80				a	a		■		■	a					
9 Carriage Walk	3.30					a					■	a				
10 Centennial	21.40				a	a	a	■	4		a	a				Nature Area and Boardwalk
11 Creekside	22.40				a	a			2	■	■		■			
12 Cronin	2.00				a	a					■					
13 Cypress	5.00															Garden Plots
14 Davis Street	5.80															Maintenance Service Center
15 Dryden	3.36				a	a	a	■	4							
16 Evergreen	3.50				a	a	a			FC		a				
17 Falcon	1.10					a				■		a				
18 Festival	0.33					a				■		a				
19 Flentie	4.50				a	a	a			■	■		■			
20 Forest View Racquet & Fitness Club	5.80	a	■						6L			a				Tennis, Racquetball and Fitness
21 Frontier	29.40	a	■	a	a	a	a	■	3L	2FC	a	a				Garden Plots (available in 2015)
22 Green Slopes	5.00								4		■				■	
23 Greenbrier	9.90				a	a	a		1		a					1 Roller Hockey Court
24 Greens	4.20				a	a				FC	■					
25 Happiness	3.60				a	a						a				
26 Hasbrook	14.00		■		a	a	■		2L	■	0.5					
27 Heritage	22.30	a	■	a	a	a	a	■	3L	2FC	0.8	a	■	■	■	
28 Heritage Tennis Club	2.90	■	■													Eight Indoor Tennis Courts
29 Hickory Meadows	5.00										■	■		■		

Facilities & Features



Park Name	Acres	Washrooms	Office/Field House	Pool	Tot Lot	Playground	Ball Diamond	Soccer Field	Outdoor Tennis Courts	Basketball	Bike/Walk Path	Picnic Areas	Volleyball	Ice Rink	Sled Hill	Special Use
30 Kingsbridge Arboretum	5.20															Memorial Arboretum
31 Klehm	2.00				a	a			FC		■					
32 Lake Arlington	93.00	a	■		a					2.25	■					Boating, Fishing and Wetland
33 Lake Terramere	11.00				a	a				■						
34 McDonald Creek Parkway	11.00									■						
35 Melas	35.00	a	■		a	a	a			2.5	■	■				Canine Commons Dog Park
36 Memorial	0.50										a					War Memorials
37 Methodist	8.50						a	■								
38 Nickol Knoll	56.00	a	■				■			1.25						9-Hole Golf Course
39 North School Park	1.65	a			a					■						Fountain, Amphitheater
40 Olympic	9.90	a	■	a	a	a		2	FC		a					Safety Town Course, Skate Park
41 Patriots	17.00				a	a	a	3	2FC		a		■			
42 Pioneer	23.30	a	a	a	a	a	a	■	4L	FC	0.8	a		■		
43 Prairie	10.00				a	a	a	■	FC	■						Rotary Field
44 Rand - Berkley	7.06				a	a	■	■								
45 Rand Connector Parkway	1.70															
46 Raven	8.50				■		■	■	3	FC		■				
47 Recreation	21.10	■	■	■	a	a	a		3L	■	■	■		■		Meyer Field, Fit Trail
48 Rose Garden	0.50															
49 Scarsdale	1.70				a					■						
50 Sunset Meadows I & II	37.13	a	■		a	a		L		0.9	■		■	■		Driving Range, Putting Green, Football, Bocce
51 Sunset Ridge	2.35								FC							
52 Victory	1.70				a	a			1							
53 Virginia Terrace	3.50				a	a	a		FC	a						
54 Volz	5.00				■	■	■		2	■	■					
55 Westgate	2.00				a	a				■						
56 Wildwood	6.50				a				3	■	■					
57 Willow	22.00				■					■						
58 Windsor Parkway & Triangles	4.50															

Total Park Area

715.98

Park Site Reservations



Park site reservations are by Park District request and Village of Arlington Heights approval.

Camelot Neighborhood					
Sites Included in the Village Comprehensive Plan as Park Site Reservations					
#	Site	Neighborhood	Acres	Type of Park	Purpose for Acquisition
C01	Carousel Park	Camelot	5.8	Neighborhood Park	Existing Park - Currently Leased
C02	ComEd Right-of-Way	Camelot	8.5	Connector Park	Linkage of Regional Trail to Palatine
C03	Commerce Point Property	Camelot	3.5	Specialty Park	Expansion of Nichol Knoll
C04	Glenkirk School	Camelot	4.0	Community Park	Expansion of Rand-Berkley Park
C05	Insolia-Michalowski Property	Camelot	20.0	Connector Park	Expansion of Lake Arlington
C06	Ivy Hill School	Camelot	7.0	Neighborhood Park	Area Need for Neighborhood Park
C07	Lake Arlington	Camelot	93.0	District Park	Existing Park - Currently Leased
C08	McDonald Creek Property	Camelot	3.0	Connector Park	Regional Trail Linkage
C09	Nichol Knoll Golf Course	Camelot	56.0	Specialty Park	Existing Park - Currently Leased
C10	Poe School	Camelot	5.0	Community Park	Area Need for Community Park
C11	Rand Jr. High School	Camelot	8.0	Community Park	Expansion of Rand-Berkley Park
C12	Riley School	Camelot	7.0	Community Park	Area Need for Community Park
			<u>220.8</u>		
Sites Requested by the Park District But Not Designated by the Village					
C13	John Hersey High School	Camelot	17.0	Community Park	Area Need for Community Park
C14	University Dr. Industrial Property	Camelot	12.0	Community Park	Area Need for Community Park
			<u>29.0</u>		
Frontier Neighborhood					
Sites Included in the Village Comprehensive Plan as Park Site Reservations					
#	Site	Neighborhood	Acres	Type of Park	Purpose for Acquisition
F01	Greenbrier School	Frontier	8.0	Neighborhood Park	Expansion of Greenbrier Park
F02	Happiness Park (part)	Frontier	1.6	Neighborhood Park	Existing Park - Currently Leased
F03	Patton School	Frontier	7.0	Neighborhood Park	Area Need for Neighborhood Park
			<u>16.6</u>		
Sites Requested by the Park District But Not Designated by the Village					
F04	St. Peter Lutheran Church/School	Frontier	10.0	Neighborhood Park	Area Need for Neighborhood Park
			<u>10.0</u>		
Heritage Neighborhood					
Sites Included in the Village Comprehensive Plan as Park Site Reservations					
#	Site	Neighborhood	Acres	Type of Park	Purpose for Acquisition
H01	Juliette Low School	Heritage	5.0	Community Park	Expansion of Heritage Park
H02	U.S. Army Reserve Headquarters	Heritage	45.0	Specialty Park	Expansion of Arlington Lakes GC
H03	Victory Park	Heritage	1.7	Neighborhood Park	Existing Park - Currently Leased
			<u>51.7</u>		
Sites Requested by the Park District But Not Designated by the Village					
#	Site	Neighborhood	Acres	Type of Park	Purpose for Acquisition
H04	Forest View Ed. Center (part)	Heritage	15.0	Community Park	Expansion of Forest View
			<u>15.0</u>		

Park Site Reservations



Pioneer Neighborhood					
Sites Included in the Village Comprehensive Plan as Park Site Reservations					
#	Site	Neighborhood	Acres	Type of Park	Purpose for Acquisition
P01	Cypress Park	Pioneer	5.0	Neighborhood Park	Existing Park - Currently Leased
P02	Dunton School (closed)	Pioneer	8.0	Neighborhood Park	Area Need for Neighborhood Park
P03	Festival Park	Pioneer	0.3	Neighborhood Park	Existing Park - Currently Leased
P05	Our Lady/Wayside Church/School	Pioneer	8.0	Neighborhood Park	Area Need for Neighborhood Park
P06	South Jr. High School	Pioneer	11.0	Neighborhood Park	Area Need for Neighborhood Park
P07	Sunset Meadows Park (part)	Pioneer	33.3	Specialty Park	Existing Park - Currently Leased
P08	U.S. Post Office	Pioneer	5.0	Community Center	Area Need for Community Center
P09	Westgate/Dwyer School	Pioneer	7.0	Neighborhood Park	Area Need for Neighborhood Park
			<u>77.6</u>		
Sites Requested by the Park District But Not Designated by the Village					
P01	Church of Christ. Liberty Academy	Pioneer	8.0	Community Park	Expansion of Olympic Park
			<u>8.0</u>		
Recreation Neighborhood					
Sites Included in the Village Comprehensive Plan as Park Site Reservations					
#	Site	Neighborhood	Acres	Type of Park	Purpose for Acquisition
R01	American Legion Property	Recreation	0.2	Community Park	Expansion of Recreation Park
R02	15 S Belmont Residence	Recreation	0.3	Community Park	Expansion of Recreation Park
R03	Dryden School	Recreation	5.0	Neighborhood Park	Expansion of Dryden Park
R04	First United Methodist Church	Recreation	10.0	Neighborhood Park	Expansion of Methodist Park
R05	Greens Park	Recreation	4.2	Neighborhood Park	Existing Park - Currently Leased
R06	Greenslopes Park	Recreation	5.0	Neighborhood Park	Existing Park - Currently Leased
R07	Hickory Meadows Park	Recreation	5.0	Neighborhood Park	Existing Park - Currently Leased
R08	Kensington School	Recreation	5.0	Neighborhood Park	Area Need for Neighborhood Park
R09	Miner/Windsor School (part)	Recreation	9.0	Neighborhood Park	Athletic Field Acquisition
R11	Olive School	Recreation	5.0	Neighborhood Park	Expansion of Greens Park
R12	Rolling Green Country Club	Recreation	30.0	Community Park	Area Need for Community Park
R14	Southminster United Pres. Ch.	Recreation	2.0	Neighborhood Park	Expansion of Dryden Park
R15	Thomas Jr. High School	Recreation	10.0	Neighborhood Park	Athletic Field Acquisition
R16	Windsor Parkway	Recreation	4.0	Connector Park	Existing Park - Currently Leased
			<u>94.7</u>		
Sites Requested by the Park District But Not Designated by the Village					
R17	Lattoff & Heller Property	Recreation	6.0	Community Park	Expansion of Recreation Park
R18	Municipal Yard	Recreation	12.0	Connector Park	Expansion of Melas Park
R19	Rockwell Property	Recreation	0.5	Neighborhood Park	Expansion/Access to Dryden Park
R20	St. Viator's High School	Recreation	20.0	Community Park	Area Need for Community Park
B-3	406 E Northwest Highway	Recreation	0.4	Community Park	Expansion of Recreation Park
R21	Viatorian Novitiate	Recreation	20.0	Community Park	Area Need for Community Park
			<u>58.9</u>		
Summary					
Sites Included in the Village Comprehensive Plan as Park Site Reservations			461.4		
Sites Requested by the Park District But Not Designated by the Village			<u>120.9</u>		
			<u>582.3</u>		

June 16, 1997 (updated 02/06)

Physical Accessibility Assessment

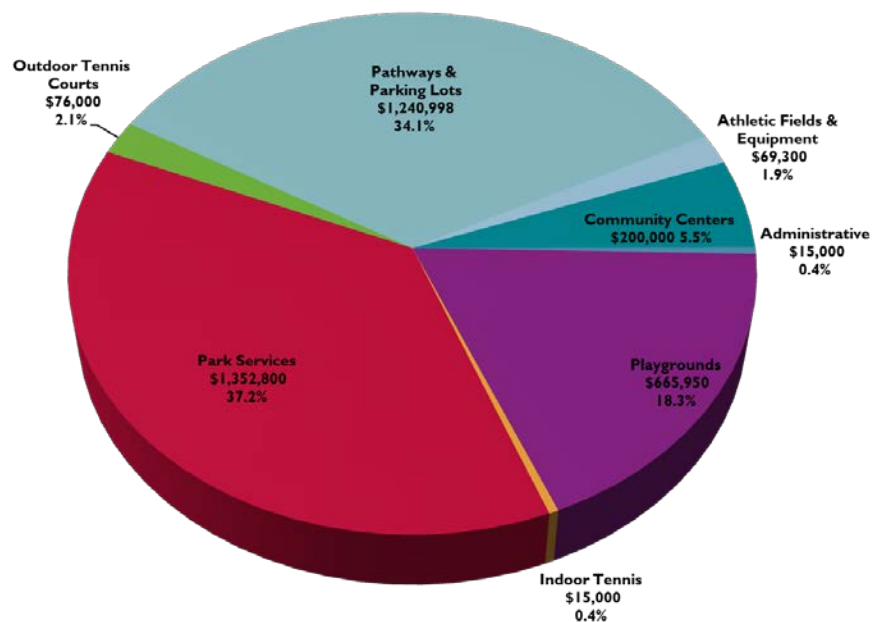
The Americans with Disabilities Act (ADA) is a civil rights law that mandates equal opportunity for individuals with disabilities. The ADA prohibits discrimination in access to jobs, public accommodations, government services, public transportation and telecommunications. The Arlington Heights Park District has undertaken a comprehensive evaluation of its facilities to determine the extent to which individuals with disabilities may be restricted in their access to District services and activities.

The National Center on Accessibility (NCA) was contracted in June 2005 to conduct a Physical Accessibility Assessment of the Park District's 66 parks and program use spaces to provide staff with a comprehensive assessment of the District's current level of physical access for people with disabilities. Recommendations were made for improving accessibility by reassessing existing structures, evaluating renovations and improvements and reviewing recreational facilities and outdoor areas not surveyed in 1992. The report was completed and delivered to the Park District in February of 2006.

The Physical Accessibility Assessment is the first component of a comprehensive and effective accessibility management program. The next component consists of a Program Assessment which covers the constructs of "program access." This includes things such as services, activities, policies, practices and procedures. These items must be assessed in order to prioritize for structural barrier removal.

The Park District has completed the Physical and Program Assessments and is in the final phase of development of the Transition Plan. In order to develop the Transition Plan, the Park District reviewed all Physical and Program Assessment data. This was completed by a committee comprised of the Executive Director, Department Directors, the Park Planner and ADA Coordinator. All data was reviewed by park and or facility and prioritized. This data has been formatted by park/location in priority order. The Transition Plan will be submitted to the Park Board for approval in January 2015.

Since 2005, the Park District has implemented \$3,756,975 in accessibility projects. The Parks and Facilities Inventory identify accessibility information of facilities that have been completed. Over \$3.6 million is identified in the six-year Capital Improvement Plan, distributed in the following areas:



The capital budget authorizes and provides the basis for control of expenditures for the acquisition of significant Park District assets and construction of all capital facilities. The Capital Improvement Plan (CIP) is developed and updated annually. Capital Budget appropriations lapse at the end of the fiscal year, however, they are re-budgeted until the project is complete. As capital improvement projects are completed, the operations of these facilities are funded in the operating budget.

The operating budget authorizes and provides the basis for control of operating expenditures for all services, including operating and maintaining new facilities. Operating budget appropriations lapse at the end of the fiscal year.

Capital Improvement Project Guidelines

The project must:

- Have a monetary value of at least \$20,000.
- Have a life of at least three years.
- Result in the creation of a fixed asset, or the revitalization of a fixed asset.
- Support the Strategic Initiatives outlined in the 2014/2022 Comprehensive Plan.

Included within the above definition of a capital project are the following items:

- Construction of new facilities.
- Remodeling or expansion of existing facilities.
- Purchase, improvement and development of land.
- Operating equipment and machinery for new or expanded facilities.
- Planning and engineering costs related to specific capital improvements.

Each department submits project requests for review. These projects are reviewed and further evaluated by the executive director and directors. Individuals and group staff meetings are held throughout the process to discuss the requests. Projects are prioritized based on the Park District's overall goals, department priorities, and anticipated funding. When requests exceed available funding sources in a given year, adjustments in scheduling or scope of the project are recommended and agreed upon.

The final compilation of requests, sources of funding, and scheduling, presented to the Board of Commissioners, are based on the consensus agreement of the Board, executive director, and directors. By providing this planning and programming of capital improvements, the effect of capital expenses on the annual budget is determined. This provides for an orderly growth of Park District assets.

The Park District's Capital Improvement Program funds capital projects such as the redevelopment of land, buildings, playgrounds, tennis courts, athletic fields, swimming pools, golf courses, vehicles, and equipment. If these assets are not maintained in good condition, or if they are allowed to become obsolete, the result is often a decrease in the usefulness of the assets, an increase in the cost of maintaining and replacing them and a decrease in the quality of services. The average cost to fund these types of projects (excluding major renovations) is \$2.8 million per year.

The recent Master Plans for each of the community centers were completed to help us determine the priorities and proper placement of amenities in each of the parks. The Park District is well-positioned financially; however, it does not have the capacity to finance these Master Plans within 5-10 years.

Each year it is important to identify and pursue the funding sources for capital improvements and ongoing maintenance of improvement projects. We also need to explore innovative means of financing community center renovations and maintaining existing parks and facilities.

Capital Improvement Plan Funding Sources

The Capital Improvement Plan uses funding from voter-approved bonds, grant funds, land dedication funds, recreation funds, debt certificates, and non-referendum general obligation bonds.

Operating Funds represent pay-as-you-go contributions from the operating revenues for capital projects specific to the fund making the contribution.

General Fund - The General Fund is the general operating fund of the Park District. It is used to account for administrative, maintenance, parks, and all other financial resources except those required to be accounted for in another fund. Funding is provided from property taxes, replacement taxes, interest income, and donations. Available fund balance in excess of 40% of annual budgeted expenditures may be transferred to the Capital Improvements Fund to support future capital projects. For fiscal year 2021/22 \$1,000,000 of excess funds are being transferred in the Capital Fund.

Recreation Fund - This fund is a Special Revenue Fund used to account for the operations of recreation programs. Financing is provided from fees and charges for programs and activities and an annual property tax levy. Program numbers are used to account for separate recreation programs such as swimming, senior adult programs, preschool, and day camp programs. The Park District's indoor swimming pool, five outdoor swimming pools, lake programs, and Melas Park programs are recorded in this fund. The Park District uses subsidiary funds to account for revenues and expenditures for the golf and tennis club operations.

NWSRA Fund – This fund is a Special Revenue Fund established to account for revenues derived from a specific annual property tax levy and expenditures of these monies to the Northwest Special Recreation Association, to provide special recreation programs for the physically and mentally handicapped. It also assists in making the existing facilities accessible as required by ADA (Americans with Disabilities Act).

Interest and Miscellaneous Income represents interest income earned on the capital projects funds' investments and other miscellaneous revenues related to capital projects.

Land Dedication Fund Contributions are cash contributions received from developers in lieu of land for the development or improvement of parks in development within the District. Financing is provided only through cash contributions received in accordance with the Village of Arlington Heights ordinance. The Land Dedication Ordinance requires developers and subdividers to dedicate 9.9 acres of land for each one thousand persons; contribute cash in lieu of land (\$165,000 per acre); or a combination of both for park and recreational purposes. Criteria and formulas for the calculations are provided in the ordinance. The Land Dedication Fund has provided over \$3.9 million in cash, in lieu of land, from developers for capital improvements in parks near major developments.

Grants - The Park District has an impressive record of success with obtaining grants from various agencies and organizations.

OSLAD Grants are grant funds from the Open Space Lands Acquisition and Development Act (OSLAD). The Act provides for grants to be disbursed by the Illinois Department of Natural Resources (IDNR) to eligible local governments for the purpose of acquiring, developing and/or rehabilitating lands for public outdoor recreation purposes.

PARC Grants (Park and Recreational Facility Construction Act) were created by Public Act 096-0820 effective November 18, 2009 to provide grants to be disbursed by the IDNR to eligible local governments for park and recreation unit construction projects. Park or recreation unit construction project means the acquisition, development, construction, reconstruction, rehabilitation, improvement, architectural planning, and installation of capital facilities consisting, but not limited to, buildings, structures, and land for park and recreation purposes and open spaces and natural areas. The Park District received a PARC grant of \$2.5 million for the Camelot Park Community Center. The project was completed in October 2014.

Referendum General Obligation Park Bonds are bonds that are secured by the full faith and credit of the issuer. General obligation bonds issued by local units of government are secured by a pledge of the issuer's property taxing power and must be authorized by the electorate. The legal debt limit for the Park District bonds is 2.875% of assessed valuation (\$100 million) for total debt including referendum and non-referendum bonds. The Park District has approximately \$56 million in legal debt margin.

Non-Referendum Limited General Obligation Park Bonds are bonds that are secured by the full faith and credit of the issuer. General obligation bonds, issued by local units of government, are secured by a pledge of the issuer’s property taxing power. The legal debt limit for non-referendum bonds is .575% of assessed valuation (\$16.5 million). The Park District has the capacity to issue \$4.4 million in bonds; however, the debt service extension base (DSEB) on these bonds limits maturities to \$2,267,593 per year. The Park District uses the funds from these bonds to fund capital improvements and development, maintain and improve parks and facilities, acquire land, and replace outdated equipment.

Major Work for 2020/21 and 2021/22

The following projects, along with those projects outlined in the Capital Improvement Plan section, require the Park District to be financially astute to maintain its present healthy financial condition and maintain quality services and facilities.

Projects	2020/21	2021/22
ARC	\$ 100,000	\$ -
Green Slopes Tennis Courts	460,000	483,000
OSLAD Grant at Recreation Park	675,000	-
Provision for Contingencies	100,000	-
Vehicle & Equipment Replacements	115,000	43,000
Willow Park Bridge Replacement	125,300	-
Potential Land Acquisition	400,000	-
Park Improvements under \$75,000	1,043,240	255,250
Pickleball Courts - Volz	-	200,000
Roof Replacement - Camelot	-	102,000
*Artificial Turf - Melas	-	394,000
Carried Over From 2020/21	-	46,000
Demolition - 406 E. Northwest Hwy	-	160,000
Dryden Tennis/Pickleball Courts	-	400,000
Nickol Knoll Path	-	150,000
Dectron Replacement - ARC	-	446,000
Path & Basketball Court - Sunset Ridge	-	110,000
Total	\$ 3,018,540	\$ 2,789,250

* Capital Project is Funded Through Recreation Fund

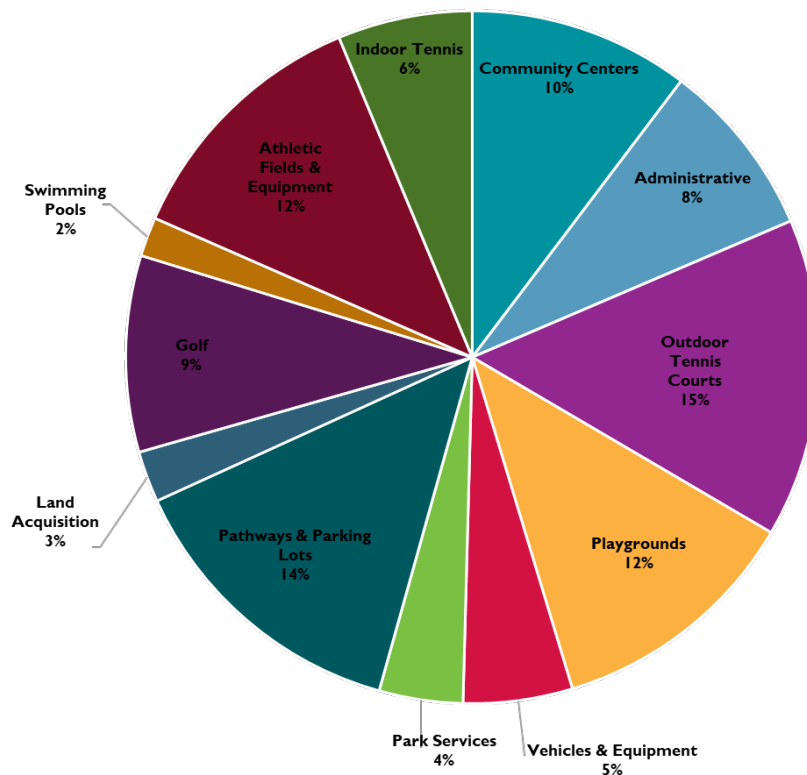
Arlington Ridge Center - The Park District opened the Arlington Ridge center which increased the footprint of the existing building by an estimated 32,000 square feet. Major highlights include:

- New Locker Rooms
- Gymnasium Addition
- Wellness Pool
- Indoor Walking Track
- Fitness Components
- Existing Building Upgrades
- Multi-Purpose Rooms

Maintenance of Facilities – The Park District anticipates continuing its program of renovating and updating facilities, structures, tennis courts, playgrounds, and general infrastructure under its current schedule of improvements. The implementation of capital projects depends on available financing.

Physical Accessibility of Facilities – In 2003, special legislation removed the NWSRA Special Recreation fund from the tax cap. This permits the Park District to levy up to the full statutory rate of 4¢ to provide services to the disabled in Illinois. In June of 2005, the Park District contracted with the National Center on Accessibility (NCA) to conduct a physical accessibility assessment of 66 parks and program use spaces. The assessment provides a comprehensive evaluation of the District’s current level of physical access for people with disabilities and recommendations for improving accessibility. The Capital Improvement Plan identifies approximately \$400,000 worth of ADA projects annually and \$146,000 for 2021/22 as the final as funding of ADA work related to the construction of ARC is re-paid.

Nearly \$2.8 million is identified in the Capital Improvement Plan, distributed in the following areas:



Impact of the Capital Plan on Current and Future Operating Budgets

Most of the capital projects for the District are for the redevelopment of existing parks or repairs to existing structures that have a minimal impact on operating expenses. However, large-scale facility development and expansion and technology system upgrades typically do have an impact on operating expenses.

The bulk of the Park District’s wealth is invested in its physical assets or general infrastructure, such as land, buildings, playgrounds, tennis courts, athletic fields, swimming pools, golf courses, vehicles, and equipment. If these assets are not maintained in good condition, or if they are allowed to become obsolete, the result is often a decrease in the usefulness of the assets, an increase in the cost of maintaining and replacing them and a decrease in the quality of the Park District’s services. Maintenance expenditures over the last five years have remained relatively constant in relation to the cost and nature of assets maintained.

Capital Improvement Plan projects are likely to lead to a reduction in long-term operating expenses. Scheduled replacement of the older mechanical systems in the Capital Plan with high efficiency equipment should reduce energy consumption and maintenance expenses. The adjacent chart summarizes the operating savings from A-rated capital improvement projects included in the Capital Improvement Plan.

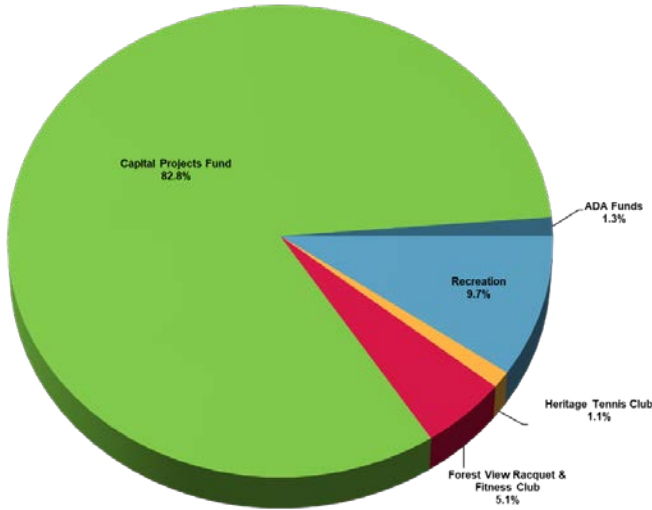
Area	2021/22	2022/23	2023/24	2024/25	2025/26
Administrative	-	4,589	4,704	4,845	5,039
Athletic Fields & Equipment	17,500	78,907	80,880	83,306	86,639
Community Centers	3,500	87,371	89,555	92,242	95,932
Golf	7,500	70,870	72,641	74,821	77,813
Indoor Tennis	-	30,996	31,771	32,724	34,033
Playgrounds	-	69,266	70,998	73,128	76,053
Park Services	10,000	263,140	269,718	277,810	288,922
Outdoor Tennis Courts	45,000	62,371	63,930	65,848	68,482
Pathways & Parking Lots	35,000	43,657	44,748	46,091	47,935
	118,500	711,166	728,946	750,814	780,847

The following legend is provided to explain items included in the Capital Projects – Multiple Year Overview:

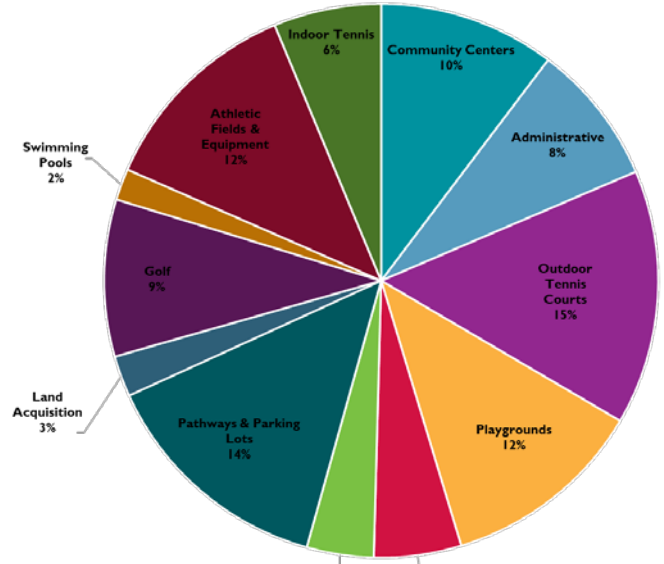
- | | | |
|--|---------------------------------------|----------------------------------|
| Ref# Used for vehicle replacements, this number is the vehicle being replaced. | A Administrative | P Playgrounds |
| ADA Otherwise indicates that project is an ADA (Americans with Disabilities Act) | AF Athletic Fields & Equipment | PS Park Services |
| SI Supports 2014-2020 Comprehensive Plan S trategic I nitiative | C Contingency | SW Swimming Pools |
| Year The year the project starts | CC Community Centers | T Outdoor Tennis Courts |
| Area This designation allows the District to see how the projects are distributed. | G Golf | VE Vehicle & Equipment |
| | IT Indoor Tennis | Z Pathways & Parking Lots |
| | LA Land Acquisition | NI New Initiatives |

Capital Improvement Plan

Funding Sources - Amount by Fiscal Year



Use of Funds - All Projects



Funding Sources - Percent of Total

	Total Amount	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27
General Fund	\$ -	-	-	-	-	-	-
Recreation	1,641,750	741,750	300,000	300,000	100,000	100,000	100,000
Heritage Tennis Club	195,000	27,500	127,500	40,000	-	-	-
Forest View Racquet & Fit	856,975	-	360,310	129,865	115,000	217,000	34,800
Capital Projects Fund	14,053,183	1,874,000	4,340,305	2,130,655	1,985,155	2,298,956	1,278,112
ADA Funds	216,150	146,000	-	-	-	-	-
Total Funding Sources	\$ 16,963,058	2,789,250	5,128,115	2,600,520	2,200,155	2,615,956	1,412,912

Use of Funds - Amount by Fiscal Year

	Total Amount	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27
Community Centers	\$ 1,725,085	548,000	691,655	199,400	259,030	27,000	-
Administrative	1,383,505	160,000	790,850	181,655	55,000	76,000	120,000
Outdoor Tennis Courts	2,493,000	1,083,000	210,000	350,000	340,000	510,000	-
Playgrounds	1,990,000	-	805,000	125,000	390,000	260,000	410,000
Vehicles & Equipment	853,000	43,000	210,000	150,000	150,000	150,000	150,000
Park Services	654,340	-	70,000	359,600	50,000	174,740	-
Pathways & Parking Lots	2,320,970	290,000	848,000	355,000	75,000	462,230	290,740
Land Acquisition	400,000	-	50,000	50,000	100,000	100,000	100,000
Golf	1,534,661	158,750	370,800	185,000	401,125	228,986	190,000
Swimming Pools	306,372	-	114,000	150,000	-	-	42,372
Athletic Fields & Equipment	2,034,000	479,000	480,000	325,000	265,000	410,000	75,000
Indoor Tennis	1,051,975	27,500	487,810	169,865	115,000	217,000	34,800
Total Funding Uses	\$ 16,746,908	2,789,250	5,128,115	2,600,520	2,200,155	2,615,956	1,412,912

Proposed project costs are estimates only. The majority of the projects in the CIP are in concept-stage only and have not been designed or engineered. As such, project costs are estimated only and are representative of current funding allocations, rather than actual project cost/budget. Project estimates will change as more refined information is received.

Capital Improvement Plan

Location: Green Slopes

Project Description: Tennis Court Replacement

Cost: \$483,000

Funding Source: Capital Projects and ADA Funds

Area: Outdoor Tennis Courts



Project Description:

The project includes full replacement of the existing four tennis courts with a new two tennis court and four pickleball court configuration. An underdrain system will be installed. The existing fence posts will be sleeved, with new mid and top rails. The walks leading to the courts will be made ADA compliant and the maintenance access path will be reworked.



Impact on Operation Budget:

The new tennis/pickleball courts will allow staff to allocate the limited annual tennis and basketball color coating appropriation of \$20,000 to other play surfaces in need of maintenance.

Location: Arlington Ridge Center

Project Description: Dectron Replacement

Cost: \$446,000

Funding Source: Capital Projects Fund

Area: Community Center



Project Description:

The Dectron split system is used to both heat and cool the activity space, as well as control the humidity levels. The equipment was installed as part of the 2004 facility renovation. The equipment has reached the end of its useful life and has had extensive repairs within the last 18 months to keep it operational. A new split system will be installed in the same location. Staff is in the early stages of the planning process for the project and anticipates completing the project during the 2021 annual shutdown in August.



Impact on Operation Budget:

The replacement will free-up about \$10,000 of funding for other heating and cooling maintenance needs. The new equipment should also be more energy efficient, saving on operating expenses.

Capital Improvement Plan

Location: Dryden

Project Description: Convert Tennis to Tennis/Pickleball Courts

Cost: \$400,000

Funding Source: Capital Projects Fund and ADA Funds

Area: Outdoor Tennis Courts

Project Description:

The project is anticipated to include full replacement of the existing four tennis courts with a new two tennis court and four pickleball court configuration. Staff is in the early stages of the planning process for the project and anticipates a late summer or early Fall construction in 2021.



Impact on Operation Budget:

The new tennis/pickleball courts will allow staff to allocate about \$15,000 of the limited annual tennis and basketball color coating appropriation to other play surfaces in need of maintenance.

Capital Improvement Plan

Location: Volz

Project Description: Tennis Court Replacement

Cost: \$200,000

Funding Source: Capital Projects Fund and ADA Funds

Area: Outdoor Tennis Courts

Project Description:

The project is anticipated to include full replacement of the existing tennis court, two pickleball courts, and half basketball court with a new four pickleball court and half basketball court configuration. Staff is in the early stages of the planning process for the project and anticipates a late summer or early Fall construction in 2021.



Impact on Operation Budget:

The new pickleball courts and half basketball court will allow staff to allocate \$10,000 of the limited annual tennis and basketball color coating appropriation to other play surfaces in need of maintenance.

Location: Melas

Project Description: Infield Turf Replacement

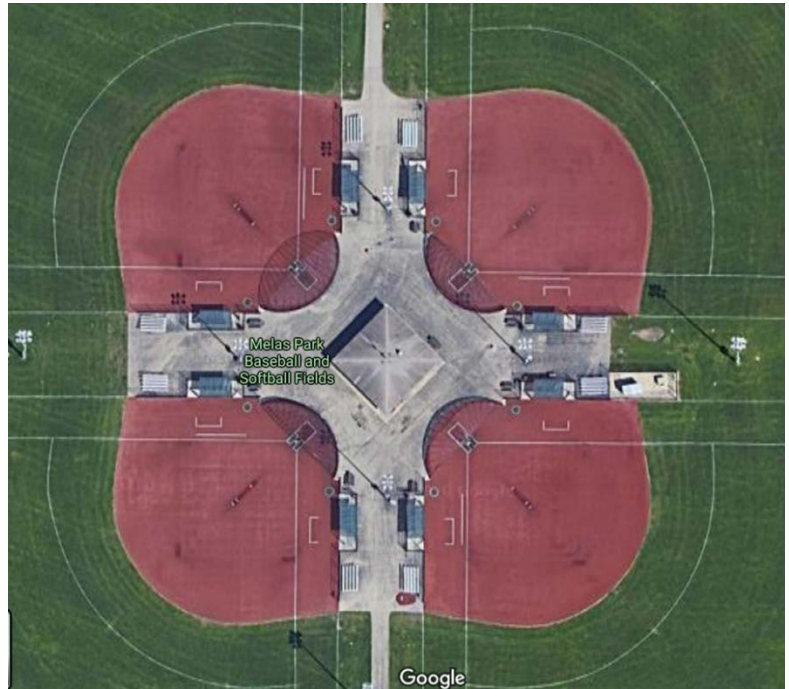
Cost: \$394,000

Funding Source: Recreation Fund

Area: Athletic Fields & Equipment

Project Description:

The artificial turf infields at Melas Park were installed in the fall of 2012. Staff has completed numerous spot repairs over the last five years to keep the fields safe and playable. After meeting onsite with Field Turf representatives, it was determined that the fields are nearing the end of their useful life. The existing turf will be removed and replaced with new infill and turf. Staff is in the early stages of the planning process for the project and anticipates a late Fall construction in 2021 at the conclusion of the softball season.



Impact on Operation Budget:

The ballfield complex at Melas Park is heavily programmed from early spring through late fall. The artificial turf infield allows more games to be played during wet conditions and is an amenity that attracts and retains ball players. The improved playing surface is anticipated to reduce annual repair expenses of \$10,000, as well as increase revenue by attracting new players to site programs. In total, this facility is estimated to bring in over \$330,000 during 2021/22.

Capital Improvement Plan

Location: Arlington Lakes Golf Club

Project Description: Greens Top Dress

Cost: \$41,250

Funding Source: Recreation Fund

Area: Golf



Project Description:

The Greens Top Dresser has reached its useful life and is in need of replacement. Staff will research the possibility of acquiring a new replacement that was used as a demonstration unit at a PGA tournament to reduce the purchasing price.

Impact on Operation Budget:

The replacement top dresser will allow staff to better maintain the greens and reduce the down time associated with aging equipment, saving on maintenance/repair expenses (\$2,500 savings). A well maintained golf course will also draw golfers from around the Chicagoland area, increasing golf revenue.



Capital Improvement Plan

Location: Camelot

Project Description: Roof Replacement

Cost: \$102,000

Funding Source: Capital Projects Fund

Area: Community Centers

Project Description:

The Derbigum modified bitumen roof was not replaced as part of the facility renovation/expansion that took place in 2014. The roof is out of warranty and leaks. Staff is proposing to cut out and replace damaged sections of the underlying insulation and have the entire roof overlaid with new Derbigum modified bitumen.



Impact on Operation Budget:

The roof replacement will provide a new warranty and allow staff to concentrate repair efforts to roofing systems that are out of warranty, saving maintenance/repair expenses (\$3,500 annually). Facility users will have an improved experience that may lead to increased program participation at the facility and increased revenue.



Capital Improvement Plan

Location: Carriage Walk

Project Description: Path Replacement

Cost: \$45,000

Funding Source: Capital Projects Fund

Area: Pathways & Parking Lots



Project Description:

The path at Carriage Walk Park has reached its useful life and is in need of replacement. The path will be removed, the stone base reworked, and repaved. Staff is in the early stages of the planning process for the project and anticipates a late summer or early Fall construction in 2021.

Impact on Operation Budget:

The path replacement will allow staff to allocate the limited annual crack repair and sealcoating appropriation (\$10,000) to other asphalt paved surfaces in need of maintenance.

Location: Heritage Tennis Club

Project Description: Divider Net Repairs

Cost: \$27,500

Funding Source: Recreation – Heritage Tennis Fund

Area: Indoor Tennis

Project Description:

The tennis court divider nets have started to sag and need to be restrung across the playing surface.

Impact on Operation Budget:

The repair work will improve the players court experience, resulting in increased playing time and revenue.



Capital Improvement Plan

Location: Nickol Knoll Golf Course

Project Description: Sectional Path Replacement

Cost: \$150,000

Funding Source: Recreation Fund and ADA Funds

Area: Pathways & Parking Lots



Project Description:

The path at Nickol Knoll Golf Course has reached its useful life and is in need of replacement. The path will be addressed in a phased approach, with the worst sections being addressed first. Select sections of the path will be removed, the stone base reworked, and repaved. Staff is in the early stages of the planning process for the project and anticipates a late summer or early Fall construction in 2021.

Impact on Operation Budget:

The phased or sectional path replacement will allow staff to allocate the limited annual crack repair and sealcoating appropriation (\$10,000) to other asphalt paved surfaces in need of maintenance.

Capital Improvement Plan

Location: Nickol Knoll Golf Course

Project Description: Fairway Mower Replacement

Cost: \$44,000

Funding Source: Recreation Fund

Area: Golf



Project Description:

The Fairway Mower has reached its useful life and is in need of replacement. Staff will research the possibility of acquiring a new replacement that was used as a demonstration unit at a PGA tournament to reduce the purchasing price.

Impact on Operation Budget:

The replacement mower will allow staff to better maintain the fairways and reduce the down time associated with aging equipment, saving on maintenance/repair expenses (\$2,500). A well maintained golf course will also draw golfers from around the Chicagoland area, increasing golf revenue.

Location: Pioneer

Project Description: Path Replacement

Cost: \$30,000

Funding Source: Capital Projects and ADA Funds

Area: Pathways & Parking Lots

Project Description:

The path at Pioneer Park has sections that need to be torn out and replaced. The path will be addressed in a phased approach, with the worst sections being addressed first. Select sections of the path will be removed, the stone base reworked, and repaved. Staff is in the early stages of the planning process for the project and anticipates a late summer or early Fall construction in 2021.



Impact on Operation Budget:

The phased or sectional path replacement will allow staff to allocate the limited annual crack repair and sealcoating appropriation (\$5,000) to other asphalt paved surfaces in need of maintenance.

Location: Sunset Meadows

Capital Improvement Plan

Project Description: Practice Turf Replacement

Cost: \$27,500

Funding Source: Recreation Fund

Area: Golf



Project Description:

The artificial turf practice putting green at Sunset Meadows Park has reached its useful life and needs to be replaced to provide golfer's with a quality putting green. The entire putting green will be removed and replaced with a new artificial turf playing surface. Staff is in the early stages of the planning process for the project and anticipates a late summer or early Fall construction in 2021.

Impact on Operation Budget:

The present condition of the green is requiring additional maintenance to keep the green playable. The replacement green will free-up maintenance hours for golf staff to dedicate to other areas at the driving range or Arlington Lakes Golf Club (\$2,500).

Location: Sunset Ridge

Project Description: Path Replacement

Cost: \$25,000

Funding Source: Capital Projects and ADA Funds

Area: Pathways & Parking Lots



Project Description:

The path leading to the basketball court at Sunset Ridge Park has reached its useful life and is in need of replacement. The path will be removed, the stone base reworked, and repaved. Staff is in the early stages of the planning process for the project and anticipates a late summer or early Fall construction in 2021.

Impact on Operation Budget:

The path replacement will allow staff to allocate the limited annual crack repair and sealcoating appropriation (\$5,000) to other asphalt paved surfaces in need of maintenance.

Location: Sunset Ridge

Project Description: Basketball Court Replacement

Cost: \$85,000

Funding Source: Capital Projects and ADA Funds

Area: Outdoor Tennis Courts

Project Description:

The basketball court at Sunset Ridge Park has reached its useful life and needs to be replaced. The entire court will be removed, the stone base reworked, the court repaved, and color coated. Staff is in the early stages of the planning process for the project and anticipates a late summer or early Fall construction in 2021.

Impact on Operation Budget:

The new basketball court will allow staff to allocate the limited annual tennis and basketball color coating appropriation (\$7,500) to other play surfaces in need of maintenance.



Capital Improvement Plan

Location: Willow

Project Description: Path Replacement

Cost: \$40,000

Funding Source: Capital Projects Fund and ADA Funds

Area: Pathways & Parking Lots



Project Description:

The path at Willow Park has sections that need to be torn out and replaced. The path will be addressed in a phased approach, with the worst sections being addressed first. Select sections of the path will be removed, the stone base reworked, and repaved. Staff is in the early stages of the planning process for the project and anticipates a late summer or early Fall construction in 2021.

Impact on Operation Budget:

The phased or sectional path replacement will allow staff to allocate the limited annual crack repair and sealcoating appropriation (\$5,000) to other asphalt paved surfaces in need of maintenance.

Location: 406 E. Northwest Highway

Project Description: Demolition

Cost: \$160,000

Funding Source: Capital Projects Fund

Area: Park Services

Project Description:

The underground storage tanks need to be removed within one year of the purchase of the property and the building is being recommended for demolition. The site will be restored to a condition that allows for future planning and development of the space.

Impact on Operation Budget:

Removal of the tanks and building reduces utilities, hardscape, and facility related maintenance expenses, as well as potential insurance expenses related to the underground storage tanks.

Location: Davis Street Service Center

Project Description: Vehicle Equipment

Cost: \$43,000

Funding Source: Capital Projects Fund

Area: Park Services

Project Description:

The proposed vehicle equipment consists of plows, a dump body, and other small equipment necessary to up-fit two additional leased vehicles from the Enterprise Fleet Lease Program.

Impact on Operation Budget:

The leasing of the proposed vehicles and the purchase of the equipment reduces fuel and maintenance expenses associated with older vehicles/equipment. It also improves staff productivity by limiting the amount of down time that draws time and funds away from necessary park/facility maintenance operations.

Capital Improvement Plan



CP#	Loc	PArea	Location Description	ADA	%	Fund	Area	Year	Description	Estimated							
										Project Amount	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	
12-Administration Center																	
	12	A	Administration Center			21	A	I	22	Window Replacements	500,000	-	500,000	-	-	-	-
	12	PS	Administration Center			21	A	I	25	Brick Paver Sidewalk Replacement	21,000	-	-	-	-	21,000	-
	12	PS	Administration Center			21	A	I	22	Stair (North End) Reconstruction (Carry Over from 2019/20)	50,000	-	50,000	-	-	-	-
	12	PS	Administration Center			21	A	I	23	Roofing - Modified Bitumen with Granular Surface (Original Bldg.)	21,875	-	-	21,875	-	-	-
	12	PS	Administration Center			21	A	I	23	Roofing - APP Modified Bitumen with Granular Surface (Annex)	24,780	-	-	24,780	-	-	-
	12	PS	Administration Center			21	A	I	22	Common Floor Carpet Replacement	35,850	-	35,850	-	-	-	-
	12	PS	Administration Center			21	A	I	22	Common Floors - Resilient Tile (Basement)	40,000	-	40,000	-	-	-	-
	12	PS	Administration Center			21	A	I	23	Emergency Generator Replacement	80,000	-	-	80,000	-	-	-
						21				Total	1,541,505	-	625,850	126,655	-	21,000	-
64-Arlington Lakes Golf Club																	
	64	G	Arlington Lakes Golf Club			21	g	I	22	Sealcoating Paths	75,000	-	75,000	-	-	-	-
	64	G	Arlington Lakes Golf Club			21	g	2		Sidewinder Bank Mower - Unfunded Need \$44,000	45,000	-	-	-	-	-	-
	64	G	Arlington Lakes Golf Club			21	g	I	26	Rough Mower	40,000	-	-	-	-	-	40,000
20016	64	G	Arlington Lakes Golf Club			21	g	2	21	Drainage Improvements - Unfunded Need \$27,500 (Carried Over \$28,000)	28,000	28,000	-	-	-	-	-
	64	G	Arlington Lakes Golf Club			21	g	I	24	Heavy Duty Utility Vehicles	40,000	-	-	-	20,000	-	-
	64	G	Arlington Lakes Golf Club			21	g	I	24	Pond Shoreline Restoration	380,000	-	80,000	100,000	100,000	100,000	-
	64	G	Arlington Lakes Golf Club			21	g	I	22	Bridge Replacement	100,000	-	100,000	-	-	-	-
	64	G	Arlington Lakes Golf Club			21	g	I	24	Pump Station Improvements	25,000	-	-	-	25,000	-	-
	64	G	Arlington Lakes Golf Club			21	g	I	25	Greens Mower	240,000	-	60,000	-	-	60,000	-
	64	G	Arlington Lakes Golf Club			21	g	I	24	Fairway Mower	170,000	-	-	55,000	55,000	-	-
	64	G	Arlington Lakes Golf Club			21	g	I	23	Grounds Master	65,000	-	-	30,000	-	-	35,000
21000	64	G	Arlington Lakes Golf Club			02	g	I	21	Greens Top dresser	41,250	41,250	-	-	-	-	-
	64	G	Arlington Lakes Golf Club			21	g	I	25	Workman Cart	58,000	-	-	-	-	28,000	-
	64	G	Arlington Lakes Golf Club			21	g	I	26	Bunker Rake Machine	25,000	-	-	-	-	-	25,000
	64	G	Arlington Lakes Golf Club			21	g	I	24	Pick-up with Plow	85,000	-	-	-	55,000	-	-
	64	G	Arlington Lakes Golf Club			21	g	I	26	Foley Reel Grinder	60,000	-	-	-	-	-	60,000
	64	G	Arlington Lakes Golf Club			21	g	I	22	Greens Roller	18,000	-	18,000	-	-	-	-
						21				Total	1,875,250	69,250	333,000	185,000	255,000	188,000	160,000
15-Camelot																	
	15	P	Camelot			21	p	I	26	Playground	130,000	-	-	-	-	-	130,000
	15	t	Camelot			21	t	I	23	Tennis Courts	325,000	-	-	325,000	-	-	-
	15	z	Camelot			21	z	I	23	Paths	160,000	-	-	30,000	-	-	130,000
21001	15	CC	Camelot			21	CC	I	21	Replace Lower Roof and Gymnasium Roof	102,000	102,000	-	-	-	-	-
	15	SW	Camelot			21	CC	I	22	Replace Pool Filter	60,000	-	60,000	-	-	-	-
						21				Total	777,000	102,000	60,000	355,000	-	-	260,000
32-Carefree																	
	32	SC	Carefree			21	t	I	25	Tennis Courts Overlay	110,000	-	-	-	-	110,000	-
	32	SC	Carefree			21	z	I	22	Parking Lot	100,000	-	100,000	-	-	-	-
	32	SC	Carefree			21	AF	I	25	Inline Hockey Rink Overlay - Fence & Dasher Boards	190,000	-	-	-	-	190,000	-
	32	PS	Carefree			21	p	I	25	Playground Renovation (including furniture)	130,000	-	-	-	-	130,000	-
										Total	530,000	-	100,000	-	-	430,000	-
71-Carriage Walk																	
21002	71	Z	Carriage Walk			21	z	I	21	Pathway Improvements	45,000	45,000	-	-	-	-	-
										Total	185,000	45,000	-	-	-	-	-
33-Centennial																	
	33	PS	Centennial			21	t	I	25	Tennis Courts	400,000	-	-	-	-	400,000	-
	33	P	Centennial			21	p	I	22	Playground Renovation (including furniture)	125,000	-	125,000	-	-	-	-
										Total	525,000	-	125,000	-	-	400,000	-
74-Creekside																	
	74	SC	Creekside			21	t	I	22	Tennis Court & Basketball Half Court Replacement	210,000	-	210,000	-	-	-	-
	74	P	Creekside			21	p	I	26	Playground Renovation (including furniture)	140,000	-	-	-	-	-	140,000
										Total	350,000	-	210,000	-	-	-	140,000
54-Cypress Gardens																	
	54	AF	Cypress Gardens			21	af	I	24	Backstop Concrete	25,000	-	-	-	25,000	-	-
	54	AF	Cypress Gardens			21	af	I	24	Backstop	25,000	-	-	-	25,000	-	-
										Total	50,000	-	-	-	50,000	-	-
14-Davis Street Service Center																	
	14	PS	Davis Street Service Center			21	ps	I	25	Roof Replacement	174,740	-	-	-	-	174,740	-
	14	PS	Davis Street Service Center			21	ps	I	22	Asphalt Lot and Yard	70,000	-	70,000	-	-	-	-
										Total	244,740	-	70,000	-	-	174,740	-

Proposed projects are estimates only. Most of the projects have not been designed or engineered. Project estimates will change as information is received.

Capital Improvement Plan



CP#	Loc	P Area	Location Description	ADA	%	Fund Area	Year	Description	Estimated										
									Project Amount	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27				
17-Frontier																			
	17	CC	Frontier			21	cc	22	Replace Lower Roof	92,400	-	92,400	-	-	-	-			
	17	Z	Frontier			21	z	22	Parking Lot Repairs	290,000	-	290,000	-	-	-	-			
	17	SC	Frontier			21	t	23	Tennis Court and Basketball	25,000	-	-	25,000	-	-	-			
	17	CC	Frontier			21	cc	22	Roof Replacement	166,000	-	166,000	-	-	-	-			
	17	Z	Frontier			21	z	26	Concrete Pathway - Sectional Replacement	51,480	-	-	-	-	-	25,740			
	17	PS	Frontier			21	cc	23	Site Lighting Replacement	25,200	-	-	25,200	-	-	-			
	17	SC	Frontier			21	cc	24	Fencing Replacement (Tennis Courts)	23,030	-	-	-	23,030	-	-			
	17	SW	Frontier			21	sw	23	Swimming Pool Equipment Repair/Replacement	50,000	-	-	25,000	-	-	-			
	17	CC	Frontier			21	cc	23	Structural Support & Window Lintel Repairs	40,000	-	-	40,000	-	-	-			
	17	CC	Frontier			21	cc	25	Rooftop Package Unit (Community Center) Replacement (3)	27,000	-	-	-	-	27,000	-			
Total									1,062,640	-	548,400	115,200	23,030	27,000	25,740				
17-Frontier Service Center																			
	17	Z	Frontier Service Center			21	ps	2	Water Line Replacement - Unfunded Need \$31,000	-	-	-	-	-	-	-			
	17	Z	Frontier Service Center			21	ps	23	Roof Replacement	71,600	-	-	71,600	-	-	-			
	17	Z	Frontier Service Center			21	z	22	Parking Lot Repairs - Service Center Yard	78,000	-	-	78,000	-	-	-			
Total									149,600	-	78,000	71,600	-	-	-				
39-Greenbrier																			
	39	SC	Greenbrier			21	t	24	Tennis Courts Repaving	90,000	-	-	-	90,000	-	-			
	39	SC	Greenbrier			21	af	24	Outdoor Inline Rink Repaving	90,000	-	-	-	90,000	-	-			
	39	P	Greenbrier			21	p	24	Playground Renovation	130,000	-	-	-	130,000	-	-			
	39	PS	Greenbrier			21	ps	24	Park Lighting Replacements	50,000	-	-	-	50,000	-	-			
Total									360,000	-	-	-	360,000	-	-				
40-Greens																			
	40	P	Greens			21	p	23	Playground Renovation	125,000	-	-	125,000	-	-	-			
Total									125,000	-	-	125,000	-	-	-				
58-Green Slopes																			
21004	58	P	Green Slopes	ADA	10%	21	t	21	Tennis Courts	483,000	483,000	-	-	-	-	-			
	58	Z	Green Slopes			21	z	2	Concrete Parking Lot Improvements - Unfunded Need \$27,500	-	-	-	-	-	-				
Total									483,000	483,000	-	-	-	-	-				
54-Happiness																			
	56	P	Happiness			21	p	26	Playground Renovation	140,000	-	-	-	-	-	140,000			
Total									140,000	-	-	-	-	-	140,000				
14-Davis Street Service Center																			
	14	PS	Davis Street Service Center			21	ps	25	Roof Replacement	174,740	-	-	-	-	174,740	-			
	14	PS	Davis Street Service Center			21	ps	22	Asphalt Lot and Yard	70,000	-	70,000	-	-	-	-			
Total									244,740	-	70,000	-	-	174,740	-				
84-Davis Street II																			
	84	PS	Davis Street II			21	ps	23	Roof Repair/Replacement	60,000	-	-	60,000	-	-	-			
	84	PS	Davis Street II			21	ps		Bulk Material Storage	50,000	-	-	-	-	-				
Total									110,000	-	-	60,000	-	-	-				
36-Dryden																			
	36	SC	Dryden	ADA	10%	21	t	21	Tennis Courts	400,000	400,000	-	-	-	-	-			
	36	SC	Dryden			21	z	22	Parking Lot	80,000	-	80,000	-	-	-	-			
Total									760,000	400,000	80,000	-	-	-	-				
38-Flentie Park																			
	38	P	Flentie Park			21	p	25	Playground Renovation (including furniture)	130,000	-	-	-	-	130,000	-			
	38	SC	Flentie Park			21	af	25	Basketball Court Improvements	40,000	-	-	-	-	40,000	-			
	38	Z	Flentie Park			21	z	25	Asphalt Pathway Improvements	60,000	-	-	-	-	60,000	-			
Total									230,000	-	-	-	-	230,000	-				
63-Forest View Racquet & Fitness Club																			
	63	IT	Forest View Racquet & Fitness Club			13	it	22	Color Coat indoor courts	139,200	-	34,800	-	-	-	34,800			
	63	IT	Forest View Racquet & Fitness Club			13	it	22	Sauna Replacements	60,000	-	30,000	-	-	-	-			
	63	IT	Forest View Racquet & Fitness Club			13	it	22	Fitness Room (Carry Over From 2019/20)	55,500	-	30,500	-	-	-	-			
	63	IT	Forest View Racquet & Fitness Club			13	it	25	Roof Replacement of Valley (Carry Over From 2019/20)	247,000	-	-	-	-	217,000	-			
	63	IT	Forest View Racquet & Fitness Club			13	it	24	Locker Room Improvements (Carry Over 2018/19)	193,000	-	-	-	93,000	-	-			
	63	IT	Forest View Racquet & Fitness Club			13	it	23	Light Fixture Replacements	200,000	-	-	100,000	-	-	-			
	63	IT	Forest View Racquet & Fitness Club			13	it	22	Tennis Courts Repair and Resurface (Outdoor)	278,820	-	139,410	-	-	-	-			
	63	IT	Forest View Racquet & Fitness Club			13	it	23	Tennis Court Clean & Resurface (Indoor)	119,460	-	-	29,865	-	-	-			
	63	IT	Forest View Racquet & Fitness Club			13	it	22	Roofing - Modified Bitumen Replacement	47,600	-	47,600	-	-	-	-			
	63	IT	Forest View Racquet & Fitness Club			13	it	24	Ventilation System Replacement	22,000	-	-	-	22,000	-	-			
	63	IT	Forest View Racquet & Fitness Club			13	it	22	Outdoor Courts	280,000	-	70,000	-	-	-	-			
	63	IT	Forest View Racquet & Fitness Club			13	it	22	Portable Toilet Enclosure With Concrete	8,000	-	8,000	-	-	-	-			
Total									2,164,980	-	360,310	129,865	115,000	217,000	34,800				

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Capital Improvement Plan



CP#	Loc	PArea	Location Description	ADA	%	Fund	Area	Year	Description	Estimated								
										Project Amount	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27		
28-Hasbrook																		
	28	P	Hasbrook			21	p	I	24	Playground Renovation	130,000	-	-		130,000	-	-	
	28	CC	Hasbrook			21	cc	I	22	Replace Water line to Building	81,600	-	81,600	-	-	-	-	
	28	Z	Hasbrook			21	z	I	25	Parking Lot Repairs	96,000	-	-	-	-	96,000	-	
	28	SC	Hasbrook			21	af	I	25	Basketball Court Overlay	40,000	-	-	-	-	40,000	-	
Total											447,600	-	81,600	-	130,000	136,000	-	-
19-Heritage																		
	19	Z	Heritage			21	z	I	25	Parking Lot Repairs	80,000	-	-	-	-	80,000	-	
	19	SC	Heritage			21	t	I	24	Tennis Courts	250,000	-	-	-	250,000	-	-	
	19	CC	Heritage			21	cc	I	22	Roofing (Lower & Upper) Repairs	106,280	-	106,280	-	-	-	-	
	19	PS	Heritage			21	cc	I	23	Site Lighting Replacement	92,400	-	-	46,200	-	-	-	
	19	SW	Heritage			21	sw	I	26	Swimming Pool Deck - Sectional Replacement	43,920	-	-	-	-	-	21,960	
	19	CC	Heritage			21	cc	I	22	Roofing (Lower & Upper) Modified Bitumen Replacement	36,575	-	36,575	-	-	-	-	
	19	PS	Heritage			21	cc	I	24	Sled Hill Improvements	75,000	-	-	-	75,000	-	-	
Total											1,094,060	-	142,855	46,200	325,000	80,000	21,960	
89-Heritage Tennis Club																		
	89	IT	Heritage Tennis Club			17	it	I	23	Court - Tennis Court Resurface	120,000	-	-	40,000	-	-	-	
	89	IT	Heritage Tennis Club			17	it	I	22	Paint Walkways (Carry Over From 2019/20)	27,500	-	27,500	-	-	-	-	
21005	89	IT	Heritage Tennis Club			17	it	I	21	Repair/Replace Divider Nets (Carry Over From 2019/20)	27,500	27,500	-	-	-	-	-	
	89	IT	Heritage Tennis Club			17	it	I	22	Court - Perimeter Heater Replacements	150,000	-	75,000	-	-	-	-	
	89	IT	Heritage Tennis Club			17	it	I	22	Court - Install New Backdrops	50,000	-	25,000	-	-	-	-	
Total											375,000	27,500	127,500	40,000	-	-	-	
77-Lake Arlington																		
	77	CC	Lake Arlington			21	ps	I	23	Replace Sewer Pump	138,000	-	-	138,000	-	-	-	
	77	CC	Lake Arlington			21	ps	I	23	Replace Deck Around Building	90,000	-	-	90,000	-	-	-	
Total											1,128,000	-	-	228,000	-	-	-	
70-Lake Terramere																		
	70	P	Lake Terramere			21	p	I	22	Playground Renovation	130,000	-	130,000	-	-	-	-	
Total											150,000	-	130,000	-	-	-	-	
91-Melas Park																		
21006	91	AF	Melas Park			02	af	I	21	Artificial Turf Replacement	394,000	394,000	-	-	-	-	-	
	91	Z	Melas Park			21	af	I	22	Pathway/Bleacher Pad Improvements	165,000	-	165,000	-	-	-	-	
	91	AF	Melas Park			21	af	I	23	Dugouts/Shade Shelters/Canopies	200,000	-	-	200,000	-	-	-	
Total											799,000	394,000	165,000	200,000	-	-	-	
43-Methodist																		
	43	Z	Methodist			21	z	I	26	ADA Sidewalk Improvements	110,000	-	-	-	-	-	110,000	
Total											110,000	-	-	-	-	-	110,000	
75-Nickol Knoll																		
21007	75	G	Nickol Knoll			02	g	I	21	Fairway Mower	84,000	44,000	-	-	-	-	-	
	75	G	Nickol Knoll			21	g	I	25	Service Center Roof Replacement	40,986	-	-	-	-	40,986	-	
	75	G	Nickol Knoll			21	g	I	24	Pond Dredging	100,000	-	-	-	100,000	-	-	
	75	G	Nickol Knoll			21	g	I	24	Well Improvements	25,000	-	-	-	25,000	-	-	
20005	75	G	Nickol Knoll	ADA	14%	02	z	I	21	Asphalt Pavement Repairs (Carry Over From 2019/20)	790,760	150,000	250,000	250,000	-	-	-	
	75	G	Nickol Knoll			21	g	I	22	Sidewalk Brick Paver Replacement	75,600	-	37,800	-	-	-	-	
20020	75	G	Nickol Knoll			21	g	I	21	Spit Rail Fence Replacement (Carry Over From 2020/21)	47,800	10,000	-	-	-	-	-	
20006	75	G	Nickol Knoll			21	g	I	21	Irrigation System - Sectional Replacement (Carry Over From 2020/21)	45,800	8,000	-	-	-	-	-	
	75	G	Nickol Knoll			21	g	I	24	Roofing (Club House) Asphalt Shingle Replacement	21,125	-	-	-	21,125	-	-	
	75	G	Nickol Knoll			21	z	I	25	Parking Lot Lighting Replacements	65,000	-	-	-	-	65,000	-	
Total											1,491,924	212,000	287,800	250,000	146,125	105,986	-	
25-ARC																		
	25	CC	ARC			21	cc	I	22	RTU Units	64,000	-	64,000	-	-	-	-	
21008	25	CC	ARC			21	cc	I	21	Dectron Replacement	446,000	446,000	-	-	-	-	-	
Total											510,000	446,000	64,000	-	-	-	-	

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Capital Improvement Plan



CP#	Loc	PArea	Location Description	ADA	%	Fund Area	Year	Description	Estimated							
									Project Amount	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	
23-Recreation																
	23	AF	Recreation			21	af	I	25	Baseball Field - Netting/Fencing Extension	25,000	-	-	-	-	25,000
	23	AF	Recreation			21	af	I	25	Baseball Field - Dugout Improvements/Renovations	40,000	-	-	-	-	40,000
	23	PS	Recreation			21	a	I	26	Park Lighting Replacements	65,000	-	-	-	-	65,000
Total									1,296,664	-	488,800	163,000	161,000	111,230	85,412	
Rental Property																
21010		PS	Rental Property			21	A	I	21	406 E. Northwest Highway Demolition	160,000	160,000	-	-	-	-
Total									160,000	160,000	-	-	-	-		
61-Sunset Meadows																
21011	61	G	Sunset Meadows			02	g	I	21	Turf Practice Green Replacement	27,500	27,500	-	-	-	-
	61	G	Sunset Meadows			21	g	I	26	Driving Range Retaining Wall Replacement	30,000	-	-	-	-	30,000
Total									662,500	27,500	-	-	-	30,000		
78-Sunset Ridge																
78	P	Sunset Ridge				21	p	I	22	Playground - Replacement (Including New Edge)	175,000	-	175,000	-	-	-
21012	78	SC	Sunset Ridge	ADA	9%	02	af	I	21	Outdoor Basketball Court - Replacement	85,000	85,000	-	-	-	-
21013	78	Z	Sunset Ridge	ADA	10%	21	z	I	24	Asphalt Walks - Renovate with Concrete	75,000	25,000	-	-	50,000	-
Total									335,000	110,000	175,000	-	50,000	-		
48-Volz																
21014	48	SC	Volz	ADA	10%	21	t	I	21	Tennis Court Replacement	200,000	200,000	-	-	-	-
Total									200,000	200,000	-	-	-	-		
57-Willow																
57	P	Willow				21	p	I	22	Playground - Replacement	75,000	-	75,000	-	-	-
21015	57	Z	Willow	ADA	10%	21	z	I	25	Asphalt Walks - Replacement	130,000	40,000	-	-	-	90,000
Total									205,000	40,000	75,000	-	-	90,000		
21-Pioneer																
	21	AF	Pioneer			21	af	I	22	Backstop & Sideline Fencing Replacement (Field #2)	70,000	-	35,000	-	-	-
	21	AF	Pioneer			21	af	I	22	Backstop & Sideline Fencing Replacement (Field #3)	70,000	-	35,000	-	-	-
	21	AF	Pioneer			21	af	I	22	Backstop & Sideline Fencing Replacement (Field #4)	70,000	-	35,000	-	-	-
	21	SW	Pioneer			21	sw	I	22	Replace Pool Filter	60,000	-	60,000	-	-	-
	21	SW	Pioneer			21	sw	I	23	Pool Bathhouse Roof Replacement	100,000	-	-	100,000	-	-
21009	21	PS	Pioneer	ADA	9%	21	z	I	21	Path Replacement	54,084	30,000	-	-	-	-
Total									722,252	30,000	165,000	100,000	-	-		
67-Prairie																
	67	PS	Prairie			21	af	I	22	Basketball Court	60,000	-	60,000	-	-	-
	67	PS	Prairie			21	p	I	24	Playground Renovation	130,000	-	-	-	130,000	-
Total									190,000	-	60,000	-	130,000	-		
23-Recreation																
	23	PS	Recreation			21	p	I	22	Skatepark	300,000	-	300,000	-	-	-
	23	Z	Recreation			21	z	I	22	Concrete Walk Replacements/Repairs	25,000	-	25,000	-	-	-
	23	AF	Recreation			21	af	I	22	Backstop Concrete (American Legion Field)	25,000	-	25,000	-	-	-
	23	CC	Recreation			21	cc	I	24	HVAC Improvements	125,000	-	-	-	125,000	-
	23	SW	Recreation			21	cc	I	22	Hot Water Storage Tank and Heater	24,000	-	24,000	-	-	-
	23	Z	Recreation			21	z	I	25	Asphalt Pavement Overlay for Parking Lot	46,230	-	-	-	-	46,230
	23	Z	Recreation			21	z	I	23	Concrete Stairs (Rec Building) (Carry Over From 2019/20)	50,000	-	-	50,000	-	-
	23	SW	Recreation			21	sw	I	23	Swimming Pool Equipment/Repairs	50,000	-	-	25,000	-	-
	23	SW	Recreation			21	sw	I	26	Swimming Pool Deck - Sectional Replacement	40,824	-	-	-	-	20,412
	23	CC	Recreation			21	cc	I	23	Roofing (Rec) Asphalt Shingle Replacement	64,000	-	-	64,000	-	-
	23	CC	Recreation			21	cc	I	23	Common Floors (Rec) Replacement (Resilient Tile)	24,000	-	-	24,000	-	-
	23	CC	Recreation			21	cc	I	24	DHW Piping Replacement	36,000	-	-	-	36,000	-
	23	SW	Recreation			21	sw	I	22	Boiler Replacement - Bathhouse	54,000	-	54,000	-	-	-
	23	CC	Recreation			21	cc	I	22	Bathroom Modifications (Rec)	60,800	-	60,800	-	-	-

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Capital Improvement Plan



CP#	Loc	P Area	Location Description	ADA	%	Fund Area	Year	Description	Estimated								
									Project Amount	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27		
23-Recreation																	
9-General Park Use																	
	9	PS	General Park Use			21	A	I	24	ADA Transition Plan Projects	480,000	-	30,000	30,000	30,000	30,000	
	9	Z	General Park Use			21	z	I	24	Path Replacement	400,000	-	25,000	25,000	25,000	25,000	
	9	PS	General Park Use			21	A	I	24	Boundary & Topographic Surveys	135,000	-	35,000	25,000	25,000	25,000	
	9	AF	General Park Use			21	af	I	24	Athletic & Concrete Repairs & Replacements - General	1,350,000	-	125,000	125,000	75,000	75,000	
	9	PS	General Park Use			21	A	I	22	Reley All Facilities	100,000	-	100,000	-	-	-	
Total											2,465,000	-	315,000	205,000	205,000	155,000	155,000
97-Vehicle/Equipment Replacements																	
	97	ve	Vehicle/Equipment Replacement			21	ve	I	22	Tractor 108 Replacement	60,000	-	60,000	-	-	-	
21016	97	ve	Vehicle/Equipment Replacement			21	ve	I	24	Vehicle & Equipment Replacements - General*	2,443,000	43,000	150,000	150,000	150,000	150,000	
Total											2,503,000	43,000	210,000	150,000	150,000	150,000	150,000
Contingency & Land Acquisition																	
		LA	Contingency & Land Acquisition			02	la	I	24	Land Acquisition (new)	1,500,000	-	50,000	50,000	100,000	100,000	
Total											1,500,000						
Total Projects											29,413,715	2,789,250	5,128,115	2,600,520	2,200,155	2,615,956	1,412,912

Projects will be recommended if under budget on completed projects in 2021/22

*Projects identified through the 2014-2020 Comprehensive Plan & 2017 Survey of Residents

Proposed projects are estimates only. Most of the projects have not been designed or engineered. Project estimates will change as information is received.

Historical Dates



- 1892 - Railroad Parks established; vacant land alongside railroad tracks leased to Village.
- 1925 - Arlington Heights Park District was incorporated; first Commissioners were Nathaniel Banta, Eugene Berbecker, Julius Flentie, Henry Klehm and Albert Volz; first tax collection was \$1,335.
 - Village deeded Memorial Park to the Park District.
 - Park District began landscaping and maintaining Railroad Parks.
- 1926 - First Park Superintendent appointed (seasonal), John Bauer.
- 1927 - Park District boundaries revised to include the same area as the Village of Arlington Heights.
- 1931 - First bonds issued (\$13,000), by ordinance, for the purchase and development of a south side park.
- 1933 - Civil Works Administration made a grant of public funds to the Arlington Heights Park District for one-half the cost of landscaping one of the railroad parks, planting elm trees throughout the Park District and construction of a skating rink in South Park.
- 1934 - First referendum, by straw vote, to authorize Park District to issue \$25,000 in bonds for the construction of a public swimming pool. The referendum failed 215 to 201.
- 1935 - Board authorized one of its Commissioners to investigate the matter of organized playground activity and the first recreation program began.
 - First special election held to vote on the annexation of additional property to the Park District. The question passed 70 to 10.
- 1936 - Works Progress Administration approved Park District project to construct a fieldhouse, swimming pool, shelter building, and other facilities at Recreation Park.
 - Referendum passed to issue \$20,000 in bonds to pay for Park District's share of Recreation Park project. Park District final share was \$43,400.
- 1937 - Arlington Heights Park District joined the Illinois Association of Park Districts. Membership dues were \$25 for the Park District.
- 1938 - Park District issued \$30,000 in bonds, by ordinance, to pay for completion of Recreation Park construction.
- 1939 - Recreation Park pool and fieldhouse dedicated and officially opened.
- 1941 - Recreation Commission began; Board appointed representatives from civic organizations.
- 1946 - Special election held to establish the Corporate tax rate at .125% and the Recreation tax rate at .0625%. The vote was successful.
- 1953 - Summer recreation program first expands into fall with the addition of Midget Football.
- 1955 - Referendum passed to acquire land and develop facilities at Pioneer Park; \$675,000 in bonds issued.
- 1957 - Pioneer Park fieldhouse, pool and maintenance garage officially opened.
- 1959 - Heavy land acquisition and annexation program began.
- 1962 - Referendum passed for park development and land acquisition; \$395,000 in bonds issued.
- 1963 - Hasbrook Park fieldhouse opened.

Historical Dates

- New bathhouse at Recreation Park opened.
- 1964 - Two parcels of Nike Base land declared surplus by the Federal government purchased by the Park District (Kingsbridge Arboretum and a portion of Heritage Park).
- 1965 - Referendum passed for land acquisition; \$465,000 in bonds issued.
- 1967 - \$13,000 was donated to School District #59 to help finance a larger multipurpose room at Juliette Low School.
- 1968 - Referendum passed for park development; \$2,800,000 in bonds issued.
- 1970 - Fieldhouses and swimming pools opened at Camelot and Frontier Parks, swimming pool and bathhouse opened at Heritage Park, and indoor swimming pool opened at Olympic Park. Olympic Pool operated and funded jointly with High School District #214.
- 1971 - Committee established for the acquisition of the Nike Base site.
- 1972 - Revenue bonds issued in the amount of \$735,000 for the construction of an indoor tennis facility.
- 1973 - Forest View Tennis Club (6 indoor courts) opened.
 - Portion of Nike Base site (12 acres) conveyed to Park District by Federal government.
- 1974 - Additional 52 acres of the Nike Base site conveyed to the Park District by the Federal government.
- 1975 - Park District signed lease agreement with Arlington Heights Youth Athletic Association allowing them to construct a storage and administration building at Frontier Park.
- 1975 - Referendum passed to increase Corporate tax rate to .175% from .125%, increase the Recreation tax rate to .12% from .075%, and issue bonds in the amount of \$537,000 for deferred maintenance projects and construction of a maintenance garage.
 - Park District 50th Anniversary celebration held at Recreation Park.
- 1976 - Maintenance Garage at Frontier Park completed.
 - Additional 26 acres of the Nike Base site conveyed to the Park District by the Federal government.
 - \$577,000 installment contract approved for the construction of handball/racquetball courts at Forest View Racquet Club.
 - Referendum passed to issue \$1,500,000 in bonds for construction of a golf course and \$1,300,000 in bonds for park development.
- 1977 - Eight handball/racquetball courts opened at Forest View Racquet Club.
 - \$334,000 installment contract approved for addition to the Arlington Lakes Golf Club clubhouse building.
- 1978 - Recreation Park fieldhouse and health club remodeling completed.
 - Hasbrook Park fieldhouse remodeled into Hasbrook Cultural Arts Center.
 - Heritage Park meeting room addition opened.
- 1979 - Arlington Lakes Golf Club opened on Nike Base site.
- 1980 - Sunset Meadows Driving Range and ballfields opened.

Historical Dates



- 1981 - Pioneer Park swimming pool filter system renovated.
- 1982 - Park Place Senior Center opened.
- 1983 - Park District named the **National Gold Medal Award Winner for Excellence in Park and Recreation Management.**
 - Festival Park developed with a donation from the Arlington Heights Festival Committee.
 - \$300,000 issued in bonds by ordinance for the purpose of land acquisition and computer system upgrade.
 - Received an \$18,700 SBA Grant for tree plantings in Willow Park.
- 1984 - 5.2 acres (Frontier Estates) purchased with 1983 bond funds (\$155,000) to expand Frontier Park.
 - 2.3 acres (Beile property) purchased with 1983 bond funds (\$90,000) to expand Sunset Meadows.
 - Prairie Park developed with \$61,000 in Community Development Block Fund Grant monies from the village.
- 1985 - 11.1 acres of land acquired through land dedication in the Lake Terramere Subdivision.
 - Developed an intergovernmental agreement between the Historical Society, Village, and Park District for continuing provisions of Museum services and programs.
 - Developed agreement with Christian Liberty Academy for use of the athletic fields and gymnasium at the former Arlington High School.
 - The Park District self-insured its joint insurance program effective May 1, 1985 and was accepted into the Park District Risk Management Agency on July 1, 1985.
 - The Arlington Heights Park District Safety Committee was established.
- 1986 - Received a \$200,000 Land and Water Conservation Fund matching grant for the renovation of Recreation Park swimming pool.
 - Purchased properties located at 7 and 27 North Belmont for \$143,000. The houses were demolished in order to expand Recreation Park.
 - Purchased property at 21 South Belmont, adjacent to Recreation Park, for \$156,000.
 - Acquired Carriage Walk Park through land dedication from the subdivision developer.
 - Final payment of installment contract made on Forest View racquetball courts.
 - Purchased 8.92 acres of land at Olympic Park from School District #214 for \$265,000; received a \$150,000 Open Space Land Acquisition and Development (OSLAD) grant for partial reimbursement.
- 1987 - Purchased North School from School District #25 for \$465,000.
 - Negotiated contract with the Arlington Heights Postal Service for their use of approximately 50 parking spaces at Olympic Park.
 - Purchased Flentie Park from School District #23 for \$153,756.
 - Kingsbridge Arboretum expanded - "K-Mart Triangle" land dedication in exchange for vacation of easement from developer.

Historical Dates

- Lighting approved and installed at Sunset Meadows Driving Range.
- Purchased Heritage Tennis Club for \$1,090,000.
- Acquired Falcon Park (1.1 acres) through land dedication.
- 1988
 - Jointly purchased, with the Village of Arlington Heights, the North School Playlot for \$400,000.
 - Renovation of North School into the Administration Center was completed and the dedication took place on September 18, 1988.
 - Purchased 8.56 acres, known as Methodist Park, for \$900,000.
 - Forest View Racquet Club Revenue Bonds were prepaid on May 1, 1988.
 - The grand "re-opening" of Recreation Park Pool took place on June 25, 1988.
 - Renovation of Heritage Tennis Club was completed.
- 1989
 - The Arlington Heights Park District was a finalist for the National Gold Medal for Excellence in Park and Recreation Management.
 - Acquired 53 Park of Commerce and Pasquinelli properties (Creekside Park), and Lake Cook Triangle (Sunset Ridge Park) through dedication.
 - The Children at Play (C.A.P.) Before and After School Program began in the fall at six elementary schools in District #25.
 - A cooperative agreement was developed with School District #214 Community Education to provide adult volleyball and basketball leagues at the Forest View Education Center.
- 1990
 - The Arlington Heights Park District was a finalist for the National Gold Medal for Excellence in Park and Recreation Management.
 - The newly renovated Forest View Park Outdoor Tennis Complex officially opened on June 9, 1990.
 - Safety Town and Tennis Court renovations were completed at Olympic Park at a cost of \$266,713.
 - The North School Park development was approved with a budget of \$550,000 plus donations; construction began in the Fall of 1990.
 - Received a \$200,000 matching grant for Phase I of Lake Arlington from the Open Space and Land Acquisition Fund.
 - Received a \$175,000 matching fund bicycle grant for the 1.8 mile path around Lake Arlington and one mile along McDonald Creek.
 - Signed a lease with the Village of Arlington Heights for the Park District's use of Lake Arlington.
 - Agreement signed with School District #23 to jointly construct a gymnasium addition at Betsy Ross School. The agreement included a Park District contribution of \$490,000 for usage of the facility for recreation programming purposes.
 - Leased 11 acres from School District 23 for soccer fields at Patriots Park.
- 1991
 - The Arlington Heights Park District was a finalist for the National Gold Medal Award for Excellence in Park and Recreation Management.

Historical Dates

- North School Park was completed and officially dedicated in July 1991. The site includes a playground, display fountain, amphitheater and extensive landscaping.
- Pioneer Park and pool were renovated with new brick paving, fencing, expanded lawn sunning areas in the pool, resurfacing the entire deck area, and landscaping. A new parking lot for 75 cars and a new walkway along the main driveway were also added.
- Fitness center at Forest View opened on October 28, 1991. The facility was renamed the Forest View Racquet and Fitness Club.
- 1992
 - The Arlington Heights Park District was awarded the **1992 National Gold Medal Recipient for Excellence in Park and Recreation Management**. It was one of the few agencies to be a two-time recipient, having received this honor in 1983.
 - Received the "Elite Gold" National Aquatic Safety Award for the excellent performance rating achieved by the lifeguard staff.
 - Signed an agreement with the Village of Arlington Heights regarding recreational use at the "landfill site" at 3800 N. Kennicott Avenue.
 - Received an OSLAD Grant to begin Phase III of Lake Arlington in the amount of \$175,000.
 - The Grand Opening of Lake Arlington was held on June 6.
 - The Park District was selected by the Western Tennis Association as the 1993 Member Organization of the Year for its programs at Forest View Racquet and Fitness Club and the Heritage Tennis Club.
 - Two of the racquetball courts at the Forest View Racquet and Fitness Club were converted to an aerobics studio.
- 1993
 - Finalized the \$770,000 purchase of 3.3 acres of property east of Recreation Park at 100 N. Hickory (used \$100,000 from the Park District Frontier Days Recreation Park Expansion & Improvement Fund).
 - Purchased a building at 1436 East Davis Street for \$725,000 to be used as a central maintenance service center.
 - Construction began at the landfill site in north Arlington Heights for development of a nine-hole, par-three golf course. The site was officially named Nickol Knoll Park.
 - Received a \$50,000 bike path grant for McDonald Creek bike path connections from the Illinois Department of Conservation.
 - The Park District Board of Commissioners approved a major re-organization of the Park District combining the Recreation Department with the Revenue Facilities Department. Three major divisions were created and Director's assigned in the Department of Parks & Planning, Recreation & Facilities, and Finance & Personnel.
 - Five new Superintendent positions were filled in conjunction with the agency re-organization: Superintendent of Golf Maintenance, three Superintendents of Recreation, and a Superintendent of Administrative Services.
 - Patriots Park soccer field opened for use.
 - Melas Park Master Plan developed.
 - Arlington Heights Park District was one of the first agencies in Illinois to receive the IPRA/IAPD Distinguished Park & Recreation Agency Certification.

Historical Dates

- Juliette Lowe School (School District #59) became a Children At Play site.
- Training Supervisor position approved by the Park Board.
- Management Information Systems Supervisor position approved by the Park Board.
- 1994
 - Intergovernmental agreement was completed with School District #21 for gym programming at Edgar Allen Poe School in exchange for the Park District contribution of \$500,000 in up-front construction costs.
 - Entered into an intergovernmental agreement with the Mt. Prospect Park District, Village of Mt. Prospect, and Metropolitan Water Reclamation District (MWRD) to develop the west side of Melas Park into an athletic complex.
 - Received a \$200,000 (OSLAD) grant for Melas Park development.
 - Tax Cap legislation for the collar counties of Cook County passed by the Illinois General Assembly.
 - Remodeling began at the Davis Street Service Center.
 - Golf Maintenance Supervisor position approved by the Park Board for Nickol Knoll Golf Course.
 - Received a \$43,605 matching SBA Street Tree Grant.
 - The bicycle trails for the McDonald Creek paths were completed. Trails connect the four bridges at Camelot Park, Willow Park, and Lake Arlington.
 - Construction began on the Nickol Knoll clubhouse.
 - Construction began on Lake Arlington Phase IV, including the boathouse.
- 1995
 - Received a \$200,000 OSLAD grant for Melas Park development.
 - Lake Arlington Boathouse construction completed at a cost of \$552,169 and opened to the public on August 12.
 - Dedicated the Poe School Community Gym on January 31.
 - Nickol Knoll Clubhouse construction completed at a cost of \$412,747 and the facility opened for a partial season.
 - Golf Operations Supervisor for Nickol Knoll Golf Course approved by the Park Board (re-allocated from Arlington Lakes Golf Club restaurant)
 - Melas Park Phase I completed.
 - Received a score of 99.05% on the PDRMA insurance evaluation, placing the Park District in the excellent category for the first time.
 - ADA signage was installed at all community centers, Olympic Park, Arlington Lakes Service Center, Lake Arlington Boathouse, and Nickol Knoll Golf Club.
 - Rotary Club donated \$5,000 for trees at Lake Arlington.
 - One tennis court at Carefree Park was converted for skateboard use.
 - The AUTOCADD design system was installed in the Planning Department.
 - Contracted for 24 weeks of mowing services at smaller parks-an experimental project to be evaluated in 1996 for continued use.

Historical Dates



- Arlington Lakes Golf Club restaurant operation changed as of April 1-banquet food service was provided by outside caterers while restaurant and bar operations were run the by Arlington Lakes staff throughout the golf season.
- 1996
- Issued \$3,000,000 in General Obligation Limited Tax Bonds for park improvements.
 - Received a score of 98.6% on the PDRMA insurance evaluation, placing the Park District in the excellent category for the second year in a row and accrediting the Park District for the next two years.
 - Melas Park Phase II was completed. First softball games and volleyball matches held (partial season).
 - Poe and Riley Schools (School District #21) became Children At Play sites. The CAP program now serves children and families at ten school sites.
 - Assistant Golf Supervisor position approved by the Park Board for Arlington Lakes Golf Club.
 - Nickol Knoll Golf Club opened for the first full season of golf and was officially dedicated on July 13, 1996.
 - Davis Street Service Center opened on April 1st – new home for all trades and fleet maintenance operations.
 - Entered into a three-year contract for 26 weeks of mowing services at 20 park sites (49.3 acres).
- 1997
- Issued \$1,550,000 in General Obligation Limited Tax Bonds for park improvements.
 - Telephone registration for Park District programs began with the fall program session.
 - Signed an intergovernmental agreement with the Village of Arlington Heights for the purpose of obtaining facility space in the new Senior Center.
 - The first full season of play at Melas Park Sports Complex began on May 12. The official dedication was held on June 28. Phase III construction was completed.
 - The Arlington Heights Historical Museum was the beneficiary of the annual Arlington Heights Ball and received \$11,000 to use for the climate control project.
 - The Log Cabin refurbishing project at the Historical Museum was completed in August and the Log Cabin was rededicated during Septemberfest. The Museum received \$7,700 in donations for this project, including \$2,000 from Frontier Days, Inc.
 - Received a \$200,000 OSLAD grand for the redevelopment of Pioneer Park Swimming Pool in December.
 - Purchased one (1) acre of land from Southminster Presbyterian Church to expand Dryden Park for \$338,000.
- 1998
- Senior programs were relocated to the new Arlington Heights Senior Center on December 19 and the Park District's senior supervisor offices moved in on January 12. The Senior Center was officially dedicated on January 31. The Arlington Athletic Club opened on February 23. The Park District signed a new intergovernmental agreement with the Village of Arlington Heights for program space in 1997.

Historical Dates



- The “old” Pioneer Park Swimming Pool closed on August 16th with a good-bye party, Something Old is New Again, to celebrate 41 years of service. Demolition started the next day.
- The Park Board approved converting the two south tennis courts at Olympic Park into a Skate Park, approved the expenditure of \$10,000 for skate features, and approved a license agreement with the Lattof YMCA to manage the skate park. The Skate Park opened in August and was officially dedicated on September 19.
- The Park District Web Site, <http://www.ahpd.org>, went live on September 16.
- Approved the Management Information Systems Technician position.
- The Park District was re-evaluated and retained its certification as an IPRA/IAPD Distinguished Park & Recreation Agency
- Major tennis court renovations were completed at Green Slopes and Centennial Parks.
- Arlington Academy of the Arts became the new identity and logo for all Park District arts programming.
- The Nathaniel Moore Banta house at the Historical Museum was placed on the National Register of Historic Places on May 20.
- 1999
 - Purchased the .4 acre Schwantz property (2100 N. Fernandez) adjacent to Frontier Park for \$215,000 in March.
 - Purchased 1.3 acres of land on the south side of Recreation Park along Northwest Highway (500, 506, & 510 East) for \$840,000 on July 14 (used \$100,000 from AHPD/Frontier Days Recreation Park Expansion & Improvement Fund).
 - Entered into an agreement with the Village of Arlington Heights for improvements to Douglas Avenue along the east side of Recreation Park. The Park Districts share of the improvement cost was not to exceed \$150,000.
 - The new Pioneer Park Swimming Pool opened on June 12th; the grand opening was held June 18th. The new facility features a zero-depth swimming pool with water play features including geysers, wall sprays, and a small water slide in the shallow end; a zero-depth wading pool with four in-pool geysers; and a diving pool with two one-meter diving boards and a 10-foot drop slide. Architects for the new pool were Pollock Holzrichter Nicholas Ltd. and the general contractor was Schaeffges Brothers, Inc.
 - Approved a full-time Secretary I position for the Davis Service Center.
 - Approved the Marketing Supervisor position.
 - Approved the Website Coordinator position.
 - The Historical Society/Museum received a \$10,000 grant from the State of Illinois Department of Natural Resources Museum Capital Grant Program for the Climate Control Project for the museum buildings.
 - The Park District/Museum received a \$10,000 grant from the Illinois Department of Natural Resources Museum Operating Grant Program to develop a school outreach program and a museum website.
 - The Comprehensive Needs Assessment Survey final report was presented to the Park District in July. The survey was conducted by Management Learning Laboratories.

Historical Dates



- Entered into a formal agreement with School District 25 for athletic field use.
 - Received a score of 95.8% on the PDRMA insurance evaluation, placing the District in the excellent category for the third time and accrediting the District for the next two years.
 - As a result of the Comprehensive Needs Assessment Survey, the Park Board approved the firm of Pollock Holzrichter Nicholas Ltd. to complete phase I of a Master Plan of Park District Recreation Facility Improvements for seven facilities (Camelot, Frontier, Hasbrook, Heritage, Olympic, Pioneer, and Recreation Community Centers and Pools) including architectural evaluation and master planning services.
 - Received a \$70,000 legislative grant from Senator Dave Sullivan and the Illinois First Program to renovate and rebuild the soccer fields at Patriots Park.
 - Received a \$500,000 legislative grant from Representative Carolyn Krause and the Illinois First Program to remodel the south wing of the Administration Center.
 - Received a \$100,000 legislative grant from Representative Sidney Mathias and the Illinois First Program to rebuild the playground at Lake Terramere Park.
 - Received a \$50,000 legislative grant from Representative Suzanne Bassi and the Illinois First Program to renovate the athletic fields at Rand Berkley Park. Rep. Bassi was also able to obtain a \$200,000 legislative grant for the Village of Arlington Heights to purchase land at Dunton and Campbell Streets for a downtown park.
 - Received a \$130,000 legislative grant from Senator Wendell Jones and the Illinois First Program to renovate the walking paths at Hasbrook Park. Senator Jones was also able to obtain a \$310,000 legislative grant for the Village of Arlington Heights to develop the new downtown park.
- 2000
- On March 21, the Park District asked the voters to authorize the levy and collection of an additional tax of \$0.15 in the Corporate Fund beginning in levy year 2001. The referendum was defeated, 6,341 No to 5,328 Yes.
 - On November 7, the Park District asked the voters to authorize the issuance of \$15,000,000 for swimming pool renovations at Camelot, Frontier, Heritage and Olympic Parks. The referendum passed, 15,725 Yes to 14,571 No.
 - Online registration for recreation programs began on October 15.
 - The Park District celebrated its 75th Anniversary with a Party in the Park at North School Park on June 9.
 - The Park District purchased .2 acres of land at 17 S. Belmont adjacent to Recreation Park for \$348,000.
 - The Park District purchased .67 acres of land at 2004 N. Fernandez adjacent to Frontier Park for \$550,000.
 - The Park District's website received the NRPA Marketing and Communications KUDOS Award for Class II for Best Website/Homepage Promoting Recreation.
 - Pioneer Park Swimming Pool received an IPRA Outstanding Facility Award.
 - Commissioner Kathryn Graham was named an Outstanding Board Member by the Illinois Association of Park Districts.

Historical Dates



- The Woodshop at the Senior Center opened in February. The Woodshop is a joint agreement project with the Village of Arlington Heights.
 - The snack bar and pro shop at Arlington Lakes Golf Club was remodeled and expanded for the 2000 golf season; project architect was Hundrieser/Gutowsky Associates, Inc.
 - Payton's Hill at Nickol Knoll Golf Club was dedicated on May 13. The Hill honors Chicago Bear football great, Walter Payton, who died in November 1999, and who trained at the site when he lived in Arlington Heights. The memorials include a bronze plaque at the clubhouse, a second bronze plaque at the overlook on the top of the hill, and a display of Payton memorabilia in the clubhouse.
 - The Museum website, www.ahmuseum.org, went live on July 11.
 - The Heritage Gallery at the Arlington Heights Historical Museum opened on November 4, 2000. The Gallery is designed as a changing exhibit space and replaces the Country Store.
 - The Park District received a \$90,000 legislative grant from Senator Wendell Jones and the Illinois First Program to rebuild the playground at Greenbrier Park.
 - The Park District received a \$90,000 legislative grant from Representative Suzanne Bassi and the Illinois First Program to rebuild the playground at Hasbrook Park.
 - The Park District received a \$25,000 grant from Representative Sidney Mathias and the Illinois First Program to rebuild the playground at Sunset Ridge Park.
 - The Park District received a \$105,000 grant from Senator David Sullivan and the Illinois First Program to renovate the ball diamond lighting on Meyer Field at Recreation Park.
 - The Park District/Museum received a \$9,850 grant from the State of Illinois Department of Natural Resources Museum Operating Grant Program to develop a coloring/activity book on local history for K-3rd graders and a \$1,500 grant from the Illinois Arts Council for Irish Fest.
 - The Historical Society/Museum received a \$100,000 legislative grant from Representative Suzanne Bassi and the Illinois First Program for the climate control project in the Muller and Banta houses.
 - The Historical Society/Museum received a \$20,000 grant from the State of Illinois Department of Natural Resources Museum Capital Grant Program for HVAC improvements in the Pop Factory.
 - The Historical Society/Museum also received other grants and donations including: \$8,500 from Arlington Eve 2000 for Heritage Gallery exhibits; \$2,700 from the Arlington International Racecourse Pony Auction for the climate control project; \$1,800 from Frontier Days, Inc. for a professional picture hanging system for the Heritage Gallery; and a \$500 Illinois Humanities Council Technical Assistance Grant to attend a class on exhibit design for small museums.
- 2001
- The Arlington Heights Park District was awarded the **2001 National Gold Medal for Excellence in Park and Recreation Management**. As a **Third Time** recipient of this prestigious award, the Park District joined an elite group of nine agencies throughout the United States that have been so honored (four of the nine are Illinois Park Districts).
 - Commissioner Michael Gilfillan received the Allan Weisburg Commissioner of the Year Award from the Illinois Association of Park Districts.

Historical Dates



- The “old” swimming pools at Camelot, Frontier, and Heritage Parks closed on August 12th, beginning an ambitious three pool renovation project approved by the November 2000 referendum. Demolition and construction began on August 28. Project architects were Pollock Holzrichter Nicholas Ltd.
- The Arlington Heights Park Foundation was formed and began meeting in May.
- Tennis court lighting and ceiling upgrades completed at Heritage Tennis Club.
- A new logo was approved by the Park District in October.
- The remodeled south annex wing of the Administration Center was formally dedicated on October 6 by Representative Carolyn Krause, who provided a \$500,00 Illinois First Legislative Grant for the project, and programs began using the facilities on October 30. The renovation upgrades two existing classrooms into a combination dance studio/meeting room with a room divider; provides a waiting/program viewing room for parents and siblings; creates two outdoor accessible restrooms and a staging area for North School Park events; and increases the storage area.
- The Park District/Museum received a \$9,640 grant from the State of Illinois Department of Natural Resources Museum Operating Grant Program to produce ADA videos of the Muller and Banta houses.
- The Park District/Museum also received a \$2,000 grant from the Illinois Humanities Council for community programming to supplement the Smithsonian exhibit “Yesterdays Tomorrows-A Past Vision of the American Future” and a \$1,500 grant from the Illinois Arts Council for Irish Fest.
- The Historical Society/Museum raised \$8,100 for Heritage Gallery exhibits through Arlington Eve 2001.
- 2002 - The Park District received a \$400,000 OSLAD grant for the redevelopment of Frontier Park Swimming Pool.
- The Park Board approved the Superintendent of Human Resources position (upgrade from supervisor position).
- The new swimming pools at Camelot, Frontier, and Heritage Parks opened in June. Each swimming complex features a zero depth leisure pool with water play features attached to a six-lane lap pool, a zero depth wading pool with water play features, a diving pool with diving boards and/or drop slides, and a spray ground.
- **CLASS**, the Park District’s new program to recognize employees who demonstrate commitment to **C**ustomer satisfaction, **L**eadership, **A**ttitude, **S**ervice and **S**afety, began in June. Both full- and part-time employees may be nominated for the quarterly award by Park District residents or fellow staff.
- Rotary Field, a renovated youth baseball/softball diamond at Prairie Park, was dedicated on April 28. The renovation plan, which added fencing, dugouts, an electronic scoreboard, and resurfaced the field, was proposed by the Arlington Heights Youth Athletic Association. Funding was secured by the AHYAA in the form of a \$25,000 donation from the Arlington Heights Noon Rotary Club, a \$20,000 Illinois First Grant from Senator David Sullivan, and private donations.
- A former storage room was remodeled into a training/conference room at the Administration Center.

Historical Dates



- JAZ (Junior Activity Zone), an after school program for middle school students, began in August. The program, a cooperative program with the Park District, School District 25, and the Arlington Heights Teen Center, is held at the Teen Center.
- Attendance at the Senior Center topped the 5,000 mark for the first time for the month of April.
- The Park District/Museum received a \$7,602 grant from the Illinois Department of Revenue Museum Operating Grant Program for a historic trading card series and traveling educational trunks. The Museum also received a \$1,000 grant from the Illinois Arts Council for Irish Fest.
- 2003
 - The Park District annexed 21 properties (voluntary) in the Lynwood subdivision on January 28, 2003 and 83 properties (involuntary) in the Lynwood subdivision on February 11, 2001.
 - The Park District purchased 2.76 acres of land, including a building located at 1440 E. Davis Street, adjacent to the Davis Service Center, for expansion of the service center operations, for \$1.2 million.
 - The warehouse building at 100 N. Hickory was demolished.
 - The Parks and Planning Department was reorganized under the Director into two divisions with Superintendents overseeing each area.
 - Entered into an agreement with the Metropolis Performing Arts Center for cooperative programming, beginning with "Curtain's Up" summer camp.
 - Signed an intergovernmental agreement with the Village of Arlington Heights to share GIS data.
 - Adopted a new program brochure format beginning in Fall 2003 – the 5 issues per year, newspaper size Leisure Times will be replaced with a 4 issues per year, magazine size program guide. The program guides will be delivered by a door-to-door direct service instead of bulk mail.
 - The sideline and outfield fence was replaced at Meyer Field at Recreation Park.
 - Griffith Field was dedicated at Centennial Park on May 31. The field improvements were made possible through a \$50,000 donation from the Griffith Family.
 - A revised Museum Intergovernmental Agreement was approved in April 2003, adding the Arlington Heights Memorial Library as a partner, revising the structure of the Museum Advisory Committee and shifting the responsibility of museum room rental to the Park District.
 - The Park District/Museum received a \$500 Illinois Arts Council Grant for Irish Fest.
 - Olympic Pool closed May 8 for renovation. Demolition work began in mid June. Project architects were Pollock Holzrichter Nicholas Ltd. and general contractor was A.J. Maggio Construction.
 - A new Aquatic Leadership Program designed to mentor and teaches leadership and aquatic skills young staff who will be acting as Assistant Pool Managers and Assistant Lesson Coordinators, began in June.
- 2004
 - The Park District purchased 1.83 acres of land at 1701 W. Kirchoff for \$925,000, for expansion of Sunset Meadows Park.

Historical Dates



- Purchased and installed Thor Guard Lightning Systems at Arlington Lakes Golf Club and Nickol Knoll Golf Club.
 - New agreement signed with School District 214 regarding the use of Olympic Pool.
 - A design and development plan for Sunset Meadows Park was approved.
 - A design and development plan for the Hickory property, including a youth ball diamond and open space, at Recreation Park was approved.
 - Lights were installed on the soccer field at Melas Park. (Total cost \$65,000).
 - Olympic Indoor Swim Center reopened on June 12, with a grand opening celebration on June 20. The newly remodeled facility includes a new zero-depth family activity pool with a 50-foot flume slide, tot slide, floor geysers, water play features and stair entry; a renovated lap/lesson/swim meet pool; a renovated diving well with a three-meter drop slide, walk out stairs, and new one-meter diving boards; a unisex sauna on the pool deck; new family changing rooms in the remodeled locker rooms; a new entry off the parking lot; a new and expanded customer service/registration area; and new party and meeting rooms. Total project cost was \$5,327,000.
 - The Forest View Racquet and Fitness Club fund was reclassified from an enterprise fund to a special revenue fund.
 - The Park Board and staff identify Pioneer Park as the first community center/park that should be renovated as part of the community center revitalization program.
 - Approve development of a Community Interest Survey (consultant is Synovate)/
 - The District was named an IPRA/IAPD Distinguished Park and Recreation Agency in November. Since ten years had passed since the first Distinguished Agency evaluation, the District had to go through a full evaluation, and passed with the highest score ever recorded thus far.
- 2005
- Signed agreement with the Village of Arlington Heights to transfer 2.489 acres of leased land at Sunset Meadows Park to Park District ownership.
 - The Community Interest Survey final report was accepted by the Board in April.
 - Hire Williams Associates Architects, Ltd. as architects for the Pioneer Park reconstruction project.
 - Hire Corporate Construction Services as the construction manager for the Pioneer Park reconstruction project.
 - The Park District Board and staff worked with consultant Jane Turrentine to develop a vision, goals, and objectives for the Park District in preparation for writing the 2006 Comprehensive Plan. This was the first major change in the comprehensive planning process since the first Comprehensive Plan was adopted in 1982.
 - A new Park District vision and goals statement was adopted in April.
 - The energy efficient light replacement project at Forest View Racquet and Fitness Club was completed. The District received a \$36,720 grant from the Illinois Clean Energy Community Foundation for this project.
 - The roof was replaced at Heritage Tennis Club (last done in 1987).

Historical Dates

- The Park District purchased the MainTrac Computerized Maintenance Management System Software.
 - To comply with the ADA Act, hired the National Center on Accessibility to conduct a facility assessment of Park District buildings and outdoor facilities and approved the involvement of NCA in the pre-design phase of projects as needed.
 - The new youth/pee wee ball diamond located on the site of the former 100 N. Hickory storage building at Recreation Park was dedicated on June 14, 2006. The Arlington Heights Youth Athletic Association donated \$6,500 for sideline and backstop fencing. Total cost for the project was \$101,500.
 - The Park Board approved retaining the grant consulting firm C. H. Schrader & Associates to advise and assist the Park District.
 - A new Sport Court SportShield floor was installed over a new radiant heat system in the gym at Frontier Park.
 - Registration through the touchtone phone system is phased out beginning with the Fall program cycle.
 - Phase I of the Sunset Meadows Park development project began. Phase I includes clearing the site of trees to accommodate two football fields, moving three utility poles, grading the turf, and realigning a part of the public sidewalk.
 - The Village of Arlington Heights approved a new Land Dedication Ordinance, increasing the cost per acre of cash in lieu of land to \$165,000 per acre from \$85,000 per acre.
 - Approved an intergovernmental agreement with the Village of Arlington Heights to extend TIF District #1. (NOTE: This extension agreement was agreed upon by all public governments involved with the exception of School District 25, which means that TIF District #1 will expire on time and an extension will not likely be approved by the State of Illinois legislature.)
 - Approved a Release of Easement to Northwest Community Hospital regarding a height restriction on hospital buildings originally imposed by the federal government when Arlington Lakes Golf Club was a Nike missile base (dated July 24, 1961) and which was transferred to the Park District when the missile base land was transferred to the Park District in 1973-1976.
- 2006
- Forest View Racquet & Fitness Club was used for the International Racquetball Tour Nationals Tournament held April 26-30, 2006.
 - Purchased and implemented the Qquest automated time and attendance system.
 - Entered into an intergovernmental agreement with the Prospect Heights and River Trails Park Districts to provide outdoor summer tennis lessons in those communities.
 - The Park Board approved the Pioneer Community Center Project Design Development Phase plans and drawings.
 - The National Center on Accessibility (NCA) completed its physical Accessibility Assessment of 66 sites – either owned or operated by the District.
 - The Park District received a \$400,000 OSLAD grant for the development of Sunset Meadows Park.

Historical Dates



- Replaced an irrigation system, controls, and pump station and installed a new deep well, pumping assembly, and motor at the Arlington Lakes Golf Club.
- Made irrigation improvements and completed electrical, parking lot, utility, and athletic field lighting improvements at Sunset Meadows Park.
- Purchased new playground equipment for Dryden Park and Shaag Park.
- Completed improvements to the Lake Arlington pathway and completed soccer field irrigation at Melas Park.
- Implemented a document imaging and records management software (Laserfiche) in order to reduce paper and document storage.
- Adopted an intergovernmental agreement between the Arlington Heights Park District and School District 25 authorizing a joint use agreement of Dryden Park and Dryden School Property and extended the Thomas Athletic Field Intergovernmental Agreement.
- The Park Board approved the Emergency Shelter Agreement between the Arlington Heights Park District and the Northwest Suburban Academy; a school under the direction of the Northwest Suburban Special Education Organization.
- Entered into an agreement between the Arlington Heights Park District and the Performing Arts at the Metropolis for the 2007 summer Performing Arts Camp.
- 2007 - The Arlington Heights Park District was a finalist for the National Gold Medal Award for Excellence in Park and Recreation Management.
- Completed playground and fencing improvements, and constructed the golf and warming shelter at Sunset Meadows Park.
- Commissioner Robert Smith was recognized by the Illinois Association of Park Districts for his 10 years of service as a Park Commissioner.
- The Park District was re-accredited for three years through PDRMA with an awarded score of 99.3% - one of the highest scores ever given to an agency.
- Entered into a one-year sponsorship agreement with TYR Sport, Inc., commencing March 1, 2007, and ending February 29, 2008.
- Public service announcements aired on the public access channel highlighting amenities of the Arlington Heights Park District.
- The Park Board approved the Olympic Pool Agreement between the Arlington Heights Park District and School District 214.
- Entered into an intergovernmental agreement between the Arlington Heights Park District and School District 21 regarding joint participation of the playgrounds at Poe School/Raven Park.
- Contracted with Geese Police of Naperville to perform nuisance pest control of Canada geese at various park sites within the Arlington Heights Park District.
- Made park improvements at Banta Park.
- Entered into a three-year sponsorship agreement at \$14,000 per year with Northwest Community Hospital.
- The Administration Center roofing improvements were completed.

Historical Dates



- Made playground improvements at Dryden Park.
- The Memorial Park Citizen's Group decided on an updated design for Memorial Park.
- The Park Board approved the facility use agreement for the building at Sunset Meadows between the Arlington Heights Park District and the Arlington Heights Youth Athletic Association.
- Entered into an intergovernmental agreement with the Village of Arlington Heights for Festival Park.
- 2008
 - The Pioneer Park revitalization project was completed in January, with the re-opening celebration held on January 19.
 - Began the design process for the Memorial Park improvement project.
 - The Arlington Heights Park District was a finalist for the National Gold Medal Award for Excellence in Park and Recreation Management.
 - The Arlington Heights Park District was awarded the Excellence in Aquatics Awards in the population class of 50,000 to 100,000 residents from NRPA.
 - The Arlington Heights Park District won a \$2,500 Responsible Sports & Community Grant from Liberty Mutual. This award was based upon the number of coach and parent certifications the Park District developed.
 - Entered into a one-year sponsorship agreement with TYR Sport, Inc., commencing March 1, 2008 and ending February 28, 2009.
 - Color coating of the eight indoor courts was completed at the Heritage Tennis Club.
 - Added a 2,300-square foot synthetic turf putting green, a 630-square foot chipping area, and a 245-square foot sand trap at Sunset Meadows Park. The Sunset Meadows ribbon-cutting event was held in June.
 - A State of Illinois grant check in the amount of \$25,000 on behalf Senator Dan Kotowski was applied to additional upgrades and enhancements for the Memorial Park improvement project.
 - Phase I construction of the Memorial Park redevelopment project was completed. This phase included the installation of a memorial brick area, new benches and accessible pathways, landscaping, and the relocation of monuments and plaques.
 - Representative Sidney Mathias presented a check for \$50,000 to the Arlington Heights Park District for Patriots Park.
 - The Fran Volz sculpture "Eternal Flame" was commissioned by the Village Arts Commission and Drive to Revive Memorial Park Committee to be placed in Memorial Park.
 - The Arlington Heights Sunrise Rotary Club committed to giving the Park District \$9,000 for the Arlington Lakes Golf Course tee signs.
 - Approved and filled the new Superintendent of Marketing and Communications position.
- 2009
 - Purchased a district-wide voice phone system using Cisco Unified Call Manager IP Technology solution software.
 - The Arlington Heights Park District was a finalist for the National Gold Medal Award for Excellence in Park and Recreation Management.

Historical Dates



- Made playground improvements at Victory Park, Olympic Park, and Lake Arlington Park.
 - Began airing the Public Service Announcement for Memorial Park in April.
 - The American State Legion Baseball Tournament was held at Recreation Park July 29 – August 1.
 - Worked with Strategic Management Alliance to conduct a community-wide recreation program, recreation, facility, and open space needs survey.
 - Purchased and installed new skate park equipment at Olympic Park.
 - Replaced rooftop HVAC units at Forest View Racquet and Fitness Center.
 - Created the Delphi Committee - a group made up of Arlington Heights residents to assist the Park District with reviewing the results of the district-wide survey and providing comments on how the Park District could improve.
 - Completed a three phase exterior renovation project on the Arlington Lakes Golf Clubhouse.
 - Conducted customer research focus groups to clarify current brand image and to support communication initiatives that enhance the Park District's brand.
 - Made improvements to the athletic field lighting at Centennial Park.
 - The Park District received the Distinguished Budget Presentation Award from the Government Finance Officers Association for the 7th time.
- 2010
- Frontier Park Master Plan meetings were held at Frontier Park in February and March.
 - Staff was authorized to develop an implementation program for a logo redesign.
 - Entered into an agreement between the Arlington Heights Park District and the Performing Arts at the Metropolis for the summer Performing Arts Camps.
 - Approved the Olympic Pool Agreement between the Arlington Heights Park District and School District #214 dated March, 2010.
 - Awarded a contract to Geese Police of Naperville to perform nuisance pest control of Canada geese at twelve park sites within the Arlington Heights Park District.
 - Completed phases 2-4 of the original 2009 skate park design and approved the purchase of equipment and installation at Olympic Skate Park.
 - Playground improvements were made at Rand-Berkley Park and Wildwood Park.
 - The Park Board approved a Master Plan for the improvement of Frontier Park and authorized staff to begin the application process with the Illinois Department of Natural Resources for a 2010 OSLAD grant.
 - Adopted and signed the DOC-3 Resolution of Authorization in applying for an OSLAD/LWCF Grant on the Frontier Park Redevelopment 2010 Project.
 - The Park District received a GFOA Certificate of Achievement Award.
 - Hired FGM Architects to provide master planning services for Camelot, Heritage, and Recreation Parks.
 - Tennis court and basketball court improvements were completed at Hasbrook Park.

Historical Dates



- Color coating work was completed at Forest View Racquet Club and Raven Park.
 - Upgraded AEK software which included hardware, installation, and training.
 - Made improvements to the Arlington Lakes Golf Course parking lot.
 - The Park Board approved a Camelot Park Master Plan with a caveat to discuss field usage and renovation versus building a new building.
 - Approved the Park District's Safety Manual and Crisis Communications Plans.
 - Approved a Heritage Park Master Plan.
 - The draft of the Park District's 2010 ADA Transition Plan was presented and approved.
 - Purchased Microsoft Office 2010 and Windows Server licenses.
 - Facilitated the purchase and installation of the Eternal Flame Sculpture on behalf of the Drive to Revive Memorial Park Committee and the Arlington Heights Park Foundation.
 - Completed 2010 concrete improvements at Olympic Park, Virginia Terrace Park, 21 S. Belmont Avenue, Patriots Park, and Evergreen Park.
 - Completed 2010 concrete improvements which included installation of a new bench pad and approach walk on the center boulevard of Windsor Drive in the Stonegate sub-division, and installation of a new bench pad and approach walk on the triangle island located at the corner of Drury Lane and Stratford Road in the Stonegate sub-division, at a 50% cost sharing agreement with the Stonegate Homeowners Assn.
 - Completed IDPH required engineering and state permitting for modifications to the six Arlington Heights Park District pool facilities.
 - Staff was authorized to submit PARC Grant applications for Camelot Park Community Center improvements, for Arlington Lakes Golf Club clubhouse improvements, and for Sunset Meadows synthetic turf installation according to the requirements of the PARC Grant program and the Illinois Department of Natural Resource.
 - Approved an agreement between the Arlington Heights Park District and Performing Arts at Metropolis.
 - The Park District achieved accreditation as a Distinguished Park and Recreation Agency from the Joint Distinguished Park and Recreation Agency Accreditation Committee. This achievement recognizes the Park District's commitment to meeting the highest standards of the recreation profession.
- 2011
- Staff was directed to work with the Village and the Quasquicentennial Committee in the upcoming celebration to allow the Committee space at Park District special events in 2012, to promote the 125th anniversary, and to offer for sale the collectable and memorabilia items associated with the event.
 - Approved a contract with Construction Services Inc. to provide Construction Management services to renovate the Davis II Service Center.
 - Awarded a contract to North Shore Goose Control to perform nuisance pest control of Canada geese within the Arlington Heights Park District.
 - Contracted with Management Association of Illinois to conduct a comprehensive study of all full-time positions with the Arlington Heights Park District to commence February 1, 2011 and to be completed to allow for implementation in the 2011/12 fiscal year.

Historical Dates



- The Park Board approved a Master Plan for Recreation Park.
- Approved the Arlington Heights Park District Resolution for Local Government Support for the Land and Water Conservation Fund.
- Entered into an agreement with the Village of Arlington Heights to perform multi-use pathway improvements along Douglas Ave. between Northwest Highway and Miner St. adjacent to Recreation Park.
- Established a 10-foot wide permanent easement with the Village of Arlington Heights to permit access and ongoing maintenance to the new pathway system along Douglas Ave between Northwest Highway and Miner St. adjacent to Recreation Park.
- Reclassified the Arlington Lakes Golf Club and the Heritage Tennis Club Funds to Special Revenue Funds.
- Transferred \$1 million from the General Corporate Fund to the Capital Improvements Fund as of April 30, 2011, to accumulate funds for land acquisition and new projects.
- Adopted the PARC-3 Resolution of Authorization for a PARC Grant for Camelot Park Community Center and the Arlington Lakes Golf Course Clubhouse.
- The Park Board authorized the inclusion of the shared synthetic turf project with High School District 214 at Hersey High School in the Capital Projects of the Arlington Heights Park District for fiscal year 2011-2012 and requested that staff present an intergovernmental agreement for consideration by the Board of Commissioners at a meeting May.
- Completed 2011 playground and pathway improvements at Recreation Park, Evergreen Park, and Melas Park.
- Entered into an Intergovernmental Cooperation Agreement regarding facilities construction costs and recreational use between Township High School District 214 and the Arlington Heights Park District.
- Established, on a trial basis, low mow areas at Melas, Heritage, Prairie, Carefree, Pioneer, Lake Arlington, Carousel, Greenbrier, Camelot, and Hasbrook Parks during the 2011 growing season.
- The Park District was presented with a \$3,000 check from the Sunrise Rotary Club. This contribution was the Club's final installment towards tee signs at Arlington Lakes Golf Course.
- Purchased the property located at 1442 East Davis Street.
- Tennis, basketball court, and parking lot improvements were made at Centennial Park.
- Purchased fitness equipment for the Forest View Racquet and Fitness Club.
- The Park Board authorized staff to work with the volunteer group interested in establishing the Jack Gavin Memorial Garden on Windsor Parkway and to assist in a manner appropriate to the successful completion of the project.
- Awarded Gewalt Hamilton Associates the engineering contract for the synthetic turf project at Melas Park.
- Adopted and signed the DOC-3 Resolution of Authorization in applying for an OSLAD/LWCF Grant for the Frontier Park Renovation 2011 Project.
- Made construction improvements to the Davis II Service Center.

Historical Dates



- Approved the proposal submitted by FGM Architects to provide final design and engineering services for Frontier Park Phase IA and IB and preliminary civil engineering design services for phases 2, 3, and 4.
 - Accepted Public Research Group's proposal to conduct telephone and electronic data polling to provide information on the community's opinion on a referendum to improve four neighborhood community centers and their associated park.
 - The Park District received a check from FEMA for the 2011 blizzard.
 - Ball field fencing improvements were completed at Patriots Park.
 - Completed concrete improvements and ADA modifications to portions of the existing path at Patriots Park.
 - Approved the intergovernmental agreement and resolution to receive access to the Village of Arlington Heights Parcel and Assessment Data from the Cook County Assessor's Office at no cost to the Park District.
 - Completed Arlington Lakes Golf Clubhouse and Arlington Lakes Service Center roof/siding replacements.
 - Installed replacement HVAC equipment at the Arlington Lakes Golf Course Clubhouse and authorized a contingency to remedy any unforeseen structural issues.
 - The Park Board directed staff to produce a brochure to be added as an insert to the Winter Program Guide informing the community on the details of a possible referendum.
 - Approved the amended Historical Museum Intergovernmental agreement. (The Arlington Heights Memorial Library withdrew from the agreement.)
 - Approved the Arlington Heights Park District Compensation Policy and Salary Grades and ranges for full-time positions effective with the 2012-2013 Annual Budget.
 - Approved the "Resolution providing for and requiring the submission of the proposition of issuing Park Bonds to the voters of the Arlington Heights Park District, Cook and Lake Counties, Illinois, at the general primary election to be held on the 20th day of March, 2012." The referendum failed with 5,774 YES votes and 6,415 NO votes.
 - Grandfathered Tier I IMRF participants so that their sick and vacation time can be paid out over/up to 12 months in the year prior to their retirement. (Tier II IMRF participants will be exempt from his policy as incorporated into Section 11.00D – Retirement Process.)
- 2012
- Entered into an agreement with Arlington Heights School District 25 for the operation of the cooperative Children at Play program.
 - Approved a voluntary Retirement Incentive Program for eligible employees.
 - Approved a revised sick time policy with an effective date of May 1, 2012, and approved the one-time sick time payout program for current District employees, with the five year payout period, commencing May 1, 2012.
 - Awarded contract to Geese Police of Naperville to perform nuisance pest control of Canada geese within the Arlington Heights Park District.
 - Approved rental of Lake Arlington for Great White North to host the 2012 Chicago International Dragon Boat Festival.
 - Playground improvements were made at Virginia Terrace Park.

Historical Dates



- Adopted the Nationwide Retirement Solutions Retirement Health Reimbursement Account Program Resolution.
 - Entered into an agreement between the Village of Mount Prospect, the Mount Prospect Park District, and the Arlington Heights Park District for the Recreation Use of Water Reclamation District Retention Reservoir known as Melas Park.
 - Approved FieldTurf USA, Inc. to purchase and install FieldTurf Classic 2.0” for all four softball/baseball fields at the Melas Park Sports Complex through the Cooperative Purchasing Network.
 - Completed storm sewer work and field improvements at Melas Park.
 - The Park District was the recipient of a \$400,000 OSLAD grant. The funds will be used towards the redevelopment of the park area at Frontier Park.
 - Color coating work was completed at Green Slopes, Heritage, Wildwood, Victory, Carefree, and Creekside Parks.
 - Contracted with Sports Interiors, Inc. to install the reflective ceiling/insulation at the Forest View Racquet & Fitness Club.
 - Staff was authorized to conduct the necessary investigation and seek community input regarding the construction of dog parks to be operated by the Arlington Heights Park District.
 - The Park Board approved the “Resolution providing for and requiring the submission of the proposition of issuing Park Bonds to the voters of the Arlington Heights Park District, Cook and Lake Counties, Illinois, at the general election to be held on the 6th day of November, 2012.” The referendum failed with 15,647 YES votes and 16,526 NO votes.
 - Ball field fencing and backstop improvements were made at Greenbrier Park.
 - Made parking lot improvements at the Forest View Racquet and Fitness Club.
 - Completed 2012 ADA concrete repairs and improvements for the means of accessibility to areas at Patriots Park; the Administration Center; Festival Park; Klehm Park; Lake Arlington; Sunset Meadows; and Greenbrier Park.
 - Entered into an agreement between the Arlington Heights Park District and St. Viator High School dated October 23, 2012 regarding payback of \$60,000 to maintain the sixth court at the facility and annual use guidelines of the Forest View Racquet & Fitness Club outdoor tennis courts by St. Viator High School.
 - Completed improvements to the pathway on the east side of the course at the Arlington Lakes Golf Club.
- 2013
- Approved the Industrial Building Lease with Automotive MD and Mike’s Garage.
 - The Park Board approved bids and awarded contracts for the Frontier Park Master Plan Phase I – OSLAD Renovations.
 - The Park Board approved the Camelot Park Community Center conceptual exterior elevation site plan, and floor plan.
 - Approved the Olympic Pool Agreement between the Arlington Heights Park District and School District #214 dated March, 2013.

Historical Dates



- Entered into an intergovernmental agreement between School District 25 and Arlington Heights Park District for shared use of property for recreational and educational benefits.
 - Hired Corporate Construction Services Inc. to provide Construction Management services for the Frontier Park – OSLAD Renovation project.
 - Approved standard AIA agreement with Tinaglia Architects, Inc. for the Heritage Tennis Club design project.
 - Playground improvements were made at Falcon Park and Volz Park.
 - Color coating was completed on eight indoor courts at the Heritage Tennis Club and six indoor tennis courts at the Forest View Racquet & Fitness Club
 - The Board approved an AIA Contract with FGM Architects to provide architectural design and construction services for the renovation of the Camelot Community Center, and approved an AIA Construction Manager Advisor Agreement with Corporate Construction Services Inc. to provide Construction Management services to renovate the Camelot Park Community Center.
 - Color coating work was completed at Dryden Park, Greens Park, Olympic Park, Prairie Park, Recreation Park, and Falcon Park.
 - Basketball court renovations were made at Heritage Park.
 - Completed concrete work at Prairie Park, Virginia Terrace Park, Lake Arlington, Heritage Tennis Club, Heritage Park, Falcon Park, and Forest View Racquet Club.
 - The Park District received a \$5,000 donation from the Frontier Days Festival Committee. Representatives from the Committee presented the check to the Park Board with gratitude for the Park District support of the annual Frontier Days Festival.
 - In September 2013, the Park District refunded the Series 1997E Bonds that were fully due on December 1, 2013 in the amount of \$7,220,000 using unlimited tax refunding bonds. These bonds would be retired over two years.
 - The Park District's Aaa bond rating was reaffirmed by Moody's Investors Service noting that the assignment of the highest grade Aaa rating reflects the District's sizeable and affluent tax base, as well as sound financial operations. The Aaa rating (highest rating available) will allow the Arlington Heights Park District to issue debt at the lowest possible interest rate as the organization has proven itself to be among the top tier of local governments in terms of financial strength, both in Illinois and nationally. Arlington Heights Park District joins a select number of high performing park districts at the Aaa rating level.
- 2014
- The Camelot Community Center was renovated and reopened to the community.
 - The Park District received a \$400,000 OSLAD grant for renovation of the Lake Arlington multi-purpose path and other park improvements.
- 2015
- The OSLAD grant awarded for Lake Arlington in 2014 was suspended by the Governor as a result of the State of Illinois financial crisis.
- 2016
- The 2014 Lake Arlington OSLAD grant is reinstated allowing project planning to move forward.
 - The athletic fields at Sunset Meadows Park are improved with Field Turf.
 - The Arlington Lakes Golf Club renovation is completed and reopened to the community.

Historical Dates

- The Arlington Heights Park District was a finalist for the National Gold Medal Award for Excellence in Park and Recreation Management.
- Heritage Tennis Club is renovated/expanded and reopened to the community.
- 2017
 - Planning for the renovation/expansion of the Olympic Indoor Swim Center begins. FGM Architects is contracted for facility design and Corporate Construction Services, Inc. for construction management.
 - The Arlington Heights Park District was a finalist for the National Gold Medal Award for Excellence in Park and Recreation Management.
- 2018
 - Bids are released for the renovation/expansion of the Olympic Indoor Swim Center.
 - The OSLAD renovations at Lake Arlington are completed. The project included creation of passing areas for the bike lane, seal coating and striping of the path, new park signage, installation of a fishing pier and boat dock improvements, installation of a concrete boardwalk on the shoreline, dune plantings along the shoreline, and installation of a shelter, 2-5 year-old and 5-12 year-old playgrounds, and a sensory garden.
 - Bids are awarded for the renovation and expansion of the Olympic Indoor Swim Center and a ground breaking ceremony is held.
 - The Park District's Aaa bond rating was reaffirmed by Moody's Investors Service.
- 2019
 - The Administration Center Parking lots were torn out and repaved.
 - The Olympic Indoor Swim Center was officially renamed the Arlington Ridge Center during construction.
 - The tennis courts at Green Slopes Park are shuttered because of their poor condition. Public meetings begin to discuss their future.
 - The existing roof at the Arlington Ridge Center is overlaid as a separate project to address known roof leaks.
 - The existing parking lot at the Arlington Ridge Center is partially torn out and overlaid as a separate project to improve the overall appearance of the facility. New LED light poles were also installed to match the lighting installed in the parking lot being constructed as part of the expansion project.
 - The parking lot at Lake Arlington is torn out and replaced. The entire base of the parking lot was concrete stabilized, new drainage was installed, and concrete improvements were completed adjacent the boat house. New LED light poles were also installed in the parking lot.
 - The Arlington Ridge Center is completed and opened to the public. The renovated/expanded facility features a double gymnasium, walking track, fitness center, fitness locker rooms, new pool locker rooms, new first floor restrooms, a wellness pool, expanded party room, concession area, and two fitness studio rooms.
 - The Park District applied for and was awarded a \$400,000 OSLAD grant for renovations to Recreation Park. Hitchcock Design Group was contracted to complete the design and bid drawings.
- 2020
 - The COVID-19 pandemic hits, resulting in limited programs and facility use.
 - The HVAC system at the Nickol Knoll Golf Club Clubhouse is replaced.

Historical Dates



- Gewalt Hamilton and Associates was contracted to design new sports courts for Green Slopes Park.
 - The OSLAD grant that was awarded to the Park District for Recreation Park renovations was returned to the state as a result of the COVID-19 pandemic.
 - The Arlington Heights Park District was a finalist for the National Gold Medal Award for Excellence in Park and Recreation Management.
- 2021
- The Green Slopes Park sports court renovation project was released for bid and the bids were awarded.

Prior to 1925

Originally Arlington Heights was part of the Midwest prairie. Various Indian tribes roamed the area until western expansion drove them out. Indian Treaties and the Homestead Act of the 1830's and 40's encouraged permanent settlement of the area and Asa Dunton filed three claims in 1837. William and James Dunton, Asa's sons, moved onto their properties in 1844, followed by Asa in 1846. William Dunton named the small town "Bradley" in 1854, however, the name was changed to "Dunton" a year later. The biggest force shaping the early Midwest was the railroad. William Dunton persuaded the rail builders to route the train through his town by selling 16 acres of his own land for railroad right of way for only \$350. Improved transportation to Chicago spurred industrial and farming growth of "Dunton" and, in 1874, "Arlington Heights" was chosen as the new name for the village. The train is still a central focus of the community today.

In 1887, the Village of Arlington Heights was incorporated and civic improvements were begun. In 1892, because the townspeople protested the unsightly conditions of the land alongside the railroad tracks, the railroad developed several parks on the north and south sides of the railroad right of way. These "railroad parks" were the beginning of the park system in Arlington Heights.

1925-1940

In 1925 the citizens determined, by petition, that there was a need for an organized park district and that future development of the community demanded such an organization. On June 9, 1925, the Arlington Heights Park District was formed and the first Park District meeting was held June 18, 1925, with Commissioners Nathaniel Banta, Henry Klehm, Eugene Berbecker, Albert Volz, and Julius D. Flentie.

Some of the first land acquisitions made by the new Park District included the dedication of Memorial Park by the Village (originally donated to the Village in 1883 by Dr. John Best as the site for a soldiers' memorial) and leasing the railroad parks along the Chicago and Northwestern right of way. Development of these parks took much of the Commissioners' time and effort as they pitched in to help with the work. The first taxes levied by the Park District were collected in May 1926 and totaled \$1,335.72. In 1926 the first Park Superintendent (seasonal) was appointed. The Park District began moving towards a recreation program by erecting the first community Christmas tree in 1926 and allowing the Business Men's Association to build a bandstand in one of the railroad parks in 1929. In 1928 the boundaries of the Park District were revised by annexation to be the same as the Village boundaries. The first bonds were issued, by ordinance, for land acquisition and development of a south side park in 1931. New park lands were purchased or donated and a grant from the Civil Works Administration in 1933 helped plant over 2,000 Moline elm trees within the District, landscape one of the railroad parks and build a skating rink in South Park, which later was renamed Cronin Park.

By 1934 the citizens of Arlington Heights were contemplating bigger projects and, although the yearly tax levy was only \$3,000, a straw vote held to determine if the Park District should construct a public swimming pool failed, 215 to 201. In 1935 one of the Park Board Commissioners was authorized to investigate the matter of organized playground activity in the Park District and the first recreation programs soon began. In 1936 architectural drawings for a pool and fieldhouse were drawn and accepted as a Works Progress Administration project. The whole project was put together in five hours to meet federal deadlines. Bonds were issued, through referendum and ordinance, by the Park District to finance its portion of the project, which amounted to \$43,400. On May 28, 1939, Recreation Park fieldhouse and swimming pool were officially dedicated and on June 17, these facilities were

opened to the public. Other recreational facilities included a shelter house, ice skating rink, croquet court, baseball diamond, tennis courts, horseshoe courts, and shuffleboard courts.

When Recreation Park swimming pool opened for the 1939 season, the admission price was 10¢ for children up to 13 years old, 20¢ for youth ages 13 to 19, and 25¢ for adults. During the first summer of operation, 591 season tickets were sold, primarily to children and youth. Daily admission prices remained the same for the 1940 season, but a discount season ticket was offered for the first time. Swimming races and a diving competition were held at the pool on a 1940 summer evening following a band concert and in 1942 the first annual Arlington Heights Recreation Park swimming and diving meet, sanctioned by the Central A.A.U., was held. Fear of polio kept people away from public swimming pools in 1943 and forced the Park District to close Recreation Park swimming pool in early August with net receipts of only 42¢. Swimming soon became popular again and in 1947 the Park District reported that 37,000 people had used Recreation Park pool during the summer. Through the years, and even with the addition of four outdoor pools, Recreation Park swimming pool continued to be the center of the District's summer swimming programs.

1940's

In 1941 the first meeting of the Recreation Commission was held. The Commission developed from an idea of a local resident and the Park Board appointed representatives from local civic associations. The recreation programs of the District continued to develop and, in 1946, the Community Council donated 30% of the profits of the July 4th festival to the Park District for recreational programs and a portion of the fieldhouse at Recreation Park was designated as a youth center. In 1946 Park District residents approved a referendum to establish the corporate tax rate at .125% and the recreation tax rate at .0625%.

1950's

By 1950 a summer playground director was working for the Park District. The recreation program consisted only of summer activities including swim lessons, little league, softball, tennis lessons, handicrafts, the Lions Olympics, trips to Cubs and White Sox games, volleyball leagues, a Girls' Athletic Club, and the annual water show. Programs were held primarily at Recreation Park, but a few were held at South Park (Cronin Park). Recreation activities expanded into the fall for the first time in 1953 when the midget football program began.

In 1952 the controversy began over the selling of the Railroad Parks. The Village attempted to purchase several parcels of the land from the Chicago and Northwestern Railroad to widen Davis Street in order to provide off-street parking. However, the Park Board and Village citizens were adamantly opposed to the loss of the parks and the matter was dropped. Meanwhile, the Chicago and Northwestern began a program of liquidating non-revenue producing property, including the Railroad Parks and in 1958 offered to sell five of the eight parcels to the Village (two parcels had already been sold and the railroad station stood on another parcel). The Village held an unsuccessful referendum for the purchase of the Railroad Parks for parks and parking in 1959. Emotions were running high both for keeping the Railroad Parks and turning them into much needed parking for the downtown business section. In the meantime, the Arlington Heights National Bank quietly purchased one parcel of land from the Chicago and Northwestern and began installing a parking lot for their customers in 1960. Cries of outrage were heard throughout the Village but, in 1961, the Village purchased four parcels of land for parking expansion. By the mid 1960's the Railroad Parks, which served as the catalyst in the formation of the Arlington Heights Park District, had been turned into parking lots.

In 1955 Park District voters approved a referendum to issue \$675,000 in bonds for land acquisition and park development. By 1957 when the fieldhouse, pool, maintenance garage, ball diamonds, and tennis courts were completed at Pioneer Park, the Arlington Heights Park District consisted of two community parks, seven neighborhood parks and many small lots in Stonegate and Scarsdale.

During the mid 1950's the little league baseball program started by the Park District had grown too large for Park District staff to handle alone. A group of involved citizens formed an association, the Little League Organization, and took over the operation of the program. A cooperative agreement was established between the Park District and the Little League whereby the Little League was responsible for furnishing uniforms and equipment, and securing coaches, officials, scorers, and other volunteers to run the baseball program while the Park District was responsible for maintaining the ball diamonds. Soon the Park District's midget football program became a part of the Little League and was operated in the same manner as the baseball program. To date, the boys' baseball, girls' softball and boys' football programs continue to be organized and operated by a parents association, now known as the Arlington Heights Youth Athletic Association. The Park District has cooperated with this group since its inception by maintaining athletic fields, constructing additional fields, and leasing office and storage facilities to the Association.

1957 saw the beginning of a year round recreation program for the Arlington Heights Park District. Fall and winter program offerings included adult badminton, men's volleyball, open basketball, indoor golf, adult arts and crafts, square dancing, and tumbling. Most of the programs were free; charges were made only for special trips, materials and special instruction.

When the first full-time recreation superintendent was hired in 1959, the District's recreation programs began to change. The 1959 playground program was expanded to include four neighborhood parks in order to bring summer activities closer to the children. New programs for adults and children were offered including slimnastics, a fall fishing derby at the swimming pools, horseback riding lessons, and a winter ice carnival sponsored by the Rotary Club; and the gymnasium at Recreation Park began to be used as a roller skating rink.

1960's

The rapid population growth of Arlington Heights during the 1950's spurred the Park District into a heavy land acquisition and annexation program in the 1960's. From 1950 to 1960, the population rose 218% while park and open space land lagged behind national standards. New subdivisions were required to dedicate park land; however, the Park District realized that simple land dedication was not enough; money for development was necessary. In many cases, donations of time and materials eased the development squeeze but annexations of unincorporated land proved to be the most beneficial in increasing the tax base and bonding powers of the District. In addition, during the 1960's voters passed three bond referendums for land acquisition and development: in 1962 for \$395,000; in 1965 for \$465,000; and in 1968 for \$2,800,000. These referendums enabled the Park District to acquire needed land and to build many facilities including the fieldhouse at Hasbrook Park, the bathhouse at Recreation Park, an addition to the maintenance garage at Pioneer Park, the swimming pools and fieldhouses at Frontier and Camelot Parks, the swimming pool and bathhouse at Heritage Park, and the indoor swimming pool at Olympic Park along with ball diamonds, tennis courts, multipurpose areas, athletic fields, playgrounds, and to install walkway and park lighting.

The Park District's recreation programs continued to grow during the 1960's. A senior citizens' club was formed, after-school game rooms were opened and a playschool program for 3-to-5-year olds

began. Ice-skating was expanded with the installation of lights and a shelter building at Hickory Meadows in 1962. Other new programs included the annual Easter Egg Hunt, dance classes and ski trips. During this time the community centers began to remain open in the evening for drop-in activities instead of opening only for scheduled meetings and programs. By 1964 the recreation programs had grown large enough to justify hiring a full-time recreation supervisor. The Park District began a summer program for mentally handicapped children in 1965, which soon expanded into the fall and winter. During the late 1960's the first recreation fieldwork students came to work at the Park District and a training and exercise room was opened in the basement of Recreation Park.

In 1967 the Park Board and School District 59 agreed that the Park District would contribute \$13,000 to help finance the construction of a larger multipurpose room at Juliette Low School which the Park District would use for recreational activities after school and on weekends. The school would use Heritage Park athletic fields, ball diamonds and playground during school hours, and the park and school land would be developed as a single coordinated area. In 1998, when School District 59 began the remodeling and addition to Juliette Low School, a new intergovernmental agreement was signed giving the Park District use of the commons and gym for programs before and after school and on weekends and providing for joint development of a new playground.

Arlington Lakes Golf Club

Late in 1964 the Park District believed that the United States Government would list the Arlington Heights Nike Base site as surplus land, a location that the Park District was very much interested in for a regional park. One hundred acres of the site was actually listed as surplus late in 1966 but, the United States Navy declared an interest in 24 acres for a Navy housing project, thus dashing the Park District's hopes of acquiring the 100 acres for a planned 18-hole golf course. The Navy's housing plans never materialized and, in 1971, the Park Board organized a Blue Ribbon citizens committee to help in the acquisition of the land. During this time the Village also declared an interest in the Nike site for flood control purposes.

In 1972 heavy flooding hit the homes in the area adjacent to the Nike site and the quest to gain acquisition of the site gained momentum. The Village's Citizens Action Committee against Flooding, the newly formed Citizens Committee for the Utilization of the Nike Base, the Village Trustees and staff, and the Park District Board and staff began to channel their efforts in the same direction. The Park District's golf course plans were revised to include flood control lakes and thus became a part of the Village wide flood control plan. The Park District was further involved in the Village's flood control plans through the use of retention and detention basins for recreation areas including softball diamonds, a golf driving range, sled hills, tennis courts, and ice skating rinks.

The Navy again declared an interest in 51 acres of the Nike site for housing in late 1972 dashing the acquisition hopes for a second time. By 1973, Senators Charles Percy and Adlai Stevenson had become involved in the fight and 13 acres of the land was conveyed to the Park District from the Federal government.

In 1974 the fight for acquisition continued with the help of Representative Philip Crane. Many involved citizens wrote letters to Federal officials, journeyed to Washington for meetings and picketed the Nike site. The Navy gave up their interest in 52 acres of land but the Army decided they needed those extra 52 acres for reserve training. Eventually the President of the United States intervened and the controversial 52 acres was awarded to the Park District.

The 65 acres the Park District now owned was in two parcels, one on the east and one on the west end of the Nike site. This land situation was definitely not conducive to the construction of an 18-hole golf course. The Army was standing firm in their need for the remaining acreage for reserve training so the golf course/flood control plan was revised for a 9-hole course on the 52 acres. However, the fight went on for acquisition of an additional 26 acres.

More picketing was planned for the summer of 1975 but the plans were put on hold when the Army stated they were willing to discuss joint use of the land. The final 26 acres were conveyed to the Park District in 1976 and the Army, citizens, and Park District worked out the boundary lines to permit the best use of all the acres deeded to the Park District.

The Village earmarked \$800,000 for use at the golf course for flood control, and took care of the excavation and grading of the site. In 1976, Park District voters approved a \$1,500,000 bond referendum for golf course development. The Park Board approved a \$334,000 installment contract in 1978 for construction of a larger clubhouse facility and appointed a Citizens Advisory Committee to advise the Board on the formulation of the golf course's operational policies and procedures.

In May of 1979 Arlington Lakes Golf Club opened its golf course and restaurant to the public culminating 14 years of effort by dedicated citizens, the Village, Park District, and elected officials including State Representative Virginia MacDonald and Congressman Donald Rumsfeld along with Senators Percy and Stevenson, and Congressman Crane. In 1980 the Park District expanded golf services with the opening of Sunset Meadows Driving Range. Lights were installed at the Driving Range in 1988. Arlington Lakes Golf Club is as popular today as the District envisioned it would be in 1964. During its 22nd year of operation (May 2001-April 2002), more than 57,000 rounds of golf were played. The pro shop area was remodeled in 2000 to expand the pro shop, add more seating in the snack bar, add new counters and displays, and redesign the office area. Over the years, the District has modified the operation of the Arlington Lakes Restaurant in an effort to find the right place in a difficult market. The restaurant began as a full service restaurant and bar operation, then changed to lunch and dinner with bar services during the golf season from May through August along with full service banquet operations. Currently, the restaurant offers banquet room rentals using outside catering with bar services provided by Arlington Lakes. From May through August, the restaurant is open with a sandwich menu and full bar service from 5:00-10:00 p.m. Monday through Friday. All other food service is handled through the snack bar.

1970's

In 1971, the Park District had a survey taken of District residents to determine their attitudes towards the Park District's Commissioners, staff, programs, and facilities. One of the conclusions of the survey stated that residents were interested in an artificial ice skating rink and an indoor tennis facility while they were not interested in tax rate increases. The Park District sponsored a public meeting to discuss the feasibility of constructing an indoor tennis facility and an indoor ice rink. From this meeting a citizens committee was formed and began to study the issues. After much effort on the part of the committee, it was decided that the Park District should build an indoor tennis facility with revenue bonds and conduct a general obligation bond referendum for the construction of an indoor ice rink.

In June and August of 1972, the Park Board issued \$735,000 in revenue bonds by ordinance to finance construction of an indoor tennis facility and Forest View Tennis Club opened in 1973 with six indoor tennis courts. In 1976 the Park Board approved a \$577,000 installment contract for construction of eight handball/racquetball courts at Forest View and the air-conditioned courts were opened in 1977.

On May 1, 1988, the Forest View Racquet Club Revenue Bonds were called and pre-paid, exactly one year prior to their due date. Several improvements were made at the Racquet Club in the early 1990's. Outdoor courts were completely re-designed including surfacing, lighting, brick patio, and pavilion, and were opened to the public on June 9, 1990. Renovations in 1991 and 1992 included installation of a new HVAC system, converting the second floor into a full-scale fitness center, converting two racquetball courts into an aerobic/dance studio, expanding the men's locker room, and installing an elevator. The facility was renamed Forest View Racquet and Fitness Club in 1991.

In December 1972 the vote went against the Park District's referendum to issue \$2,550,000 in general obligation bonds for park improvement and development including construction of a fieldhouse at Dryden Park, land acquisition, construction of a north side maintenance garage, and construction of an indoor ice rink complex along with increasing the corporate tax rate by .025%.

In the mid 1970's the Park District was facing a financial deficit. The annual income from taxes was not keeping pace with rising costs. The District began to cut expenses through elimination of programs and personnel and was forced to postpone all except emergency repairs. As the situation became more critical the Board organized a Citizens Park and Recreational Financial Plan Committee to study the problem and make recommendations. The Committee recommended that the District conduct a referendum, restricting the request for money to only essential projects. The outcome was the successful 1975 "Save the Parks" referendum which authorized the Park District to increase the corporate tax rate from .125% to .175%, increase the recreation tax rate from .075% to .12%, and issue \$537,000 in bonds for deferred maintenance projects and construction of a maintenance garage at Frontier Park. The 1976 referendum which authorized the Park District to issue bonds to construct the golf course also authorized bonds of \$1,300,000 for park development. Results of this referendum can be seen in the addition of the meeting rooms to Heritage Park; remodeling of the Recreation Park fieldhouse; Pioneer Park bathhouse; and Hasbrook Park fieldhouse into the Hasbrook Cultural Arts Center; full development of Centennial, Wildwood, Carousel and Victory neighborhood parks; and construction of additional tennis courts, and lighting of walkways, play areas, tennis courts, and the ball diamonds at Recreation Park, Centennial Park and Sunset Meadows.

The recreation programs of the 1970's saw continued expansion to serve all age groups, all interests and all areas of the Village with the opening of Camelot, Frontier and Heritage Parks and swimming pools in 1970. Olympic Indoor Swim Center opened the same year and the District's popular learn-to-swim program became a year round activity. The operation of Olympic was unique in that the Park District and School District 214 shared the costs and the pool time. During the early 1970's, garden plots were planted at Prairie Park, the mobile recreation trailer brought playground programs back out to the neighborhood parks and the Arlington Heights Park District Bicycle Association was formed and began to map a bike path throughout the Village. New senior citizen activities included the Gold Key Card and bus service, sponsored by the Rotary Club, to Over 50 Club. Northwest Special Recreation Association was formed in 1974, with the Arlington Heights Park District as one of the founding agencies, and began the task of offering recreational activities to special populations. The spirit of cooperation was evident in the Safety Town, Counselor-In-The-Park and Ecology Corps programs, all cooperative efforts between the Park District and the Village, school districts, Illinois Department of Labor, and the Junior Women's Club. During this time the Park District also entered into cooperative agreements with surrounding park districts including Mt. Prospect, Buffalo Grove, and Rolling Meadows

for the use of facilities such as swimming pools and indoor ice rinks. The Park District continued to initiate new programs during the late 1970's including Body Rhythm and soccer.

On June 22, 1975, the Arlington Heights Park District celebrated its 50th Anniversary with a "Golden Summer Celebration" at Recreation Park. A full day of old time games and contests, an ice cream social, a balloon launch, free admission to the swimming pool, and musical concerts brought Arlington Heights residents to Recreation Park to share in the celebration.

Arlington Heights' Bicentennial Celebration, "Festival '76", was held at Recreation Park and each year since then, an annual Fourth of July "Frontier Days Festival" has been held at Recreation Park. Frontier Days is organized and run each year by the Arlington Heights Festival Committee, a large organization of volunteer citizens, with the cooperation of the Park District, the Village and a number of local businesses. Each year, the Committee donates profits from the Festival to various community projects. The Park District has been the beneficiary of numerous Festival grants including a grant for the summer outdoor concert series and a grant to support expenses to repair the Log Cabin at the Museum. Additionally, in 1988 the Park District and Frontier Days, Inc. signed an agreement to establish a special fund, which the Festival would contribute to each year, for the purpose of acquiring land adjacent to and improving Recreation Park. The Park District has used monies from the Recreation Park Expansion & Improvement Fund twice: \$100,000 towards the purchase of 100 N. Hickory in 1993 and \$100,000 towards the purchase of the Northwest Highway property in 1999.

1980's

During the early 1980's the Park District's emphasis switched from acquisition, development and growth to maintaining and upgrading its parks and facilities. Renovations were completed at the community centers, Arlington Lakes Restaurant, and the Forest View Racquet Club. The original filter system and wading pool piping at Pioneer Park swimming pool was replaced in 1981. Playgrounds, tennis and basketball courts, and softball, baseball and soccer fields were renovated based upon a master plan

Festival Park was developed in 1983 with a donation from the Arlington Heights Festival Committee on a lot leased from the Village. Located in the Historic Arlington Neighborhood, Festival Park was planned with resident input to reflect the character of the surrounding area. In 1984 Prairie Park was developed after serving as a garden plot site for thirteen years. The District received \$86,000 in Community Development Block Grant Funds from the Village to develop the park, which is next to a low-income housing development.

The District issued \$300,000 in bonds by ordinance in December 1983, for the first time since 1938, for the purpose of land acquisition and to upgrade the computer system. The land was acquired in 1984 and used to expand the acreage of two parks. Frontier Estates, 5.2 acres south of Frontier Park, was purchased for \$155,000 and the Beile property, 2.3 acres north of Sunset Meadows, was purchased for \$90,000.

Recreation programs continued to expand during the early 1980's. The health craze hit Arlington Heights along with the rest of the country and the District responded with all types of exercise classes for kindergartners through senior citizens. Day camps became popular again as more families sent both parents into the work force. The Park District's soccer program emerged in the 1980's as an extremely popular activity. Parent support of the program and the increase in participation led to the location of premier soccer fields at Olympic Park. In 1982 the District's recreation programs for senior citizens

moved to Park Place Senior Center. Based on studies made by the Senior Citizens Commission, the Village leased a closed elementary school and remodeled it into Park Place. The Park District assisted in planning and designing the Center and was responsible for coordinating and funding the recreation programs. Park Place housed eight local service agencies that worked together to bring a well-rounded program to seniors.

The highlight of the early 1980's for the Arlington Heights Park District was when the District was named the 1983 National Gold Medal Award winner for excellence in park and recreation management in Class III (50,000-100,000 population). Presented annually by the National Sports Foundation, the Gold Medal is awarded based on the quality of service, improvements made during the previous five years, extent of future planning, participant involvement, and acceptance by the community.

In 1985 the Arlington Heights Park District celebrated 60 years of service to the community with various special events taking place at the Park District facilities and community centers. Admission prices at the pools were rolled back to 1930s prices, 10¢ children up to 13 years old, 20¢ for youth ages 13-19, and 25¢ for adults.

The Park District continued intergovernmental cooperation by signing an agreement in 1985 with the Arlington Heights Historical Society and the Village of Arlington Heights to continue providing services and programs at the Arlington Heights Historical Museum. The agreement established the Park Historical Committee. The Museum complex includes the 1882 home of F. W. Muller, the 1908 Banta House, a Log Cabin, and a Coach House, which tell the story of Arlington Heights over the last 160 years. The Museum and Historical Society have been the recipient of numerous awards and grants over the years including when the Nathaniel Moore Banta House was placed on the National Register of Historic Places in 1998. Museum programs and special events continue to thrive and offer a unique leisure experience to the residents of Arlington Heights.

In 1986 the Arlington Heights Park District received a \$200,000 Land and Water Conservation Fund matching grant for the renovation of Recreation Park swimming pool. Renovations on the pool began in September 1987 and the grand re-opening of Recreation Park Pool took place on June 25, 1988. The main pool was extended to 50 meters, the standard for long course competitive swimming, and a new zero depth wading pool was installed. Other features included a special deck surface, underwater lighting, a new concession area, and extensive landscaping. The new pool attracted the state Junior Olympic Swim Meet in 1990 and 1991, with over 500 swimmers participating each year. In 1989 and 1990 Recreation Park Community Center received a "facelift." The facade of the building was renovated to the original wood and brick "Swiss" pattern and the first floor and gym were air-conditioned in 1989, and all exterior aluminum doors and windows were replaced with fire rated wood doors and windows in 1990.

Between 1986 and 1990 the Park District continued its land acquisition program, acquiring 11.1 acres of land through a transfer of title at the Lake Terramere Subdivision. Property was purchased at 7 and 27 North Belmont to expand Recreation Park, and Kingsbridge Arboretum was expanded by the "K-Mart Triangle" acquisition. At Olympic Park, 8.92 acres of land was purchased from School District #214. A \$150,000 OSLAD grant was received for partial payment. Falcon Park (1.1 acres), Flentie Park (4.5 acres) and Carriage Walk Park (3.3 acres) were acquired in 1987. Also during this period, the Park District acquired Carefree Park (.6 acres), Creekside Park (22.4 acres), and Sunset Ridge Park (2.3 acres). In 1988 the District purchased Methodist Park for \$900,000. The Methodist Park site is a "special use" park with three softball diamonds and one baseball diamond.

In 1987 the Park District purchased North School, built in 1938 with an addition in the 1950's, from School District #25. The school was renovated, and in September 1988 was dedicated as the new Park District Administration Center. The renovation included preserving the original woodwork throughout the building and combining the magnificent style of 1938 with the modern technology of today.

Heritage Tennis Club proved to be an excellent acquisition for the Park District. Purchased in October 1987 and re-opened to the public in November 1987, the facility is located at the north end of the community, thus complementing the Forest View Racquet Club located at the south end of Arlington Heights. The building's roof was replaced immediately and a complete interior renovation of the club took place during the summer of 1988. Major renovations since opening include a new HVAC system and acoustic improvements in 1996. Arlington Heights is the only suburban Park District in Illinois that operates two indoor tennis/racquet clubs.

In the fall of 1989 the Park District began a special joint program with the Village and School District #25. The program known as Children at Play (C.A.P.) was designed to assist working parents, providing recreational activities before and after school for children in kindergarten through fifth grade. In 1989 its first year of operation, the program served 150 children at six sites. School District #59 (Juliette Low School) joined the program in 1993 and School District #21 (Poe and Riley Schools) joined in 1996. During the 2004-2005 school years, the C.A.P. program served 714 children and their parents.

1990's

Both the Village of Arlington Heights and the Park District saw a unique opportunity to develop a downtown park and jointly purchased the North School Playlot (1.6 acres next to the Park District Administration Center) for \$400,000 in 1988. Construction on the site began in the fall of 1990 with completion of the park in spring 1991. The park includes open space, a fountain, amphitheater/performance area, and playground. The Village Board of Trustees and the Park Board of Commissioners agreed the site would be called North School Park. Several fundraising programs were developed in conjunction with North School Park. A "Buy a Brick" program was initiated whereby individuals, organizations, and businesses could purchase an engraved brick paver to be included in North School Park. Also, two major donations were received, the fountain in memory of Virgil Horath and the playground in memory of Irving Robbin. The completion of North School Park saw the beginning of many new community oriented annual special events including a summer concert series, Autumn Harvest, and Holiday Lighting, which features beautiful lighted displays throughout the park.

Throughout the years the Park District has coordinated many types of intergovernmental agreements, not only with Arlington Heights' agencies but also with neighboring park districts to expand the delivery of leisure services to the community. Between 1988 and 1994 the Park District began several new joint efforts. A cooperative gymnastics programs with the Rolling Meadows Park District was started in 1988 and gardening programs with the Mt. Prospect Park District were started in 1990. An agreement was signed in 1990 with School District #23 to jointly construct a large community gymnasium addition at Betsy Ross School. A similar agreement was signed in 1994 with School District #21 for a large community gym addition at Edgar Allen Poe School. The agreements include Park District use of the gyms for recreation programs in the evenings and on weekends which allowed for expansion of youth and adult athletic leagues. In 1990 a cooperative agreement with School District #214 Community Education and the Mt. Prospect Park District was developed to provide adult volleyball and basketball leagues at the Forest View Education Center. Equally accessible playground equipment and a raised garden were installed at Rand-Berkley Park in 1989/90. The park was used by

the special education students at Berkley School as well as the community. The project was completed by the Park District, School District #25, and the Northwest Special Recreation Association. An intergovernmental property exchange took place in 1992 with School District #25, with the Park District trading 6.3 acres at Greens Park for 7.06 acres at Rand Berkley School. In addition to the land, the Park District was given use of 2 ball diamonds and soccer fields at Thomas Middle School constructed by the School District with specifications supplied by the Park District.

Pioneer Park, originally built in 1956/57 received several improvements during the early 1990's. The 1990/91 project included new fencing around the swimming pool deck area, resurfacing the pool deck, installing brick pavers in the concession area, between the buildings and at the north entry to the center building; total reconstruction of the driveway and existing parking lot, installing a concrete walk along the driveway, and building a new parking lot in the hockey rink area. Other improvements to the community center building were new windows and doors in 1991 and central air conditioning in 1992.

In the fall of 1990 the Village of Arlington Heights dedicated Lake Arlington. Lake Arlington is a 93-acre site that includes a 50-acre detention lake and 11-acre native wetland. The Park District signed a lease agreement with the Village to program recreational activities at the lake. Facilities at the lake include: a boathouse, a 2.4 mile bicycle/pedestrian path, picnic areas, playgrounds, boat dock, boat storage, and a nature study area. A total of \$600,000 has been received in grants for site development. On June 6, 1992, the official grand opening date, organized recreational activities started and emphasized paddleboat and sailboat rentals and sailing lessons. All phases of the Lake Arlington project were finished in 1995 with the completed construction of the boathouse.

The Arlington Heights Park District continued the tradition of excellence by being named the 1992 National Gold Medal Award winner for excellence in park and recreation management in Class III (50,000 - 100,000 population) after having qualified as a finalist from 1989-1991. Both Forest View Racquet and Fitness Club and Heritage Tennis Club were named by the United States Tennis Association as 1991 Outstanding Tennis Facilities. The Park District was named Member Organization of the Year by the Western Tennis Association in 1993 in recognition of the entire tennis program. In 1993 the District received the IPRA/IAPD Distinguished Park and Recreation Agency Certification, one of the first agencies to receive this honor. The District was re-evaluated and retained its recognition as a Distinguished Park and Recreation Agency in 1998. Every year since 1992 the District has received either the "Elite Gold" or "Elite Silver" National Aquatic Safety Award for the excellent performance rating achieved by the lifeguard staff. In 1995, 1996, and 1999, the Park District received excellent category rankings on the PDRMA insurance evaluation which accredited the District through 2002. The Park District has received the Government Finance Officers Association Certificate of Achievement for Excellence in Financial Reporting for the Annual Audit each year since 1986.

The Park District purchased two pieces of property in 1993. The District purchased the former Weber-Stephen property, 3.3 acres of land east of Recreation Park at 100 N. Hickory, for \$770,000 in June, using \$100,000 from the Arlington Heights Park District/Frontier Days Recreation Park Expansion & Improvement Fund. Two existing buildings were demolished; the area was seeded and used to expand the green space at Recreation Park. The remaining building is used as a storage facility for the Park District. In August, the Park District purchased a 22,500 square foot industrial building at 1436 East Davis Street for \$725,000. The building was updated and renovated as a centralized maintenance facility and tradesmen from Pioneer and Frontier Service Centers were relocated to the Davis Service Center in 1996.

After many years of negotiations, the Park District signed an agreement with the Village of Arlington Heights in 1992 to develop the landfill site on the north side of town. Groundbreaking was held at the site, officially named Nickol Knoll Park, in 1993. Facilities at the park include a nine-hole, par 3 golf course with clubhouse, ball field/soccer field, sled hill, and perimeter 1.25-mile bicycle/pedestrian path. Nickol Knoll opened for a partial season on July 29, 1995. The first full season of golf operations and park activities at Nickol Knoll began in spring 1996, and the facility was officially dedicated on July 13, 1996. The first full season of operation saw over 20,000 rounds of golf played. At the end of its sixth full season, May 2001-April 2002, over 21,700 rounds of golf were played. Nickol Knoll is supported by an on-site Maintenance Service Center, which also serves as a fire-training academy and classroom for the Village of Arlington Heights.

In 1993 the Park District developed a master plan for Melas Park, a site owned by the Metropolitan Water Reclamation District of Greater Chicago, leased to the Village of Mt. Prospect and subleased to the Arlington Heights and Mt. Prospect Park Districts. Although previous agreements allowed for programming at the site, the Arlington Heights Park District's area remained largely unused and unimproved. A 1994 intergovernmental agreement between the four agencies permitted the Arlington Heights Park District to develop the property west of the access road into an athletic complex. Construction started in 1994 and a partial season of softball and volleyball games began in 1996. The first full season of play at Melas Park Sports Complex began on May 12, 1997, with the official dedication on June 28, 1997. The 35-acre facility includes four lighted softball fields, a handicapped accessible playground, sand volleyball courts, a concession/storage building, and a picnic area. A total of \$400,000 in OSLAD grant money was received for the project. The perimeter and interior bicycle/pedestrian pathway system was developed with the Mt. Prospect Park District and completed in 1999 with a \$500,000 Illinois First grant the Village of Mt. Prospect received through Representative Carolyn Krause in August 1998.

In early 1996 the Village of Arlington Heights and the Senior Citizen Commission began to look for a new site for the Park Place Senior Center. The old school building, which housed the Senior Center, was scheduled for demolition by School District 25 during the rebuilding of South Middle School on the same site. In November 1996 the Village purchased the eastern portion of the Central-Wilke Plaza shopping center for the new senior center and, in July 1997, the Park District signed an intergovernmental agreement with the Village of Arlington Heights for space in the new senior center. The new Arlington Heights Senior Center was dedicated on January 31, 1998. The Park District was responsible for the construction costs of the recreational areas and coordinating the recreation programs offered at the Center. Recreation facilities include the Arlington Athletic Club fitness center, a dance studio, an art studio, and a gift shop. In September 1999, the Park District and the Village signed an agreement to develop and operate a woodshop at the Senior Center, with the Village providing and maintaining the space, the Park District developing and conducting programs, and Senior Center, Inc. purchasing the initial equipment. The woodshop opened for classes and drop-in use in February 2000.

The Youth Commission of the Village of Arlington Heights and the Youth Skate Committee began to lobby the Village and the Park District for support of a park for skateboarding. In June 1998, the Park Board approved converting the two south tennis courts at Olympic Park into a skate park, allocated \$10,000 in funding, and signed an agreement with the Lattoff YMCA in Des Plaines to manage the facility. After a month of building by Park District staff and Youth Skate Committee members, the Skate

Park grand opening was held on September 19, 1998. Skating features include quarter-pipes, a spine box, and several small ramps for use by skateboarders and in-line skaters. The six members of the Youth Skate Committee were presented with the Illinois Park and Recreation Association/ Illinois Association of Park Districts' Community Service Award in March 1999. In early 1999 the Youth Skate Committee received a \$4,000 grant from the Festival Committee for improvements to the Skate Park. With an additional \$5,000 from the Park District, the Skate Committee was able to fund and build a small half pipe for the Park. The new Skate Park has become a popular destination for teen and pre-teen skating enthusiasts.

During the 1990's computers and their related technology had a strong impact on the Park District. The District purchased its first computer, with two terminals, in 1978. That basic system evolved into a complete area network with a personal computer on every desk. The system was used for accounting, budgeting, payroll, inventory control, registration, scheduling, publications, court/facility/participant usage, museum collection management, pool chemical control, energy management, employee and job training, and more. District employees used computers to create, store, retrieve, and share information and communicate with each other and with customers and vendors. The District's Employee Info Spot intranet site served as the Online information/resource site for employees and includes the most current information on human resources, benefits, safety, training, policies, procedures, forms, manuals, surveys, reports, the Comprehensive Plan, and more. The ever increasing amount of hardware and software and the need to manage and organize the data and information used on a day-to-day and long-term basis required the addition of new jobs. The Management Information Systems Supervisor position was approved in 1993; the Management Information Systems Technician was approved in 1998, and the Website Coordinator position was approved in 1999.

The District used technology to provide residents with the convenience of 24-hour a day access to information and registration. Telephone registration for recreation programs began the fall of 1997 (phased out beginning in Fall 2005). The Arlington Heights Park District website, <http://www.ahpd.org>, went live on September 6, 1998. The website offers comprehensive District information, updated daily, included special promotions; the Leisure Times program brochure; job and volunteer opportunities; a listing of all parks, facilities, staff and Board members; program, activity, and league information; and more. Program registration went online through the website in October 2000 and the Museum's website, www.ahmuseum.org, went online in July 2000.

The recreation programs of the 90's continued to grow in all areas. Summer day camps remained popular, particularly with the addition of before-and-after camp care for the benefit of working parents. The Arlington Heights Historical Museum offered different types of programs to Park District residents including period and holiday craft classes, programs for school and scout groups, and special events such as Civil War Days, German Fest, Holiday and Mother's Day Teas, the annual House Walk, and Irish Fest. The soccer program, which began in the late 70s, continued to grow as the number of house league and travel league teams increased each year. With the opening of Lake Arlington in 1992, the Park District began offering sailing lessons and camps. Sailing-tennis-golf and Adventure (canoeing-fishing-climbing) Camps were added in the late 90s. All of the Park District's visual and performing arts classes became the Arlington Academy of the Arts in 1996. Athletic programs retained their popularity with residents especially in the areas of volleyball and junior golf leagues. Several new annual special events began with the completion of North School Park, including a summer concert series, Autumn

Harvest, and Holiday Lighting. Programs and activities for seniors increased in both number and attendance with the opening of the new Senior Center in 1998.

Pioneer Park Swimming Pool

The Park District staff studied the five outdoor swimming pools in 1994 and concluded that four of the pools were aging and in need of major renovation or reconstruction. A 1995 facility evaluation by Water Technology, Inc. determined that Camelot, Frontier, and Heritage Park swimming pools were in fair to good condition for their age, however, Pioneer Park pool, 38 years old and corroding both inside and out, needed to be replaced. The Park District July 1997 Pool Renovation Strategy concluded that Pioneer Park Swimming Pool should be the first pool renovated. Through a series of staff and community meetings during the fall and winter of 1997-1998, a final design was developed and approved that maintained the characteristics of the neighborhood pool concept that is firmly established in Arlington Heights while providing a more modern design and facilities. The “old” Pioneer Park swimming pool closed for the season on August 16, 1998, with a “Something Old is New Again” good-bye party to celebrate 41 years of service and construction started the next day. The “new” Pioneer Park swimming pool opened on schedule on Saturday, June 12, 1999, featuring a swimming pool that ranges in depth from zero to five feet and includes walkout stairs with handrails, water play features including geysers and wall sprays, and a small water slide in the shallow end. The new wading pool ranges in depth from zero to fourteen inches and includes four in-pool geysers. The new diving pool features two one-meter diving boards and a 10-foot high drop slide. The new bathhouse provides larger locker rooms, two separate family dressing rooms, and an expanded concession area that serves both pool users and general park users. The mechanical building provides year-round restroom access for general park users and a warming room for ice skaters. The Park District received a \$200,000 Open Space Land Acquisition and Development Grant from the Illinois Department of Natural Resources for the Pioneer Park swimming pool reconstruction. Pioneer Park’s new swimming pool has proved to be extremely popular. Public swimming attendance almost doubled from the summer of 1998 to 1999, from 31,812 to 58,477 and was 50% more than attendance at the other four outdoor pools combined. During the summers of 2000 and 2001, attendance at Pioneer Park swimming pool averaged 43% higher than the combined attendance at the other outdoor pools.

Late 1990’s/Early 2000’s

Beginning with the first seasonal park superintendent hired in 1926, the Park District staff had increased to 103 full-time and over 1,000 part-time, seasonal, and temporary employees and volunteers in 2002. Along with this growth in staff has come the explosive growth in federal, state, and local laws applying to safety, insurance, risk management, training, and personnel management. To adequately manage all of these functions, the Park Board approved two new jobs within the Finance and Personnel Department: a Training Supervisor position was approved in December 1993 and a Human Resources Supervisor position was approved in February 1997. In 2002 the Human Resources Supervisor position was upgraded to a Superintendent level.

Land acquisition for the purpose of expanding existing parks continued to be a priority for the Park District during the late 1990’s and 2000. In 1997 the District purchased one acre of land from Southminster Presbyterian Church at a cost of \$338,000 to expand Dryden Park. In March 1999, the District purchased the .4 acre Schwantz property (2100 N. Fernandez Ave.) for \$215,000 and, in October 2000, purchased .67 acres of land at 2004 N. Fernandez Ave. for \$550,000. Both of these properties are adjacent to Frontier Park. The District purchased 1.3 acres of land on the southeast side

of Recreation Park along Northwest Highway (500, 506, & 510 East) for \$840,000 in July 1999, using \$100,000 from the Arlington Heights Park District/Frontier Days Recreation Park Expansion & Improvement Fund. In July 2000 the District purchased .2 acres of land at 17 S. Belmont adjacent to Recreation Park for \$348,000.

Recognizing the need to plan for the long term recreation and facility needs of the community and to analyze current commitments and resources for future development, the Park District completed two extensive surveys in 1999. The Community Needs Assessment, a District-wide survey conducted by Management Learning Laboratories, reported the recreation needs, attitudes, interests, and opinions of the residents. Major results indicated that the 40-year-old system of neighborhood parks and recreation facilities were an asset to the neighborhoods and enhanced the quality of life and property values in Arlington Heights and that the preferred way to fund parks, programs and facilities was a combination of user fees and taxes. Respondents indicated they wanted well-maintained, upgraded and modernized facilities. MLL stated the results should be used for short-term and long-term planning for programming, facility maintenance and renovation, and land acquisition. The Facilities Evaluation and Conceptual District Plan, conducted by Pollock Holzrichter Nicholas, Ltd., evaluated the existing conditions of the swimming pools and recreation centers at Camelot, Frontier, Heritage, Pioneer, and Recreation Parks, Olympic Indoor Swim Center, and Hasbrook Cultural Arts Center. The Plan recommended that the Park District develop a long range program to maintain, renovate, remodel, and replace these facilities to insure that they will continue to meet the needs of the community into the 21st century.

During 1999 and 2000 the Park District was fortunate to be the recipient of several legislative grants from our elected State Senators and Representatives through the Illinois First Program that helped fund a number of planned projects. The 1999 grants included: \$70,000 from Senator Dave Sullivan to renovate and rebuild the soccer fields at Patriots Park; \$500,000 from Representative Carolyn Krause to remodel the south wing of the Administration Center; \$100,000 from Representative Sidney Mathias to rebuild the playground at Lake Terramere Park; \$50,000 from Representative Suzanne Bassi to renovate athletic fields at Rand Berkley Park; and \$130,000 from Senator Wendell Jones to renovate the walking paths at Hasbrook Park. Grants received during 2000 included: \$50,000 from Senator Wendell Jones to rebuild the playground at Greenbrier Park; \$90,000 from Representative Suzanne Bassi to rebuild the playground at Hasbrook Park; \$25,000 from Representative Sidney Mathias to rebuild the playground at Sunset Ridge Park; and \$105,000 from Senator David Sullivan to renovate the ball diamond lighting on Meyer Field at Recreation Park.

On May 13, 2000, Payton's Hill was dedicated at Nickol Knoll Golf Club in honor of Chicago Bear football great, Walter Payton. During his eight years as an Arlington Heights resident, Payton ran the hill while in training. Payton died in November 1999 from liver cancer and residents requested a memorial on the spot which had long been called "Payton's Hill." The memorials include a bronze plaque at the clubhouse, a second bronze plaque at the overlook on the top of the hill, and a display of Payton memorabilia in the clubhouse. The plaques were donated by the First Northwest Bank of Arlington Heights.

On June 9, 2000, the Arlington Heights Park District celebrated its 75th anniversary with a Picnic in the Park at North School Park featuring music and food. The celebration continued on the next day with free admission to all the outdoor swimming pools and featured games, contests, prizes and special concession prices.

Swimming Pools

Knowing that the ability to finance capital projects through non-referendum general obligation bonds would be lost in 2001 due to the Tax Cap, the Park Board decided to request a 15¢ rate increase in the Corporate Fund through a referendum held in March 2000. The purpose of the tax rate increase was to generate funds to maintain and upgrade the existing neighborhood centers, pools, parks and facilities as well as acquiring land and developing new parks. The referendum failed and voter feedback indicated that the tax dollars requested should be reduced and limited in duration, and that specific projects with timelines for completion should be identified.

In November 2000 the Park District went back to the community and asked for approval to issue \$15 million in general obligation bonds to replace, construct and improve the swimming pools at Camelot, Frontier, Heritage, and Olympic Parks. The District indicated that construction on the first project would start in 2001 and that all projects would be completed in three years. This referendum passed and the process to replace the 31-year-old outdoor swimming pools at Frontier, Camelot, and Heritage Parks began immediately.

The first phase in the pool reconstruction projects included developing architectural plans, using the design features of the new swimming pool at Pioneer Park, as a starting point, and the decision was made to rebuild all three pool complexes at one time to lessen the impact on the public. After a series of staff and community meetings, the final plans presented the new Frontier, Camelot, and Heritage Park swimming pools as neighborhood pools which would be capable of handling all the current aquatic programs offered by the Park District and also offer modern amenities. The main swimming pools at each facility were modified slightly to give a different appearance and each facility was developed with a unique color scheme and water play features. The “old” swimming pools at Frontier, Camelot, and Heritage Parks closed for the season on August 12, 2001, with a good-bye party to celebrate 32 years of service and construction started the next day. The “new” swimming pool complexes opened on schedule in June 2002 and each includes a new leisure swimming pool that ranges in depth from zero to 3 feet and includes walkout stairs with handrails; recessed ladders; an underwater bench seat with bubblers; and water play features including geysers, wall sprays, and a small water slide in the shallow end. The leisure pool is attached to a six-lane lap pool which ranges in depth from 3 ½ to 5 feet. The new wading pools range in depth from zero to 18 inches and include in-pool geysers and side sprays. Camelot’s wading pool also includes a small water slide. New spray ground areas include geysers and different water-play features at each park. The new diving pools are 12 feet deep and are different at the three swimming complexes: Camelot’s diving pool included a one-meter diving board, a drop slide, and stairs across one end of the pool while the diving pools at Frontier and Heritage include one-meter and three-meter diving boards and an extended area of 12-foot water for deep water play. The pool deck areas include four large shade umbrellas and an adult deck area with a sunshade. The bathhouses were remodeled and updated, two new family changing rooms were added, the lifeguard offices were extended for better supervision, and the concession areas were expanded. The Park District received a \$400,000 Open Space Land Acquisition and Development Grant from the Illinois Department of Natural Resources for the pool reconstruction at Frontier Park. The swimming pool complexes at Camelot, Frontier, and Heritage Parks proved to be extremely popular. Public swim attendance from the summer of 2001 to 2002 almost doubled at Camelot Park, from 13,726 to 26,815, and more than doubled at Frontier Park, from 12,490 to 35,401, and Heritage Park, from 11,937 to 29,589.

Renovation of the indoor swimming pool at Olympic Park began in April 2001 with design and development. Following several public meetings and many discussions with High School District 214, whose swim teams used the indoor pool for practices and meets, about a combined effort to renovate and expand the pool, a plan was approved by the Park Board in December 2002. Olympic Indoor Swim Center was closed on May 8, 2003, and construction started immediately. The swim center reopened on June 12, 2004, with a grand opening celebrated on June 20, 2004. The newly remodeled facility includes a new zero-depth family activity pool with a 50-foot flume slide, tot slide, floor geysers, water play features and stair entry; a renovated lap/lesson/swim meet pool which was also deepened to accommodate new swim competition regulations; a renovated diving well with a 3-meter drop slide, walk out stairs, and new 1-meter diving boards; a unisex sauna on the pool deck; new family changing rooms in the remodeled locker rooms; a new entry off the parking lot; a new and expanded customer service/registration area; new party and meeting rooms; and lighting, acoustical, code required, and ADA required improvements. The lower level was renovated in 2005 – a divider wall was installed so that the lower level can be used as either one large room or two smaller rooms. The new Olympic facility has proven to be very popular. Public swim attendance from May 2004-April 2005 increased to 39,008 from 30,815 during 2002-2003; rentals (including birthday parties) jumped to 4,433 from 1,926; and lesson enrollment increased to 4,200 from 3,124.

21st Century

The beginning of the 21st century has seen the Park District expand programs and services, renovate facilities, and continue its tradition of excellence. The Arlington Heights Park District was awarded the 2001 National Gold Medal for excellence in park and recreation management. As a third time recipient of this prestigious award, the Park District joined an elite group of nine agencies throughout the United States that have been so honored. The new swimming pool at Pioneer Park was named an Outstanding Facility in 2000 by the Illinois Park and Recreation Association and the Park District website received the 2000 NRPA Marketing and Communications KUDOS Award for Class II for Best Website/Homepage Promoting Recreation. The Park District's annual budget for the fiscal year beginning May 1, 1999, (May 1999-April 2000) received the Government Finance Officers Association Distinguished Budget Presentation Award. In November 2004, the Park District was certified as an IPRA/IAPD Distinguished Park and Recreation Agency. Since ten years had passed since the first evaluation, the District had to go through a full evaluation, and passed with the highest score ever recorded thus far.

The early 2000's brought many changes. The Park District adopted a new logo in October 2001 and adopted a new program brochure format in 2003. The new four issues per year, magazine size program guide replace the five issue per year Leisure Times newspaper. In addition, the delivery of the program guide was changed to a door-to-door delivery service from bulk mail. A new program to recognize Park District employees who demonstrate commitment to Customer satisfaction, Leadership, Attitude, Service and Safety, or CLASS, began in June 2002. Both full and part-time employees may be nominated for the quarterly award by District residents or fellow staff members. A new Museum Intergovernmental Agreement was approved in April 2003, adding the Arlington Heights Memorial Library as a partner and revising the structure of the Museum Advisory Committee. In 2003 the Park District and the Village of Arlington Heights signed an agreement to share GIS (Geographical Information System) data. The Parks and Planning Department was reorganized under the director into two divisions with superintendents overseeing each area in 2003 Main Trac, a maintenance management system program that computerizes most of the manual work scheduling and recording

methods, was installed in 2005. This new system will tie work and costs to individual park sites and provide relevant data and reports.

The Arlington Heights Park Foundation was founded in May 2001 to further public interest in parks and recreation, and to preserve our natural resources in Arlington Heights. One of its goals is to work with other associations to organize, promote and coordinate volunteer activities to enhance Park District programs. Foundation fund raising provides scholarships, equipment and sponsorships, and open space conservation.

One hundred and four properties in the Lynwood subdivision were annexed into the Park District in January and February 2003. The Park District purchased the building and land located at 1440 E. Davis Street (2.76 acres), adjacent to the Davis Service Center, for \$1.2 million in 2003. This purchase has allowed for the expansion of the service center operations at Davis Street and therefore, demolition of the warehouse building at 100 N. Hickory in October 2004, and eventual demolition of the service center at Pioneer Park. In 2004 the Park District purchased 1.83 acres of land at 1701 W. Kirchoff, adjacent to Sunset Meadows, for \$925,000, and in 2005, 2.489 acres of land leased at Sunset Meadows from the Village of Arlington Heights was transferred to Park District ownership.

The south annex wing of the Administration Center (built in the 1950's, adding kindergarten and first grade classrooms to the original 1938 North School building) was renovated in 2001. The Park District purchased the building in 1987 from School District 25 and renovated the former school into the Administration Center. Work on the annex was funded with a \$500,000 State of Illinois legislative grant secured by Representative Carolyn Krause. The annex was formally dedicated by Representative Krause on October 6, 2001, and programs began using the facilities on October 30, 2001. The renovation included remodeling two existing rooms into combination dance studio/meeting rooms, with a room divider for added flexibility; providing a program viewing/waiting room for families; improving the west parking lot entrance to the building; creating two outdoor accessible restrooms for North School Park events; and creating a receiving area for bulk delivery and increasing the storage area for program supplies.

Other facility renovations include the Heritage Gallery at the Arlington Heights Historical Museum in November 2000. The Gallery, which replaced the Country Store, is located in the Old Soda Pop Factory building and specializes in local history exhibits drawn from the Historical Society's collections along with national and regional traveling exhibits. The Gallery received \$18,400 in community grants to fund exhibits. Since 2000 the Museum and Historical Society have received \$174,692 in grants for the climate control project, HVAC improvements, special events and programming, and exhibits. An energy efficient light replacement project on the tennis courts at Forest View Racquet and Fitness Club was completed in 2005. The Park District received a \$36,720 grant from the Illinois Clean Energy Community Foundation for the project. Heritage Tennis Club benefited from a new light system and ceiling replacement in 2001 and a new roof in 2005. In 2004, Thor Guard Lightning Detection Systems were installed at Arlington Lakes and Nickol Knoll Golf Clubs.

The redevelopment of the ball diamond at Prairie Park into Rotary Field was a cooperative venture between the Park District and the Arlington Heights Youth Athletic Association. The renovation added sideline and homerun fencing; covered player's dugouts with cement floors and protected warm-up bullpens; an electronic scoreboard; and resurfaced the field. Youth Athletic secured funding in the form of a \$25,000 donation from the Arlington Heights Noon Rotary Club, a \$20,000 Illinois First grant from Senator David Sullivan, private donations, and the Park District did the work. Rotary Field was

dedicated and opened for play on April 28, 2002. The baseball diamond at Centennial Park was renovated and dedicated as Griffith Field on May 31, 2003. The field improvements, including new sideline fencing, new dugout shelters on concrete slabs, and a modified backstop, were made possible through a \$50,000 donation from the Griffith family. In 2003 the sideline and outfield fencing was replaced at Meyer Field at Recreation Park and, in 2004 lights were installed on the soccer field at Melas Park.

New park development during the early 2000's included a new youth/peewee ball diamond at Recreation Park, located on the site of the 100 N. Hickory warehouse, which was dedicated on June 14, 2005. The Arlington Heights Youth Athletic Association donated \$6,500 for sideline and backstop fencing. Sunset Meadows Park development plans were approved in August 2004 and Phase I of the 3-phase project began in September 2005. When completely developed, the park will feature two lighted football/soccer fields, a playground, an expanded parking lot, and a building with washroom, storage and driving range service area. Other proposed additions to the park include a skate park and walking path.

Park District recreation programs during the early 21st century continued to grow in all areas. Two dance companies were formed: Synergy, for dancers ages 13 & over, and Fusion, for dancers ages 9-15. Students must audition and the companies participate in dance competitions. Curtains Up, a performing arts camp offered in cooperation with the Metropolis Theatre, began in 2003 and has been a rousing success. The Playcenter program saw its first major change in many years with expanded offerings at several sites and a name change to Preschool. Participation in athletic activities remained high with growth in soccer, youth basketball with the addition of 1st/2nd grade leagues, T-ball with the addition of evening classes, youth and adult volleyball and adult softball. The Park District signed agreements with the Buffalo Grove Park District in 2000 and the Wheeling Park District in 2002 to program and conduct summer outdoor tennis lessons. Special events increased in number with new events being held, including Janus Theatre, a historical United States flag display, National Night Out, the Arlington Heights Art Guild Art Show, and the Arlington Criterium Classic bike race at North School Park; Haunted Halloween and the Melinda the Mermaid series at Lake Arlington; Arlington Eve, sponsored by the Historical Society, and History on Stage and "Appraise the Past" antique event at the Museum; and the Soccer Parade, Family Fun Fair, Trunk or Treat, Polar Express Train Ride, Family Swim & Campout, and school holiday day camps. Public swim, swim lessons and the inter-park swim teams all increased in number with the opening of the new swimming pools at Camelot, Frontier, Heritage, Pioneer and Olympic Parks. The Aquatic Leadership program, designed to mentor and teach assistant pool managers and assistant lesson coordinators solid leadership and aquatic skills, began in 2003. JAZ, the Junior Activity Zone, was introduced for the 2002/2003 school year and offered in partnership with the Village of Arlington Heights and School District 25. The JAZ after school program for middle school students was held at the Arlington Heights Teen Center, with students bused from their middle schools. Programs and activities continued to increase at the Senior Center with offerings during the day and evening Monday through Friday, Saturday mornings and Sunday afternoons, and monthly attendance topped the 5,000 mark for the first time during April 2002. During 2002 the non-senior program fees were eliminated; offering one fee for all programs at the Senior Center; however, priority registration is given to adults age 55 and over.

In late 2004 when planning for the 2005-2006 Budget and capital projects, and the 2006-2011 Comprehensive Plan, the Park District determined that a more current community interest survey was needed. The last community needs survey was conducted in 1999 and, since that time, the Village and

Park District have changed in demographic make-up and housing patterns. Synovate, an international research company, was selected to assist staff in the creation and administration of a new community needs assessment. According to the results, residents wanted the following: choices for indoor/outdoor fitness; maintenance of playgrounds and facilities; continued superior maintenance of parks; careful consideration of program schedules; consideration of specialized recreation options; and they favored neighborhood recreation centers, and felt it was better to expand them, over a large multi-purpose facility. In preparation for developing the 2006-2011 Comprehensive Plan, the Park District Board and staff worked with corporate consultant, Jane Turrentine, to develop a new vision, new goals and objectives for the Park District. This was the first major change in the comprehensive planning process since the first Comprehensive Plan was adopted in 1982. In April 2005, the Park Board approved a new vision statement for the Park District: The Arlington Heights Park District enriches our community by providing quality recreation, parks, facilities and fun. From the new vision statement, the Park Board and staff established six very wide-reaching goals for the District. Once the goals were established, supervisory staff developed strategies for each goal and a series of specific objectives to assist the Park District in reaching each goal. This new format directed all staff to focus their objectives on common goals instead of individual goals, encouraged more collaboration with staff in other departments, and provided a stronger emphasis on teamwork.

Since the late 1990's, the Park District Board and staff have discussed community center expansion concepts, from expanding and renovating the current five community centers to developing a large, centralized multi-use center. In September 2004 the Board and staff reviewed the various options, and in October, 2004 the Board officially approved Phase I of the Community Center Revitalization Program, which named Pioneer Park as the first community center and park to renovate. In April 2005 the Park District hired Williams Associates Architects, Ltd. as architects and Corporate Construction Services as the construction manager for the Pioneer Park project. After eight months of staff and community meetings, the Park Board approved the schematic design for Pioneer Park on January 6, 2006, and authorized Williams Architects to proceed with the design development phase. On April 11, 2006, the Park Board approved the Design Development Phase plans and drawings and authorized Williams Architects to initiate the Construction Document phase. Demolition and construction was projected to start in August or September 2005, after the swimming pool closed for the summer.

Over the past few years, the Park District has continued to change and improve its programs, parks, and facilities in order to best serve the residents of Arlington Heights. In 2006 the District received an OSLAD grant for \$400,000 for the development of Sunset Meadows Park. Major upgrades and improvements were made to that site, which included the addition of a putting green/chipping area, golf/warming shelter, and two lighted athletic fields. In 2007 the Arlington Heights Park Foundation along with a citizen's group began the redesign process for Memorial Park. That project was completed in 2008. The new Pioneer Park Community Center was officially opened in January 2008, and the Sunset Meadows ribbon cutting event was held later that year in June. In 2009 new skate park equipment was purchased and installed at Olympic Park. The final few phases of that project were scheduled to be completed in the spring of 2010. Along with the completion of those major projects, the Park District also made improvements to various pathways, tennis courts, and playgrounds throughout the District.

The Park District continued to consider the importance of the needs of the community it serves. In 2009 the Park Board and staff worked with Strategic Management Alliance to conduct a district-wide

survey to collect program, recreation, facility, and open space needs from the community. A citizen's group, the Delphi Committee, was formed to assist the Park District with reviewing the results of that survey, and to provide their own comments on how the District could potentially improve. Also, four focus groups were conducted to collect and support communication initiatives to help enhance the Park District's brand.

In early 2010 the Board and staff continued the Park District's vision of expanding and renovating each of the community centers by choosing Frontier Park as the next site to renovate. Master plan meetings for this project were held at Frontier Park in February and March. The information gathered from those meetings was shared with the Park Board at the Committee of the Whole meeting in April.

In April and May of 2010, Frontier Park master plan options were presented to the Board. FGM Architects led the Board and staff in a detailed discussion, and residents provided their input. In June, the Park Board adopted a Resolution of Authorization in applying for an OSLAD/LWCF Grant for a Frontier Park Renovation 2011 Project. In June of the following year, the Park District was awarded a \$400,000 OSLAD grant for completion of this project.

In May 2010, the Park Board came to a consensus for the Park District to begin work on master plans for Camelot, Heritage, and Recreation parks. Several neighborhood meetings were held for Camelot and Heritage parks and, in August, master plans for those parks were presented to the Board. Master plan neighborhood meetings for Recreation Park were held in September and October. In February 2011, the Recreation Park master plan was presented to the Board. Residents attended all of these Board meetings and they provided their input regarding these plans. Funding for these master plan projects could be secured as the Park District accumulated money, which could take 25-30 years to complete, or if the Park District conducted a referendum, would allow for Camelot, Heritage, Recreation, AND Frontier parks to be renovated in much less time.

Staff presented a proposal to the Board in early 2011 for new synthetic turfs on the infields of all four baseball diamonds at Melas Park. Benefits of this project included lower maintenance costs, increased safety for players, and a decreased need to cancel games due to rain. The project was approved and completed in 2012. Also in 2011, the Board advised staff to continue discussions with School District 214 regarding a proposed intergovernmental agreement for the use of the synthetic turf, when installed, at the John Hersey High School Football/Soccer Stadium. An agreement was reached and approved by both parties. The new synthetic turf was installed and a dedication was held at John Hersey High School on September 9.

In August 2011, Public Research Group was hired to conduct telephone and online polling to gauge community interest in supporting a referendum to renovate and/or rebuild the parks and community centers at Camelot, Frontier, Heritage, and Recreation parks. The results of the data, presented to the Board in September, were split evenly - in favor/not in favor. At that time, staff was directed to move forward with a campaign to advertise for a possible referendum. In December, the Park Board approved a resolution to place a referendum question on the ballot of the March 20, 2012 general primary election. The referendum question read, "Shall the Arlington Heights Park District, Cook and Lake Counties, Illinois, improve through renovation and new construction the parks and community centers at Camelot, Frontier, Heritage, and Recreation Parks; acquire park equipment; improve, maintain and protect neighborhood parks and facilities; and issue its bonds to the amount not to exceed \$48,000,000 for the purpose of paying the costs thereof?" This referendum did not pass. In August 2012, the Park Board approved another resolution to place a referendum question on the ballot

of the November 6, 2012 general election. The referendum question read, “Shall the Arlington Heights Park District, Cook and Lake Counties, Illinois, improve through renovation and new construction the parks and community centers at Camelot, Frontier, Heritage, and Recreation Parks and Olympic Indoor Swim Center; acquire park equipment; improve, maintain and protect neighborhood parks and facilities; and issue its bonds to the amount not to exceed \$39,000,000 for the purpose of paying the costs thereof?” This referendum did not pass.

The Park District was awarded a \$2.5 million PARC grant from the Illinois Department of Natural Resources in October 2011 for the renovation of the Camelot Park community center. Plans for this project were presented to the Board in early 2013 and a community/neighborhood meeting was held at Camelot Park in February. The community center was closed in September and construction began in October. The estimated cost for this project is \$5.83 million. Almost half of this project would be funded by the PARC grant, with the remainder being paid by the Park District. Some of the major renovations included: construction of a 12,950 square foot addition to the community center which would house a gymnasium and elevated walking track; improvements to the existing program space/rooms; a new entryway and new lobby; expansion and reconfiguration of the parking lot; relocation of the pick-up/drop-off area; construction of a detention basin; and installation of a fire lane. This project was scheduled to be completed by September, 2014.

Research for the addition of a dog park within the Park District began in mid-2012. Proposed park sites and cost estimates were reviewed and discussed. Some of the proposed sites for the dog park included Melas Park, Nickol Knoll, Sunset Meadows, or Willow Park. In late 2013, a partnership between the Arlington Heights Park District and the Mount Prospect Park District was formed to create a 1.82-acre dog park located at Melas Park. Pending Park Board approval in February, this park would be located adjacent to the playground and would be designed to separately accommodate small and large dogs. Both park districts asked their residents for creative suggestions in naming this park. A grand opening was held in June, 2014.

The Village of Arlington Heights Board of Trustees approved the proposed improvements to Frontier Park in February 2013. Phase I of this project would concentrate on park areas/amenities and was scheduled to be completed by summer 2014. Phase II of this project would include improvements to the community center. A portion of funding for this project will come from the \$400,000 Illinois Department of Natural Resources OSLAD grant. The remainder of this \$3.2 million project would be funded by the Park District.

The Arlington Heights Park District continued to offer new and innovative programs, expand existing programs and services, and maintain a capital improvement schedule to renovate and update facilities and general infrastructure. The community of Arlington Heights will continue to be served through a network of 58 parks including five community parks with outdoor swimming pools and community centers along with a myriad of special facilities including Arlington Ridge Center, Hasbrook Cultural Arts Center, the Historical Museum, Forest View Racquet and Fitness Club, Arlington Lakes Golf Club, Sunset Meadows Park, Nickol Knoll Golf Club, Lake Arlington, Melas Park Sports Complex, and Heritage Tennis Club.

Elmer Crane

*"Arlington Heights Park District History as compiled from the
Official Park Board Minutes, 1925-1948"
May 5, 1948*

*Sue Glueckert, Administrative Assistant and Amy Bridges, Park Planner
Compiled from Official Park Board Minutes and Park District Scrapbooks
January, 1982; November, 1984*

*Cathy A. Puchalski, Administrative Assistant
Compiled from Official Park Board Minutes and Budget Documents
November, 1987; February, 1991*

*Sue Gwinnup, Superintendent of Administrative Services
Compiled from Official Park Board Minutes and Budget Document
February, 1994; February, 1997*

*Sue Glueckert, Administrative Assistant
Compiled from Official Park Board Minutes, Annual Reports and Budget Documents
January, 2000; April 2003; April 2006*

*Annette Boschian, Executive Secretary
Compiled from Official Park Board Minutes, Annual Reports and Budget Documents
April 2010*

List of Park District Commissioners and Their



1925-29	Albert F. Volz	1969-71	John C. Edwards
1925-32	Nathaniel M. Banta	1971-72	William A. Meister
1925-33	Henry C. Klehm	1971-72	Robert A. Stenzel
1925-33	Eugene N. Berbecker	1972-73	John C. Edwards
1925-33	Julius D. Flentie	1972-73	C. Robert Rees
1929-35	James A. McElhose	1972-75	Katherine A. Muller
1932-40	Elmer W. Crane	1972-79	Lloyd W. Meyer
1933-43	William Windheim	1973-74	Bruce B. Everly
1933-45	George K. Volz	1973-03	Kathryn E. Graham
1933-45	Paul C. Taege	1974-75	Arthur R. Gollberg
1935-39	Thomas H. Wilson	1975-75	Robert D. Smith
1939-41	George A. Glow	1975-75	Darwin W. Townsend
1940-45	Marion A. Hogate	1975-77	Robert J. Throckmorton
1941-43	Elmer C. Karstens	1975-79	Jacqueline J. Gruenewald
1943-47	Elroy J. Harris	1975-83	Robert P. Rohleder
1943-49	Robert M. Beatty	1977-81	F. Bruce Westerberg
1945-49	Nat T. Burfeind	1979-87	Chester W. Sawyer
1945-51	Walter Kroeber	1979-91	Arlene J. Mulder
1945-57	Edward C. Wahl	1981-00	Sandra L. Fernstrom
1947-55	William H. Spomer	1983-97	James M. Radlein
1949-53	Lawrence J. Dahlgren	1987-03	Michael S. Gilfillan
1949-55	Earl W. Hadland	1991-97	Sharon I. Romack
1951-60	Robert M. Skallerup	1997-01	Thomas G. Drake
1953-54	Gerhard E. Seidel	1997-13	Robert Smith
1954-55	Fred Gieske	2000-13	Robert L. Whisler
1955-59	J. Warren White, Jr.	2001-	Maryfrances H. Leno
1955-60	Robert T. Bradle	2003-07	Andrew R. Bennett
1955-67	George Schaefer	2003-	Robert J. Nesvacil
1957-71	E. Elliott Ormsbee	2007-19	Myles Naughton
1959-75	Charles B. Cronin	2013-	Timothy A. Gelinis
1960-63	Wilbert E. Becker	2013-21	H. William Ploger
1960-69	Douglas L. Thomson	2019-	Brian J. Owen
1963-69	John C. Edwards		
1967-68	Joseph R. Byerwalter		
1968-72	Edward Condon		
1969-69	Thomas K. McShane		
1969-79	Roy A. Bressler		

List of Park District Directors



John Bauer	Superintendent of Parks	1926 – 1930, seasonal
Albert Kehe	Superintendent of Parks	1930 – seasonal, August-November
William F. Meyer, Jr.	Superintendent of Parks	1931 – seasonal, March-November
Henry Mueller	Caretaker Superintendent of Parks Caretaker	1932 – seasonal, March-November 1933 – 1935, seasonal January 1936-May 1939 May 1939-February 1940

**** All employees listed above actually worked in the maintenance and upkeep of the District's parks, not in an administrative or supervisory capacity.**

Walter Kroeber	Park Superintendent of Construction of WPA Fieldhouse & Swimming Pool (Recreation Park)	March 1937-July 1939
John S. Hickey	Superintendent of Parks	May 1939-September 1940

**** on May 13, 1940, the Commissioners stated that they felt the man so appointed as Superintendent of Parks should have complete charge of all Park operations.**

Otto G. Bolte	Superintendent of Parks	September 1940-January 1942
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**** on April 2, 1941, all Park District employees were placed under the supervision of the Superintendent of Parks**

James McElhose,	Acting Superintendent of Parks Superintendent of Parks	February 1942-March 1942 April 1942-May 1944
Herbert T. Mueller	Superintendent of Parks	May 1944-November 1944
Alfred L. Blume	Superintendent of Parks	December 1944-April 1952
Edward F. Wahl	Acting Superintendent of Parks	May 1952
Thomas P. Thornton	Superintendent of Parks and Recreation	June 1952-November 1980
Gerald M. Oakes	Executive Director	February 1981-December 2002
Roger W. Key	Executive Director	December 2002-June 2008
Stephen C. Scholten	Executive Director	July 2008-May 2016

List of Park District Directors



Rick Hanetho	Executive Director	May 2016-December 2018
Stephen C. Scholten	Interim Executive Director	January 2019-February 2020
Carrie A. Fullerton	Executive Director	March 2020-

Arlington Heights (originally named Dunton) had its beginnings in the late 1830's when eastern homesteaders and German immigrants moved into the area. The new settlers started farming and small communities began to take shape. In 1854, the railroad came to Arlington Heights, linking the small farm town to the city of Chicago. The Village of Arlington Heights was incorporated in 1887 and by the early 1900's basic civic improvements and public services had begun. Arlington Heights was changing from a small farm town into the suburban village we know today.

When the Park District was formed in 1925, it served a population of 2,250. The population continued to grow at a steady pace until it reached 8,768 in 1950. Arlington Heights had its largest increase between the 1950's and 1960's, reaching 65,058 in 1970, which was the result of suburban growth following World War II. During the next three decades, the population boom slowed, and has averaged 75,500.

Arlington Heights began as a community of young pioneers and the lower age groups were dominant in the Village through the 1970s. The post World War II baby boom and large movement of young families from the cities to the suburbs contributed to this dominance. By 1980 the population make-up was beginning to undergo a subtle change, transforming Arlington Heights from a village dominated by youth to a village whose majority of residents were 25 years old and over. All of these population changes can be attributed to the drop in the birth rate and the increase in life expectancy.

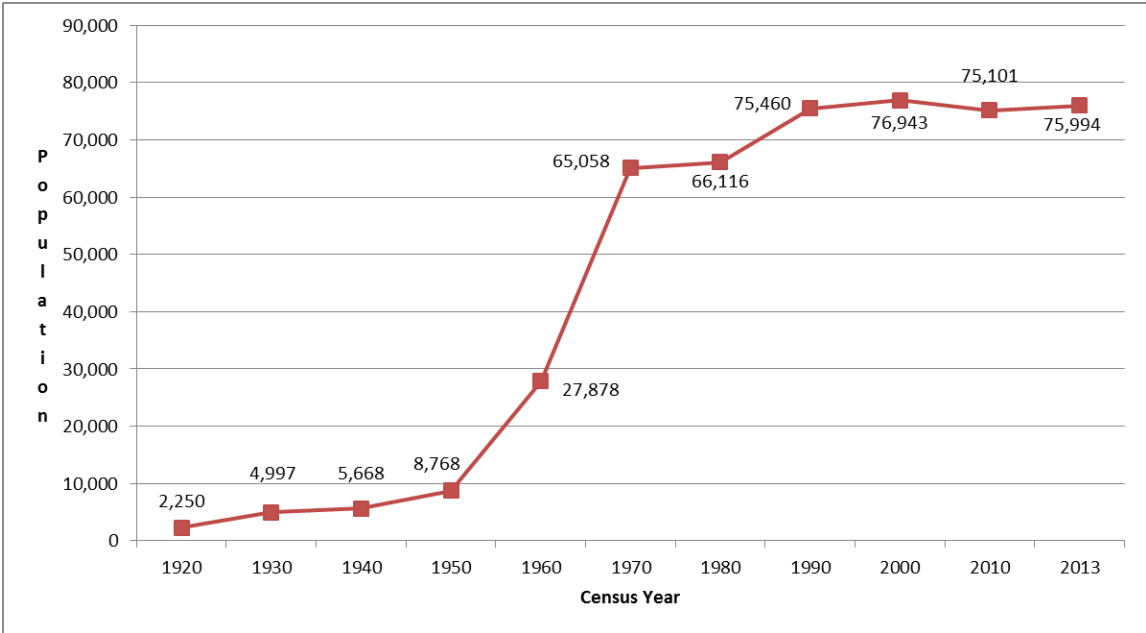
Population Comparisons

	1950	1960	1970	1980	1990	2000	2010
Age	8,768	27,878	65,058	66,116	75,460	76,943	75,101
under 5 years	10.4%	14.2%	8.9%	5.6%	6.9%	6.0%	5.5%
5-24 years	26.8%	33.4%	39.6%	34.1%	24.3%	23.1%	22.9%
25-54 years	46.8%	41.7%	40.8%	43%	46.5%	44.5%	41.3%
55-64 years	8.2%	5.7%	6%	9.6%	10.1%	10.3%	13.1%
65 & over	7.7%	5%	4.7%	7.7%	12.2%	7.9%	8.0%
75 & over	3.1%	1.7%	1.8%	3.1%	5.3%	5.7%	5.9%
85 & over	na	.3%	.4%	.7%	1.6%	2.4%	3.2%
Median Age	33.3	27.4	26.1	32.4	35.7	39.7	42.7

According to the U.S. Census, the number of households in Arlington Heights grew from 2,493 in 1950, to 28,810 in 1990, and to 30,919 in 2010 - with largest period of growth between 1950 and 1970. Housing development has historically been low density and single-family. However, because of increasing land value and construction costs, along with the lesser availability of land area, housing began to favor moderate density and multi-family developments. The average household and family size followed the national trend, continuing to decline each year.

Historical population data on Arlington Heights shows that the majority of Village residents have been Caucasian. By 1990 the cultural diversity began to change slightly, with the largest minority group being Asian. In addition, residents who were of Hispanic origin continued to increase. According to past census data, the majority of Arlington Heights residents completed high school, while more than half received a bachelor's degree from college. Arlington Heights families have also reported continually increasing household and family median incomes.

Village Population



"Patterns for Growth," Arlington Heights Planning Department.
U.S. Census Bureau

Current Analysis and Trends

Arlington Heights is an attractive, affluent, prestigious community located in the Northwest Corridor of the Chicago Metropolitan area. Based on the 2010 census, Arlington Heights is the second largest suburb in Cook County, the fourth largest suburb in the Chicago metropolitan area, and the fourteenth largest community in the State of Illinois. The 2010 Census reports the population to be 75,101, a decrease of only 1.2% from 2000. The U.S. Census Bureau estimates that the population in 2013 to be 75,994, a 1.2% increase from 2010. Statistics reported by Census 2010 will have an impact on the Arlington Heights Park District, including the types of programs that are planned, where and when they are held, and how the Park District communicates with residents and employees. There are a number of population trends that should be watched and studied to assess their impact on the Park District.

The minimal change in population growth is only natural considering that Arlington Heights is land-locked and the last large parcels of land were developed with homes and shopping centers during the 1990s. Opportunities for annexation and development of vacant land are limited. A redevelopment in the downtown area increased its population, but not enough to offset drop-offs elsewhere. Downtown Arlington Heights has grown from a population of 350 persons in 150 households in 1983 to approximately 1,600 persons in over 1,100 households today. There are a few other areas that are being redeveloped in an effort to increase the population.

Arlington Heights continues to see growth in the number of minority residents with Asians becoming the largest minority group. Census 2010 data reported 88.2% of the residents are white, followed by 7.1% Asians, 1.3% Black or African American, and 3.3% indicating other races. This compares to the 2000 Census statistics of 90.6% white, 6% Asian, 1% Black or African American, and 2.5% other races. The percentage of residents who are of Hispanic origin is 5.7% of the total population in 2010, an increase of

27% since 2000. The number of Arlington Heights residents who were born outside of the United States increased to 12,580, an increase of 20%. Of the population age five and over, 23.2% reported speaking a language other than English at home, a 31% increase from 2000. More people reported speaking Indo-European languages, followed by Spanish, and Asian/Pacific Island languages.

Census 2010 statistics show Arlington Heights as a stable, family-oriented community. The total number of households increased by .5% to 30,919. Family households actually declined in number, but they still make up 74% of the total households, while non-family households (the householder living alone or with non-relatives) increased, making up 26% of the total households. The traditional married couple family with children under 18 represented one out of every four total households, while 2.9% of the total households are headed by single parents raising children under 18. One out of every three households includes individuals 65 years and over. The average household size in 2010 is 2.4 persons, and the average family size is 3, both are about the same as 2000. Of the total occupied housing units, 76.3% are owner-occupied and 23.7% are rented, compared to 2000 statistics of 76.7% owner occupied and 23.3% rented. Vacant housing units represent 5.7% of the total housing units, an increase from 3% in 2000.

Census 2010 statistics show a shift in the age of Arlington Heights' residents. The number of children under the age of five decreased by 8.9% to 4,149. The number of school age children 5-19 years old decreased 9.4%, to 13,786, with the largest growth in the 15-19 year old range. College age and young adults ages 20-24 increased 4.3%, to 3,400. The number of 25-54 year olds declined 8.4% to 31,041, and 55-64 year olds increased 25% to 9,805. Minimal changes came in the senior age groups, with ages 65-74 increasing by .4% to 6,038; ages 75-84 increasing by 2.4%, to 4,459; and ages 85 & over increasing by 31%, to 2,423. The median age of Arlington Heights residents increased by two years to 42.7.

According to Census 2010 data, Arlington Heights is a relatively affluent community. The median household income is \$77,121, which is a 13.7% increase from \$67,807 in 2000. In comparison, the median household income of the State of Illinois is \$56,853; and the United States is \$53,046. The 2010 median home value rose steadily to \$343,500 from \$240,600.

People who live in Arlington Heights are well educated and the employment rate is high. Almost all residents age 25 and over are high school graduates, and almost one-half of those are college graduates. Employment statistics show that fewer residents are part of the work force in 2010, 40,584, as compared with 40,866 in 2000, during a period when the population remained relatively stable. However, the employment rate remains high, at 67.3%, with 4.2% unemployment. Only 2.5% of Arlington Heights families are considered to be living below the poverty level.

1. Which community center do you live closest to?

	Number of Response(s)	Response Ratio
Camelot (1005 East Suffield, Drive Arlington Heights, IL 60004)	130	19.6%
Frontier (1933 N. Kennicott, Arlington Heights, IL 60004)	142	21.4%
Heritage (506 West Victoria, Arlington Heights, IL 60005)	54	8.1%
Pioneer (500 S. Fernandez, Arlington Heights, IL 60005)	125	18.9%
Recreation (500 East Miner, Arlington Heights, IL 60004)	178	26.8%
Other	23	4.9%
No Responses	1	<1%
Total	663	100%

2. How many years has your family been residents of the Arlington Heights Park District?

	Number of Response(s)	Response Ratio
Less than 1 year	2	<1%
1 year to less than 5 years	75	11.3%
5 years to less than 10 years	117	17.6%
10 years to less than 15 years	137	20.6%
15 years or more	330	49.7%
No Responses	15	<1%
Total	663	100%

7. How satisfied are you with the Arlington Heights Park District:

	Number of Response(s)	Response Ratio
Very Satisfied	197	29.7%
Mostly Satisfied	289	43.5%
Satisfied	138	20.8%
Not at all Satisfied	23	3.4%
No Responses	16	2.4%
Total	663	100%

Comments have been arranged by Community Center and follow.

1. Which community center do you live closest to?

	Number of Response(s)	Response Ratio
Camelot (1005 East Suffield, Drive Arlington Heights, IL 60004)	130	100.0%

2. How many years has your family been residents of the Arlington Heights Park District?

	Number of Response(s)	Response Ratio
Less than 1 year	2	1.5%
1 year to less than 5 years	18	13.8%
5 years to less than 10 years	25	19.2%
10 years to less than 15 years	23	17.6%
15 years or more	61	56.9%
No Responses	1	<1%
Total	130	100%

7. How satisfied are you with the Arlington Heights Park District:

	Number of Response(s)	Response Ratio
Very Satisfied	33	25.3%
Mostly Satisfied	62	47.6%
Satisfied	26	20.0%
Not at all Satisfied	7	5.3%
No Responses	2	1.5%
Total	130	100%

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

114 Response(s)

Make the neighborhood playgrounds have more shade, more trees over the actual play structures

Upgrade and update all facilities and parks to better accommodate our growing town.

Upgrade all facilities.

Add 2nd path around Lake Arlington so separate path for bikers and walkers/runners. Improve building at Camelot.

I like all as is for the present and trust the judgment of Building and Grounds Engineers and Park District Supervisors.

I would like to see the Lake Arlington bike path situation resolved with another path installed. I think you handled the unfortunate tragedy well, but clearly something permanent needs to happen.

Senior center facility on the north side of the village

Replace asphalt bike/walk path around Raven park near Poe School

We'd love to see a centrally located / north side, rec center with an exercise gym (i.e., weights/ classes), Walking track. Our dream would also be to have a state of the art ice arena w/ an AH hockey program, better than RM & so residents don't have to travel to Glenview & Northbrook for programs

It would be nice to have a park district building closer to the Arlington Heights Terrace subdivision - feels like we are close to all the park district buildings, but we really don't feel like we belong to any of them. Residents in our area spread out to Prospect Heights, Wheeling, and Mt. Prospect and AH park district programs because of this.

Bikes paths and routes that will enable bikers to safely access major shopping centers and connect to bike paths. Dog park closer than the planned one by Checker Park. Additional safety measures to cross Palatine Road. Sidewalks need to be created at Rand and Palatine and Arlington Heights Road and Palatine.

A fitness center, sports complex/center, dog park

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Save money, be frugal, if it's already in the cap exp budget do it, but don't add extra.

More trees at Lake Arlington. At Camelot - trees trimmed, general landscape cleanup along bike path, better maintenance of baseball infield. In winter better ice removal, I have fallen. Address flooding of sidewalk just east of main entrance.

None. Do you realize our economy is not well! People are struggling. Our economy has not been in this bad of shape for years.

I would like to see an expansion of the bike trails in Arlington heights similar to what Palatine has done with its trails along the power lines. Specifically I would like to see Nickol Knoll and Lake Arlington linked together by a path. Or at least the installation of a crosswalk button at the Kennicott/Dundee Intersection.

Complete work on Camelot; make a plan for the Lake Arlington path.

A dog park added somewhere IN AH.

The scheduled Camelot building to be renovated and added on to.

Parking near the soccer fields at Frontier; updates/expansion of pools

A DOG PARK in both north and south Arlington Heights. We are the only community in the area without a dog park. A large recreation center with modern equipment like the NW Community Hospital fitness center and BG Fitness center. Preferably in either one in north and one in South AH OR one centrally located (near Palatine Rd)

Indoor running track as well as outdoor

Walking/running tracks at park buildings

Here's the thing. I'm tired of my taxes going up. I think now is not the time for creation, expansion or massive improvements.

Improved walking and bike trails

We would still like Camelot to go underway with the plans!! Update the facility - larger gym & the walking track!! Maybe add water fountains to the park (outside).

Continued improvement in playground equipment at the parks and replacing the wood chips with the rubber surface at all parks. Open up a free spray/play area at 1 or 2 of the parks. The city of Chicago has spray and plays at many of their local parks for no additional charge.

A workout facility

All the facilities look great to me!

What I'd like to see are more slides for kids and adults at the pools. There no good slides for anyone.

All of the above at Camelot!

AH has a wonderful park district. I am really only familiar with Camelot. I think you should consider: A dog park, since dogs are not allowed in AH parks. A biking trail other than Lake Arlington, it is difficult with bikers to walk. Make Nickol Knoll kid-friendly. My son golfs in Palatine. NK people are nasty to kids.

Additional track around Lake Arlington to make it safer. More facilities on the north side of town. Another indoor pool.

More walking paths; bike trails; indoor walking paths. Community center with rock climbing wall, large gym, activity rooms, exercise facilities.

Can you do a beach like Naperville at lake Arlington?

Camelot improvements are already scheduled...they sound great!

Dog Park, Water park facility similar to Wheeling

Improve the playground area at Centennial to provide more small child friendly equipment and activities.

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

First of all, I do not want my real estate taxes to increase because of these capital improvements. That being said, I think an indoor walking path for the winter months would be nice. My kids would LOVE to have pool with a slide (kind of like the one at the prospect heights pool). Also, I think a wider path at Lake Arlington would be nice.

Indoor high dive, Dog park

Camelot is being improved, so there is nothing else we will need. However, as you know, I think \$800K elevated walking tracks is a waste of our tax dollars. If the community needed such an amenity, it should have been installed at the centrally locate Olympic Park where the elevator already exists.

Recreation park needs to be updated. The building and locker rooms are ancient.

Full fitness center on the north side of the village - including fitness room, group exercise classes, running track, basketball courts they are available for open gym for children of all ages.

Better swimming pools

Fieldhouse upgrades along with ample space for soccer, baseball, etc.

Expand Camelot to offer more classes and programs. Add indoor walking track to Camelot. Also, add more community garden space! (especially on the north end of town)

New gyms, New lanes at Lake Arlington

A walking track that would be free of charge to AH residents. Some parking spaces at Lake Arlington are set aside for AH residents--tax payers. NO TAX INCREASES.

Update parks.

Turf soccer field

A work out facility. Improved bike trails.

The water at Lake Arlington looks very dirty. Also, since the unfortunate death accident feel like it is a police state.

We would like the improvement and remodeling of Camelot Park, including a new gym. We would also like a dog park on the north side of town.

Bike path around Lake Arlington, Updated Park facilities

Make paths around Lake Arlington so people do not have to walk 2 miles or no miles...while I certainly agree with the new changes, I do think there should be an option for less walking.

Bigger gym in Camelot park. Bike/walk path at Lake Arlington widened. Hasbrook building renovation- new building/larger.

Soccer stadium

New facilities!!!!!!!!!!!!!! Improved pools

I would like to see Camelot Community Center remodeled.

All of the above if the cost does not raise taxes.

A workout facility with weights and machines. We need better/larger gyms and at least one north and one south AH high quality baseball and soccer fields. Melas is only for younger kids and softball.

Expand the facility and activities provided at Camelot park. Would love to see more class offer there.... Both for children and adults. Improve the bike paths and amount of paths throughout AH and neighboring towns.

New, remodeled or expanded facilities that are closer to the north end of Arlington Heights. Pioneer is the only new building and it is a long drive during traffic. Maybe an indoor sports complex w/ artificial turf or a larger water park w/ water slides?

I think it is time to remodel the building at Camelot to make better use of the space.

Wish Camelot and Frontier buildings/ gymnasiums were being renovated and upgraded. Would also love a dog park on the north end of town.

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Camelot building upgrades/rebuild (with volleyball court inside; more workout spaces), More bike paths

More meeting rooms and exercise facility

Lights at Centennial park tennis, One outdoor hard court with volleyball net at Centennial, Open indoor gym time for volleyball for teens

Remodeling of Camelot pool and facility

Would love to see some type of community work out facility somewhere on the north side of Arlington Heights.

Expand the walking/biking lanes at Lake Arlington. Also, simply enforce the 8 mile per hour limit for bikers once in a while.

A work out facility, an indoor track, weight training and machines like they have at Athletico, to use with my pool pass

Camelot, the building itself needs to be modernized. It would be great if it was a bigger facility, similar to Pioneer.

I think that the improvements on park facilities is very important. We moved here when our first child was one because of the parks. Improving the field houses will lead to property value increases and program facilities that impact all ages.

Any capital improvements that modernize and expand the Park District improve the entire community.

Update to local smaller parks. Removal of wood chips and change to soft ground like Buffalo Grove parks

I am happy with the improvements to be made to Camelot Park. I DO NOT think this needs to be done at EVERY major park in AH. Obviously since the referendum has failed twice, neither do the majority of the residents in AH. The baseball fields are horrible. Improvement to have something like Melas Park would be nice.

Expand Camelot facility & add an indoor running track. Add exterior running trails around park (separate from sidewalks). Parallel trails around Lake Arlington (to further separate the cyclists from the walkers and runners). A new fitness center on the north side of the village- similar to the Buffalo Grove fitness center we currently go to.

Mainly remodeling of the old facilities to make them fresh and clean looking. I would also like to see more walking paths and bike paths available for kids and adults that are well marked and safe to keep us healthy and happy.

Updating indoor pool facility. Updating parks.

Updating current parks/pools.

Providing some sort of shade structures to the playground at Camelot.

Remodeling of Camelot. I thought it would have begun by now?? I would LOVE an additional lane at Lake Arlington. I was walking on the inside lane this morning @ LakeA, while a woman was jogging on the outside lane. Two bike riders tried to pass in the middle of us, and came VERY close to hitting me with their handlebars. Too close for comfort.

Would like an athletic complex like Libertyville ...a place where kid's sports can play but also a work out facility for adults. A water/splash park like Wheeling aquatic center. More facilities on the north side of Arlington Heights. The baseball fields are in terrible condition. The lock boxes are rusty and lacking in the proper equipment.

Remodeled Camelot building. More shade trees around baseball fields. Roller hockey rink at a park in north AH.

Indoor walking area at Camelot or another north side park district bldg. There are no decent indoor walking areas for northsiders

Only improve existing facilities within current budget. Fiscal responsibility is most important. No huge debt.

I feel we should have an aquatic center like how Wheeling has. The pool pass that residents pay for, should include that facility as well as the other park district pools. If we don't I feel my kids and others their age will want our family to buy a pool pass for the Wheeling center and not our park district pool pass. Hasbrook need expansion.

I'd like to see a fitness center and more fitness classes closer to home.

I would like to see renovated buildings with bright rooms that encourage children to learn and grow.

Improvement of walk ways at Lake Arlington. More trees in playgrounds throughout Arlington Heights, for shade in the summer.

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Camelot remodel and expansion

Repave tennis courts

Would like newer rec center with more available volleyball and basketball courts.

New gymnasium facilities at the older park buildings.

Free indoor track

Bigger gym, exercise machines, pool like they have in Des Plaines

Facilities for seniors - a north AH branch

Outdoor, Lighted, turf soccer/football/lacrosse fields with concession stand; More indoor basketball courts-like Pioneer; Indoor, turf soccer/football/lacrosse fields; Lake Arlington: more picnic tables, sand volleyball, hold summer concerts on deck, promote the concession stand(similar to Twin Lakes/Palatine)Improve baseball diamonds-covered shelter

With the new houses being built off of sunset, St Edna church enlarging their parking lot, we have 6 houses constantly flooding. Engineering has come out and told us, that's because there's a lot of rain. AND, the builders way back chose not to put in drainage sewers. Really? Who gave the builders permits?! We were told to fix it ourselves.

Expansion of the hiking, biking, walking path around Lake Arlington.

Construction of a dog park, construction of rooms thru-out PD that would allow work out facilities

It would be great to have 2 or 3 nice facilities spread around AH (something like Pioneer, but bigger) instead of 8 or 9 small facilities. Similar philosophy to that of school dist. Also, Lake Arlington bike path should be enlarged. Current configuration is NOT friendly for families with multiple small kids riding bikes/scooters and parents walking/running

I would like to see more prairie restorations at place like Lake Arlington. There are acres of woods filled with invasive buckthorn which could be restored. In the open areas native grasses and plants could be encouraged. All the surrounding suburbs, Palatine, Wheeling etc. Are bragging about their prairie restoration projects.

Refurbishing existing park buildings for greater usage.

Remodeling of Camelot building as promised and with the grant money already given to AHPD.

Excited for the renovation of Camelot. North end of ah has much less than south.

Separate paths for walkers and bikers at Arlington Lake.

Remodeling of the locker rooms at Camelot. New playground for Carrousel. Improvement of Lake Arlington with more walking and bike paths that connect Palatine/Prospect. I would also like to see various stationary exercise stations around the lake. They promote park usage and keep us from getting board.

A separate walking/running path at Lake Arlington

We could use a larger/newer recreation facility at Camelot with updated amenities like large gymnasiums for volleyball, basketball, pickleball/paddleball, etc. Also we need lights over the tennis courts at Centennial Park. We could use a large indoor pool near/at Camelot. We could use exercise equipment at Camelot in an indoor facility.

Make the neighborhood playgrounds have more shade, more trees over the actual play structures

Upgrade and update all facilities and parks to better accommodate our growing town.

Upgrade all facilities.

Add 2nd path around Lake Arlington so separate path for bikers and walkers/runners. Improve building at Camelot.

I like all as is for the present and trust the judgment of Building and Grounds Engineers and Park District Supervisors.

I would like to see the Lake Arlington bike path situation resolved with another path installed. I think you handled the unfortunate tragedy well, but clearly something permanent needs to happen.

Senior center facility on the north side of the village

Replace asphalt bike/walk path around Raven park near Poe School

We'd love to see a centrally located / north side, rec center with an exercise gym (i.e., weights/ classes), Walking track. Our dream would also be to have a state of the art ice arena w/ an AH hockey program better than RM & so residents don't have to travel to Glenview & Northbrook for programs

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

82 Response(s)

More swimming pools open during the morning and for longer hours in the morning. And open longer in August...not everybody goes back to school mid-August. My children (under 5) take naps when the pools open at noon or 12:30. Pre-school age children need activities 9-noon.

More spaces on the Polar Express

Offer more variety of classes at other locations - especially Camelot or Frontier.

I am happy with the current offerings.

Please continue the Camelot and Frontier book drops with the library. This is a great example of a partnership of two excellent organizations available to the residents of Arlington Heights.

Just expand existing services and programs. I often cannot register for a class due to it being full right away.

Ice hockey

More hip hop dance classes offered

Waterslides

Groomed cross country ski trails around Lake Arlington, Village tennis leagues, Platform tennis courts, SUP boards at Lake Arlington

You cover nearly everything!

Perhaps senior rate at the outdoor pools

None...take a break!

Expand use of Lake Arlington. Possibly a separate bike path.

Indoor tracks for the community. Volunteer projects for teenagers and adults.

Exercise classes!

Continued family events

Ballroom dancing for kids ages 5-7, 8-12, and 13-16. And a foreign language (Mandarin - Chinese) class for kids starting preschool age.

I'd like to see more cardio tennis classes being offered at non work hours at Heritage Club. I don't think tennis court should be on a permit. They were paid with taxpayer money so anyone should be able to play when they want. If regulars play at the same time each week they should show up there at that time.

The same programs, but improved facilities.

There are lots of kid things, mom & kids things, senior things, what about for the 40-60yr olds? Dining club, wine club, corvette or hot rod club. Music in the park but spread around the parks not just downtown. Terremere is a beautiful park to have a concert! Also swimming pools need to stay current with fun slides

More swim hours at the end of summer

I think an immediate change that is needed is more qualified instructors for sport classes. Tball this past summer was a joke. No instruction at all. The teachers just stood in the field. House league soccer is no better. You never know what kind of dedication or instruction you will get with a volunteer parent coach. We will look elsewhere.

A youth Gymnastics program in Arlington.

My family would love to see Camelot pool open until Labor Day.

We are pleased with the variety and number of programs offered. Compared to nearby suburbs, we have a stellar program offering.

As a dog owner, and longtime AH tax payer, I continue to be disappointed that AHPD does not allow us to walk our dog in the parks. I would like to see some of the parks allow dog walkers (dogs on a leash and owner responsible for cleanup).

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

Our five grandchildren and six adults use the facilities and all seem well served. However, I would like to see more information sharing. How many residents know that an elevated walking track is available on the south side at the high school or that there is a great running/walking county walking track at Arl. Heights Rd and Lake Cook.

More childhood language classes

Group exercise classes on north end of the village with comparable rates to fitness centers in area.

Health club

Dog park

Community gardening

Continue with all the great programs you currently provide.

Exercise, strengthening and stretching classes for the mid fifty age group.

We would like to see the continuation of the sports and preschool programs as well as swimming lessons. We would also like dogs allowed in the parks.

Soccer teams, Brazilian jiu-jitsu

More availability of overall Kid programs

I would like to see an affordable before and after school program for Kindergartners in our community.

Spin class, parent and child yoga classes, parent child ex erode/sporting classes.

Dance classes closer to the north end

Just keep up the good work

Dance and fine arts facilities / classes and improved gymnasiums at Camelot and frontier.

Adult volleyball classes, not just leagues; Adult workout trainers

Local exercise facility

High school intramural volleyball league; More events for teens, dodge ball. Closed teen swim night, Adult card playing tourney -poker, euchre

More programs for 2-3 year olds

Better baseball fields in the north side of town. Melas is great, but it takes too much time to get there if you live in northern parts of town.

A workout facility

We are pretty happy with the current offering and do stay involved as much as possible.

More serious dog training - therapy dog prep.

My children continue to participate in sports but will be entering middle school where there is less time and options.

Better option for kindergarten cap program. Possibly an enrichment program to piggy back off of CAP to extend day to full day.

More programs or options for teens. We don't participate in the park district much once the kids reach 13-15 years of age.

As I age, more programs to benefit the older adults. I am happy to see evening classes for the younger kids. Something I always asked for as a working mother.

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

109 Response(s)

Variety of classes. Many swimming pools and splash pads at the pools. Prices are good

Personnel and program variety

Pools, path around Lake Arlington, classes offered.

1. Neighborhood pools - we love that Arlington Heights has so many to choose from. 2. Lake Arlington 3. The large amount of wonderful parks available

The CAP program is a life saver!

Sports offered and swimming pools

Number of pools, variety of programs

Parks are kept up very nicely, new turf at Hersey, love the soccer program

Lake Arlington

Pools

Lake Arlington

Great variety

Loved it when kids were younger, pools, playgrounds, don't use it as much now

Lake Arlington, pools, wide variety of programs

The fact that Camelot is getting much needed updates. Also that there is an indoor pool.

The pools and the variety of classes for the children.

Many convenient pools, good variety of classes (swimming, karate, Kindermusik, dance are some we have taken). CAP- a lifesaver!

I did like the amount of program offerings when my daughter was younger. I used and very much also appreciated the day camps in the summer. She liked them very much as well.

Lake Arlington

Bridge at Camelot Park

Jobs

Lots of well-maintained parks; pools are good quality

1. Variety of Programs

Variety of parks, plenty of class options

We like the variety of offerings and the fact that new classes are always being introduced. Although we don't use the pools very much, we like the availability of them.

AHYBA basketball

House league soccer

Playgrounds

Indoor and outdoor pools, Lake Arlington

The pools!

Parks/class offerings/family events

Variety of programs

Pools

Going to the pools and now the remodeling to see what the parks will look like. I like the free tennis courts which they should be that way all the time.

Olympic

All the outdoor swimming pools - but need to keep them up to date

The variety of locations

The 2 tennis affiliations

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

Lots of programs to choose from

Path at Lake Arlington

Pools

New facility gyms such as Pioneer

Pools, parks, variety of programs for kids' activities.

The community centers are always clean. The people working there and teaching classes are always nice. I like being able to register online.

Dance program

Soccer program

Proximity of pools

We've always enjoyed the neighborhood pools.

We like Lake Arlington.

Variety of Programs offered thru the Park District

The parks are well maintained, we have a lot of grassy areas and the facilities are widespread.

Great pools, good childhood enrichment classes (cooking, art, etc.), clean playgrounds

Pioneer park/facility

Baseball fields

Camelot park

Buildings are well maintained even if some are getting old. Pools have been upgraded very nicely. Arlington Lakes Golf Course has been maintained very well.

Varied classes, affordable, pool facilities

Abundant facilities

Good pools

Good facilities for tennis

Number and variety of children's programs

I take a Yogacise class at the Senior Center that is very good.

Convenience. A lot of programs to choose from.

Abundance of programs.

Locations convenient

Workers extremely nice

We love visiting our neighborhood parks (Willow and Camelot) and walking around Lake Arlington. We play at the playgrounds, run in the fields, and swim at the pool.

Variety of classes and activities

Parks are kept in great shape

LOVE lake Arlington

Beautiful parks

Nice facilities

Nice programs

Swimming facilities

Camp programs

Many parks within walking distance.

A variety of swimming pools

Family parks

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

Olympic pool

The price of using the indoor pool

1) swimming lessons 2) cap 3) Lake Arlington

Classes, pools, beautifully kept grounds.

Accessibility to the parks.

The variety of activities available for the family.

The pools, the classes, the convenience

Lots of community parks, large variety of classes

Pools, range of classes, beautifully kept parks

Outdoor pools.

Variety of classes for all ages

Facilities available in all areas of the village

Heritage Tennis Club and classes

Parks close to neighborhoods

Lake Arlington

All of the pools that are offered to be of use and the programs such as swim class/basketball. We also use the path around lake Arlington 4 times a week.

Free outdoor events in the summer

We love the Park District. It is well maintained.

Indoor and outdoor pools, basketball and tennis courts

Great website, program guides, and facilities.

They are trying harder than ever to make the most of the land they have. Ice rinks in the winter (now hockey and some recreational)

Basketball

Love the parks and the openness. Lots of options in the program (for younger kids)

Wide range of classes.

Close to home.

Reasonably priced.

1) Lake Arlington trails (though it's difficult for runners to share with overzealous cyclists, and sometimes roller-bladers- so the more space (i.e. Wider trails / separate trails) the better). 2) They at least try to keep an ice rink going at Camelot in the winter (real rink boards would be a plus). 3) Voting at Camelot is very convenient.

The variety of classes and activities

The range of activities.

Offers lots of different types of activities

Variety of programming; A number of facilities; Lake Arlington

1) We love the path at Lake Arlington 2) The AHYBA basketball league - or it that separate from the AHPD? Never quite sure about that. 3) Clean parks and playgrounds. We are so fortunate to have so much green space in AH.

The soccer house league served its purpose for my younger children but became uncompetitive. Pioneer is a nice facility, but not close to us. Camps are good.

Great pools

Lake Arlington

Used it when children were little. Nothing offered for 14-16 year olds.

That we have a choice of 6 pools to go to.

Cost of classes is affordable. There are several pools to choose from in summer time.

The swim lessons at Olympic

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

100 Response(s)

Many facilities seem to be behind the curve on being up to date.

The lack of updated facilities

Always having to go to Pioneer.

None. I am very happy with the Arlington Heights Park District. You are vastly superior to most village park districts.

1. I would like to see the Muskie swim team enlarged. It's way too competitive to register so quickly for some of these popular programs and incredibly frustrating when a computer system doesn't work. I do NOT favor a lottery though.

2. The Aces travel team is great as far as coaching, but they could use some help with back office management.

The classes being full right away.

That the pools are all too similar; Lack of response by PD to neighborhood request to repave asphalt path by Patriot Park
Lights at Hersey HS should not be on all the time, especially when no one is using the field. Turn off east facing lights when there are no games or practices and even during practices. Lights are disruptive to the neighbors on Waterman and it's a waste of electricity.

The prices are high

Classes get full especially exercise. No pool apron in morning in summer for open swim. Needs to have a tennis program for adults leagues in summer

How the brass works...

New rules at Lake Arlington and signs saying no dogs allowed completely, utterly unenforced, should just remove.

It is so very dog unfriendly!!

They water plants on Saturdays...are those getting overtime? Why plant annuals. Why not perennials??

Overall very happy with it. Don't like it when frontier is open rather than Camelot. No lap lanes and few if any adult breaks. Hope a good solution is found for Lake Arlington.

Did not care for the way the travel golf program was handled this year, but I did express this directly to the appropriate person.

Camelot gym, daycare area; Lack of indoor building space/rental; Maintenance of grounds along Camelot Creek

The dance program and some of the athletic programs have really gone down in quality and no longer offer viable affordable option for families.

Not a lot of programs offered in north AH

No indoor running track options

I don't like the fact that punch cards purchased for group fitness classes expire so quickly. I also feel that fitness class availability is limited to 1 or 2 buildings. I'd like to see fitness classes offered at Camelot

Travel soccer; Pool pass is so expensive I didn't bother year. Many families are switching to Wheeling because the facilities have more to do and the price is about the same.

Closing of the pools before Labor Day!! No workout facility. Cleanliness of Olympic locker rooms

More discounted pricing for summer Waterpark family membership. Due to unpredictable, changing weather pattern, we've only used the passes about 5 times. Consider to forgo the family passes next summer.

Permit program for tennis courts, not enough options for cardio tennis classes, that not all the pools are open until Labor Day weekend.

Customer service should improve. Some of the people are nasty - especially at Nichol Knoll; never get a response to complaints; need a direct phone number where you can get answers

Old run down facilities. Sport classes are not what they used to be. Tball was horrible this year. No teaching at all - complete waste of time and money. House League soccer is poorly run. We need qualified teachers/coaches. Everyone complains about it. Now I, too, am looking outside our AHPD for sport classes. What a shame.

There should be more private swimming lessons available at the outdoor pools. And they should be offered daily if you really expect the kids to learn how to swim. Also, if my kids are in private lessons all summer, why is there a reevaluation

EVERY Monday? That is a total waste of time.

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

Cost of some of the programs; Swim pass cost. Daily admission cost

Nothing comes to mind

Cost of pool passes. Not enough youth athletic programs (non-competitive)

As stated above, we dislike the fact that we cannot walk our dog in any parks.

Congestion at/on Lake Arlington Path

Spend too much money even when the community votes it down

Our grandchildren would probably say the lack of the larger waterpark facility. They have used the Wheeling facility the last two years. Obviously, the inability to control spending. It's not solely a PD problem. It is consistent throughout government.

Classes aren't offered at convenient times. Preschool age classes run at the same time as preschool.

The pools

No dog allowed in parks makes no sense. If people do not pick up after their dogs or let them run wild, they should be fined. After what happened at Lake Arlington, the path should be for walkers and runners only unless a separate bike path is built. There are too many people on one path right now.

Old facilities; Bad gyms

Dogs should be allowed in parks

Some of my friends have discontinued taking the Yogacise class due to the cost. They now go to health clubs.

Our current park (Camelot) is outdated.

Travel soccer program. It is a mixture of recreational level and more competitive, and it really can't be both. Rec kids should stick to house league, and the level of skill and competition in travel should be higher. The high school program is a mess. The communication from staff is poor at best, but virtually non-existent

Facilities and gyms are getting old. No work out facility (a town this size should have one)

Prices are getting quite steep.

We hate that we can't take our dogs into the parks. That is a horrible idea because there is also no dog park so there is nowhere for us to go out as a family.

Having to walk 2 miles around Lake Arlington

Old outdated should all be like Pioneer!!!!!!!!!!!!!!!

The gyms are basically worthless, very few quality multipurpose spaces. Pioneer is nice.

Teenagers teaching swim classes to little kids (infants-2yo)

Prices are high; no dance classes offered in North Arlington (unless you consider tiny Hasbrook a location)

No dog parks. Park at Poe school (shared w dist. 21) is mismatched and limiting. Only improvement since we have been here has been driven by Poe PTO.

Inside tennis court availability in evenings and weekends for drop in play versus membership only

Lack of exercise facilities

Having to drive around for a lighted court for tennis.

The small gym at Camelot. The fact that everyone is not following the rules around Lake Arlington.

The bees at Camelot pool.

No place to work out on machines like they have at Athletico, for any follow up to physical therapy or just to work out. Need whirlpool at Olympic or in a workout facility for muscle relaxation.

Staff sometimes doesn't have passion but you really can't ask for too much with high school students. I refer specifically to the swimming classes. It really seemed like they were just running through the motions, I don't think my son really learned anything new.

Kid's sport leagues have challenges. I understand that it is all about the volunteers, but there seem to be hold ups for the

start of practice due to low volunteering.

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

No open gym time on Sundays. The ability to register by practice day for soccer and basketball at the younger ages. Naperville Park district does this and it eliminates being assigned to a team with a practice day that you can't be at. All that is needed is more codes and the registration for soccer would be like swimming

That we live so far north that we do not take advantage of programming. We use BG park district instead except for cap programming.

Taxes

Too many pools - Camelot and Frontier are very close to each other. Close one and use the area for something else. Old ideas - need youth on the board. Improvements need to be made, but gradually.

1) The rec center near the hospital is too far away- and doesn't have an indoor track (if I remember correctly).

Not enough night/weekend family activities.

There is a CAPS program which is great, but I'd like it to be expanded so that kids that are in half day Kindergarten have a program to have someone watch them for the rest of the day for full time working parents.

Pool is not open from Memorial Day until Labor Day; Some people still are not following directions around Lake Arlington, therefore, making it unsafe

1) Exercise classes @ Rec Park are crowded and facility is so outdated. 2) Wish there were more exercise programs on the north end of AH (lots @ Pioneer).

Cost. Too expensive! No affordable programs when our taxes are skyrocketing. Run-down buildings, facilities. Locker rooms at pools are disgusting. Not very friendly staff. Staff is hard to reach. Do not return phone calls or emails.

We really don't use the park district like we used to when the kids were younger. I like a lot of the Senior programs but I'm not old enough to take them.

Nothing for teens or young adults. Geese problem at Camelot pool. Stopped going because of it.

That we don't have an outdoor aquatic center with a lazy river, slides and wave pool. I feel the dance program was very unorganized last year.

That Camelot pool closes early in summer. That only Heritage offers morning pool hours. That there are no swim lessons offered @4pm during school year @ Olympic.

Having to travel to Forest View for most of the fitness activities.

Young children classes do not accommodate working parent schedules. Under qualified swim instructors.

Summer programs comes out it drips and drabs, some in winter and other in early spring. Makes it hard to plan. Your in district prices are higher than some park districts out of district prices.

Outdated facilities (Camelot/Frontier). High cost of certain programs (Dance/Ballet)

Difficult or impossible to get into some classes even if you register immediately

Heritage and Forest View tennis clubs do not offer a resident discount

Not enough space and older facilities. I.e. volleyball leagues for the kids cannot even get a whole court to practice on (if you think about how absurd that is.....volleyball requires hitting it over the net yet practices only provide half of a court)

Outdated and very small gyms (non-Pioneer). Very little open gym time. Uncompetitive, non-challenging sports programs offered (Park district basketball doesn't even keep a score until 3rd grade, etc.). Some park staff don't seem to care a great deal. We often look to other nearby park districts for sports programs/activities for our children.

It is far too expensive

No exercise facilities

Dated, lack of indoor basketball & soccer fields. Baseball fields don't drain properly

Is a 2nd senior center possible? On the North side of town???

The pool locker rooms (Olympic and Camelot) are filthy

Referendums for tax increases.

Cost of the classes, congestion on Lake Arlington path

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

I hate that you mow down the tall grasses and plants at Lake Arlington, which makes it look like a big hay field and encourages the geese. Geese don't like tall grass fearing predators. Their droppings are a real nuisance.

Not enough spots in classes. You have to be on the computer exactly at the time the enrollment opens to get into many classes

Spending money on things that will not help people like astro turf for soccer fields.

Need to bring more services north

The gyms at all locations except Pioneer. The Hasbrook facility

I very much dislike the way Lake Arlington is transforming. I feel that the people usage has increased and the Park District can't keep up.

Would like to see open family gym times at all of the gyms during winter evenings. Not enough family active opportunities.

Need more indoor gyms that are larger and offer more diversity for young and old alike. Programs should be diverse for children and seniors. Need a large indoor pool on the north side of Arlington Hts near/at Camelot. We could use lights at Centennial Park Tennis Courts. We need a newer/updated baseball diamond at Camelot Park.

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.

38 Response(s)

It's too bad the referendum didn't pass, because many of the people I know that voted for it had young children. I wonder if the money was appropriated differently, if it would have passed.

I was sorry to hear about the death of the elderly lady at Lake Arlington; however I don't believe you need to spend thousands of dollars or more because of a possible reckless kid driving too fast on the path. Do not allow functions promoting crowds of bike riders unsupervised on a narrow pathway with walkers and very young children and elders.

Our family is looking forward to seeing the Camelot Park improvements coming soon.

If classes fill-up it would be nice if the AHPD would consider adding additional classes at a similar day/time to accommodate the additional demand.

Website is really great - very easy to use...

I would like to see Lake Arlington Path widened and the AH police monitoring the lake path - especially in the early dawn hours for safety reasons.

Thanks

Cut back on the over the top marketing expenses. The share the path banners and t-shirts were a bit over the top.

Perhaps adding signs to alert people to clean up after their dogs such as Respect Your Park and Neighbors CLEAN UP AFTER YOUR DOG

It would be nice to have a dog park, or an end of the year dog swim at the local pools before draining for the winter. The uninvited ducks should not be the only animals to play in the pool.

The dance program has really declined- the quality of the instructors has diminished significantly, and they no longer seem to be even teaching kids to dance- they're basically just preparing them to wear a costume and look cute on stage. Some teachers also make very inappropriate choices as far as costumes, dances and especially music.

I think there are a lot of positives to the AHPD. However, I think a lot more attention needs to be placed on the QUALITY of existing classes and not just on the building/reconstruction of the facilities the classes take place in. While the new facilities are important and a necessary change, we really need better quality classes and instructors.

In continuing with #6 I think a reevaluation and upgrade of the swimming lessons is needed.

Taxes have risen well beyond the rate of inflation and it is hurting people on fixed incomes. The PD seems to react to special interest groups and without well-reasoned research and data. It is also a poor allocator of limited resources as evidenced by the willingness to pour millions into the oldest park building.

No tax increases.

Need to approve capital spending and start working on getting park centers updated

My children grew up benefitting from the many services and programs of the AH Park District. I hope to do my part to keep it so for future generations.

Signs at the entrance of Lake Arlington

We need a workout place to go that is family oriented...for kids, teens, and adults. *like they have in Wheeling and Buffalo Grove

Definitely one of the best PDs in the area. We are always "bragging" about it to our friends.

I voted happily for the referendum, but I do know some people who got upset about the 2nd attempt because they felt it was too soon. It was like doubling down on a bad hand. I wish it had gone through and I'm relieved that I don't live near a park that will not receive the proposed improvements.

It is difficult to balance everyone's needs and interests.

I hope the indoor walking track will be open for residents to walk without having to sign up for a class.

The parks and buildings need to be updated, but at a gradual pace. I do not want my taxes to go up even higher.

Continue to educate the community about how funds would be used for a referendum

We are fortunate to live in a community with such an amazing PD. Kudos to the people who work and plan to keep it a great place to live and raise families. Opportunities abound for healthy living if we choose to take them.

For a community our size, it really should be top notch. It's lacking in many ways.

You should pair up with AHML to see how they are helping community and all age groups.

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.

I would like to see the annual and/or summer pool fees dropped so residents would be billed on a per use basis instead of having to pay a couple hundred dollars at once.

I have been an active coach for a very long time (soccer, basketball and volleyball). The longer I coach the more I realize how much the park district is contingent on good coaches. My daughters had a situation with both soccer and basketball where the coach left such a negative impression that they never returned to the sport.

Please make it more affordable

Love to see an indoor facility for batting cages, basketball, turf field for football, soccer, lacrosse. Update 1 outdoor pool to create waterpark features: drop, body & tube slides

Please don't use this survey as a means to justify another referendum. Homeowners are being taxed out of the community.

You over spend replacing things that don't need to be replaced. I can't afford the high property taxes to keep you guys going with your projects.

The swimming director at Olympic is wonderful. She really tries to individualize a program to meet a child's specific need.

Promote the Park District more with information to residence.

Yoga & tai chi are two very popular distressing activities. Very surprised how few options we have available through our fine park district. They require very little infrastructure cost and are the wave of the future. Please consider enhancing these areas for teens and adults. Keep up the good work with the sports teams for kids. They r great.

Need lights for Centennial Park Tennis Courts. Need larger indoor gyms that are new and support basketball, pickleball, volleyball and exercise programs for adults and seniors. Need a large indoor pool on the North side of Arlington Hts/Camelot Park.

9. If you would like to participate in future focus group discussions regarding this topic please complete the information below:

First Name	44
Last Name	42
Home Phone	41
Email Address	44

1. Which community center do you live closest to?

	Number of Response(s)	Response Ratio
Frontier (1933 N. Kennicott, Arlington Heights, IL 60004)	142	100.0%

2. How many years has your family been residents of the Arlington Heights Park District?

	Number of Response(s)	Response Ratio
Less than 1 year	0	0.0%
1 year to less than 5 years	13	9.1%
5 years to less than 10 years	29	20.4%
10 years to less than 15 years	29	20.4%
15 years or more	71	50.0%
No Responses	0	0.0%
Total	142	100%

7. How satisfied are you with the Arlington Heights Park District:

	Number of Response(s)	Response Ratio
Very Satisfied	40	28.1%
Mostly Satisfied	61	42.9%
Satisfied	30	21.1%
Not at all Satisfied	6	4.2%
No Responses	5	3.5%
Total	142	100%

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

123 Response(s)

- Upgrade Frontier park building. New gym with seating, indoor walking path. Fitness center somewhere.
- Not sure, keep the town pretty, clean and safe
- Fix Frontier Pool (peeling surface throughout); upgrade / fix / change Recreation Pool locker room / facility;
- Walkway over Palatine Road so my children can safely cross Palatine road to swim at Frontier pool!!! Make each pool different from each other. They are all the same. The family pool at Olympic is terrible. Follow the example of Elk Grove and their fabulous facilities. Better baseball fields. Mount Prospect has wonderful fields with concessions.
- Put a pool at Lake Terramere. Lights around Nichol Knoll bike path for running at night. Adult lap swim from 7-10 @ Olympic.
- Remodeling and expansion of the community centers at the local parks similar to what occurred at Pioneer Park.
- The Hasbrook Park building could use a remodel.
- Gymnastic facility, indoor track/ weight room/ exercise room
- Improvement of the Frontier park building.
- 1. An Olympic grade indoor aquatics center 2. Turf plating fields
- The art/dance building at Hasbrook park needs to be expanded or remodeled. A work out facility on the north end of AH.
- We are pleased with the improvements currently being made at Frontier Park. We would love to see the dance room facility at Hasbrook improved. That is a popular location for dance and the room is getting dated, as is the waiting area. Staffing and new facilities / upgrade existing locations such as tennis courts, etc.
- Remodeling and expansion of existing facilities.
- More options like a health club.
- We are supportive of the modernization of existing facilities.
- Increasing the size of the track around Lake Arlington to make it safer and issue citations to those not abiding by the rules

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Turf soccer fields

A community work out facility is missing from AH that all other nearby villages have

I would like to see the park district build a dog park for residents and their pets. My dog loves to play but we are not allowed in any of the parks. We must always walk through neighborhoods or along noisy commercial streets. My dog would love the opportunity to play with other animals in the safer environment of a dog park.

Indoor walking track. Larger family activity pool

Thank you for doing Frontier. Hasbrook & rec need help

Updated pools

I'd love to see the Frontier building redone. I know the outside is being improved, but the inside needs it desperately. I'm in favor of improving all of the outdated buildings.

Update the gymnasium at Frontier Park. Dog training in summer is very uncomfortable without any a/c. Also need more electrical outlets for election booths.

An indoor fitness center in mid-Arlington Heights near downtown - gym, machines, indoor track. Forest View is too far on the south end. An indoor ice rink would be great for skating and hockey.

New Facilities. Indoor pools at more than just the Olympic Center. Remodeling and Expansion of older facilities

I was really hoping to see the renovation of Frontier Park including the addition of the walking track. Also, a community fitness room with elliptical trainers, treadmills, etc. Would be wonderful.

Some sort of a dog park

I liked that plan for Olympic.

Knock down the Frontier building and build something like at Pioneer!!!!

Dog park

Indoor walking path at Frontier Park. Another indoor swimming pool would be nice.

Return of the frontier garden plots.

North School Park accessibility and parking.

Community health clubs/gyms. A good example would be the fitness center in Elk Grove

I think the park district is great as is and cost containment should be a priority in the current economic environment.

Improve gyms at frontier and add gym at Olympic. Improve the basketball court at Virginia terrace by improving the surface, striping, and baskets and redo the waking path around Virginia terrace park

None besides what is being done.

Redo the gym and an indoor walking track

Pool upgrades, preservation of green spaces.

All current facilities should be completely and continually maintained. No individual facility should have either more or less attention than any other. We don't need additional facilities or large additions to existing facilities. Utilization needs and safety concerns should be the first considerations.

Workout equipment in a facility. Improved outdoor walking facilities and increased amount of fitness classes in the north end of Arlington heights

Update Rec Park. Finish Frontier to the equivalent of Pioneer.

New building at Hasbrook park.

Timely completion of Frontier Park.

The pool bldg at frontier and Camelot, the sewer smell gets pretty bad. Would like to see a better gymnasium facility-something like Waukegan, Mt prospect, etc.- Pioneer is nice, but it's not big enough for a village this size-a health club type facility - better baseball fields , most of them need work. I voted for the referendum!!!

Any capital improvement that would lead to lower property taxes.

Remolding and expansion of Frontier Park.

Neighborhood road improvements. Capital assistance to save our trees from the ash borer. Upgrade our 18-hole golf course with additional practice facilities. We do not have sand facilities.

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Wheel chair access

Building of an ice rink, expanding/improving bike paths

Local gym, indoor running track

More field lighting for football and other sports. An outdoor pool that has more features.

We could use an indoor sports complex for all ages

Open the pond at Hasbrook and turn it into a recreation area

We love the building of frontier to be redone with a bigger basketball court like at pioneer. And a dance room.

If these improvements will increase my taxes then NONE

Safer bike paths

More course offerings on the north end, so remodeling and expansion for classes at those facilities.

I would like to see Recreation Park main building retained with some updates, particularly handicapped accessible.

New or remodeled facilities

More bike/running trails including over/underpasses. Dedicated lap lanes at public pools. Clean, modern changing facilities at pools. Indoor running track. Well maintained tennis courts with night time lighting.

Running path

Pool facilities are still not as good as Elk Grove, Mt. Prospect, and Wheeling to name a few

More basketball/baseball fields. Don't put in lacrosse fields because lacrosse is stupid.

Really? Please maintain our current facilities and keep them clean. Be realistic about the taxes in Arlington Heights, and learn to work with what you have. That is what long-time residents are trying to do.

Remodeling or/and expansion of existing facilities, mainly in Hasbrook Park.

No car tags lower taxes don't spend just to spend

An indoor track around park district classrooms/kids sports rooms so parents can exercise while their kids are in basketball or floor hockey classes.

Several dog friendly areas that are convenient -- walking distance,

Indoor soccer complex, with turf

Would love to see facilities at Hasbrook, Rec, and frontier improved.

Upgrading of Frontier pool.

Purchase land for green space.

Remodeling of old/outdated park district buildings/facilities, such as Frontier & Rec., Heated pools at Olympic.

None. Parks are great already and taxes are already too high.

Larger Hasbrook Art Center

Would like to see Frontier get a similar makeover like Pioneer

1. More baseball fields with lights (although I understand besides Melas, most have residences near them and that could be an issue). 2. Taking one of the pools and making it more of a 'waterpark'. You could change more to get in and have an 'add-on' for the summer/annual pass in order to access it. 3. More swings at Vir. Terr. Park.

I would love to have a dog park in Arlington Heights

I would like to see a work out facility along the lines of the Wellness Center

Indoor walking paths. Safe, smooth paths for in-line skating and possibly indoor inline skating.

Fitness centers with weights, machines, treadmills, elliptical classes.

A Bike Trail! If wheeling, Prospect Heights, and Palatine can all provide a bike path I cannot understand why AH doesn't. The Palatine trail should connect through AH to the Prospect Hgts trail. Additionally an overpass at Palatine so we could get to Frontier and to the Palatine trail safely. Widening of Olympic so more teams could practice.

Indoor running and walking tracks, weight rooms, climbing walls, racquet balls courts.

Frontier needs a new gym now.....not in 3-5 years. Park District basketball teams that have to practice there are at a disadvantage. I often wonder why myself and others even sign up at Frontier.....should sign up at Pioneer.

Maintenance of current existing facilities.

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Updates to some of the facilities...as an example, frontier is dark and feels old. Gym is fine if you want to play basketball, but would be nice to have other options...rock wall, multi-purpose space, etc...

I would and did vote to improve existing facilities. We have plenty of parks but need to maintain what we have. Frontier needs more gym and classroom space so second graders don't need to practice at 930 at night.

None!!! Enough spending of tax dollars on park district facilities. I am all about keeping the character of what we have already, but in this economy spend the money on something important, or give it back to the taxpayers. I can hardly afford to live in this community anymore!

What they are doing at Frontier now is great. Maybe update or remodel the buildings in the near future as they look quite dated.

Bring back the volleyball court to Frontier park. Why did you remove it with the new plan?

Remodel Frontier Park building

I don't have any that I would like to see. I love our parks and hope that they continue to be maintained.

Pools in prime condition, tennis courts in prime condition, attractive landscaping, ball fields and soccer fields in good shape; appropriate drainage to prevent fields ruined; - field house not as important

Turf football fields at Sunset Meadows; better sidewalks/asphalt walks around Pioneer Park for walking/running

Indoor sports facility like the Dome in Rosemont and the Barrington Field house.

The referendum needs to be revisited and brought back to vote. I would suggest that the park district put more effort into spreading the word and advertising. I know there were community meetings last fall, but there was very little visible support or signage throughout the community which would have been beneficial. Also another path at the lake

Improvements and as many programs as possible at Hasbrook Park, the building in particular.

The Frontier Park building since it's an old facility.

We would love to see Frontier Park remodeled and expanded to include more classes for children. We should add some additional heating in Frontier Park for the children enrolled in Winter Break programs at Frontier Park and update children playground area and provide some more seating around the playground area.

All tennis courts improved (including lights) and maintained regularly and separate bike lane at Lake Arlington.

We currently don't take advantage of the facilities

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

94 Response(s)

Not sure

Indoor fitness / exercise programs in the northern end of AH. Especially early morning classes or workout options.

Extend the season the pools are open for!!!! Summer does not end August 18th! Taxpayers pay money toward park district and the pools are only open 2.5 months per year. Lifeguards can be found when college students leave for school. There are many people looking for work every day.

Masters swim program.

Continue with existing programs; perhaps add health club type services at local community centers.

Language programs such as German and Mandarin.

More daytime Zumba classes.

Parent's Day Out Program for 2-5 yr olds; Kindergarten enrichment programs

The Dance program is excellent. It would be nice to have a few more options for dog classes. We took the puppy program and would love to have some more classes for older dogs.

Volleyball - yoga for teens -

More services and activities for grownups and seniors, not just activities for kids (we live in this town, too).

Start a lacrosse league

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

More options like a health club.

Work out facility. Better pool facilities - (i.e. Larger water slides, wave pool, lazy river, etc.) Make it a destination for residents of other communities

More photography and computer classes

None were pretty much done with the park district

See my comment above about having a much needed dog park in Arlington Heights.

Computer programs for kids, gymnastics, and piano classes.

Dog park

Generally speaking I think the park district does a good job, especially with community events. I think there is room for improvement in terms of staffing/options for kids sports option. We went outside of the PD for sports this year.

DOG Park in Arlington Heights.

For adult classes: more Pilates options and combo-fitness classes. A run club would be good, too.

Yoga for families; More Polar Express opportunities; More Halloween Events; More Christmas Events; Day Long trips for the Family

We are frequent users of the aquatic and tennis programs, and hope to see those continue.

Addition classes at the indoor swimming pool that do not revolve around the hours of senior citizens

It's a wonderful set of offerings that you have right now.

More classes like those offered at Pioneer for smaller kids.

Group fitness classes a renovated community centers

Indoor tennis priced reasonably.

Fitness centers

No change

Not sure.

Expand swimming teams to incorporate more kids

More teen programs, maybe with a park twist, like "photography / movie making in the park" or "aquatic dance and drama". Bringing in YouTube celebrities like avbyte would be popular, too, if at all do-able!

Keep doing what you're doing, modify based on utilization. New programs must be carefully analyzed so that the new "in thing" doesn't squeeze out the tried and true. Don't cater to special interests.

Triathlon clinics. Master swim and water polo teams (adults). More adult lap swim options in summer. Dog friendly parks and paths

Lacrosse

Frisbee Golf. Movies in the Park. Sledding.

Better gym facilities, more open gym time- Better customer focused response from AHPD employees. Something like elk grove's pirates cove...

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

123 Response(s)

A wide variety of classes, sports and special events. Lots of great neighborhood parks.

Not sure

The number of pools and quality of the facilities.

Cleanliness, number of pools

Love the pool. Love the kids' classes. Love the family events.

The sheer breadth of courses offered.

We love the many parks and options for class locations and times.

Great selection of activities for all ages

1. The variety of classes. 2. The pricing for residents. 3. The number of facilities.

1. Aquatics

The Dance program

Pools

1) The Dance Program is Excellent 2) The pre-school program was excellent when we used it. 3) The variety of programs offered

Of locations

All the parks.

Pools

Pools and costs

The variety of programs and the number of neighborhood parks

Facilities, number of and quality of

Playgrounds

Un-crowded

I like the classes offered at the senior center.

Indoor pool, outdoor playgrounds

Programs, scholarships, Frontier park.

We offer so many programs. Keep up the good work. Love the brochure as well. Please keep the hard copies. Some things shouldn't go 100% digital.

Cost, Location, Staff

The community events.

The variety of classes offered.

Variety of options for activities. Plenty of swimming pool options.

A wide variety of programs from which to select

Wonderful pools, excellent tennis program at Forest View, beautiful parks for walking, biking, etc.

Activities outside of classes that allow for free family entertainment such as concerts in the park.

The programs that are offered and the maintenance of the parks is great

Indoor swimming mostly

Senior activities at the Senior Center. Love the walking path at Lake Arlington

Pools

Pools, outdoor pools are good and indoor pool is good too.

The pools

Large variety of programs and facilities available.

Number of parks and pools, condition of baseball fields

Love the CAP program for our son.

Pools, Swim team muskies, Inter park swim teams

Lots of neighborhood parks, nice pool facilities, good classes for younger kids.

The locations - convenient to most all neighborhoods, the facilities - pools, gymnasiums, sports fields, the Park Staff - friendly, helpful and very competent.

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

OISC, Multiple outdoor pools

Convenience, programming

The quantity and variety of pools is very appealing to our children. They often go to all of the pools during the summer.

Swimming pools.

Our pools are nice-(some locker rooms need work. The preschools are good. Talidis and Peitro and O'Shaughnessy were good- so was Wojtalewicz . The dance programs are good.

1. Swimming pools 2. Open space 3. Friendly staff

The number of facilities.

AHYBA for girls

Swimming pools, dance classes,

The pools, the natural aspect of the parks, and the people who work there.

Pools only

This year, not much

Green open spaces, The Lake and its pathways. Memorial Park.

Not much relevant as empty nesters. Need to pay to use the wellness center at NWCH

Lake Arlington, Arlington Lakes Golf Club, Senior center classes

Great facilities. Wonderful programs for the entire family

Number of parks and pools, Large number of programs offered, Cleanliness

The dance program, Pool, Trunk or Treat, Autumn Harvest, National Night Out-seasonal programs

Variety and number of parks.

The number of parks is various neighborhoods, programming for all ages, and participation in community events.

Programs, Pools

CAP program.

Pool

Outdoor pools, playground equipment, class offering

Lots and lots of beautiful parks and Lake Arlington is a jewel. Nice playground equipment in most parks. Recently updated.

Prices, pool, location

1. Facilities that are close 2. Facilities that are clean 3. Programs for all ages in the community

Range of activities is excellent :-)

Pools

The parks are maintained very nicely.

Large variety of classes, numerous park facilities, indoor pool

Easily accessible and the variety of choices.

Special events.

Wide variety of offerings.

Good programs, nice parks and pools

Cleanliness of parks and facilities, The recycling in the garbage cans, Variety of classes

Variety of programs

By far the number of pools and the fact that we have an indoor pool open year round. Easy access and they never get too crowded (or rarely)

The diversity of programs, the closeness of the pool, and the arrangement with other park districts for classes not available in Arlington Heights (i.e. Ice Rink)

Yoga classes

We've enjoyed the classes and the pools over the years.

It's large scale, activities, organization and professionalism. Facilities are also well maintained. Most activities are priced well. Parks are secure with monitoring.

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

I think that many of the facilities are nice, safe and clean. We are comfortable taking our children to them.

The staff has always been great from the Park managers, to the CAP employees, to the pools staffs.

Cost and quality of the buildings.

Pools

Classes, sports teams, CAP

Variety of parks and programs.

Pools, dance programs, parks

Frontier pool, the assortment of classes for children

Activities for the kids. Soccer, summer camps, etc.

Pools are great. The classes were good for the kids when they were younger. All the parks are great.

Swimming, volleyball.

Schedule has a great variety, Lots of events (night out, etc.)

Pools, organized programs and swimming

- Pools, - swim lessons and summer swim team programs, - tennis courts

Sports facilities

Facilities are always clean, well-kept and you offer a variety of classes and sports for everyone.

The majority of the staff is friendly and very helpful. The five outdoor pools and the one indoor.

Outstanding staff and board members. Thoughtful and responsible planning. Excellent programs and array of offerings.

Clean facilities.

The swim team, pools and parks for children to play and hang out with their peers.

CAP, swimming pools, and class offerings.

Golf courses, tennis courts, Lake Arlington

Keep renovating buildings and activities that speak to the current interest of children

We love the variety of programs, the facilities, and our favorites are the big events like the national night out or the fall festival.

Number. Accessibility.

The pools (no kidding right?), The parks - and the walking paths around them. The events (like the music; not sure if that is AHPD or something else)

Plenty of family events

Community centers, parks, programming

The pools, variety of programs/classes, cost of programs/classes

There are a wide variety of activities for all age groups. The family activities seem to continue to expand in terms of the quantity and quality of offerings. The quality of the instruction for many of the programs: swimming, dance, soccer is very, very good.

The pools, program offerings and parks

The number of and diversity of programs offered to young children and families as well.

The pools, playgrounds, and Museum

We like how there are parks in every neighborhood.

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

123 Response(s)

I'd like a better online tool for searching the program guide. I want to search for classes by age range or by days of the week.

Not sure

That there is only one pool that opens before 1:00 during the summer.

Short swim season. Lack of good baseball fields. Frontier is an embarrassment - the gym floor is linoleum made to look like wood

Class times can be restrictive. I'd love to see more time in the evening for swimming at Olympic.

The online class registration process. Having all classes scheduled for registration at the same time bogs down the system. Staging classes for registration, such as doing dance one day, camps another day, swim lessons another day, might change the negative experience that people have today.

Some class times don't make sense--rookie ball at 8pm? Most 6 year olds go to bed by then.

No indoor track, no walk-in weight room/exercise room

1. The old building at Frontier

The swim program

Daytime summer options. It seems like only working families are taken into consideration when the summer schedule is created. As a stay-at-home parents, I have only 5pm and later options for my child? I need daytime activities.

None that we can think of

Staff

That the park district seems to cater only children.

How much money we as taxpayers pay the park district executives

The antiquated buildings, basketball courts, lack of work out facilities.

Staff has a hard time getting back to you on a timely basis. Patriot field is terrible. Lack of turf fields.

Lack of fitness facility. Programs aimed only to women

Dogs are not allowed in the parks. I always pick up after mine. I wish there was a good walking track that people could use in the winter. Lake Arlington is nice but too cold in the winter.

Pool locker room, would be nice to have locked lockers like Schaumburg Water Works, would be nice to have nonslip mats also

Pricing for camp that we have to take kids to Pioneer camp last week of program, that some programs are not discounted.

1. Create loyalty/reward muskies program. We lose key swimmers bc they didn't get lucky with online reg. Tku for soln w white team but it's a poor soln. Every Muskie should be slotted based on time, not based on luck w reg.

2. Online registration!!! I work w babies so I can't login till late pm. It's not fair 2 many. Too many system crashes!!!

Times of some classes, would like more variety for younger kids, Combo of ages for some classes

Staffing in swimming & sports needs improvement. This year when I attempted to register (fall) I couldn't log on (PD website wasn't responding) and then lost an opportunity to register for something I wanted.

Lack of Air conditioning in facilities.

For working parents, sometimes the class times for children's classes are prohibitive. We generally can't take our kids to any class unless it is after 6pm.

Polar Express closes up immediately. Please work with Metra to offer more times/dates.

We need more adult fitness opportunities indoors and update community centers.

More monitoring of the parks until 10pm on the weekends

No dogs allowed at any if the parks

Only one indoor swimming pool. The prices for classes should be lower for Seniors.

There is no priority registration in place.

The managers at Heritage Tennis Club, Chris and Chris are an embarrassment to AHPD. Both are rude, not open to need ideas and programs, and overall appear to be inconvenienced to be there and inconvenienced by the residents. Pricing is high there and they don't want to hear it. I think they forget park districts rely on tax \$ and the public.

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

Classes always get cancelled at the last minute thus I stopped signing up for classes at the park I only do a few and go to other places for my 3 year old.

The staff at the summer programs

Quality of the gyms, lighting at basketball court at Poe

Gym at Frontier, Difficulty getting in some programs

Pool passes are expensive.

Don't have any complaints - do feel bad about the "no new taxes" residents that don't understand how the AHPD improves their community and the value of their homes.

Only one indoor pool, Not a lot of walking paths, Not dog friendly

Web-site tends to crawl when registration period opens. Took an hour and 15 minutes to finally get through for 2 programs. Many park programs tend to use youthful instructors that are given little leadership. Parks are dated.

There are way too few hours of open swim at Olympic Park during spring, fall and winter.

The decision to saw down so many trees in Frontier Park. Limited fishing opportunities.

Facilities need to be updated – badly, Some park district employees could be a bit more responsive to the public. I have participated in programs through other park districts, and have been thoroughly impressed with response time and attitude of the employees I have had contact with.

1. Very high property taxes

Age of the buildings.

Facilities Lack of wheelchair accessibility

Old tennis courts, outdated swimming facilities, limited biking paths

The increased destruction of the parks for 'modernizations' sake.

That crap you pulled at Lake A

Short notice of park closures

The amount of effort that is expended for entertainment at the July festivities.

Not enough parking at some fields. Not enough shade on or near the playground equipment. No bathrooms or shelters

Condition and quality of basketball courts and lack of close courts, No bathrooms access at Hasbrook Park. No nice dance studios this side of town. None at Frontier and Hasbrook's not that nice

Availability in some programs

The prices are too high

Some old facilities, limited course offerings in certain locations.

I can't think of any at the moment.

We don't like how frontier park has really gone downhill in the past 10 years. We got a nice new pool and you let the park go. There were weeds everywhere and the walking path has been dangerous to walk on for years. I realize it is being done now. I can only hope it will be maintained. It really has been a disgrace to this park district.

My daughter did not like the day camp. Pools could be cleaner overall, including locker rooms.

Pool hours (too few)

The people can never help with programs at other parks (they are totally baffled), hockey rinks, lack of open gym hours

1. Kids sports programs are too competitive. 2. Some programs are too expensive. 3. Quit putting referenda on the ballot!

Not enough activities in the evening hours during the week. Working families are left out without a viable option for their kids to participate in the activities that are mainly held in early afternoon. There is a need for later classes as well!

The registration website

Taxes -- why does every village need its own park district -- it is difficult to understand that each village needs are that much different or that using sub-contractors would not be cheaper.

Lack of kindergarten enrichment option, poor quality of dance program (too laid back, mediocre quality of dance company));

Increases in fees. Wanting to do too much with our taxes during a very terrible economical time. It's hard to see the construction at some parks when people are in foreclosure and there are so many empty storefronts.

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

Some classes are very organized and well-run, whereas other classes are not. We've noticed that the classes that are run by young, summer staff seem the most disorganized. Maybe better training is necessary.

Class cancellation system, immature swim teachers. Most are too young to really teach kids to swim.

Classes get cancelled due to low enrollment. It's frustrating for my son to be looking forward to a class only to have it cancelled. Better organization for pre-tball and t-ball. Sometimes I feel the games are just going through the "motions" and skills are not being taught.

Seems like the classes are always offered at the same day and time each season. We can't sign up for some classes because of day and time and would like to see if in the spring it is offered on a Tuesday, maybe in the fall it could be offered on a Wednesday or Monday, same thing with some classes that are offered on only weekends.

The baseball fields are not maintained well which causes more injuries. Not enough 'big kid' swings at Virginia Terrace Park! :)

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.

51 Response(s)

We love the AHPD!

I love the Arlington Heights community, but am disheartened at our park district facilities. Elk Grove has a fantastic complex, Mount Prospect has Rec Plex. We have nothing but a gigantic Pioneer Park building that offers little. Why was that park redone and not the others. Frontier is horrible, run down.

Keep up the good work!

I think the park district does a good job of offering good programs for the money. We have utilized the CAP program for many years, the pre-school program, and the dance program for over 10 years, and a variety of other programs that have been offered. We love AHPD!

Do a better job of convincing the community how important it is to upgrade/update the park facilities.

Please find a better registration system. It seems every household has had significant problems & don't into programs. Example: It took 3 cycles for my son to finally get into 1 popular class. We all pay w taxes, etc. but not all gets to benefit from it.

Everything we have been a part of so far has been great! What a great place to live with all the programs you offer.

I think the park district is a great asset to Arlington Heights and I appreciate the development it does. I would be happy to serve on a panel for further discussions on planning.

Thank you for what you do to provide us with what you offer.

Arlington heights offer more than most towns with its facilities. We have more pools, more buildings and new turf fields. We need to maintain the facilities we have and use the economy as a guide and not try and push tax increases on our families when what we already have is superior to most towns.

Your organization is the punch line in a lot of local jokes, you need to know that. Also, change the horribly dirty "newspaper" print on the catalog, it's awful.

Great swim programs!

This survey is skewed toward positive responses. Quite a drop-off from "Satisfied" to "Not at all Satisfied".

Keep pushing for the referendum- we need new facilities. A brush up on customer responsiveness would help.

The Park District portion of my property taxes are going up faster than my income. You need to find a way to hold property taxes flat for the next few years. I am ok if that means that there will be less offered. Thanks for asking for my input.

It is irresponsible of the AHPD Board to continue their extravagant expenditure of public funds trusted to them.

CAP needs to be revisited. Parents of 6 graders need after school supervision just as they needed it in 5th grade

Overall, an outstanding operation in comparison with its neighboring communities, and a strong selling point for maintaining AH as the best place to live in the northwest corridor.

All in all it's a great community

Try to get the referendum passed again!

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.

Get new blood in

Overall, we have been very happy with the Park District and feel it is run well and residents have frequent opportunities for input. Thank you!

Keep the budget within the taxpayer's means.

We end up going to Palatine to compensate for what's lacking here and paying out of residence fees just to use their indoor track.

You must raise money from private sources. Please do not tax the community any more. You need to get a fundraising specialist as a consultant to help you get money from wealthy private donors and raise the money in other creative ways.

Nobody plays lacrosse so don't put a lacrosse field in. The staff needs to be more competent.

New developments should be carefully considered. The residents voted down a tax increase for the park district.

Overall, we are pleased with the park district

AHPD has consistently provided an outstanding service

The town needs a bike path for safety reasons and the keep up with the times. Between the accidentally death at Lake Arlington and the many car/ bike accidents it's time.

People in our town are visiting Elk Grove, Des Plaines etc. Because they have water complex's it would be nice to have one here and have people spend money in AH.

Sorry the recent improvements were voted down. I think the upgrades would have kept the community more competitive in recreation offerings

When my kids played soccer in the village the fields were an embarrassment. They are not well maintained at all. The same goes for football.

Not listening to the community.

I think those that ran the Summer interpark swimming program did a good job.

Very satisfied

Thank you for all you do!

One of the rap songs played in the recital this summer was derogatory to veterans and my father who is a retired Marine was sitting in the audience next to me watching my daughter, his granddaughter, and just about up and left, it was so disturbing and sad to me as a life-long resident. Please do something to oversee the choices. Thank you!

Keep up the good work! If the member of the board of trustees keep the Arlington Heights residents and Community with up to date plans and of course no more property tax hikes for the hardworking residents then we are all good.

9. If you would like to participate in future focus group discussions regarding this topic please complete the information below:

First Name	40
Last Name	40
Home Phone	37
Email Address	42

1. Which community center do you live closest to?

	Number of Response(s)	Response Ratio
Heritage (506 West Victoria, Arlington Heights, IL 60005)	54	100.0%

2. How many years has your family been residents of the Arlington Heights Park District?

	Number of Response(s)	Response Ratio
Less than 1 year	0	0.0%
1 year to less than 5 years	1	1.8%
5 years to less than 10 years	8	14.8%
10 years to less than 15 years	14	25.9%
15 years or more	31	57.4%
No Responses	0	0.0%
Total	54	100%

7. How satisfied are you with the Arlington Heights Park District:

	Number of Response(s)	Response Ratio
Very Satisfied	16	29.6%
Mostly Satisfied	18	33.3%
Satisfied	18	33.3%
Not at all Satisfied	2	3.7%
No Responses	0	0.0%
Total	54	100%

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

49 Response(s)

- Expansion of Heritage Park facility
- Remodeling and expansion of building. Addition of indoor court and walking track.
- Remodeling the existing properties which have not been done yet, purchasing land for additional park space, improved parking, improvement of land
- To make Heritage Park and Pool look like Pioneer and have. Classes there like Pioneer.
- Nothing needed right now.
- I am happy with all of the parks right now. We love the pools and use them quite a bit in the summer. As a Heritage resident, I do not want every other park get beautified and then we are left forgotten forever. If it is desired by the AHPD board to make each park unique then that is fine, make it so by making each park updated in a specific
- Addition of a dog park. Improvement and expansion of Arlington Lakes Golf Course.
- Heritage park new building with indoor walking/running track. An official dog park
- Enlarge Rec Park pool and make it a zero-depth pool. Get rid of the kiddie pool at Rec - it's pretty tiny and useless, and I never see anyone in it. Permanent enclosed restroom facilities at smaller parks like Carefree Park.
- Community Workout Facility. Skateboard or BMX park.
- Instead of building new I would like the park district to improve the existing facilities. For instance, remodel the rest rooms at Rec.
- Tree trimming on a regular schedule as promised. The trees in Carefree Park have not been trimmed in well over six (6) years.
- Would like the Heritage building updated
- None save our tax dollars
- A field house at Heritage park similar to Pioneer
- I would like to see more indoor pools. Muskies is very crowded and district 214 is lacking pools. Swimming has become very popular and the park district should reflect that.

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

I would like to see a larger scale waterslide added to one of the pools. This would be in line with all the park districts in the area. Also, improvements to the building at Heritage to make a more useable facility. It seems we are always last on the list for improvements.

Upgrade a few field houses and large turf football and soccer fields.

Remodel/replace Heritage building

An ice rink, indoor workout facility basketball gym

We love the aquatics offerings, so we would like anything related to improving the pools.

None particularly. You are doing well so far

An indoor pool for every facility of Arlington Heights. Does not have to be fancy or elaborated. Just a simple pool for residents to enjoy swimming over the winter time.

An indoor walking track/exercise room at Heritage

Remodeling and expansion of older facilities like Heritage.

Redo Heritage Park facility and add indoor soccer fields

I have strong feelings about the need for a dog park in Arlington Hts. We currently go to Hoffman Estates to the dog park. I think a community as large as Arlington Hts with its unrealistic rule of no dogs allowed in the parks- should have a place for dogs and dog owners to go for recreation!!

At Heritage Park: indoor basketball facility, walking track, work out facilities, soccer field with full size goals. Somewhere in Arlington Heights: Gymnastic facility, including foam pit, Indoor Sports Center like Ackerman Facility in Glen Ellyn

Expansion of Heritage Park facility

New field houses, improve locker rooms, need indoor basketball, and need exercise facilities at Heritage Park. The current facility is not adequate (e.g., the basketball court at Juliet Low is generally unavailable, the meeting room is tiny). It is shameful that other parks with these facilities are getting precious capital from the Park District.

I would like to see Heritage expand the facility is way too small.

A dog park; bicycle lanes; more outdoor volleyball; indoor running track

I think the park district has done a Marvelous job in keeping the parks clean and neat. I wouldn't change a thing.

Please improve the south area of Arlington Heights. Finally this year we got a new playground on falcon and Goebbert

Teardown Recreation Park's building, and put in one main building. More basketball, volleyball, and dance areas, which are then in the center of the village, and not at the far north end or in Prospect Heights for us citizens. Rec Park's building is useless, and far too out dated. Leave the satellite park buildings alone.

Maintaining existing facilities in better condition. Fix the things that are broken or need of repair. Water jets in the pools and splash areas, better field grading of the baseball diamonds, leveling the muddy areas of the soccer fields, fixing bleachers and park benches.

I would like to see a gym added to Heritage

The various facilities could be larger to offer more activities.

Further development of the Downtown area to attract more business and keep our City vibrant. Also it would be nice to have a park building at Heritage that is more in line with those like the other community centers in Arlington.

A community center, similar to the Rec Plex in Mount Prospect.

My family is grown and live out of the area, with the exception of one family living in North Arlington Heights. I think the park district offers many wonderful programs and facilities. As I am on a fixed income, as a retiree and widow, I would like to see the district live within their means. Most improvements increase property taxes.

Update pool and facilities at Heritage. Improve walking and biking paths on park district property.

Would love to see another indoor pool. Wish they had included that with the pioneer renovation. School district 214 did not include pools at every high school so the park district might be able to partner up with the district to provide more access.

Gym at Heritage for basketball

Maintain and keep current with new development! So far good job!

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

- 1) Replace wood chips in parks with rubber ground; this is a huge safety concern.
 - 3) Indoor children's facility! A children's museum, mazes, tunnels, indoor playground, etc. Something like Elk Grove has Jumps and Jiggles, or Skokie has the Exploratorium.
 - 2) Development of a large splash pad- not inside one of the pool facilities.
-
- Expansion of Heritage Park facility
-
- Remodeling and expansion of building. Addition of indoor court and walking track.
-

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

37 Response(s)

-
- More classes offered around DUAL working parent households.
-
- Continued offering of all current programs, and would love to see the Heritage building expanded with a court area that would allow for programming and open court time.
-
- Additional craft classes such as knitting, crochet, glasswork, etc.
-
- A better way to register online. The website is on overload at 10:00 on registration day.
-
- The ability of Muskies to house more kids, so that means more pool time or maybe another pool. I am not sure what is needed for the demands of the aquatic program.
-
- A dog park. Since dogs are not allowed in parks, this should be provided to dog owners.
-
- More youth fitness programs such as Pilates, yoga for teens, weight equip, cardio classes
-
- Cooking classes for adults that are in Arlington heights (not at off-site locations like Whole Foods, etc.).
-
- More fitness classes and a dog park
-
- Exercise facility, possibly with fitness coaches or personal trainers.
-
- Flag football beyond 2nd grade
-
- Indoor track
-
- More fitness facility options.
-
- Ice hockey, more music classes
-
- Continued enhancement of the swim teams and pools.
-
- Indoor Ice skating ring. We would love to have one on own town. And expand the CAP program to 6th grade.
-
- More programs for adults (not necessarily seniors)
-
- Indoor soccer training and play fields
-
- Dog park
-
- Open gym with basketball courts
-
- More fitness classes
-
- Improvement of indoor play areas for children 5 to 10.
-
- Need more programs/classes at Heritage Park. The martial arts (karate) classes there are nice for the kids, but there could be more classes offered. Of course, that may require building more meeting rooms than the one old room that is there. The proposed paint job to that one little room as part of the bond offering that was rejected was a joke.
-
- An indoor walking track at heritage.
-
- Bridge (cards) lessons; recreational sport programs for middle-aged, pre-retirement adults. Senior activities tend to be sedate and at inconvenient times; existing sports are for the young or competitive. Would like sports for those of us who are active, but did not play much in our youth (pre-title ix types)
-
- I am Quite happy with what we have.
-
- Courses on how to work with appealing real estate taxes on your own and not spending the money on attorneys.
-

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

47 Response(s)

CAP program and summer programs are excellent. ZUMBA class at Forest View

The wide variety of programming. The availability of multiple facility locations. The excellent and helpful staff at the main office.

Large number of parks in the village, variety of classes offered

Pool, golf course

Quantity of classes, good instructors, easy website when it works.

The variety of classes and the overall caliber of teachers of classes.

Good programs, good park facilities.

A lot of variety, swim programs and dance programs

Lots of great pools!

Clean parks. Many activities to pick from

Fitness classes, pools and parks

1. The Pools 2. Classes offered

Pools, sled hill at heritage, and activities

The parks are well taken care

Variety of the programs. Year round swimming

I like the community swimming pools.

The pools and walking paths

Baseball, Arl Aces soccer, basketball

Interpark swim team, dance, open swim. Quality Lifeguards, Miss Jennie for hip hop dance class.

You are professional and not influenced by politics as such

Before and after school care.

All of the swimming pools- we love the small neighborhood feeling

Wide range of programs for children, love new facilities like Pioneer, teachers are great.

Wide variety of programs

Forrest View Tennis Club, Heritage Park

Quality programs

The amount of facilities around the community

1. Programs sponsored by park district 2. Olympic Pool and meeting rooms 3. Walking trails 4. Vegetable plots

The pools and baseball diamonds are pretty good. Arlington Lakes Golf Course is very nice. Sunset Meadows driving range is nice. It would be nice if we could use Melas more.

We love the programs, camps, athletics and pioneer facility

Olympic pool, the multiuse outdoor spaces, the friendly people

Already mentioned

It's wonderful. Pools are gorgeous and I love the programs that are offered, for both adults and kids.

Amount of programs available. Conditions of the parks (except not cutting that stupid prairie grass or whatever you call it)

Pools and walking bike paths.

The large offering of sports and classes.

The number of pools available to use.

Neighborhood pools, Fitness classes, park grounds.

The programs The parks

Great places to walk - picnic. Summer swimming program great for all. Courses for senior citizens are wonderful.

Swimming pool

Variety of programs - swim team, golf, art classes, tennis, gymnastics

Swimming facilities, Programs at the Senior Center

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

All of the locations available to residence. The many pools and aquatics programs. How clean the parks are kept, the number of programs offered for all ages

Overall, the parks are very pleasant and provide comfortable environment in the neighborhood.

Cleanliness, happy staff, many activities!

1) The swim classes and pools. 2) Summer Camps

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

39 Response(s)

ACES soccer communication is horrible. More fields should be centrally located in town, versus having to drive from one side to another.

The controversy over the updating of facilities and feeling like Heritage Park is being left out of the process of improvement.

Often difficult to deal with, registration for and number of sessions for classes keep changing (for example, sometime register for full semester for a class, and then class is changed to two short sessions rather than one longer session requiring a second registration)

Trying to build what isn't needed

Heritage pool. The pool and facilities are dirty. Chairs are nasty, falling apart and there are not enough. Also registration. It's a pain sometimes.

The registration process is horrible. Every single time, I can be logged on and ready to go at either 9 or 10 am and I am always locked out or the computer freezes. Too many people logged on at the same time makes it sometimes impossible to get the desired classes for your kids.

Arlington Lakes is a below average golf course.

Wait list and lack of area for dogs and fitness facilities

Quality of the swim classes for children varies too much - it's great at Olympic, but the somewhat disinterested high school instructors at the other pools -- not so good.

I don't like that employees at the park don't listen to what the tax payers and participants want and need. I have asked numerous times that the heat should be lowered or off at Rec Park during the 9am classes and I have been ignored and belittled for making this logical request. Even when the temperature is 60 degrees outside the heat is on.

Rudeness of Heritage Pk representative. Provide desk staff members with training to answer resident's questions. STOP wasting taxpayer's money paying untrained lazy staff members! Hire those who want to learn, want to work & stop the nepotism! Use Air Conditioning @ North Park Sunday morning Yoga. Leave Park lights on until 11PM as promised.

Hasbrook building (awful),

Taxes

1. Programs that fill up too quick should be allowed to grow. 2. The park district didn't make good decisions regarding its soccer program. 3. Pay to get some good coaches and keep them (full time with benefits) I hate to see good people leave that the kids love.

The swim team program has really declined over the years. This could be a great community program but I think that the coaches are not properly trained for what the need to do.

The early closures of swimming pools, short hours of the outdoor pools. Every effort should be made to keep them open early and often. Summers are always anticipated with joy to only walk to the pool and be disappointed that they open late or are closed for unimportant reasons. Sometimes the public just wants to catch some rays but aren't allowed in

Difficult to answer... We don't use the tennis club.

No complaints

Some of the facilities are old and outdated. Not enough programs for adults and late teens

Unresponsive senior staff. Poor planning and development efforts. CYA attitude instead of positive cooperation. Do not really seem to care

The rule that dogs are not allowed in parks. The rule should be that you must pick up after your dog and it should be on a leash.

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

We have quality programs but not quality facilities. Also, the offerings are skewed towards younger children. Not too much available for advanced training for youth. Would love to see a gymnastics facility somewhere in Arlington Heights with a foam pit.

Closing our pool early

The facilities at Heritage need dramatic improvement. This facility is farther from Pioneer Park than the distance from Pioneer to Rec Park and Olympic Pool, yet they were being considered for upgrades. They were even going to build a whole new field house at Olympic and Rec, while barely offering a paint job to Heritage. This was outrageous.

Maintenance of outdoor playgrounds

Nothing, except that it is basically fine the way it is. We don't need to keep aiming higher and increase taxes or participant fees in the process. If people want a country club, they can join one. It is important that ah and the park district be accessible to a variety of incomes.

Actually I live on Carefree Park. I just wish we had a walking path around it.

We dislike the south part of AH being ignored.

Having to pay for the use of the pool when my taxes are already being used to fund the facility. Double taxation. NO Plowing of parking lots at NON facility parks at 5am. No reason for this except to pay workers to keep busy. These parks should have a gate or cable with a lock. No use after 10pm or before 7am, including park employee access.

Some of the baseball fields and their equipment.

Glad to see this survey, because I have not felt that opinions are welcome. I understand that not all requests/thoughts can be honored. However, the feedback that I have received, especially from Pioneer, is that the park district knows better than we the parents/volunteers/coaches. The 1 time I expressed a concern, I was dismissed as have others.

Offer summer day camp for the entire summer instead of it ending 1-2 weeks before school start. It is very hard to find backup care for a few weeks.

Always asking for money through referendums for park district improvements. Please live within the budgets set - and set those budgets realizing that you have a mix of both young and older citizens in the community.

Let kids throw things balls etc. in the swimming pool

Pool needs to be updated at Heritage. Quality of swim team staff should be improved at Heritage.

Love living in a town with this level of park district!

Pools, especially Heritage, have too short of a season.

I am lost in thought. I do not know!!Taxes!!??

We are a young family so we haven't had much experience but we have friends in Elk Grove and there park district seems a lot more developed.

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.

19 Response(s)

Communication needs to improve for those that have registered for classes. House league soccer starts in 2 weeks and I have yet to hear from a coach.

The Arlington Heights Park District needs to come up with a realistic budget which people will vote for rather than asking for too much at once. Also, older properties like Heritage need to be updated before new facilities.

There has to be a way to better oversee the disgusting fecal matter in the pool. Sounds funny ridiculous, but my kids do not want to go there anymore. Heritage!!

Improve the greens and hole 11 at Arlington Lakes. Mt Prospect golf course and park district seem to care a lot more about improving what the have. Arlington Park district seems to be interested in spending unnecessary money on buildings that don't get much use.

Other than stated above, it is a wonderful Park District.

The sign up this year for classes on the computer was not good. Several people I know including myself was unable to sign up for classes. It took at least 1 hour to sign up. The system kept throwing me out.

I would like to see small steady improvements verse a large \$40 million upgrade.

For the teenagers of own town. Where do they go to hang out with their friends? Where do they get help with their home works? May be we should have a service like that for them. In the Library they have the on line one. It took time to get answer and not that convenient with Math.

Our parks are in fairly good shape- but Heritage Park Field House needs some major work to be on par with the ones that have been remodeled or going to be remodeled. We have a huge need for a Dog Park.

Many who voted yes for the referendum the first time, changed their mind and voted no the second time, because the improvements were removed for Heritage Park. Our Park is one of the oldest and is in dire need of updating. I also don't think the meetings held in our neighborhood represented the views of the majority of the residents.

The stated basis for failing to make real improvements to Heritage Park were quite weak. The plan to give the Heritage meeting room a paint job and maybe a new furnace sometime 15 years down the road was not fair, especially when most other facilities were getting substantial improvements. Seems like new management is needed at the District.

I like that it provides early work experiences for young people.

Stop with the referendums and spending money on trying to pass them for multiple times. No means no more money. Use employee time wisely. If the grass doesn't need mowing, save the gas! Have the teams that "lease" the fields for soccer other than the park district teams, clean up there mess and park their cars legally.

Improvements and capital additions need to be made, but in moderation. The state of the economy is in recession and the park district needs to realize the strain of taxes on the tax payers.

You should offer activities for kindergarten children in the afternoon.

I appreciate all that the park district through the various parks offer. Coming from Indiana where there is not such an elaborate system, the present operation of the park district is quite nice.

Don't just ask for money. Have a plan that speaks to the desires of voters.

I would like to see the pools open longer. Heritage seems to always close mid-August.

The rubber ground in our parks is a must and I am shocked we do not already have them. Last, I cannot emphasize enough the need for more indoor activities and a place for young children (0-6). Please look into jumps and jiggles and the Exploratorium as a guide, they actually make a lot of money from renting these facilities for parties.

9. If you would like to participate in future focus group discussions regarding this topic please complete the information below:

First Name	12
Last Name	12
Home Phone	11
Email Address	12

1. Which community center do you live closest to?

	Number of Response(s)	Response Ratio
Pioneer (500 S. Fernandez, Arlington Heights, IL 60005)	125	100.0%

2. How many years has your family been residents of the Arlington Heights Park District?

	Number of Response(s)	Response Ratio
Less than 1 year	0	0.0%
1 year to less than 5 years	14	11.2%
5 years to less than 10 years	16	12.8%
10 years to less than 15 years	27	21.6%
15 years or more	68	54.4%
No Responses	0	0.0%
Total	125	100%

7. How satisfied are you with the Arlington Heights Park District:

	Number of Response(s)	Response Ratio
Very Satisfied	45	36.0%
Mostly Satisfied	50	40.0%
Satisfied	25	20.0%
Not at all Satisfied	2	1.6%
No Responses	3	2.4%
Total	125	100%

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

49 Response(s)

A fenced in dog park would be a great benefit for the residents. A water park - I frequent the Elk Grove Village water park as they have alot of variety in water slides and the lazy river feature.

Improvements to Forest View Racquet Club - First Floor/Locker Rooms. . Installation of Dog Park. . Full Expanded Fitness Center

Repaving of the outdoor tennis courts throughout Arlington Heights.

None!!!!!!!!!!!!

Purchase, improvement and development of land. It would be nice to facilities like Central Community Center and the Rec Plex.

N/A I am happy with my current facilities

An indoor track/walking path. More jogging or biking paths. Possibly a gymnastics facility.

Development of a dog friendly park. No where in Arlington Heights are dogs allowed even on lease. We don't need the top of the line, but a friendly place for dogs to play and interact, please.

I think Arlington Heights is missing an affordable comprehensive fitness facility that many other communities have available to their residents.

Improve gyms at Frontier Rec and Camelot

Would like to see the planned improvements to all the buildings and older pools take place

I'd love to see the sidewalk replaced along Kennicott. It's still old asphalt, all others have been updated.

Recreation pool needs rehab in a bad way. Forest View Tennis Club needs attention: bathrooms/locker rooms need a serious remodel. Reception area could use updating also. Nickol Knoll also looks tired. I also last year requested that the board evaluate the path at Lake Arlington due to the size of the path and volume of traffic.

One outdoor pool that is heated and open year round.

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Install an inflatable bubble over Recreation park pool in the winter so the 50 meter pool is useable all year -- this would alleviate much of the programming congestion at Olympic pool during the September - May months, as well as provide additional practice space for the various swim, dive and water polo programs.

Another indoor pool or a larger indoor pool facility for more class offerings for swimming year round

More bike and walking paths

Playground equipment update at Schagg park, swings for toddlers and older children and other play equipment

Indoor walking track at Pioneer that we were promised. AHPD Fitness facility. (ala recplex) . AHPD Gymnastics facility.

Redoing the swim locker room at recreation. Update the facilities there if possible.

We're very happy with Pioneer (it was recently renovated). I'd expect other centers are in need of similar upgrades. As a cyclist I'd really like to see an extension of the Prospect Heights trail that runs along the power lines and ends at Schoenbeck. It is near Lake Arlington.

Dog park

It would be great if there was some sort of indoor track to be used by tax payers.

Remodel outdated indoor facilities and create one centrally located indoor facility with larger spaces for variety of sports and fitness equipment--could replace non-tennis Forest View space. The referenda were intended to fund these sort of improvements--maybe scale back and focus on one showplace facility & triage the worst problems of existing.

None - fine as is

None. With two (soon to be) new field houses, 5 outdoor and 1 indoor pools recently done, I think we need to concentrate on maintaining what we have and keep our costs down so we can all afford to live in this great Park District.

We are lucky to have had Pioneer Park redone but would nice to see the rest of the parks brought up to date as well. Hasbrook is a great example for an update/expansion. My kids have taken dance there and I have tried to take some aerobics classes there.

Adding a dog park

Maintenance of current properties and improvements to current programs. New programs or expansion of what exists, better times, etc. The CAP program is lacking it would be great to have more options like ball camps, performance camps, etc.

All gyms seem to be in use at all times evenings and weekends - need to expand the number of available gyms.

Just keeping the existing facilities updated

I'd like to see the improvements made to the other facilities that were stopped by the referendum. I believe that our property values are directly linked to the quality of our parks and schools whether we are utilizing them or not.

None - we are not interested in increasing property taxes at all

I would like all of the facilities to be brought up to date, but don't necessarily think they need to be larger than they are today.

Continuing to remodel the current facilities to keep them up to date and relevant.

I think we need a teen facility where teens can hang out. I know there is one by Rec park but we need more.

I think a dog park is warranted. I also would like to see parks segregated with playground equipment by age groups.

It would be great if AHPD had temporary artificial ice mats for one of the outdoor rinks (e.g.

[Http://www.calmac.com/icerinks/](http://www.calmac.com/icerinks/)) during the winter months.

Indoor warm water pool

None in particular - I think the parks are terrific in AH

None.

Demo Rec Park and build a multiplex like Mount Prospect and just about every other suburb. All these small things we keep building are not as useful as a large complex with everything (weights, running, swimming, basketball courts, racquetball, etc.). Stop sinking money into little buildings that are good for birthday parties and not much else.

Walking/running track

Recreation park needs an extensive renovation. It's not accessible by wheelchair or stroller.

I am fine with the facilities the way they are.

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

81 Response(s)

A fenced in dog park would be a great benefit for the residents. A water park - I frequent the Elk Grove Village water park as they have alot of variety in water slides and the lazy river feature. Additional indoor pools - We have one and the Wellness Center (which is very costly) as options for water exercises in the winter

We need dog parks!

What we have is more than enough.

Flag Football through 5th grade. A community gym would be nice. More fields and basketball courts.

Right now, what is offered seems to suit our needs. I'd like to see the current programming continue. I also appreciate the partnership with Meadows for things like gymnastics and ice time.

A workout facility at Pioneer

In-house baseball and basketball leagues for 1-8th graders instead of having to use AHYAA and AHYBA.

More technology classes. I've been trying to find local weekend, evening options for my pre-teen & teen but no luck. I did find Code.org, a non-profit organization that Bill Gates and Mark Zuckerberg launched earlier this year. They provide funding to organizations/schools to start coding classes. Might be interesting for AHPD...

More fitness classes

Outdoor swim lessons year round in the new heated outdoor pool.

Water exercise classes, more aerobic classes gymnastics class at pioneer park

More music programs for children 4 and up. More programs for siblings to attend together

-More golf lesson options, especially at Arlington Lakes and Sunset Meadows, -Fitness offerings, -Fall outdoor pool hours

My kids have enjoyed a number of the programs over the years. Please keep up with the variety for them to choose from.

Dog park

More variety in fitness classes--some more cutting edge classes.

Affordable or subsidized child care during school and summer programs (age 5 16)

Can't think of anything you aren't already doing.

We would love to have a dog park facility for Arlington Heights. We have seen great ones in other communities. Many have dogs and it would be great to have a park district place for us to take them. We wouldn't mind paying for a "pass" in order to go to help funding/supporting one.

Fitness centers, weight rooms, indoor walking/jogging track for the winter.

Expand on the art program for kids. A lot of these classes are at night. Lots of kids go to bed early during the school year and are unable to attend them.

Lacrosse programming could be expanded.

Parent and child yoga classes at Pioneer, More diving classes. The options right now are very limited.

They are doing a great job. Nothing from me.

We are very happy with what is currently offered

We're almost aging out of the programs, so shouldn't answer this one

More of the same and keeping classes up with what is available and popular.

We need Summer teen volunteer programs for ages 12-14. This is the time kids get bored and in trouble. Maybe a program where they can be "Jr." helpers in the field where they would like to work in the future. Example: Jr. Helper with soccer, baseball, basketball, camps, pool etc...

The program list is pretty comprehensive and a good asset to the community.

Archery classes for adults

Keep 1 outdoor pool open JUST on weekends in Sept. Many residents don't feel like they're receiving full value of their pool passes b/c June usually has much cooler temperatures than Sept. Give an option for residents to pay more for this service. Be pro-active a hire H.S. students for this period the season before. Add'l revenue for Park District

Want free sewing classes for women

We would like to see the both the indoor and outdoor pools maintained. We use the pools year-round. They are an important part of our families' recreation. Also, our 10-year old has been attending sailing camp at Lake Arlington for the last two summers and loves it. We would love to see boats and sails in better condition for the program.

Hot yoga, silk rope acrobatics

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

A monthly swimming pool pass or hourly price, expanding dance classes. Most are so full that it's hard to get anything out of a class that has 24+ students in it.

More services at the senior center

I have two children, one toddler and one infant. I'd love to see more programs for them.

More programs for 2-3 years olds

Exercise classes for expectant mothers Could be a water class Maybe more movies in the park, have concerts in a bigger area for ample room for watching. Is there a stage bigger than north park and downtown? Could we get one like mount prospect has at lions Park...Oh, I think there is one that was used during frontier days

-- Dancing. -- Gymnastics. -- Ice skating. -- Karate. -- Soccer. You have all of them already!

Fitness centers

Not sure- AHPD already offers a lot for my family!

See above

Cut back on current curriculum.

Self defends classes for kids fourth to eighth grade! With the problem of predators out trying to get our children it would be good to have a class for them to know what to do!

More programs during the week at night for parents and children.

I would love to see a club volleyball program

Full day summer/ xmas break camps for working parents 7am to 6pm with organized sports activities. Extended pool hours on weekends - open in the morning.

To be honest, we really don't utilize the park district for activities other than walking in the park anymore. Other than that, I feel I am out of the loop in knowing what is needed especially for kids.

I think the catalog that is produced currently provides more than enough choices for every resident to choose a satisfactory outcome for their needs.

The current offerings fulfill our needs.

Indoor running facility,

Track and field.

Full day with before & after care activities for children during the couple of days after school lets out and summer camp starts, and also for when summer camp ends and school starts up. It's rather prohibitive to have to always take family vacations in August every year when you work full-time.

Self-defense for teenage girls.

To be more dog friendly.

Additional core fitness, health, well-being programs, possibly partner with hospital, gyms, etc. Facilitate teen workouts and interaction [Re-open teen center and add more options?]. Hiking/Climbing activities.

I think we have a great selection right now.

Full day care for kindergarten.

Only the programs that pay for themselves through enrollment fees.

The park district offers an excellent variety of programs now. Continuing those programs should be the focus.

Basketball open gym several days throughout the week including Sunday at several parks. Don't close swimming pools in mid-August its still summer

Exercise equipment

Anything quality and keeping with the cost that is comparable to other surrounding districts. Currently AHPD is always priced higher, sometime it is cheaper to go to another district and pay out of district to receive higher quality yet lower costing programs. Maybe a climbing wall, mini-golf.

More art, science and music classes offered with the scholarship. My son is not into sports, and i can not afford the classes he really wants to take.

Fitness classes at Pioneer. Better Organized/automated soccer program

Currently we are very happy with the programs that are offered through the Park District.

Chess club for elementary/middle school

Exercise classes or dancing

More programs geared towards Mom's during the day. More yoga, athletic style, dance for adults (again during the day, not only at night). Better baseball program that isn't so all over the board. If you sign up for a time....keep it that time. More like Rolling Meadows, especially at the younger age, to open more field times for older kids.

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

Foreign Language classes. More classes for younger ages

I think what is offered is more than adequate

Keep up the good work! Love the existing programs.

We would love to see an off-leash dog area. We would love to see more fitness options that include cardio and weight training equipment.

Pretty happy with existing programs. Don't know what we don't know though... Is the park district studying innovations and best demonstrated practices in other parts of the country?

Meditation (mind & body)

Indoor walking tracks

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

104 Response(s)

Programs for young children. Park grounds improve the quality of neighborhoods

The pools, Walking paths, Friendly staff

Wide range of classes for all ages, and the pools.

Youth Athletics, Swim teams especially the interpark program, Community centers vs one big center

1. The variety of programming 2. The current facilities, especially the pools.

Outdoor skating rink, Frontier Days activities,

great number of parks throughout community, great pools, great staff teaching programs and supporting them

Location. Cleanliness

Locations of Parks and Pools, Variety of Programs Offered for families and kids, Costs of programs are reasonable.

Huge variety of quality programs. Good instructors

Pioneer is a neighborhood park. Please keep it that way. AHPD offers something for all.

Variety of programs. Quality of facilities that have been remodeled

Affordability, multiple locations

variety of classes

pool system and kids programs

Offerings of classes seems fairly broad. Many of the community centers are nice, concerts and activities are good.

1. The swim lesson program is fantastic 2. The pools (although it would be nice if they were open later in the fall)

The amount of swimming pools, parks, and fields for soccer and other activities.

Variety of activities for the kids to explore. The many local parks scattered throughout town.

Pools, park district classes

1. Park District Staff 2. Facilities

Well run. Sound and balanced programs. Parks are nice and located throughout AH. When young, kids were in summer camps and Aces soccer. Swim classes were great.

Neat, clean, accessible

Great facilities. Clean parks. online registration.

We enjoy going to Forest View for the tennis club there. They have excellent coaches there. We also like the variety of creative activities you can sign up for. We love how Pioneer Park is well rounded with fields, space to walk, the park, the courts, pool and the facilities. We are also big fans of the CAP program.

The activities and entertainment of a large city but with the small town feel.

Swimming, basketball, playground

Pool, toddler programs

Pools, Classes

Pioneer is clean and up to date.

It offers a variety of classes.

pools, pottery classes, big open spaces.

Variety of classes, pools

affordable classes, variety of programming

The variety of classes available and the amazing instructors!

pools, sports programs and art classes

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

1. Abundance of parks and space 2. Abundance of offerings

Arlington Lakes Golf Course; and the pools

Fantastic CAP program, Excellent class offerings, Good facilities

great facilities and full range of offerings at a fantastic price

The numerous Parks, the numerous programs offered, and how the landscaping crew is meticulous in making sure the grounds are clean. Rarely is anything overlooked and if it is, 1 phone call and the problem is taken care of. Service is outstanding.

Good spacious

The pools, the variety of classes offered for kids, & the staff that teach the classes.

We love the parks, the pools and the variety of programs offered.

Facilities are generally kept up to date.

Golf courses, classes for young children

recycling can at the parks, swimming pools, safety town

The programs available at the senior center

You are clearly focused on families and young people.

Lots of variety of classes, Reasonable prices, Free summer activities

beautiful facilities, clean parks, good classes to choose from

the choices in pool hours and locations, the choices of classes for both adults and children alike

Some nice pools and facilities. Others need work. Variety of classes.

Variety of programs

The many close clean parks and facilities, Pools, Class variety And options

-- Types and variety of classes offered. -- Price of classes are affordable.-- Everything is very clean.

Downtown area, racetrack and parks

We love Pioneer Park Pool and Olympic pool. The kids that work for the park district, especially over summer, are all wonderful. The park district does a good job offering a variety of activities for the residents of Arlington Heights.

Dance program is great...except for the offer to purchase videos...you need to offer a better solution than the current vendor. AND proactively communicate to those who have paid, but got nothing in the promised time frame. Love the after/b4 care for kids

Facilities are generally well maintained

1) there are so many parks/pools to visit 2) facilities are kept relatively clean

CAP Before and After School Program, Pool, Parks in the Neighborhoods

Pool, community events and parks.

Great parks and pools

We love the convenience of the pool and the online registration.

Pools, Xmas lights, national night out

The parks, particularly Pioneer park is kept up beautifully. I walk around the park every day and enjoy the trees and flowers. Thank you so much for such a gorgeous park!

1) Proximity, 2) Condition

We enjoy the large number of updated parks, green open spaces, and indoor and outdoor pool facilities.

Parks - green areas and pools. The kids have run the gamut in participating in activities, thank you.

CAP is awesome. The variety of types of programs for all ages and interests. Your accommodations for kids with special needs.

Cowboys Football

Nice programs for kids under 10.

Extremely kid friendly with the various programs that are provided.

Volleyball program

It's great that there are so many parks - no matter where you live, you're fairly close to one.

Swimming! Close proximity of mid-large facilities with lots of options [gyms, walking paths, biking].

Everything that is offered and the fine group of instructors that we have

Price, locations, facilities are well kept

Terrific class selection and teachers. Facilities close to my residence.

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

Good program of organized sports and activities for kids
They're close to home, and in our community, and they're well maintained.
When our kids were young - the swim classes and inter-park teams were excellent. Now we use the exercise programs. We've always liked the variety of programs.
Pools, Pioneer park
variety of services and locations, along with the quality of parks/pools
Location location location
My children are now in college and grad school. All throughout their youth they participated in programs and took advantage of the marvelous facilities. What a great opportunity it was!
Pool
The Parks and the parks only.
Pools, scholarship, tons of parks for my 3 kids to play at no matter where we go.
Swim teams, Soccer program, Pools
Swimming pools, pioneer park, bike paths and the open space of some of the parks.
Beautiful, well-maintained parks. Good variety of programs
Pioneer Pool, although we cannot afford the pass.
Swimming Pool. Basketball courts at Pioneer
I love the kids classes
I love that there are little parks and playgrounds all over Arlington Heights. The variety of pools is terrific, too. And of course all the programs are fantastic for our son. Some years ago I looked for an aikido class for my son, but only found karate. Any chance of expanding the martial arts offerings?
Aquatics programs. Weekend classes/activities for kids. Before/After school Care
Classes
community parks
pools, open space
The swim team, access to the gymnastic classes, the number of and variety in playgrounds.
Love pioneer park facility - gym and outdoor pool especially. Large variety of programs to meet kids opportunity to explore and learn different activities. Westgate CAP is wonderful. My son loves attending so as a working parent, it makes my work family balance so much easier!
Toddler classes, parks, pools

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

90 Response(s)

Only one indoor pool - we could use additional indoor pools for the winter months. Would be able to offer more evening exercise classes in the pool
I am outraged that I cannot walk my dog in the parks. Condition of the surface of our outdoor tennis courts.
The fact that the Board doesn't take NO for an answer. So now your spending additional funds to canvas the community. Depending on the class, some of the high school aged and college aged kids running the programs should not be. Some of them don't want to be there. My son had a Lacrosse camp this summer, where one coach used swear words.
It would be nice if the community centers had some morning hours. Pools close too early in the season, but I know you are constrained by the school schedules
It would be great to have additional offerings for adults who are not seniors. The "variety" section seems limited primarily to exercise and sports teams. It would be great to see more variety
We sadly had to leave the Arlington Aces travel soccer program due to inability to continue with a team that we had been a part of for four years. I think the try-out process and some of the people involved need to be re-evaluated to promote fairness in the future.
Some of the programs are not very well run since it appears that many are volunteers.
Lack of Baseball and Basketball leagues for school age kids. Poor gym facilities (except Pioneer)
Not enough swim lesson options. Very, very slow internet response on the morning of registration for classes
Lack of dog park in town
No outdoor pool in the winter
Better facilities for gymnastics

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

Continued increase in pool costs. Inconsistent class quality and instructors.

Please offer more camps that extend into August

The registration process! Dance and swim team registration should be separate from everything else. There should be an option to sign up more than one family member for the same class at the same time. It shouldn't take over an hour to register two kids for the same class

The lack of response for updating things, getting things changed, etc. The focus for marketing was all about the capital improvement campaign, until it failed. Could have focused more on marketing the different athletics and programs the park district offers. Also allow each entity to update their own website.

The online signup options for classes have been buggy for us in the past. An alternate bike route past Lake Arlington where cyclists can go would be great. 8mph is a speed that I simply can't maintain on my bike. Right now I take Thomas/Willow to Schoenbeck on my way to work.

Very personal complaint--have difficulty finding fitness class types and times that appeal to me (work full time, so looking at evening classes). This is a while ago, but kids in summer camps were exposed to a lot of sun/UV, and some activities to fill the time were pretty lame.

Price to participate in programs. Workers who are not always friendly or pleasant

I wish there was Zumba class offerings over the summer. There wasn't any for summer this season. I was just getting into it and I haven't gone since May!

1. No dog friendly parks. 2. No easy to access bike trails near downtown. 3. Bike routes are very hard to follow

Cap

The art offerings...even for adults. There needs to be more.

1. Seems to be a lot of focus on soccer- the fields we have aren't in use as much as they could be.

Registration for classes is very frustrating every single time. The computer system cannot handle the number of people trying to register at one time. I think investing in updating your system would be worth it. The year round family swim pass price keeps going up every single year. It is starting to become too expensive.

Registration has too many steps and is designed to slow us down during the registration rush.

Soccer schedules out so slow that is difficult to plan around other activities/multiple children

Tennis instructors for children at Heritage don't seem to like children very much.

The registration process can be slow.

Nothing to say, love it all!

1. No dog park 2. Parks are often taken by people having picnics.

Arlington Lakes Golf Course' greens fees are pretty high for residents. Also, its annoying when its ~20 degrees out for a few days and the rink at Pioneer still hasn't been flooded yet.

Lack of an indoor warm water pool

Nothing comes to mind

The lack of outdoor Pool openings on weekends in September. Pool closures in mid-August during the hottest time of the summer. This leads to extremely crowded pools (as only 2 in the entire town is open) and unsafe conditions. Usually a pool that is too crowded leads to a higher chance of injury occurring. Look no further than this past weekend

AH Park district preschool programs r expensive unlike other park districts

Sometimes it is difficult to get into popular classes, specifically swimming lessons in the spring.

The district is geared too much to sports. The district has become much too expensive. There seems to be very little accountability about financial decisions.

My husband has a difficult time swimming in the indoor pool because of the chemicals (allergic reaction). I don't know if a different mix of chemical could be used?

They keep saying the public wants more smaller sites, but I don't know anyone that wants that. Everyone I know wants a large rec center like every other suburb has. Too many outdoor pools to maintain. Rec and Pioneer are walking distance apart. Baseball fields are not kept up well. It is so cheap to drag the infields. Do it more often

Admission cost to pool for residents. Accessibility to recreation park

Nothing, really.

-Regularly have issues with delivery of the quarterly program guide. I get it but only if I report it as a missed guide. -Volz Park renovation took significantly longer than was initially scheduled

The expense of an individual pool pass

The system to sign up for classes - midweek, morning, and signup is a challenge for working parents. The system is also incredibly slow and times out.

Construction

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

We have a contract with Rolling Meadows for their ice skating and gymnastic classes. They have these classes start at 4pm (this is new for ice skating this fall), which is EXTREMELY difficult to get to on time.

There's no dog park

The registration process can be stressful when the AHPD computer systems seem to be overloaded.

Same comment about dance video and communication. Also same comment about fitness classes for adults

Don't listen to the community....Too focused on expanding facilities and spending money.

Registration is always a rat race, but I don't know if there's anything you can do to remedy that

Not able to bring our dog, not having a park for the dogs!

Limited times/days for parent and child programs.

The color catalogs delivered to houses are a waste of money. Should go green. Have all on line or a few catalogs available at the buildings. Mine goes right in the recycle bin. It's a big expense and a waste.

I walk around Pioneer park almost every day of the year with my dogs. During football season, every year, they move the garbage cans away from the corners into the park to accommodate the football players. While I understand this, the dog owners still need garbage cans for our bags as well.

Indoor pool is cold in the winter. Full day summer camps are till 3:30pm

I guess for us, the classes are too costly. We like dance classes, but the Palatine park district has a more affordable class.

1) Cost of upgrades that are perceived to be needed by the AHPD, but not necessarily by the residents.

I wish there was a larger natural environment available, similar to woods or a nature preserve.

No indoor soccer facility, no indoor walking path nearby.

Improvements seem to be made where they are less needed while other parks are neglected. Please focus on the neglected parks and keep our taxes low.

Not a lot of classes for kids with working moms.

Not enough interesting programs for preteens and teens.

To be more dog friendly. To be more financial savvy.

Early closure of some pools. Walking paths in various states of repair/disrepair. Hours at the snack shops in the pools.

The fact that none of the NO PARKING signs around Rec ever come down after Frontier Days. Leave the posts but take the signs off. Also, I resent the way the Ticket To Fitness gals are being handled with the punch cards. Most of us have been loyal supporters for 20-30years and are now treated like thieves. ENOUGH !!!!!

Great programming

Not having a childcare/preschool full day option.

The park districts desire to overspend on improvements that are needed at some facilities.

There may be some overlap with the numerous parks and programs. The facilities are quite empty and quiet most times that I visit.

Not much - its an excellent park district. I think the timing of the recent expansion plans were unfortunate. Taxpayers can't handle this now with the lingering poor economy. Perhaps after 5 more years we can expand and improve facilities.

How you dismantled the soccer program and are now finically raping people for a subpar program that you are adversing as equal to your partnership with your previous provider

It seems the instructors children get for certain programs are a crap-shoot: some are truly excellent (from the older dance instructors to the younger swim instructors), but some don't seem too invested or experienced with children: i.e. I feel some feel it's a cake summer job with little consequence or accountability.

Will not participant in soccer program even if we like the sport. For a great village like Arlington Heights, I wish we had a gold course to match.

Dogs are not allowed in any parks

No exercise equipment

All the water fountains are too tall for my little kids to get a drink out of. Especially north school park. That park is made for kids that cannot reach the water fountain. Every park should also have at least a porta potty. What happened to having sand play areas at the parks.

Very wasteful to be given a same basketball jersey every year. Why can't it be like soccer were a jersey is purchased and worn for several years. I know that there are numbers on the basketball jerseys, but something can be designed so that the shirts can be reused again and again. I feel it is very wasteful.

Sometimes I wonder the cost of leaving the field lighting lit at the soccer fields on Kirchoff when the teams are gone for the evening. It seems wasteful.

Frontier park.. No indoor workout facilities - make a center (like mount prospect...beautiful, great money maker and a comfortable place to work out, keeping business close and community even closer.

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

The programing.

Too many expenditures on aquatic centers, peewee football etc. There is a downturn going on in the US economy in case no one noticed.

Lack of affordable fitness facilities with cardio/weight training equipment. Lack of 9 hole tees times on the weekends at ALGC

We're happy. It's disappointing though that the park district has gone to voters and been rejected more than once. I think the story is getting very confused by taxpayers.

Can't think of any

The online registration kicks you out of the program when trying to sign-up for a class on the first day. However, due to space availability in programs waiting is not an option. Example, my daughter's age group for the Muskies filled up in five minutes and I was kicked out of the program three times before successfully registering.

Offer more classes on the weekend rather than directly after school for working parents. In the winter, there needs to be more open gym time. Feels like the courts are always filled with older kids, so the young ones do not have anywhere to play.

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.

35 Response(s)

We need to be able to walk our dogs in all parks and we need dog parks.

Please listen to our residents. We do not want to "borrow" any more money for ideas of grandeur. We don't want our taxes increased for any reason. Leave things alone and respect the input of our residents. You've twice asked for money and twice you were turned down.

In the past few years I've found myself signing my kids up for programs in MT. Prospect and Rolling Meadows. RM has parents coach t-ball and MP has better facilities and more options. It would be nice to have a hockey rink too.

I would gladly pay a lot extra in a pool pass to support a year round heated pool.

Please fix the online registration process. It's painful!

Slow in getting things done. Wish focus would be on working with the finances we have to maximize return. Overall, love the park district hard for certain areas to get things accomplished.

Add a dog park or make some of the parks dog friendly.

Love Arlington Heights!!!

The park district should be more aware of wasting energy by leaving lights on at fields that are not being used. For example Sunset Meadows Park.

Try to use the profits from all the programs to save up to do the things you want to do or at least show that you are doing some of this in support of what you are asking the public to provide. It would go a long way. I liked a lot of what you were doing in your last campaign. People were just not ready for it I guess.

We do not want to see any capital improvements that will raise property taxes. They are high enough as it is.

We love the AH park district! We are lucky to have such a great park district available to us!

None

I have SPSS if you would like me to do a cluster analysis or run crosstabs on the survey data (gratis) - my email is: novak633@yahoo.com

I think the Park District does an excellent job of providing programs for the community!

None

Please pay special attention to my comments regarding consideration for weekend outdoor pool opening in September for 1 outdoor pool. This isn't asking for much but would make a world of difference for residents to enjoy the remainder of summer in extreme heat, greater value of pool pass, additional revenue for Park District, & add'l employment.

As I said above, I believe most want a large multiplex. Having less properties to pay taxes on would also help the community. Small facilities like Frontier are a joke, and rec is ready to fall down it's so old. Please consider this again.

Would like the mat Pilates offered at Pioneer Park instead of Hasbrook. Wednesday evenings. Thank you for listening. Would be closer for most of us that already take the class.

My sons and I sign up for swimming lessons every year and it seems like the AHPD does not care or the instructors don't care. When I lived in Elk Grove Village the instructors cared about the students and even gave progress reports and certification of completion

This is a great Park District that allows your family, those of all ages, to find a special something to do! The best of the best in what they offer at an affordable cost! Come check out all they have to offer!

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.

I could rant, but 350 characters are not enough to fully disclose my true feelings and displeasure in regards to local, state, municipal, county, and federal taxing authorities. Suffice to say that I am perfectly willing to pay taxes for the greater good, but without accountability I am loathe to dispense said monies. And the lack of accountability

Sometimes difficult to straighten out camp fees/rebates for non-attendance days.

I don't always think the summer staff is trained enough. The energy level with small children and ability to keep their attention is lacking. I have also experienced this in the swim lessons.

I would like to see a larger facility that can be shared by the entire community instead of all the smaller parks

Taxes, fees, and healthcare costs continue to skyrocket, yet employment is terrible for many, incomes are down, and home values haven't recovered. It's just poor timing to think up new projects that add cost to tax payers. It's a key reason the referendum was voted down in the last election. Focus on the essentials and trim where able please.

Kindermusik class schedule lay out differently, 3 year olds should be in their own class without 1-2 year olds. Tee Ball summer program re-vamp coaching, instructors etc.

Please let's get exercise equipment!

Please evaluate programs! The cost, the supervision, the quality. It is a joke among the moms that if you want to have your child to learn to swim, don't go to the park district. We go to Mt. Prospect for basketball, Rolling Meadows for T-ball, private for everything else. Sad for a park district this size.

Please leave the kids triathlon during the summer months. The individual, who thought to have it during April several years ago, was certainly not thinking. It is fine if an adult wants to do a triathlon during the cold months, but children cannot take that kind of weather change. Please leave it in the summer months!

The parks are lovely

I would like to see the expenditures scaled back. The programs as they exist are amazing by any measure... They do not need to be expanded

We both voted no on the recent referendum based on the plan that was outlined. We don't have a problem with the increased taxes; we just didn't feel that the proposed plan matched what our interests were.

We are huge supporters; however, I think these questions are so broad that there is lots of room for misinterpretation and I don't know if it will provide the info you are looking for. I would recommend more specific questions.

The extensive programs from the park district are always great for the attraction of our community.

9. If you would like to participate in future focus group discussions regarding this topic please complete the information below:

First Name	27
Last Name	27
Home Phone	25
Email Address	27

1. Which community center do you live closest to?

	Number of Response(s)	Response Ratio
Recreation (500 East Miner, Arlington Heights, IL 60004)	178	100.0%

2. How many years has your family been residents of the Arlington Heights Park District?

	Number of Response(s)	Response Ratio
Less than 1 year	0	0.0%
1 year to less than 5 years	25	14.0%
5 years to less than 10 years	36	20.2%
10 years to less than 15 years	37	20.7%
15 years or more	80	44.9%
No Responses	0	0.0%
Total	178	100%

7. How satisfied are you with the Arlington Heights Park District:

	Number of Response(s)	Response Ratio
Very Satisfied	54	30.3%
Mostly Satisfied	83	46.6%
Satisfied	35	19.6%
Not at all Satisfied	3	1.6%
No Responses	3	1.6%
Total	178	100%

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

49 Response(s)

Remodeling the older Park Buildings, BUT ask for the funds by project and not all at one time. Don't try and do it all in one trip to the Bank.

Also better financial awareness...example of a ridged budget where you must spend it or loss it. Its policy: so when everyone is concern with stock values in halves. PD. spends thou \$ on flowers. It's Policy

Pool space/time is inadequate for a town of our size. Swim teams are busting at the seams and have to share with public hours and high schools in the area. Wait lists for the Muskie program are at all all time high and the team is not able to find adequate Pool space to accommodate all interested swimmers.

Remodeling of Recreation Park, construction of another indoor pool

Because of the economy, we do not feel that this is yet the time to make any major capital improvements. Our seniors are over taxed as it is. Our young families are also still feeling a terrible pinch and do not need their taxes raised either.

Bike Path expansion from Palatine Trail to Lake Arlington along power lines. All of AH should be more bike friendly!

Remodel Rec Park facilities! Add another indoor pool to meet the demand for competitive swimming and swim instruction during winter. Enhance the computer system on registration days! Indoor walking track.

1. A Water Park Themed Pool(s),

2. Gymnastics Gym with pro coaches and professional gymnastic equipment.

3. Interesting Competitive Sports TEAMS/programs for high school aged students who do not make the high school teams yet still want to be involved in sports and cannot afford travel teams. IE: Soccer, Swim, Tennis, volleyball, Gymnastics, Basket.

Update Rec!!! Gymnastics programming in AH rather than RM. Also, and indoor walking track would be great for the community. Mt. Prospect has such a fabulous facility; it would be wonderful to have something similar for Arlington Heights. Also, it would be nice to have some land that would offer "nature" programming, i.e. Hiking, nature walks, etc.

- Work out facilities - gym/cardio - at Olympic

- Address pool/swim needs for winter seasons to better allow for more swim programs/teams. - Pool at Hersey?

- Enhance/change the Computer registration process and system.

- Add a cafe/restaurant at Olym

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Fitness center similar to Buffalo Grove's would be fantastic!

Keeping Rec Park up to date. During our 19 years in AH, every other park district facility has been renovated/remodeled, except Rec. Rec Park is crucial to our community with Frontier Days and it'd be nice to see it updated to be used more throughout the year.

Better basketball facilities like Pioneer and better baseball fields.

A good gym, like cardio, indoor track, like the Mt Prospect one on Dempster

Anything having to do with fitness/exercise, especially for those of us who no longer have children in soccer, swim, camp etc programs.

Remodel existing pool house- remodel and/or expand existing pool

A room designed for stretching & yoga without cold air blowing on participants. It is counterproductive to attempt to stretch cold muscles and joints.

Gymnasium for Gymnastics

Central exercise facility. Rec park and pool are awful and need lots if updates especially gym.

Expansion/improvements to Rec Park. Although we live closest to Rec Park, we often go to Pioneer Park because it's facilities are updated.

Remodeling of Rec Park, similar to how Pioneer was redone.

Remodeling of Rec Park, specifically the basketball court.

We would love to see Rec park get updated and made accessible to strollers, etc. We would love to see a splash pad or some sort of zero depth pool would be ideal!

Remodeling or expansion of existing facilities

Indoor walking track in a central part of town, splash pad/park for toddlers,

Indoor walking track, more indoor sport courts.

Would love to see Rec (and all centers) revamped like Pioneer. Would be great if even one of them had an indoor walking track.

Better kiddie pool at Rec. An indoor track. And bigger party rental facilities. Restrooms (port-a-potty) at more neighborhood parks. Bike trails.

I would like to see a better zero depth play/swim area at Recreation Park.

It would be nice to have a recplex similar to Mt. Prospect that has the features of a health club, with discounted rates for Arlington Heights residents. The Wellness Center at NWCH is too expensive. It also does not allow membership for children, who also need exercise. However, I realize that a facility of this nature is very expensive.

Rec park (indoor area) is quite old and could be updated or torn down and new facility built.

Ice and roller hockey area

I'd like to have more fitness center near us. I was so disappointed last year it was not enough votes to develop Olympic swimming center.

New gym at Rec park, update facilities there.

I would like to see improvements made to a couple of parks but not all of them. I also would like to see maybe one of the parks converted into a fitness center which could be used by all residents. I would be willing to pay some type of annual fee for the fitness center.

Rec Park needs to be renovated. The building and the bath house are very very old. They need to have blocks for swim meets and good flags to teach swimmers how to count their strokes and do flip turns.

Softball/Baseball field like Melas that is for Arlington Heights use and not sharing with a neighboring community, expansion of rec pool, better playing fields for baseball/softball outside of Melas, Skating Rink in A.H., Gymnastics facility in A.H.

I'd LOVE an indoor soccer space!

I'd like to see a full-sized work out facility that encouraged teens to use the equipment. Like the recplex.

And a dog park. How hard is it to put up a fence?

Remodeling of Recreation Park pool and grounds. I would like to see some sort of volleyball and new basketball area as well.

Good playgrounds with fun equipment and nice places to sit with shade

REC PARK!!!! Loved the plans that were in place to have it updated! So sad it did not pass.

Better gyms

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Improvements to some of the field houses and swimming pools. We also need to have a place to walk our dogs. I used to walk in the parks all the time. Now with the new signs, I can not. I've been told to go to Palatine instead--why should I go there when I pay taxes here? And, no, I don't want a dog park where my dog could get attacked.

None

Better pool with zero depth area at Recreation - or just one really nice pool - like Wheeling Water Park or Rainbow Falls. We need a gymnastics program and building(Or add on to another building) for the Arlington Heights residents. Rolling Meadows just does not cut it.

The AHPD does so many things well, but one important missing component is a larger indoor sporting complex with turf fields that can be used by various AH teams or rented out to others. Also really need more lighted turf outdoor fields for Fall sports.

Improve the baseball fields a ton, renovate all the parks to be more like pioneer

Inside walking track

Remodel of Rec Park - larger gym

Purchase of land as it becomes available would certainly enhance the community.

I am not familiar with all community centers to determine which ones (if any) need improvement

Remolding rec pool

Expand Recreation pool to have more sprinklers/kid pools.

Water features and areas (water pads) in public parks.

Warmer indoor pool water for swim lessons.

Reconfigure Rec Park - not very participant friendly - dangerous street parking and no use of parking lot - put bicycle track around baseball field - make better use of space

Why ask about capital improvements when you don't take of what you have now. The properties on Belmont haven't been painted in years and the gutters are full of weeds. Why not at least replace all of the tree you took in the area near the tennis courts, it is a mess. Used as a parking lot for frontier days, good use of funds.

Additional lit soccer fields.

Additional lit baseball fields.

Another facility similar to Pioneer.

A facility comparable to Mt. Prospect's Rec Plex.

Addition of another paved lane around Lake Arlington. Extension of the bike path between Lake Arlington and the Palatine bike trail, just west of 53.

A new indoor pool that could service the park district but also the high schools so that park district wouldn't be limited with scheduling.

More gym space, something similar to pioneer, but further north. A weight training or gym for park district.

An indoor training facility with turf--for soccer or baseball

Renovate Rec Park buildings.

We would like to see a center for exercise like the Wellness Center or Rec Plex in Mt Prospect.

1. Is one indoor pool enough... Especially since at least one HS uses as their home field.

Remodeling recreation. Adding indoor walking tracks. Adding dog park. Additional indoor pool space for more swim team activities during non-summer months.

New gym space

New facility space

A better bigger gym at recreation

#NAME?

Remodel or rebuild Rec, Frontier, and Camelot to make them more like Pioneer Park.

I would suggest a wider variety of playground items in the local parks. We are walkable to three and they all seem to have the same flare and the same playground sets.

Remodeling of Rec park as well as improvements to the path around lake Arlington.

Consolidate recreation centers & pools. Creating 2 or 3 really nice recreation centers and 2 or 3 unique outdoor aquatics centers would go a long way in our community. The outdoor pools are all the same and centers like Rec Park are severely outdated and not ADA accessible. The district should set aside funds every year for capital development.

Recreation is a mess. The heating/cooling system is terrible. I am usually all for preserving old buildings, not in this case. It is not a pleasant environment for kids. I wish we could have a place like pioneer for our children.

Shades or trees over park areas. I have little ones and like to keep them in the shade on the hot days

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Improvement of the fieldhouse

Improve the athletic fields and pool facilities.

Make Arlington Lakes Golf Course more competitive with surrounding muni-courses. In other words, make it better.

Indoor Soccer field. Expanding the path at Lake Arlington. Building a new community center at Rec Park that has more than one basketball court.

I would like to see some changes made at the Recreation Park Pool. Maybe not the extent that was slated for the referendum, but the building needs an upgrade. I would also be interested in a dog park.

Upgrades to lake arlington - separate paths for bikers and pedestrians. And the path needs to be leveled out - it slopes toward the lake and makes it hard on the runners. Recreation and hasbrook need major renovations. We live closest to recreation and never go!

A working door at front of circle for rec park

I think we have enough - would prefer to keep costs and taxes down.

Improvements at Olympic Park

Dog park, bigger community center at Rec so parents can watch games, etc and not have to sit on the floor, seniors-only pool so they won't bother everyone at all the other pools

Path through methodist park for walking shortcut

Maintenance of all facilities, but not major additions.

Clearly Lake Arlington would benefit the most from an expansion of existing facilities. Lake Arlington attracts the greatest amount of residents who would ultimately also benefit from any expansion/improvements. With the current economy, I would recommend the Park District remain in 'maintenance' mode with regard to other facilities.

I wonder if this will be read. I have said this in years past. Rec Park is dated and the heating/cooling system needs to be revamped. Plus today we had class when the floors smelled like polyurethane. Not very healthy! And it was a Ticket to Fitness class. Pioneer is so much better but it's far. Please update Rec. It's LONG overdue.

I would like to see improvements to the building and facilities at Rec. We sent our daughter to Kal camp this year but drove to Pioneer because of the far superior facilities.

I've seen the different proposals for Rec Park renovations - would love to see these happen as soon as feasible.

Nothing major that raises taxes

Update Rec pool, locker rooms, and family bathrooms.

Have an adult fitness center with bikes, tread mills other equipment available for a reasonable fee or pay as you go.

Create an indoor walking track; create more walking paths at local parks, separate bike paths.

Although we have children young enough to use all the facilities, and we live nearest the oldest one probably (Rec Park), I think the existing facilities are great and no need to add on or re-build. We love the older gyms 'character, and if we need a newer one for hoops it's not a big deal to drive to Pioneer-for anyone in AH. The pools all rock.

Modernize pool locker rooms at Rec.

Build a dog park (use can be fee-based)

A better plan for Lake Arlington. Perhaps the bikers could have a separate path.

Remodeling Recreation facility

Remodeling of Recreation Park bath house and a water slide. A fitness center, walking/running track at Olympic.

We visit Pioneer Park the most, but if Recreation Park was remodeled or remade, we would most likely visit it the most. Out of all the parks, Recreation seems the oldest and the most unkept. We were there for a class two years ago, and we haven't signed up for anything over there since because the carpet and gym floor smelled like cleaner and paint

Renovate rec, indoor walking track(large), fitness facility, batting cages, more golf options (training), fall baseball league

Remodeling or expansion of current facilities mainly pools and parks

Expanded indoor fitness center

Update all outdoor pools/bathhouses

Update Hasbrook Park dance room/waiting area

Remodeling Rec poo, shower area, I dressing room, house. Pool is great. Use old historic building remodeled for that and build a modern rec facility at Rec with an indoor walking path someplace. Or talk the Wellness center in to reciprocal low fee to use their walking path only for community health reasons.

New facilities for Rec Park which is looking very tired these days.

A walking track!!

An indoor jogging/walking track. Another indoor gym area with machines. Something along the lines of a health club.

I would like to see Rec Park updated

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Keep Rec Park pool generally the same (tho the entrance building is outdated); we need a quiet and peaceful pool to go to with our children. Pioneer is a madhouse.

Purchase the corner lot near Ridge and Campbell to make a park

Take sand pits out of parks. Every parent I know and meet at a park complains about them, myself included.

Recreation park and facilities need to be updated and expanded.

Bath house at Rec

Improvements to Recreation Park basketball courts and pool. Make outdoor basketball courts at Recreation park to similar to the Pioneer Park outdoor basketball courts.

I would like to see a large centralized workout facility, like Mt. Prospect, Elk Grove, Park Ridge.

Improve showers at Olympic.

Re-layout of Rec Park such as moving home plate to south east corner of property. Make improvements to other large parks so that those parks can easily support Pioneer Days instead of always at Rec Park.

-Long distance bike paths that connect to those in surrounding towns

-A bike oriented park facility, such as a mountain bike skills park or a pump track.

-Nature-oriented facilities of any kind.

Our taxes are high enough without spending more, and we have great facilities. A dog park would be nice if low cost.

I would like to see the pool improved at Rec, the current gym/preschool building turned back into the bath house, and a new community center built to house a larger gym (or two). I am still very disappointed the referendum didn't pass, and feel all of those changes proposed in the second round of plans were important for the community.

I think everything is fine the way it is for now. The economy is still too unstable to be considering such costly 'improvements'.

A work out (weights, treadmills etc) facility which is open more hours than the senior center facility

Another indoor pool.

Rec. Park facilities pale in comparison to others. Why is it always ignored?

Keep tennis courts updated and build new ones. Some shade would be nice.

The inside looks outdated from the late 70's early and is embarrassing to bring residence from out of the area into this facility. The building needs to be gutted and restored. Also, the bathhouse area in the pool area is so outdated it needs to be torn down and rebuilt.

Renovate Rec Pool

Health club facility mainly for adults

A water park like Elk Grove Village or Rockford

Indoor gym facility

Improvements/additions to Recreation park

Update of Rec building and potential additional buildings

Nothing, everything is good

Remodeling of Recreation - we never use that pool, even though it's much closer than any other. It would be nice if that building had some use, also. Would also like to see a fitness center somewhere other than Forest View, which is far from most of AH.

AHPD has a great collection of properties and facilities. I would like to see these maintained for continued and future use, as well as renovated or rebuilt when maintenance of a facility becomes exceedingly expensive.

One type of facility that AHPD does not have is a centrally located fitness center. With small children, proximity is now vital.

No new facilities! Use funds to improve traffic control by adding left turn lane on N.W. Hwy. And Waterman. Fix pot holes. There has been a pot hole on Kingsbury close to 400 W. It has been there for years. I believe any member of the village board or various depts. Should be authorized to report on street repair needs and allowed to follow up.

Dog park. Water park for kids under 10.

New basketball courts for Rec.

Rec park needs to be redone. It would be nice to have a facility with a better "waterpark" feel to it instead of having to go out of district to wheeling, palatine, etc. Rec has plenty of room to do that with.

It would be great to have a fitness center through the park district.

Update buildings and pools

Too new to the area to comment yet

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

I would like to see more exercise facilities available at the park centers for a reasonable rate.

Would have been nice if the Rec Park upgrade has been approved. Those who opposed the changes did not account for the fact that Rec Park was last on the list in the last 2 referendums after Pioneer, Heritage, Frontier and Camelot.

Remodeling and expanding to have a playcenter for kids (Like Jumps and Jiggle in Elk Grove.) And a central work out facility.

Update parks, renovate rec pool

Remodeling of rec park pool and trail improvements to lake Arlington.

Remodel and upgrade Recreation Park. Indoor skating rink!!!!

NONE. Stop trying to spend money unnecessarily. We have a beautiful park system that does not need improvement. The voters have spoken, twice.

The steps on the south side of Rec park entrance to building are very dangerous. They need to be taken out and completely rebuilt. It is either the height, or width that make it very uncomfortable for me to climb. I am sure it is rough on older people.

More indoor swimming space - dome REC pool!

Indoor playground for young kids.

Redo REC park community center per the plan from the last referendum.

Another indoor lap pool. I train for triathlons. There are no lap swim hours after work. It would be nice if tax payers and pool pass holders could swim laps in our pool. Too many hours are taken by high school swim team. At least give us one lane.

Another lap pool, Another lap pool, Another lap pool for all my friends who didn't do this survey.

Would love to see a water park style facility like they have in neighboring communities.

Remodeling of Rec Park.

Updates to online registration system -- it's a bit bulky to navigate.

New facilities (pool and building) at Rec park would be nice so it was more in line with the facilities at parks like Pioneer.

Bike trails

Indoor running facilities for the winter months

Rec park could really use a bigger & more versatile field house with more rooms for more classes. Possibly with an indoor track. The pool house could use updating as well.

Dog Parks

Large indoor community center. Indoor walking paths. Upgrade to baby pool at Rec Park.

Maintain the pools and community centers.

The only capital improvements we support at this time are minor remodeling projects and maintenance of the existing facilities.

We DO NOT support any bond issuances for payment of any capital projects.

Practice sand traps and greens in some of the local parks.

Using rec park more by updating locker rooms and making rec more like pioneer

I voted at the last two elections for the improvements you recommended. I'd love to see Rec Park updated with a new community center and rehab the building for pool purposes. Also, I'd like to see expanded trails at the lake.

I think one or more of the pools needs water slides. Other surrounding towns have them and kids really have a lot of fun. Not to mention maybe attendance will increase. I think it was pretty low this year at Rec park

I would like to see Rec Park renovated & have more programming there

Improve Lake Arlington path.

Improve Rec Park

Build an indoor running track

Build another indoor pool

No capital improvements at this time secondary to economic downturn

Improving rec pool to be more family/young child friendly.

Nothing new at this time. We have a wonderful park that is used by residents in and OUTSIDE of the Rec park area. No other park in Arlington Heights is used more by outside residents than Rec Park

Be able to send my kids to a gym without having to go at Rolling meadows facility.

Conserve energy & encourage use of facilities. The brick bdg at Rec Park could be put to use as a workout / gym--one with treadmills, weights, and stationary bikes. Install windmills in parks & on official rooftops to decrease use of energy. Install solar panels. Install Electric outlets; purchase electric fleet cars

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

81 Response(s)

Park District does a great job in so many areas. Would just like to see more flexibility with cost control it changing times. Continue the programs currently offered. Add a "splash pad" or water works area to some of the pools, and offer free water time during lesson time to the siblings of children taking swim lessons.

Continued exercise programs.

fitness classes @ rec park

More group exercise classes - better times for working parents (both earlier in the morning and later in the evenings and more options on the weekends).

all day preschool and kindergarten, CAP for Kindergarten to supplement the half day program at D25.

I am pleased with the variety of programs offered by the AHPD.

You need to figure out how to expand the indoor winter Muskies Program and CAP at Olive. You offer priority registration for CAP and dance, but not loyal muskies families? We fit over 500 kids at Olive during the day, why do we have to have a waitlist. Parents should not have to worry about finding safe before/after school care. Add an aide.

More family types of activities. More pet friendly parks with the proviso that we clean up after our pets.

GYMNASTICS for Arlington Heights residents !

Better times for the classes (not always dinner time or right smack after school) 4:15 or after 6:00.

More class choices for 10 and older.

I like all that we already have. I would love to see the Aces Soccer teams develop into a program where each age level has at least one boys and girls team that competes with top level clubs. We currently lose too many kids to neighboring towns and clubs because we don't compete high enough.

Many years ago the park district sponsored activities in the smaller local parks. A van brought various pieces of eqt. along with a younger employee/volunteer. All the neighbor children played together at the park under the direction of the employee. No one was ever excluded. All children had a great time and still reminisce about those times.

More after hours senior programs, exercise classes and trips

More exercise classes for pre-teens and parents together. DIY classes on how to decorate or improve homes etc. Women and girls car care and construction classes. Art appreciation. Ice skating or roller blading. Bike care. Vegetable garden to plate combo grow and cook. Crocheting, sewing, mending, etc. Christmas or gift crafting.

The district does a great job with programming. Though it would be nice to have some additional one day adult options. More Educational programming (such as green technology) and adding a nature center would be great. But, main focus should be on capital improvements over the next ten years.

Continued preschool, baseball. I wish we had a program like First Presp. PDO for younger children. (parent day off)

Fitness programs for kids not related to sports. More adult fitness classes in the day.

Sports facilities and programs.

Annual swim pass at Olympic

The Park District already does a great job of offering a wide variety of programs and services.

I would like to see the Park District include a 'nativity' at the North School Park holiday display area without the need for private citizen funding.

Same programs, better facility.

Lacrosse (instructional) during the school year.

Indoor walking path. Continue adult senior swim at Oly and Rec. in the summer.

I would like more adult classes that focus on many different topics. I loved the cookie decorating class held last year!

Have taken many D214 continuing ed classes and wish that AHPD would be able offer some like those.

Would love to see a walking program/club started.

accommodating grandchildren that stay with their grandparents in Arlington Heights over the summer @ pools and classes.

beer brewing, teen classes

Not sure.

Hot yoga.

More things geared to preteen boys 9-13 year olds

Foreign language classes

open up more jazz/hip hop classes

our children are toddlers, so we will be taking advantage of youth sports, dance and other activities for young children. We also love the Santa train ride.

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

I feel there are more than enough programs available. Educate residents on local ordinances such as dogs should not be off leash and owners need to clean up after pet, provide cheap bags. More trash/recycle containers.

Summer basketball leagues for grades 5-8

Yoga in a soothing environment. Took a class where fluorescent lights and hard floor were the exact opposite of the goal.

Not sure. Our kids' lives have taken over and the high school sports have become our focus when it comes to recreation.

We really enjoy your current offerings; extended pool hours in late August; family pool hours for floatation devices

Would like to see the existing programs and communication improve. Based on the tax dollars provided by the residents of AH, there are high expectations of our park district. Our club programs are an area that need better organization, soccer is an example.

More times for swimming lessons and semi-private lessons. The lessons you provide are awesome but the slots fill up.

Time to build another pool....not another gym! Longer preschool hours. 2 hours, 2 days a week is so short. You have longer day camps for 3 yrs old. I always wanted my kids to go to Rec. preschool - but 2 hrs, twice a week is nothing!

More adult sports leagues

Drinking fountains and porta potties in all major parks

1. TNR help for feral cats; free neutering.

2. Resident discounts for wind/solar purchases.

3. Discounts to businesses who hire 10% more FT employees over previous year. Increased taxes to businesses who reduce FT % of employees.

4. Progressive flat tax on businesses; all business must pay taxes.

5. Require village employee retirement at 55

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

104 Response(s)

Seniors Center is the Best I've ever seen

Great summer programs

A lot of Good people there that probably deserve a raise once in a while. I'm all for less flowers and better programs & pay in the trenches. How about perennials? It sends a great message to all.

Variety of programming

Pools

Group fitness. Parks. Pools.

1. Variety of classes

Swimming program, One day activities for Holidays,

(1.) The number of swimming pools, (2) playground facilities, (3) and classes offered - soccer, swim lessons, dance, etc.

We offer a lot of great programs, swim team, soccer, gymnastics, but

The concerts in the Park, various programs offered through the Park district. Easy access to swimming pools in the summer.

Fun Classes

Open to suggestions.

Lots to do for young families(kids)

Many choices of low cost activities/sports/rec.

Great landscaping.

Neighborhood parks.

Nice people working at facilities

Readily available for children of all ages; soccer practice is close by; beautifully landscaped.

The staff is very helpful

Variety. Close to home options. Olympic pool.

There are lots of classes offered at many locations, AH has a really nice indoor pool, we have a lot of nice outdoor space.

Variety of programs offered.

Neighborhood parks are great, the staff is always nice, great programs.

Baseball, Mrs. Petro for child care and Pioneer pool/building.

There is a good variety if locations that are adequately maintained.

The park facilities are impeccably maintained. There are many choices available to residents at many locations.

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

- 1. Lots of facilities.
 - 2. Facilities very clean and well maintained.
 - 3. Flexibility in changing programs (refunds, credits, etc.) Administration is easy to work with & helpful.
-
- I cannot find any. The programs are very expensive (annual swim pass?!?), facilities are outdated comparing to other towns (with lower taxes)and there was always a waiting list for some classes.
-
- Variety
-
- The pools are all a bit different, so we go to all of them, and are so clean and well-kept. Better than a country club. The sports program offerings are very good.
-
- Pools
- Lake Arlington
- Special events at North Park
-
- Close to my home
- Love the North School Park displays & functions
- The landscape work at all of the parks is top notch
-
- 1) Swimming lessons, 2) interpark swim team, 3)open gym at Recreation and Pioneer park 4)Outdoor basketball facilities at Pioneer and others.
-
- Playground equipment for preschoolers @ most parks.
-
- Pools, variety of programs, great facilities
-
- The variety of classes. My kids have been able to try many different things: tennis, basketball, soccer, art, dance, and gymnastics, not to mention learned how to swim! Most of the classes are reasonably priced. Personally, I take a Mat Pilates class and I really appreciate how the beginner and intermediate levels are separate so everyone stays safe.
-
- The pools.
-
- The pools, parks and classes
-
- Parks
- Pools
- Sports classes
-
- The playgrounds, classes, swimming pools
-
- AHPD offers a tremendous variety of programs, and brings these programs to the residents in their own neighborhood, through parks and facilities that many residents can walk to. AHPD is one of the main reasons we bought a home in AH.
-
- Probably not the answer you are looking for....Arlington Race Track, which should have slot machines to reduce homeowner taxes. Maybe a portion of these funds could go to parks and recreation.
-
- Ease of use
- Low cost
-
- Adult swim at the pools! Summer Art fair at North Park! Free music concerts & Frontier Days too.
-
- My three kids grew up participating in many AHPD programs. The swim program taught them how to swim. They played soccer with many other teams when there was only ONE travel team in each age group not 4. I think too many Travel teams is a disservice to the AHPD. It drained too many kids away and made each age group a lot smaller.
-
- Variety of classes, good staff,
-
- Olympic pool is an excellent facility. I also feel the early childhood athletic programs are very good. I also find the museum programs to be unique.
-
- Outdoor pools
- Playgrounds
- Bike route signs all over town
-
- Swim Program and pools
- Karate Program
- Youth Volleyball
-
- Lots of choices, nice parks and pools. Alot of money goes into youth services
-
- Enjoy the "regular" pool at Recreation Park.
- Enjoy some classes.
-
- I don't have three things at this time
- 1. The fact that the parks are there & well-maintained.
 - 2. The sports programs (i.e., soccer)
 - 3. # of swimming pools

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

90 Response(s)

Ridged

Thinking in getting needed funds to repair building. Need to know where you are cutting cost or doing new things and the taxpayer will be more sympathetic when you ask for smaller chunks. Just keep bulldozing for the big bucks while the building keep getting older is NOT the WAY!

Old facilities at Rec.

Conditions of baseball fields

1. It isn't always easy to get a response, particularly when calling.

Rec park needs to be updated, I would like a park closer to my house.

It is discouraging at times to see the amount of litter in the parks. Cleaning up the parks would be great part-time (or volunteer) jobs for teenagers. I really have no other complaints. I was very disappointed by the short-sightedness of voters who voted down the proposed tax increase to improve parks.

Our registration process is very very frustrating. If you are working parent and you have a meeting you are out of luck. Why does registration open during the work day? Make it a fair time for all. Why do some programs have pref sign up?

Taking the full fee to be wait listed. How much are you losing in fees with this practice? Thousands?

No place to walk my dog. This is a major thing for me. I can't even sit in the park while my granddaughter plays there if I bring my dog. To me that is just wrong.

Times for some of the classes.

We do not have a gymnastics program here.

Hard to register for classes.

I don't like traveling so far away for indoor turf space on wet days or cold/dark months. I think we are missing a great opportunity to keep families here and generate new income.

The baseball diamonds are nowhere near the quality of other similar suburbs (e.g. Glenview)

Very few skating rinks in winter.

Need better lighting at some parks.

At some times, dogs and/or golfers take over the park

The lack of care taken with respect to your rental properties

Many good options fill up too quickly to ever take advantage. No dogs allowed anywhere. Not many activities for parents during day when kids in school-not everyone works 9-5 anymore.

We spend most of our time at the Rolling Meadows Park District using their ice rinks, and for gymnastics. I would love if AH had these services.

The time of day that programs are offered at especially if you have two small children close in age that requires an adult to be present.

The facilities are bad.

The recreation building. It is not a healthy place.

The locker room/bathroom facilities at the pools are kinda gross. They could be nicer and cleaner. Also there are not enough family spaces for changing and showering. At pioneer there is no common entrance for families. 5 is a little young to send a little boy through the men's locker room by himself!

The cost! Taxes are too high.

Look above.

The Park District Board seems to have but one thing in mind and that is taxing residents accessively for capital improvements that during these economic times appear to be in access. Having said that, the Park District Board also communicates at a minimum leaving residents wondering what they have in mind.

We have yet to receive a soccer practice schedule for both of my kids. Matt Healy did not return my phone call from Friday. BETTER COMMUNICATION is badly needed.

The volunteer coaches for House League soccer are not always very good. However, we were pleased with the skills development we got from the Aces program last year. (Can't do it this year, too expensive, but that's our prob)

The old dressing rooms for pools at Oly and Rec

No indoor walking path

Need for evaluation by older seniors who swim and do not have computers. There are many of them.

Not enough programs for adults.

I live near Rec Park and work near Pioneer Park. When the 2 referendums were up for votes I commented on how it was Rec Park's turn for improvements. The response I got from Pioneer folks was that they didn't care because their park had already been completed so they were voting "no." Not very equal for us all!

My younger son wants to take an art class but we have dropped out twice. Can a respectable art company or teacher be featured such as Monart or the like?

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

-
- Restrictions toward grandchildren that live out of district but temporarily reside in district over the summer.
-
- The need to spend more without fully utilizing the facilities we already have.
-
- Some of the facilities are outdated.
-
- I can't stand all of the errors in the program guides!
-
- Olympic's indoor pool hours for adult swim.
-
- It seems that several of the parks are designed for younger kids.
-
- Quality of swimming instruction
-
- More morning programs for 5-7 yr olds (targeting kids with pm kindergarten
-
- That dogs r not allowed in the parks, even tho they would be leashed & we pick up their poos. There is a field by the American Legion hall, besides Rec. Park, & we can't even use that. What's up with that? That's a perfect field to throw a ball or Frisbee for a dog when nobody is using it. Or, maybe there should be a dog park some place?
-
- One issue is the lack of a fitness center close to me, which is near downtown. However, there are many businesses that provide this service affordably.
-
- Another issue is poor website performance for online registration. I would recommend outsourcing this to a firm who can scale-up performance only on important dates. Look at Amazon AWS and Azure.
-
- Asking people to vote on the park referendum after it failed the first time was a slap in the face to many, many residents. Our elected officials need to be more fiscally responsible and stop catering to the few who feel entitled.
-
- Inferior facilities compared to neighboring towns
-
- One of the main reasons I moved to AH is for the great PD- so no complaints except for yoga in a nicer environment.
-
- Can't think of any.
-
- Lack of good pool at rec, swimming and soccer instruction weak
-
- Parent involvement for coaching has been great.
-
- The fact that there is only one indoor lap pool. We have 4 gymnasiums and only 1 year round lap pool. I think swimming is more popular than basketball. You need another 6-8 lane lap pool, not a new gym.
-
- Soccer League - Too much stacking of the teams. Too many year around players on teams against kids just out to play for fun discourages kids from participating. Some of the coaches and families have been unchecked in their competitiveness and it has made it difficult for the kids who want to do it for fun to continue.
-
- No dog park, not pet friendly in the existing parks.
-
- We do not agree with making all pools into water playgrounds (zero depth, fountains and water features, etc).
-
- We do not agree that every "old" building needs renovation or re-building. (The dressing rooms at recreation park are fine the way they are.)
-
- New changes to running path at lake Arlington, no drinking fountains at most parks, no restroom facilities when buildings are closed
-
1. Lack of bathrooms at some parks, esp where sports events are held.
 2. Too much grass at most parks; need to pull up the grass & go native.
 3. Lack of internships / jobs (or promotion of them).
-

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.

35 Response(s)

-
- I think I covered my thoughts:
- 1.)Keep the good
 - 2.)Drop the things that don't help your image.
 - 3.)Because it is in the budget is not always a good reason to do it. Be Flexible; Policies can be changed if it is good for the community.
-
- The community needs to be educated on what the Park District has to offer. Families with children know about programing, but there is a lot of programming for families without children, as well. Older adults also need to understand the benefit of updating park facilities, and how that affects the whole community. Get the word out!
-
- There have been some changes in the exercise programs. I've been a steady participant for years and would hate to see it change for the worse. Changes may need to be made to increase enrollment, and suggestions have been made to do so, but it sometimes feels as though things are being done to decrease our participation instead.
-
- Overall very pleased with the services the park district provides.
-
- Get team (i.e soccer & bball) teams & schedules out earlier! It is very hard to coordinate kids activities each season (w/both park district and private companies that provide swim, music, dance, etc.), especially w/more than one child. W/the team schedules coming out so late compared to others, it usually conflicts w/another activity.
-

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.

I would like to see healthy lifestyle classes, for all. Cooking, Workouts, incorporate the whole person.
Water safety classes for people who want to learn more about boating, kayaking, etc....what to do if someone is drowning.
We feel fortunate to live in a city with an excellent park district. Our daughter is 17 years old and we have taken advantage of many of your programs.

The CAP capacity at OMS really needs to be looked at. The boundaries were redone and now that school is busting at the seams. We continue to have to take all the kids, why can the park district program grow with the school. I understand if you are two or three kids over and it doesn't make \$ sense to add an aide, but something needs to be done!

I think overall the Park District does a good job. There are great programs and great park. My biggest issue is the no dog rule in the Park. When I called regarding this (after the signs were put up) I was told (very rudely) that I could go to neighboring communities that allowed dogs instead. This makes no sense when I pay taxes here.

We could use a gymnastics area. Maybe one walking path that is not shared with bikes and roller bladers.

I love the fact that you are asking for guidance and support to accomplish goals. I hope enough folks respond and benefit from any knowledge gained.

Thanks to all the volunteers and workers for doing the best they can.

Water aerobics for senior citizens should be discounted.

Is the park district program guide being distributed or must individuals pick up the guide at neighborhood parks?

I do not think that you needed all the markings on Lake Arlington Path. I understand that you needed to have walking traffic one direction and wheeled traffic the other, but the markings on the path look big enough to see from an airplane. They look like runway markings. They are even too big for a bicycle.

Cap program needs to hire more unemployed fathers. See fantastic results from interaction between boys/girls and cap dad worker. Win-win for both!

We have a ton of class offerings, lots of flexibility with where the classes are located. However, I would like to see the buildings get upgraded. Especially Rec, where you have to go around the back to get in and walk up dangerous stairs to enter the building.

I believe people in the district cannot afford to be hit with an increase to the property tax bill. The district will have to find a better way to use the money. My example would be that we took a swimming class this past summer that had at least 6 if not 8 instructors for 30 parent/tots. Was this many needed since some just walked around the class

The main focus should be on facility consolidation and improvement over the next 10 years. With that, adding more breadth and depth to the variety of programming (educational programming for families and adults) and unique facilities (such as a nature center) would also go a long way to continue to attract families and businesses to our community.

Please fix out location. We need a makeover.

In general, there should be better management of programs. Too often classes have started on a different date/time than posted in the program and I have received no notification. Likewise when classes get cancelled. This has happened multiple times with boys hip hop and mad science.

I love that this survey is both short & subjective vs. a TON of "quantifiable" questions that don't let you express what's most important. Well done, and the only reason I took the survey.

I still remember when my kids attended CAP program some years ago how unpleasant and rude were some staff members at the AHPD main office.

The Park District is not responsible for providing park services to every resident at all times. Class sizes and offerings should remain cost efficient. Not everyone has to be admitted to each offering. If a class is full, perhaps the resident needs to accept the fact that he/she will have to settle for a different offering.

I really hope I do not receive another survey and still have no improvements made. Otherwise, this is all in vain.

We live in a beautiful vibrant town with lots to offer and a fantastic PD with so many community centers. No need to have each neighborhood have its own Taj Mahal. Stay cost efficient. Times are tough. Let's enjoy what we have.

During adult swim inappropriate music is played more appropriate for the lifeguards both at Oly and at Rec.
No visible clock at Rec. it is hidden behind the tree on the building.
No hooks in dressing rooms at Rec.
Curtains too narrow to even fully close at Rec.
all staff are excellent, friendly, knowledgeable, efficient, especially Steve Neil

Thanks for all you do for us! We have beautiful parks.

More basketball options for open gym or keep it going. Make an outdoor basketball court at Recreation Park that is of the same level as Pioneer park.

I own property in Mt. Prospect so I rarely use AHPD facilities due to the out of district grandchild restrictions. I have lived and paid taxes in AHPD for over 25 years. Given all the restrictions and difficulties I have had with the park district, it is money flushed down the drain. Figure out how to reciprocate with other park districts.

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.

We don't want an increase in taxes.

I grew up in a small town that barely had a park district at the time. I feel my kids are lucky to have such a great Park District that can offer them so many different opportunities to learn and grow. I hope improvements can be made in ways that will continue to serve the adults and children of our communities long into the future.

Keep open the doors of communication and involve the community.

We do not use the park district any longer

I understand that classes need to be offered when teachers are available, yet, class times are sometimes difficult. A 5:00pm class time can be difficult when trying to have family meals, etc.

I'm sorry that the past two referendums were voted down. For all of the wonderful parks, classes and spaces that all residents are able to take advantage of, I'm disappointed that community members were so short sighted. :-(

I don't think you need to change the playgrounds so often. I think since I have lived in Arl. Hts., they ripped up Recreation Park and put new equipment in 3 times!

A capitol program needs to get passed. The first attempt was poor timing, with the Republican primary. The second attempt was blocked by a common Tea Party tactic: last minute misinformation. The only way to succeed is to over-communicate with all resident. Ensure every resident knows every detail about the program, to preempt late attacks.

I'm sorry if my comments pertain to more than the Park District, so thank you for allowing me to express my thoughts.

New facilities will be essential to keep home values up as new families move in for our schools

How about a cardboard boat regatta at Lake Arlington?

I think that it may be hard for AHPD to offer sports beyond 3rd grade that is competition based since there are so many competing organizations doing the same thing. Maybe the focus can be for fitness and learning something new.

Lowering the cost of birthday parties would be advantageous, Mt Prospect is much cheaper

Would like to see more done at lake Arlington to make bikers, skaters and walkers/runners have more space. Also, the programs there could be expanded.

Has an assessment been done of local park districts to compare services?

Olympic is exploding. You need to add on there. Another lap pool. Or at least cut the hours given to high school swim teams. There are not a lot of times to swim laps. Olympic needs concessions. Swim meets are 4-5 hours. You could really make some money with concessions. workout equipment in basement so we can exercise while our kids are at swim le

Coaches need more screening, training and supervision. Most do a great job, but there are some the park district brings back over and over who are not very skilled in the sport they are coaching and more importantly treat the kids poorly.

Competence is important, but encouraging the kids, and trying to make it fun are critical.

It seems that it's best for young families and seniors, but not the others. If you don't have children yet, or kids are leaving the nest, you might focus on your animals. Not only do you not have any current plans to create dog parks, your parks are not dog "friendly". That's it, just give us a great dog park.

We DO NOT support borrowing funds or issuing bonds for payment of capital projects. If major renovations need to be made, then some operating funds should be appropriated for a savings plan to save for planned capital projects.

Biking should not be permitted at lake Arlington. New rules only negatively impact runners. Walkers and cyclists benefit. Too small to cycle safely. As we learned the hard way!!

Why are sports events desegregated? Why not co-req? Also, why don't we have adult co-req sports?

9. If you would like to participate in future focus group discussions regarding this topic please complete the information below:

First Name	49
Last Name	49
Home Phone	45
Email Address	47

Arlington Heights Park District

“Survey of Residents”

Volume 1

prepared for the

Arlington Heights Park District

By

Ron Vine and Associates

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Ron Vine and Associates
Making Citizen Opinions Matter

Survey of Arlington Heights Park District Residents

Conducted by

Arlington Heights Park District Board

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Timothy Gelinias, Vice-President
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Robert Nesvacil, Commissioner
H. William (Will) Ploger, Commissioner

Arlington Heights Park District Resident Survey Leadership Team

Rick Hanetho, Executive Director
Cheryl Mosqueda, Director of Finance and Personnel
Pat Klawitter, Training and Safety Supervisor

Resident Survey Market Research Team

Ron Vine, Project Manager, President, Ron Vine and Associates
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November 2017

Arlington Heights Park District Resident Survey

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Arlington Heights Park District Resident Survey

November 10, 2017

Maryfran H. Leno, President
Timothy Gelinias, Vice-President
Myles Naughton, Commissioner
Robert Nesvacil, Commissioner
H. William (Will) Ploger, Commissioner

Dear President Leno and Members of the Board of Park Commissioners

I am pleased to present to you the results from the “Resident Survey” conducted by Ron Vine and Associates in partnership with the Arlington Heights Park District. The preceding page contains the “Table of Contents” for Volume 1 and Volume 2 of the report.

Arlington Heights Park District households enthusiastically participated in the “Resident Survey”. The goal was to receive a minimum of 700 completed surveys, including a statistically valid sampling of households in each of 5 geographic areas. This goal was far exceeded. 1,193 surveys were completed, including a statistically valid sampling of households in each of the 5 geographic areas. 788 surveys were completed by mail and 405 by web. The level of confidence for the survey is 95% with a margin of error of +/-2.75%.

The Board of Commissioners for the Arlington Heights Park District were very clear in their directives to Ron Vine and Associates to produce a survey questionnaire that asked questions of the highest priority to residents of the Park District, to conduct the highest quality and comprehensive analysis of survey responses, and to produce a “Resident Survey Report” with actionable findings for priority improvements to short and long-range Park District services for residents. The survey process and resulting findings has accomplished all of these directives.

While all survey findings will be of great assistance to you in strategic decision-making, I would like to particularly draw your attention to the following four (4) types of analysis and findings as you read this report:

1. **Summary of Resident Action Priorities.** Section 1 describes the top resident action priorities for the Arlington Heights Park District to immediately address and that will have the biggest impact on continued improvements to the Park system. Of particular importance is the fact that regardless of where resident live, their age or gender, whether they participate in programs or do not, and whether they have children or don't have children, these priorities are of very high importance.

Arlington Heights Park District Resident Survey

2. **Analysis by Geographic Areas and Park District as a Whole.** Section 4 shows cross-tabular analysis of citizen responses by the five geographic areas with community centers (Camelot, Frontier, Pioneer, Recreation, and Heritage) as well as the Park District as a whole. Of particular importance is the fact that resident households in all five geographic areas visit both facilities that are located in their geographic area, and facilities that serve residents throughout the Park District (i.e. Olympic Indoor Swim Center, Arlington Heights Senior Center, Lake Arlington, etc.). It is clear by this analysis that citizens will utilize indoor and outdoor facilities if they provide programming spaces that are important to their household. This is extremely important for many reasons, including impacts on capital and operating costs for facilities.

3. **Analysis based on the 1st choice of households when they are selecting potential actions and projects of most importance.** There are a number of questions on the survey, where households have a long list of options/potential projects to choose from and are asked to select the 1st, 2nd, 3rd and 4th options/potential projects that are most important to their household. My experience is that the 1st most important option chosen by households is of particular importance in considering usage of renovated or new facilities, voter elections, etc. Finding #14 in Section 3 is an example of this type of analysis.

4. **15 Key Findings for short term (next 3 years) and long term (1-10 year) actions.** Section 3 contains a summary of 15 key findings impacting both short term and long-term actions. Since these findings represent parks, facilities and services that should be emphasized both over the next 3 years and over the next 1-10 years, the findings will serve as an excellent platform for strategic planning and decision-making.

Volume 2 of the Resident Survey report contains cross-tabular analysis of key demographic groups and breakdowns of answers for questions of particularly high importance. While all of the cross-tabular analysis is of great importance, my experience on parks and recreation surveys across the country and in Illinois, shows that on average, cross tabular analysis comparing responses from households with children and households without children can be particularly enlightening. Action Priority #7 is an example of this.

It has been my pleasure to work with each of you, the staff of the Arlington Heights Park District, and your survey leadership team of Rick Hanetho, Executive Director, Cheryl Mosqueda, Director of Finance and Personnel, and Pat Klawitter, Training and Safety Supervisor.

Best regards



Ronald A. Vine, President
Ron Vine and Associates

Arlington Heights Park District Resident Survey

Section 1: Resident Action Priorities to Improve Parks, Programs and Services

A statistically valid survey was administered to resident households of the Arlington Heights Park District in September and October of 2017. Twenty-four (24) questions were asked on the survey, most with multiple components. Survey questions related to the following three (3) major areas:

- 1) Current parks, paths, facilities and program services to emphasize over the next 3 years.
- 2) Improvements of priority importance to parks, paths, facilities and program services.
- 3) Support for additional property tax funding for improvements.

The goal was to receive a minimum of 700 completed surveys, including a statistically valid sampling of households in each of 5 geographic areas. This goal was far exceeded. 1,193 surveys were completed, including a statistically valid sampling of households in each of the 5 geographic areas. 788 surveys were completed by mail and 405 by web.

The level of confidence for the survey is 95% with a margin of error of +/-2.75%.

Resident Action Priorities

Action Priority #1: Walking and biking paths, small neighborhood parks, outdoor swimming pools and large community parks are the types of existing parks, paths, and facilities that should receive the most attention from Arlington Heights Park District officials over the next 3 years.

Respondents were provided a list of 27 different parks, facilities and services and asked to indicate the top 4 that should receive the most attention from the Arlington Heights Park District over the next three (3) years. In every geographic area, walking and biking paths was the highest ranked parks, facility or service for emphasis and small neighborhood parks were among the top 3 highest ranked for emphasis. Outdoor swimming pools and large community parks were also of high importance across the geographic areas.

Action Priority #2: Upgrading Lake Arlington and renovating the Olympic Indoor Swim Center are high priority projects.

Out of fifteen potential projects, respondent households were asked to select the 1st, 2nd, 3rd and 4th most important projects for their household. Upgrade Lake Arlington and renovate the Olympic Indoor Swim Center were two of the four most important projects to resident households throughout the entire Arlington Heights Park District and among the top 5 most important projects in each of the geographic areas. Importantly, both projects can be accomplished with existing tax resources, debt financing, and a grant that has already been secured by the Park District.

Arlington Heights Park District Resident Survey Report

Action Priority #3: Developing additional recreation, fitness and cultural program space for active aging adults should be addressed on a Park District system-wide basis, with the Arlington Heights Senior Center being a cornerstone facility.

Out of 15 potential major capital projects, enhance/develop walking and biking trails, upgrade Lake Arlington, and develop additional recreational, fitness and cultural program space for active aging adults are the most important projects for respondents ages 55 and older. Out of 11 existing indoor facilities for respondents ages 55 and over, the Arlington Heights Senior Center is clearly the facility that should receive the most attention by the Arlington Heights Park District over the next 3 years. The Olympic Indoor Swim Center, Recreation Park Community Center and the Arlington Heights Historical Museum are also among the top 4 facilities to receive attention.

Active aging adults clearly support improvements and attention to facilities that serve Arlington Heights Park District residents throughout the Park District as well as the Community Centers.

Note: The Arlington Heights Senior Center is owned by the Village. The Park District has an agreement for operation of certain areas of the facility. Other agencies and services also operate out of the Senior Center. This provides all the agencies a unique setting to work cooperatively in providing a full-range of services to Seniors. At the same time, changes to Park District services out of the Arlington Heights Senior Center may require amendments to the agreement with the Village.

Action Priority #4: While improvements to the community centers are important in their individual geographic areas, none of the community centers is as important on a Park District-wide basis as renovating the Olympic Indoor Swim Center or developing additional recreational, fitness, and cultural program space for active aging adults.

From a listing of 15 potential projects, 35% of respondents selected develop additional recreational, fitness and cultural program space for active aging adults and 32% selected renovate Olympic Indoor Aquatic Center as one of their 4 most important projects. Less than 15% of respondents selected any of the community centers or the historic building in Recreation Park as one of their 4 most important projects.

Support for improving the community centers was much higher in each of the geographic areas they were located. However, even in these areas, support for improving either/both the Olympic Indoor Swim Center and develop additional recreational, fitness and cultural program space for active aging adults was also high. For example, in the Frontier area, 37% of household respondents selected add a gym and walking/running track to the Frontier Community Center, while 31% selected developing additional program space for active aging adults and 29% renovate the Olympic Indoor Swim Center. In the Pioneer area, 34% selected adding a walking/running track to the Pioneer Community Center, while 34% selected develop additional program space for active aging adults and 44% selected renovate the Olympic Indoor Swim Center.

Arlington Heights Park District Resident Survey Report

Action Priority #5: Decisions related to programming, parks, trails and facility development and improvements should be driven by continued attention to providing important services to residents of all age groups.

From a list of 15 public, private and non-profit organizations, household respondents were asked to select the two organizations they use the most for indoor and outdoor parks and recreation programs and activities for various ages of their household members. Results from the survey clearly show that for every age group the Arlington Heights Park District was the prime provider of indoor and outdoor parks and recreation programs and activities. The following are the top 2 providers for each household age group:

<u>Age Group</u>	<u>Use Most</u>	<u>Use 2nd Most</u>
Ages 0-11 years old:	Arlington Heights Park District	Elementary School District
Ages 12-17 years old:	Arlington Heights Park District	High School District
Ages 18-54 years old:	Arlington Heights Park District	Private fitness clubs
Ages 55 and older:	Arlington Heights Park District	Private fitness clubs

Note: It is very unusual for a Park District to be the most used organization for all age groups.

Action Priority #6: Increased attention should be paid to marketing efforts driven by e-mail blasts and social media.

Ten different ways that households could learn about parks, paths, recreation facilities and programs of the Arlington Heights Park District were listed on the survey. Currently, the top ways that respondent households learn about Arlington Heights Park District services and the percent who learn about services through that way are: Park District Program Guide (86%) and Park District website (46%). Only 17% learn about services through e-mail blasts and 16% by social media.

Respondents were additionally asked to indicate the **three ways in the future that would be most important** for the Arlington Heights Park District to keep their household informed about parks, paths, recreation facilities and programs of the Park District. The Park District Program Guide remained the most important way and the Park District Website remained the second most important way. Both e-mail blasts and social media increased in importance, with e-mail blasts going from 17% currently, to 31% rating e-mail blasts as one of their top 3 ways to learn about services in the future, and social media going from 16% currently to 23% as one of their top 3 ways in the future.

Arlington Heights Park District Resident Survey Report

Action Priority #7: Developing an indoor sports training center is a potential project that might be considered in the future.

Out of fifteen potential projects, respondent households were asked to select the 1st, 2nd, 3rd and 4th most important projects for their household. 16% of households selected develop an indoor sports training center for soccer, baseball, softball, volleyball, tennis, golf, football, etc. as one of their top 4 choices. This percentage (selecting as one of their top 4 choices) was higher than any of the indoor community centers selected for improvement, with the exception of the historic building at Recreation Park. 31% of households with children selected “develop an indoor sports training center” as one of their top 4 choices, compared to 7% for households without children. For households with children, this was significantly higher than selected improvements to any other indoor facility, with the exception of the Olympic Indoor Swim Center. 51% of households with children selected the Olympic Indoor Swim Center as one of their top 4 choices.

Arlington Heights Park District Resident Survey Report

Section 2: Methodology and Survey Instrument

Ron Vine and Associates worked with the Arlington Heights Park District on development of a statistically valid survey of residents to understand issues relating to:

1. Usage and satisfaction with current parks facilities and program services.
2. Priorities for improvements to parks and facilities to emphasize over the next 3 years.
3. How the Arlington Heights Park District currently serves various ages of residents in comparison to other market providers.
4. Marketing methods currently being used and preferred marketing methods to use in the future.
5. Needs, unmet needs and priorities for parks and recreation facilities.
6. The value of Arlington Heights Park District services based on property taxes currently being paid.
7. Support and priority importance of potential projects the Arlington Heights Park District could take to continue improving parks, paths, and recreation facilities and programs.
8. Support for paying additional taxes to fund projects of priority importance.
9. How respondent would vote in a bond election for the types of projects most important to the household and for the dollar amount of additional property tax funding the household indicated supporting.

The survey instrument was designed by Ron Vine, President of Ron Vine and Associates, in partnership with the Arlington Heights Park District and based in large part from information learned from a series of stakeholder interviews with Park District Board Members and Park District residents as well as focus groups conducted with Arlington Heights Park District staff. The administration of the survey was conducted by RRC Associates, of Boulder, Colorado, who conducted the printing, mailing, data entry, tabular data report and cross-tabular tables for the survey.

Residents were categorized by 5 geographic districts based on community centers in Arlington Heights: 1) Camelot, 2) Frontier, 3) Pioneer, 4) Recreation, and 5) Heritage. The survey was conducted using mail-back surveys with an additional option of an online, password-protected web survey if desired by the respondent. The Village of Arlington Heights provided the initial list based on water billing records, separating records out by sub-district using GIS software. From this list, a randomized selection of residents was chosen to receive a mailing of the survey. In total, 7,000 surveys were sent to a random sampling of residents in the Arlington Heights Park District boundaries, distributed proportionally based on sub-district populations. Respondents were sent a paper survey with a cover letter explaining the project. Included on each cover letter and survey was a unique 5-digit passcode in order to ensure only one response per household and to track by sub-geographic area.

Arlington Heights Park District Resident Survey Report

A total of 7,000 surveys were mailed to a random sampling of households on September 8, 2017 by first class mail, including a postage paid envelop to return the completed survey and an e-mail address to complete the survey over the web if that was preferred rather than a mailed survey. A postcard reminder to complete the survey was sent to all households receiving the survey on September 15, 2017. RRC did a further check of each completed survey to ensure all surveys were from residential addresses and no household completed more than one survey, either by mail or web.

The goal was to complete a minimum of 700 surveys, including a statistically valid sampling of households in each of 5 geographic areas. 1,193 surveys were actually completed, resulting in a response rate of 17 percent. Normally parks and recreation surveys of a similar type have return rates of 10 percent to 15 percent, so a return rate of 17 percent is excellent. 788 surveys were completed by mail and 405 by web. The margin of error for the 1,193 completed responses is approximately +/- 2.75 percent. Surveys returned were representative of each of Arlington Heights 5 geographic areas.

Responses were analyzed by overall results and cross-tabular analysis was conducted on a variety of factors including age, gender, and geographic distribution, among others.

Arlington Heights Park District Resident Survey Report



September 2017

name
address
city state zip

Dear Arlington Heights Park District Resident:

The Arlington Heights Park District has hired the consulting firm of Ron Vine and Associates to implement a community usage and satisfaction survey. In order to maintain the consistent quality of the Park District, the Park Board wants the community to be involved in its planning. Your household was randomly selected to participate. Please take a few minutes to provide your feedback by completing the survey on paper or online. We encourage you to discuss the questions with other members of your household so that answers reflect combined opinions.

Paper survey: Complete and return the survey in the postage-paid envelope.

Online: Enter the following address into the web browser: www.ahpdsurvey.org

When prompted, enter your 5-digit verification code:

Your 5-digit verification code: XXXXX

Your participation in this survey is very important. Please return the survey as soon as possible. Individual responses are kept confidential. If you have any questions about the survey, please contact RRC Associates at (303) 449-6558.

Thank you for helping to shape the future of the Arlington Heights Park District.

Sincerely,

Maryfran H. Leno
Park Board President

410 N. Arlington Heights Rd. | Arlington Heights, IL 60004 | Phone 847.577.3000 | Fax 847.577.3050 | WWW.AHPD.ORG

Arlington Heights Park District Resident Survey Report

Arlington Heights Park District

The Arlington Heights Park District is conducting a resident survey to understand usage and satisfaction with current parks, paths, recreation facilities, needs, unmet needs, and priorities for the future park system. This survey will take only 10-12 minutes to complete. The survey was sent to randomly selected Arlington Heights Park District residents. Thank you for your valuable input!

1. On a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your overall satisfaction with the following major categories of services provided by the Arlington Heights Park District. If you don't use, please select "9" for "Don't Use."

<u>How satisfied are you with the overall quality of:</u>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Use
(A) Walking and biking paths.....	5	4	3	2	1	9
(B) Playgrounds.....	5	4	3	2	1	9
(C) Picnic shelters.....	5	4	3	2	1	9
(D) Small neighborhood parks.....	5	4	3	2	1	9
(E) Large community parks.....	5	4	3	2	1	9
(F) Baseball fields.....	5	4	3	2	1	9
(G) Soccer fields.....	5	4	3	2	1	9
(H) Football fields.....	5	4	3	2	1	9
(I) Youth softball fields.....	5	4	3	2	1	9
(J) Adult softball fields.....	5	4	3	2	1	9
(K) Outdoor swimming pools.....	5	4	3	2	1	9
(L) Lake Arlington boating and fishing area.....	5	4	3	2	1	9
(M) Arlington Lakes Golf Course.....	5	4	3	2	1	9
(N) Nickol Knoll Golf Course.....	5	4	3	2	1	9
(O) Outdoor ice-skating and sledding areas.....	5	4	3	2	1	9
(P) Dog park.....	5	4	3	2	1	9
(Q) Outdoor tennis courts.....	5	4	3	2	1	9
(R) Outdoor basketball courts.....	5	4	3	2	1	9
(S) Outdoor pickleball courts.....	5	4	3	2	1	9
(T) Indoor community centers.....	5	4	3	2	1	9
(U) Heritage Tennis Club.....	5	4	3	2	1	9
(V) Forest View Racquet and Fitness Club.....	5	4	3	2	1	9
(W) Olympic Indoor Swim Center.....	5	4	3	2	1	9
(X) Indoor pickleball courts.....	5	4	3	2	1	9
(Y) Arlington Heights Senior Center.....	5	4	3	2	1	9
(Z) Indoor basketball courts.....	5	4	3	2	1	9
(AA) Arlington Heights Historical Museum.....	5	4	3	2	1	9

2. Which FOUR of the above parks, facilities or services should receive the most attention from the Arlington Heights Park District over the next THREE years for you and members of your household? [Please indicate your 1st, 2nd, 3rd and 4th choices by writing the letters from Question #1 above in the spaces below or circle NONE]

1st: _____ 2nd: _____ 3rd: _____ 4th: _____ NONE

Arlington Heights Park District Resident Survey Report

3. During the past 12 months, please indicate how often you and members of your household have used each of the following INDOOR facilities operated by the Arlington Heights Park District by circling the appropriate number to the right of each facility.

Number of times your household used these facilities during the past 12 months:

	<u>Never</u>	<u>1-9 times</u>	<u>10-24 times</u>	<u>25-49 times</u>	<u>50+ times</u>
(A) Olympic Indoor Swim Center	1	2	3	4	5
(B) Forest View Racquet and Fitness Center	1	2	3	4	5
(C) Camelot Park Community Center	1	2	3	4	5
(D) Frontier Park Community Center	1	2	3	4	5
(E) Heritage Park Community Center	1	2	3	4	5
(F) Pioneer Park Community Center	1	2	3	4	5
(G) Recreation Park Community Center	1	2	3	4	5
(H) Hasbrook Cultural Arts Center	1	2	3	4	5
(I) Heritage Tennis Club	1	2	3	4	5
(J) Sunset Meadows Driving Range	1	2	3	4	5
(K) Arlington Heights Senior Center	1	2	3	4	5
(L) Arlington Heights Historical Museum	1	2	3	4	5

4. Over the next THREE years, which THREE of these facilities should receive the most attention from the Arlington Heights Park District for you and members of your household? [Please indicate your 1st, 2nd, and 3rd choices by writing the letters from Question #3 above in the spaces below or circle NONE.]

1st: ____ 2nd: ____ 3rd: ____ NONE

5. Over the past 12 months, have you or members of your household participated in any programs and activities offered by the Arlington Heights Park District?

____ (1) Yes ____ (2) No [please skip to Question 8].

6. Over the past 12 months, approximately how many programs and/or activities provided by the Arlington Heights Park District have you and members of your household participated in?

____ (1) 1 program ____ (4) 6-10 programs
 ____ (2) 2-3 programs ____ (5) Over 10 programs
 ____ (3) 4-5 programs

7. From the list below, please check the THREE components of programs and activities that are the most important to your overall satisfaction with the Arlington Heights Park District.

____ (1) Times program offered ____ (6) Ease of in-person registration
 ____ (2) Location of program ____ (7) Days of the week offered
 ____ (3) Quality of instructors ____ (8) Quality of the facility
 ____ (4) Fees charged for value received ____ (9) Information on website
 ____ (5) Ease of online registration process

8. How satisfied are you with the overall value your household receives from the parks, sports, recreation facilities and programs provided by the Arlington Heights Park District?

____ (1) Very satisfied ____ (3) Neutral ____ (5) Very dissatisfied
 ____ (2) Satisfied ____ (4) Dissatisfied

Arlington Heights Park District Resident Survey Report

9. Please indicate if YOU or any member of your HOUSEHOLD has a need for each of the parks and recreation facilities listed below by circling the YES or NO next to the park/facility.

If YES, please rate ALL the following parks and recreation facilities of this type on a scale of 5 to 1, where 5 means "100% Meets Needs" and 1 means "0% Meets Needs" of your household.

Type of Facility	Do You Have a Need for this Facility?		If YES (You Have a Need), How Well Are Your Needs Being Met?				
	Yes	No	100% Met	75% Met	50% Met	25% Met	0% Met
A. Soccer and football fields	Yes	No	5	4	3	2	1
B. Baseball and softball fields	Yes	No	5	4	3	2	1
C. Outdoor tennis courts	Yes	No	5	4	3	2	1
D. Outdoor basketball courts	Yes	No	5	4	3	2	1
E. Outdoor artificial turf fields	Yes	No	5	4	3	2	1
F. Small neighborhood parks	Yes	No	5	4	3	2	1
G. Large community parks	Yes	No	5	4	3	2	1
H. Playground equipment	Yes	No	5	4	3	2	1
I. Picnic areas/shelters	Yes	No	5	4	3	2	1
J. Skate park	Yes	No	5	4	3	2	1
K. Dog park	Yes	No	5	4	3	2	1
L. Walking and biking paths	Yes	No	5	4	3	2	1
M. Outdoor swimming pools	Yes	No	5	4	3	2	1
N. Garden plots	Yes	No	5	4	3	2	1
O. Outdoor pickleball courts	Yes	No	5	4	3	2	1
P. Golf courses	Yes	No	5	4	3	2	1
Q. Historical museum	Yes	No	5	4	3	2	1
R. Senior center	Yes	No	5	4	3	2	1
S. Indoor tennis courts	Yes	No	5	4	3	2	1
T. Indoor fitness and exercise facilities	Yes	No	5	4	3	2	1
U. Indoor swimming pools/leisure pool	Yes	No	5	4	3	2	1
V. Indoor lap lanes for exercise swim	Yes	No	5	4	3	2	1
W. Indoor warm water therapy pool	Yes	No	5	4	3	2	1
X. Indoor basketball courts	Yes	No	5	4	3	2	1
Y. Indoor fields for sports training	Yes	No	5	4	3	2	1
Z. Indoor pickleball courts	Yes	No	5	4	3	2	1
AA. Indoor walking/jogging tracks	Yes	No	5	4	3	2	1

10. Which FOUR of the parks and facilities from the list in Question #9 are *most important* to your household? [Using the letters in the left-hand column of Question #9 above, please write in the letters below for your 1st, 2nd, 3rd, and 4th choices, or circle NONE.]

1st: _____ 2nd: _____ 3rd: _____ 4th: _____ NONE

Arlington Heights Park District Resident Survey Report

11. Over the past 12 months, from the following list please check ALL the organizations that you and members of your household have used for indoor and outdoor parks and recreation programs and activities. [Please check all that apply]

- | | |
|---|--|
| <input type="checkbox"/> (01) Elementary School District | <input type="checkbox"/> (09) Country Clubs |
| <input type="checkbox"/> (02) Youth sports associations | <input type="checkbox"/> (10) Park Districts in nearby communities |
| <input type="checkbox"/> (03) Adult sports associations | <input type="checkbox"/> (11) Other providers in the Village |
| <input type="checkbox"/> (04) YMCA | <input type="checkbox"/> (12) Private schools |
| <input type="checkbox"/> (05) Jewish Community Center | <input type="checkbox"/> (13) Home Owners' Association |
| <input type="checkbox"/> (06) Arlington Heights Park District | <input type="checkbox"/> (14) Community Colleges |
| <input type="checkbox"/> (07) Forest Preserves | <input type="checkbox"/> (15) High School District |
| <input type="checkbox"/> (08) Private fitness clubs | <input type="checkbox"/> (16) Other: _____ |

12. For each of the age groups shown below, please indicate which TWO organizations listed in Q11 you and your household have USED THE MOST over the past 12 months for parks and recreation programs and activities? [Use the number by each organization in Question #11]. NOTE: If you do not have anyone in the age group, please skip that age group.

	<u>Use Most</u>	<u>Use 2nd Most</u>
Ages 0 to 11 years old	_____	_____
Ages 12 to 17 years old	_____	_____
Ages 18 to 54 years old	_____	_____
Ages 55 and Older	_____	_____

13. Please check ALL the ways you CURRENTLY learn about parks, paths, recreation facilities, and programs of the Arlington Heights Park District.

- | | |
|---|--|
| <input type="checkbox"/> (01) Park District Program Guide | <input type="checkbox"/> (07) Social media |
| <input type="checkbox"/> (02) Park District website | <input type="checkbox"/> (08) Conversations with Park District staff |
| <input type="checkbox"/> (03) Radio | <input type="checkbox"/> (09) Newspaper |
| <input type="checkbox"/> (04) From friends and neighbors | <input type="checkbox"/> (10) Television |
| <input type="checkbox"/> (05) E-mail blasts | <input type="checkbox"/> (11) Other: _____ |
| <input type="checkbox"/> (06) Flyers | |

14. Looking to the FUTURE, which THREE ways from the list in Q13 will be most important for the Park District to focus on to keep your household informed about parks, paths, recreation facilities, and programs of the Arlington Heights Park District? [Using the number to the left of the method to keep you informed in Question #13 above, please write in the number below for your 1st, 2nd and 3rd choices, or circle NONE.]

1st: _____ 2nd: _____ 3rd: _____ NONE

15. For every dollar (\$1.00) of property taxes paid by residents, approximately 5¢ goes to fund all the parks, sports and recreation facilities, programs, and services provided by the Arlington Heights Park District. Based upon this information, how would you rate the value of the services you receive from the Arlington Heights Park District?

- | | |
|--|--|
| <input type="checkbox"/> (5) Exceptional value | <input type="checkbox"/> (2) Below average value |
| <input type="checkbox"/> (4) Above average value | <input type="checkbox"/> (1) Very poor value |
| <input type="checkbox"/> (3) Average value | |

Arlington Heights Park District Resident Survey Report

16. The Arlington Heights Park Board would like your input regarding the following projects they are considering to continue improving parks, paths, and recreation facilities and programs. For each potential project, please indicate how supportive you are for the Arlington Heights Park District to undertake this project by circling the corresponding number to the right of the project.

<u>How supportive are you of the following potential projects:</u>	Very Supportive	Supportive	Not Sure	Not Supportive
(A) Upgrade Lake Arlington, including bike and pedestrian path rehab, new playground, extension of boat dock, development of large park shelter, ADA route to boat dock and fishing pier, etc.	4	3	2	1
(B) Renovate Olympic Indoor Aquatic Center with program space, fitness area, walking and jogging track, warm water therapy pool, and gym	4	3	2	1
(C) Enhance and develop walking and biking paths throughout the Park District	4	3	2	1
(D) Add a walking/running track to Pioneer Park Community Center	4	3	2	1
(E) Develop an indoor sports training center for soccer, baseball, softball, volleyball, tennis, golf, football, etc.	4	3	2	1
(F) Add a gym and walking/running track to Heritage Park Community Center	4	3	2	1
(G) Add a gym and walking/running track to Frontier Park Community Center	4	3	2	1
(H) Renovate and restore the historic building at Recreation Park, including making the building ADA accessible	4	3	2	1
(I) Renovate and restore the bath house at Recreation Park	4	3	2	1
(J) Develop pickleball courts throughout the Park District	4	3	2	1
(K) Pursue land acquisition adjacent to existing parks to preserve open space	4	3	2	1
(L) Develop a 2 nd dog park on the north side of Arlington Heights	4	3	2	1
(M) Develop additional outdoor artificial turf sports fields	4	3	2	1
(N) Develop additional recreational, fitness, and cultural program space for active aging adults	4	3	2	1
(O) Preservation and restoration of historical buildings on the museum campus	4	3	2	1
(P) Other:	4	3	2	1

17. From the list in Question #16 above, which FOUR of the projects are the most important to you and members of your household? [Using the letters in the left-hand column of Question #16 above, please write in the letters below for your 1st, 2nd, 3rd and 4th choices, or circle "NONE".]

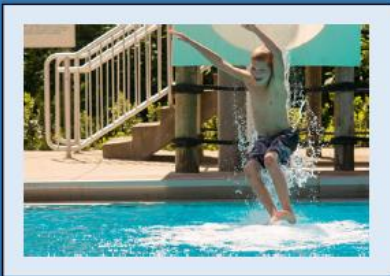
1st: _____ 2nd: _____ 3rd: _____ 4th: _____ NONE

18. The projects above will require additional tax funding. Knowing this, what is the maximum amount of additional property tax funding you would be willing to pay for the types of projects that are most important to you and your household?

_____ (1) \$10-\$12 per month	_____ (4) \$1-\$3 per month
_____ (2) \$7-\$9 per month	_____ (5) \$0 per month
_____ (3) \$4-\$6 per month	_____ (6) N/A; I do not pay property taxes

**FRIENDLY REMINDER: PLEASE PARTICIPATE IN
THE ARLINGTON HEIGHTS PARK DISTRICT**

SURVEY!



The Arlington Heights Park District invites you to evaluate current parks and recreation facilities and services and voice your priorities for future amenities and improvements.

Type www.ahpdsurvey.org into the address bar of your web browser and enter the password provided on the back of this postcard.

Arlington Heights Park District Resident Survey Report

About Ron Vine and Associates

Ron Vine and Associates is **the only firm in the country 100% focused on unleashing the full power and influence of your citizens' voices** in developing and sustaining their Vision for community parks and recreation facilities, programs and services. Core services of Ron Vine and Associates include:

- Statistically Valid Mail and Web-Surveys
- Focus Groups and Stakeholder Interviews
- Analysis of Survey Findings for Strategic Plans, Master Plans or On-Going Operations
- Class-Program-Facility Participant Survey Audits
- Staff Training in Survey Design, Analysis, and Implementation of Findings

Ron Vine is the founder and President of Ron Vine and Associates. Over the past 30 years, Ron has conducted more than 500 community surveys for Park Districts and City and County Parks and Recreation Departments in 48 states. Ron has conducted more than 40 community surveys for Illinois Park Districts.

Ron is known nationwide for his skills in analyzing survey results into actionable recommendations for park and recreation agencies. He has worked on hundreds of master plans and strategic plans, seamlessly incorporating findings from surveys into system recommendations relating to programming, maintaining and improving existing parks, trails, and facilities, identifying citizen priorities for future services, and developing successful voter packages for sustaining park systems built on the vision of residents.

Ron began his career as a Parks and Recreation professional. He earned a Masters in Parks and Recreation Administration from the University of Illinois in 1975. Over the next 15 years, he served in several high-level management positions, including being the Director of Parks and Recreation in a city of over 100,000 residents. Ron's background in both the parks and recreation profession and his work over the past 25 years in directing more parks and recreation surveys than anyone in the country makes him uniquely qualified to work with communities in achieving their citizens preferred future for parks and recreation services.

As we face an era of increased citizen demand for parks and recreation services and the challenges of addressing these demands the power of effective citizen involvement in parks and recreation planning and decision-making is more important than ever. Ron Vine and Associates was founded to partner with you in "making the opinions of your citizens matter".



Ron Vine and Associates
Making Citizen Opinions Matter

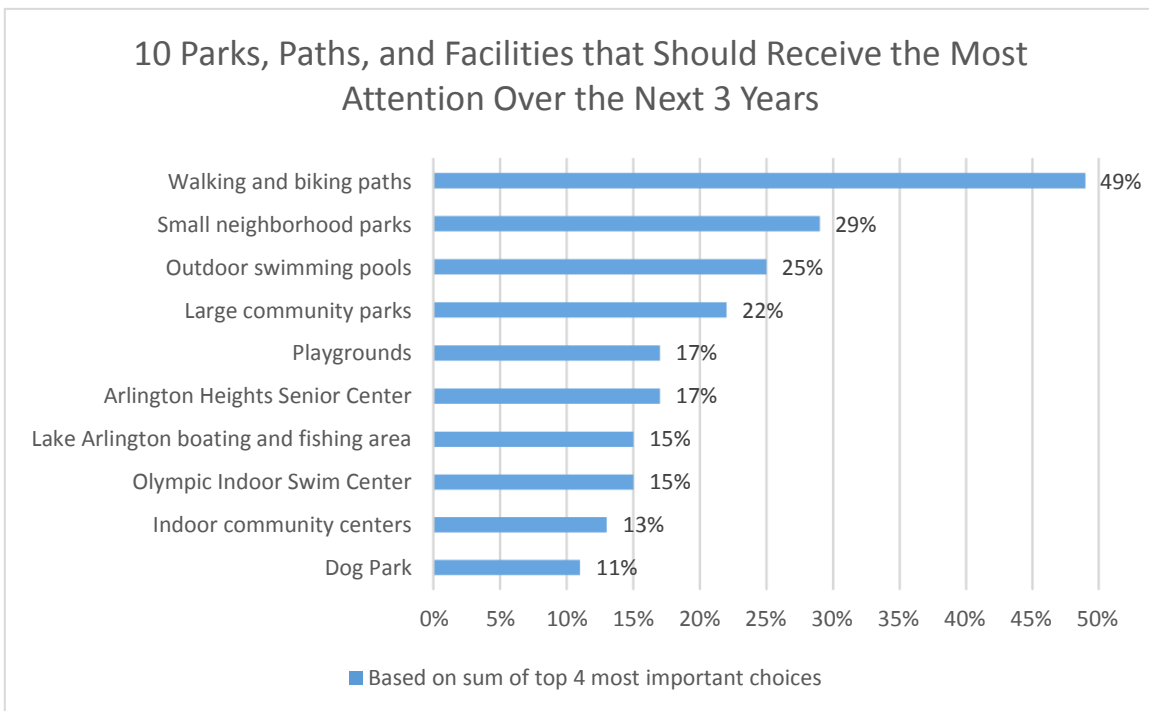
Arlington Heights Park District Resident Survey Report

Section 3: Overview of Resident Survey Responses

Key Survey Findings

Finding #1: By a wide margin, walking and biking paths are the current parks, paths, and facilities that Arlington Heights Park District household respondents feel should receive the most attention from the Arlington Heights Park District over the next three (3) years. Neighborhood parks, outdoor swimming pools and large community parks were the next three highest rated parks, paths, or facilities to receive attention.

Respondents were provided a list of 27 different parks, facilities and services and asked to indicate the top 4 that should receive the most attention from the Arlington Heights Park District.

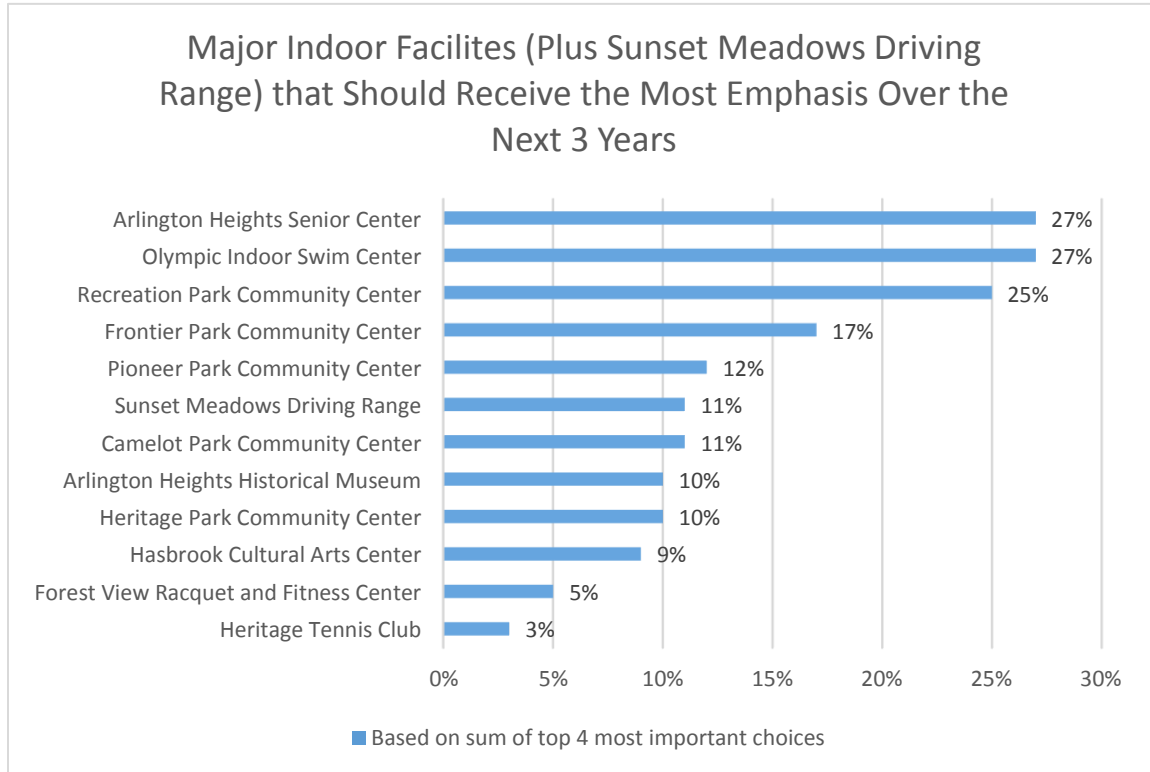


In every geographic area, walking and biking paths was the highest ranked parks, facility or service for emphasis and small neighborhood parks were among the top 3 highest ranked for emphasis

Arlington Heights Park District Resident Survey Report

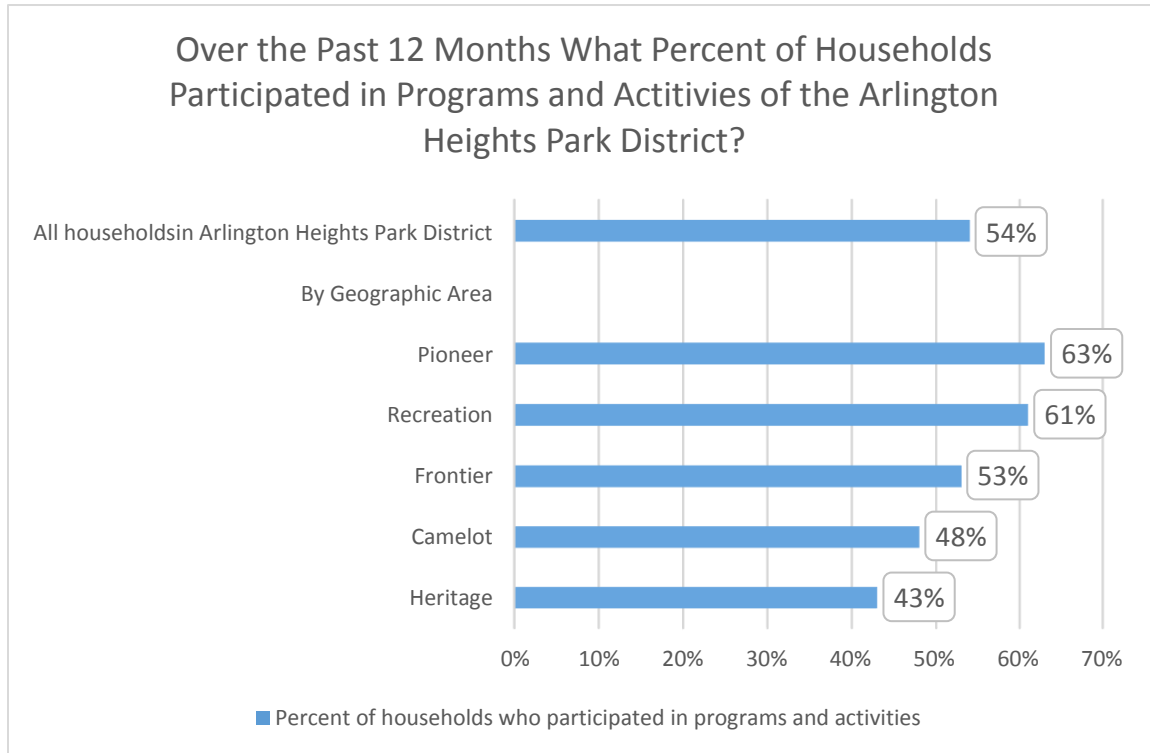
Finding #2: Based on a sum of their top 3 choices, the Arlington Heights Senior Center and the Olympic Indoor Swim Center tied for the indoor facilities that Arlington Heights Park District household respondents feel should receive the most attention from the Arlington Heights Park District over the next three (3) years.

Respondents were provided a list of 11 different indoor recreation facilities and 1 outdoor facility and asked to indicate the top 4 that should receive the most attention from the Arlington Heights Park District.



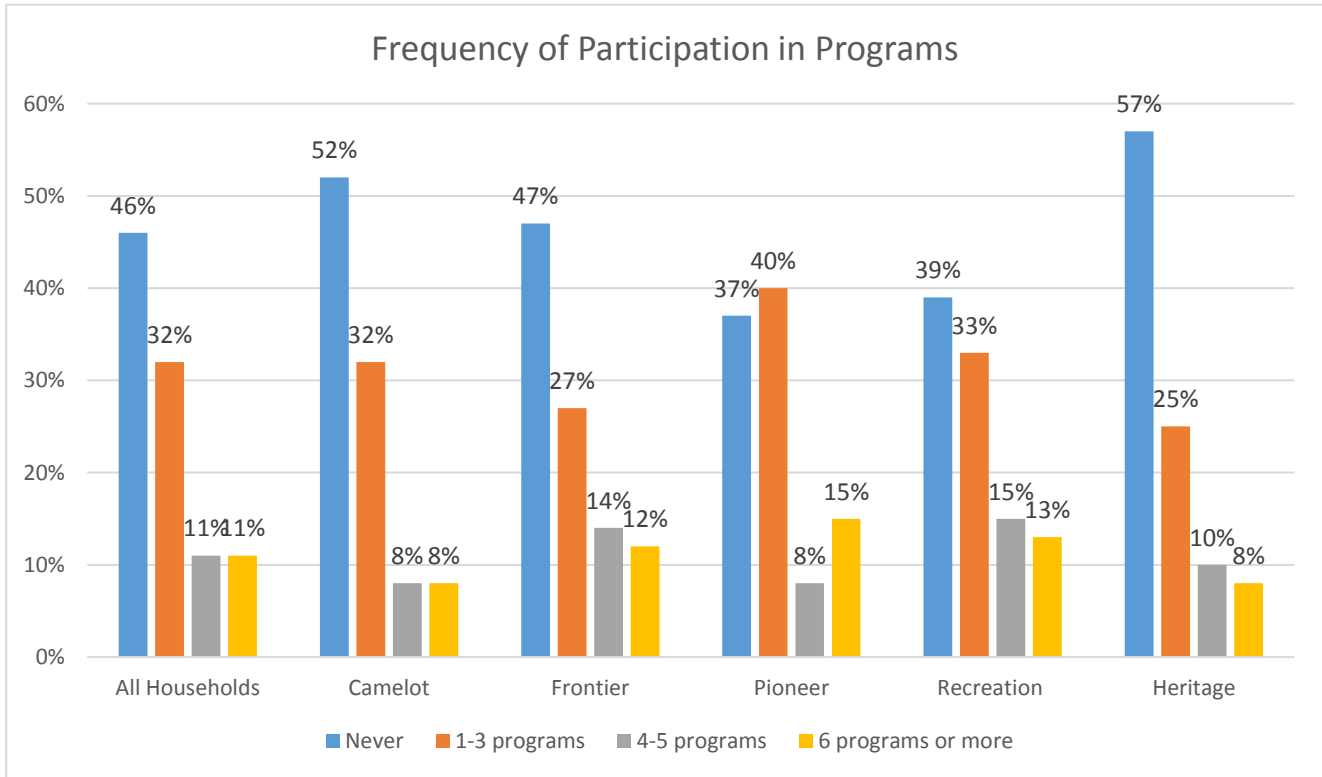
Arlington Heights Park District Resident Survey Report

Finding #3: Participation in programs and activities is high across all geographic areas with opportunities to increase frequency of participation. 54% of respondents for the entire Park District have participated in programs with participation in programs being at least 43% in all geographic areas. Most households who participated in programs and activities participated in 1-3 programs and activities during the past 12 months.



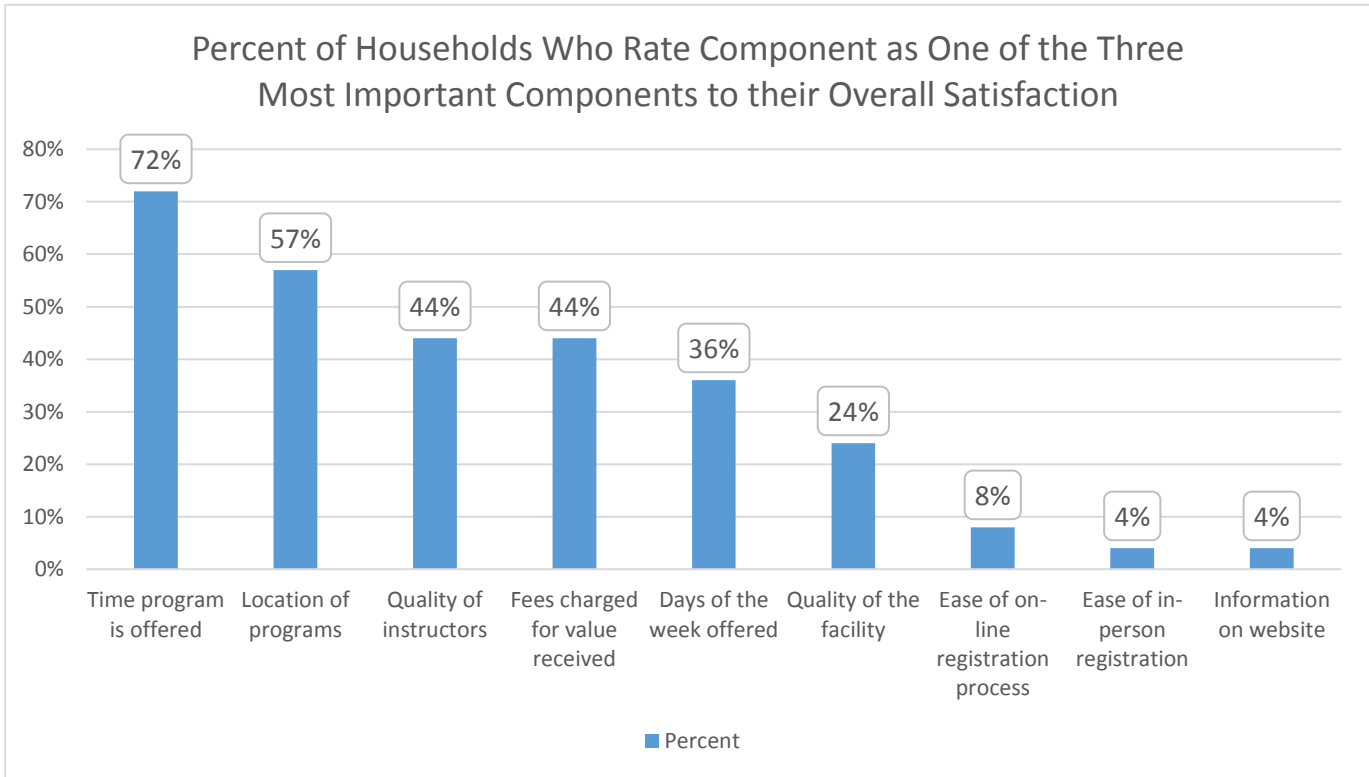
Arlington Heights Park District Resident Survey Report

Finding #4: Opportunities to increase frequency of participation exist. Most households who participated in programs and activities participated in 1-3 programs and activities during the past 12 months.



Arlington Heights Park District Resident Survey Report

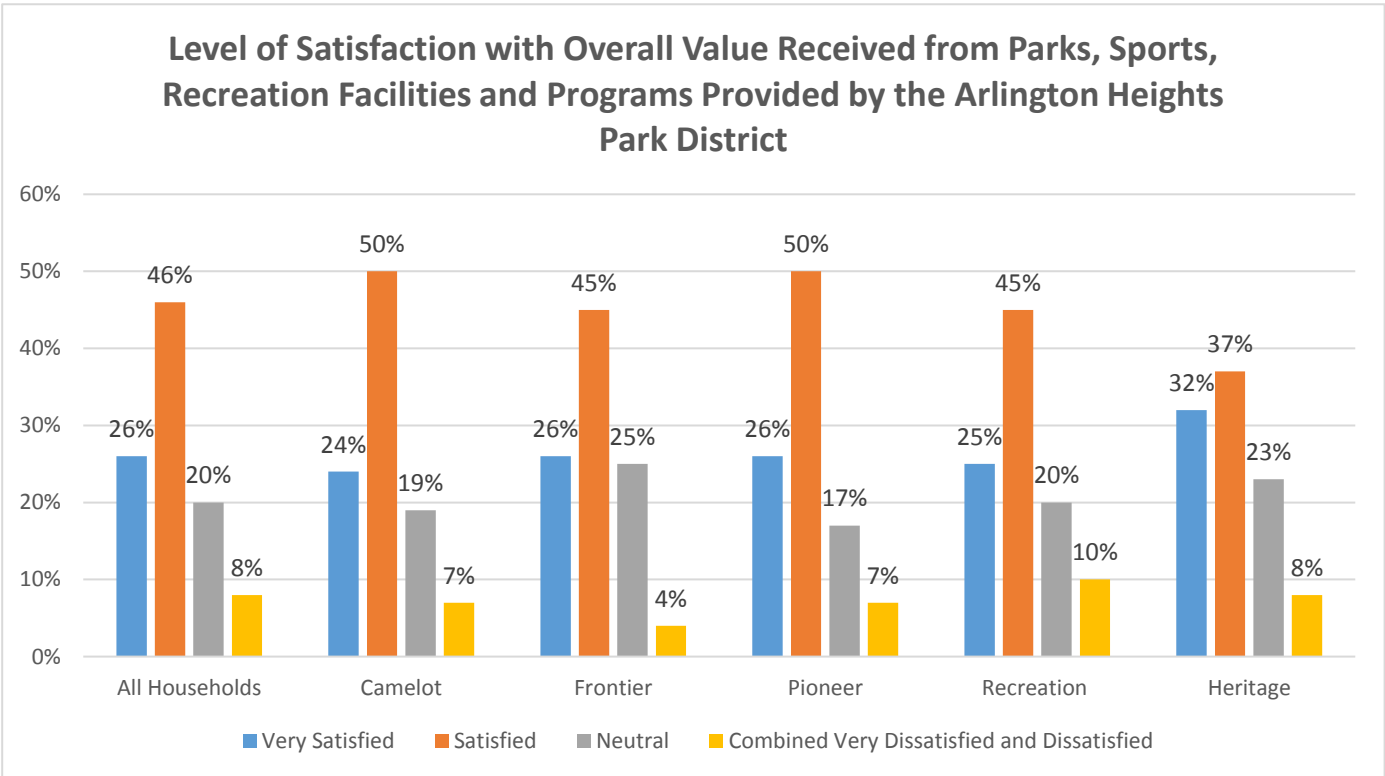
Finding #5: By a wide margin, the times programs are offered and location of program are the most important components of programs impacting overall satisfaction.



In every geographic area, times programs are offered is most important and location of programs is 2nd most important.

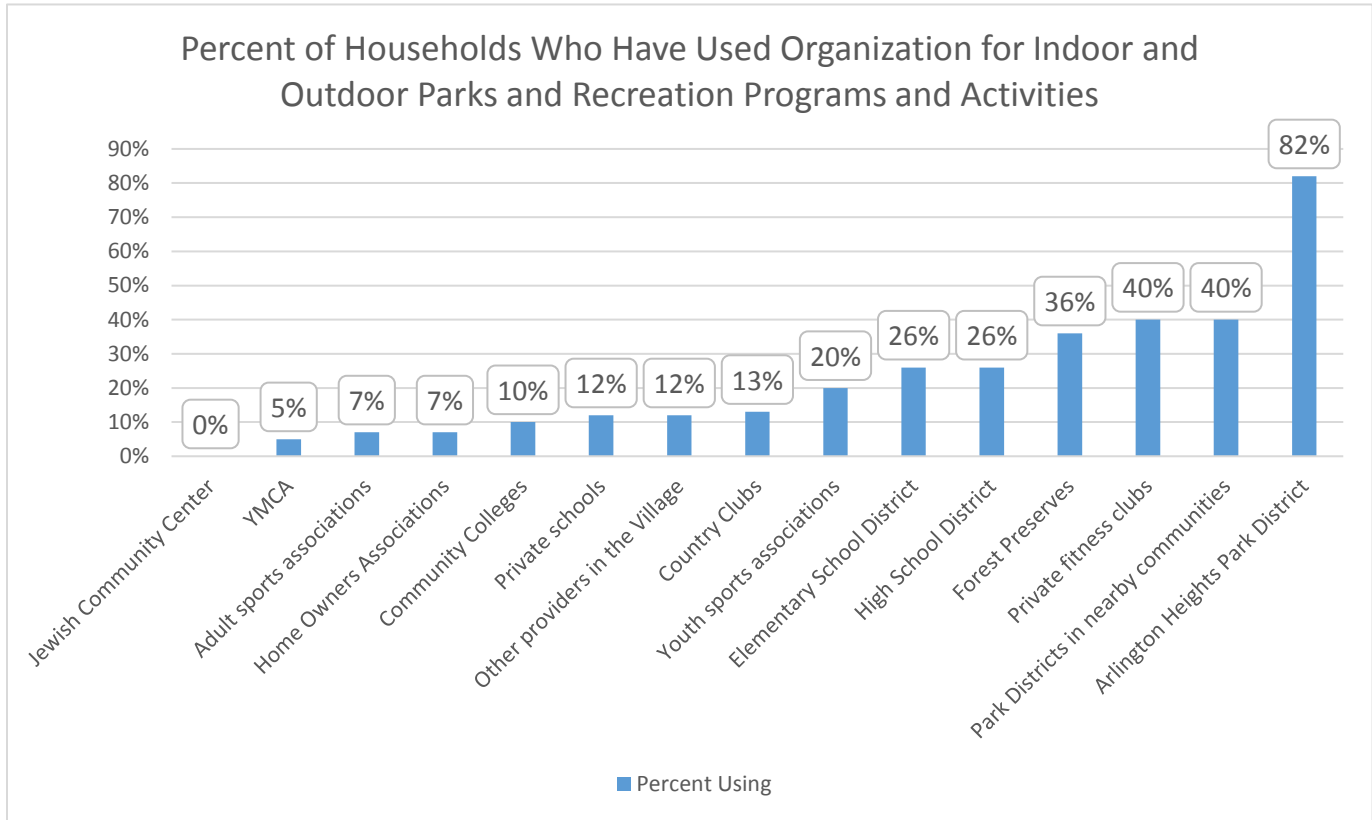
Arlington Heights Park District Resident Survey Report

Finding #6: 74% of households are very satisfied or satisfied with the overall value their household receives from parks, sports, recreation facilities and programs provided by the Arlington Heights Park District. Opportunities exist to increase satisfaction ratings to very satisfied ratings.



Arlington Heights Park District Resident Survey Report

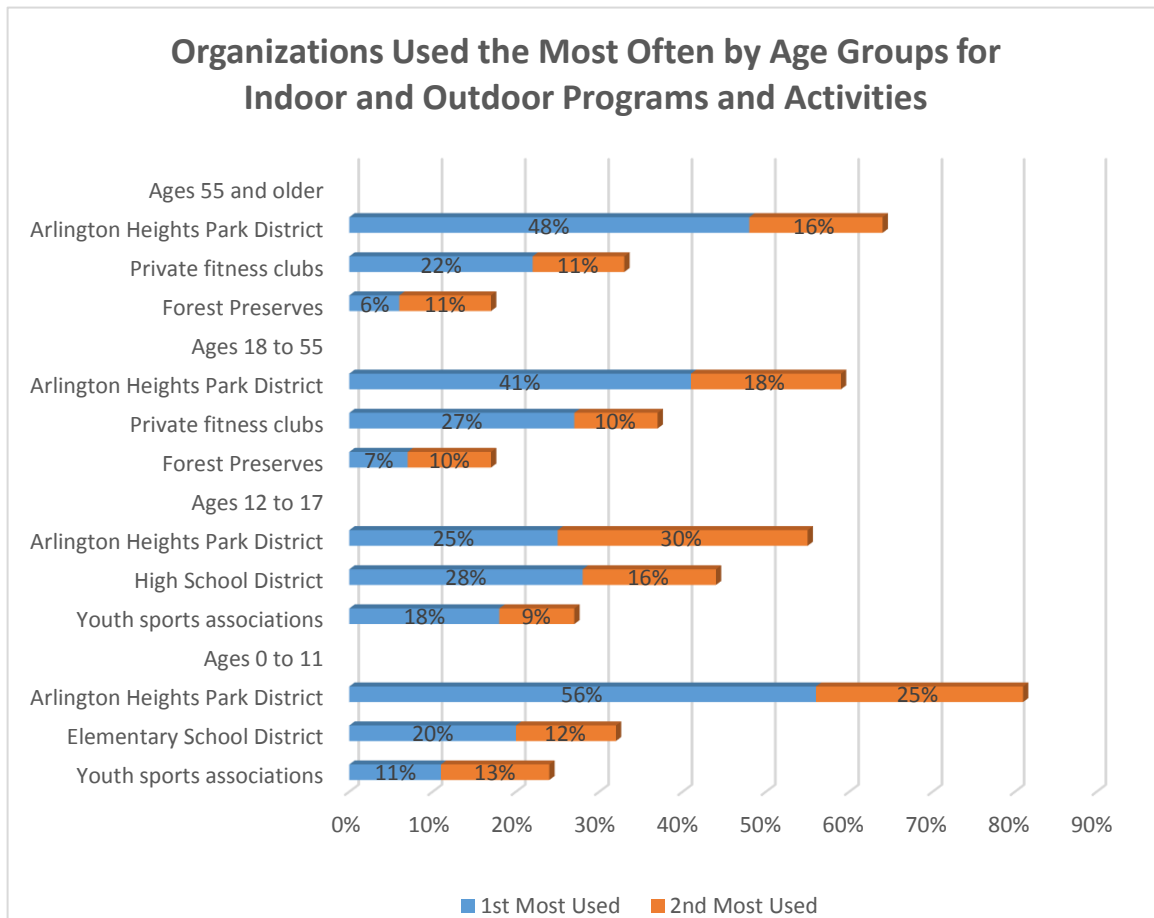
Finding #7: 82% of households have used the Arlington Heights Park District for indoor and outdoor parks and recreation programs and activities. By a wide margin, the Arlington Heights Park District is the most used organization of the 15 types of private, non-profit and public providers listed in the resident survey.



Arlington Heights Park District Resident Survey Report

Finding #8: For every age grouping (i.e. Ages 55 and Older, Ages 18 to 54, Ages 12 to 17, and Ages 0 to 11), the Arlington Heights Park District is the most used organization, based on a combination of 1st most used and 2nd most used.

For a Park District to be the most used organization in all age ranges is very unusual and illustrates that the Arlington Heights Park District is well positioned to continue providing services for all ages. The chart below shows the Top 3 provider organizations in each of the age ranges.

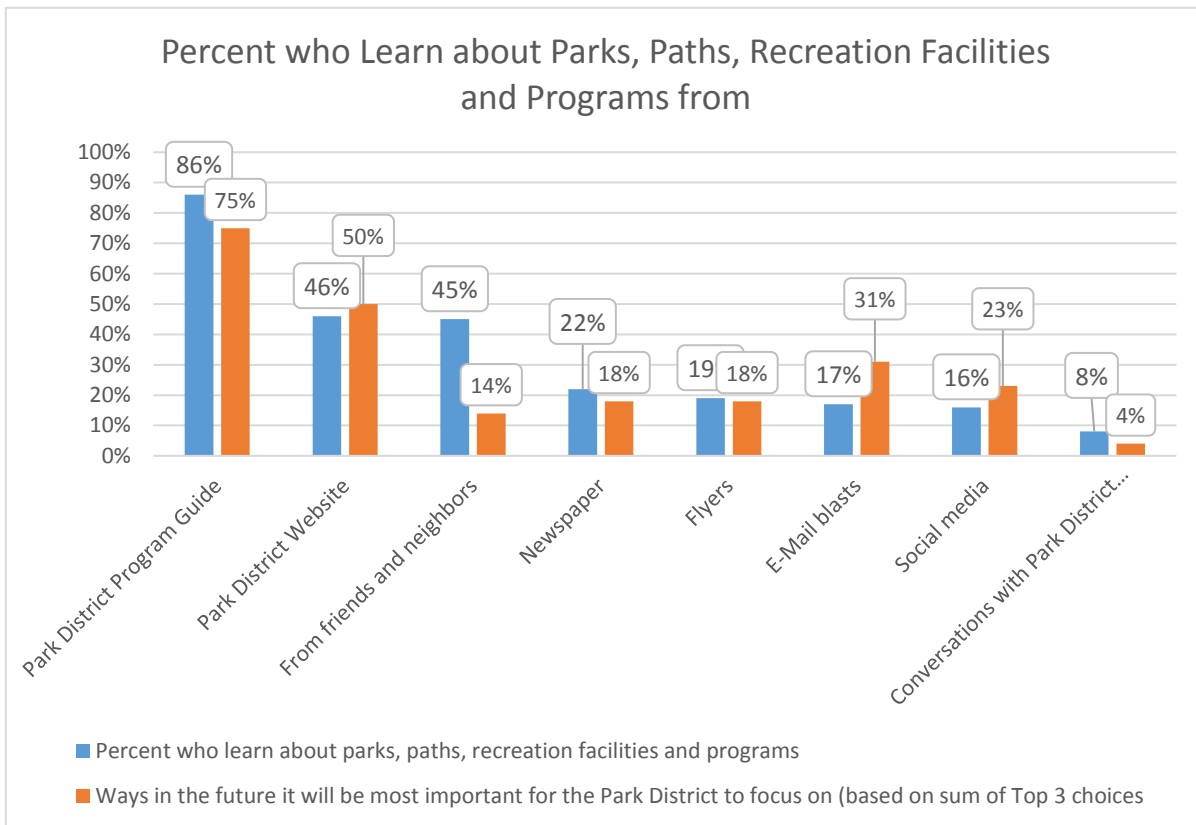


Arlington Heights Park District Resident Survey Report

Finding #9: By a wide margin, the Park District Program Guide is the way that the most households learn about parks, paths, recreation facilities and programs of the Arlington Heights Park District.

Ten different ways that households could learn about parks, paths, recreation facilities and programs of the Arlington Heights Park District were listed on the survey. The chart below shows the 8 ways that at least 5% of households **currently** receive information. Less than 5% received information from television and radio.

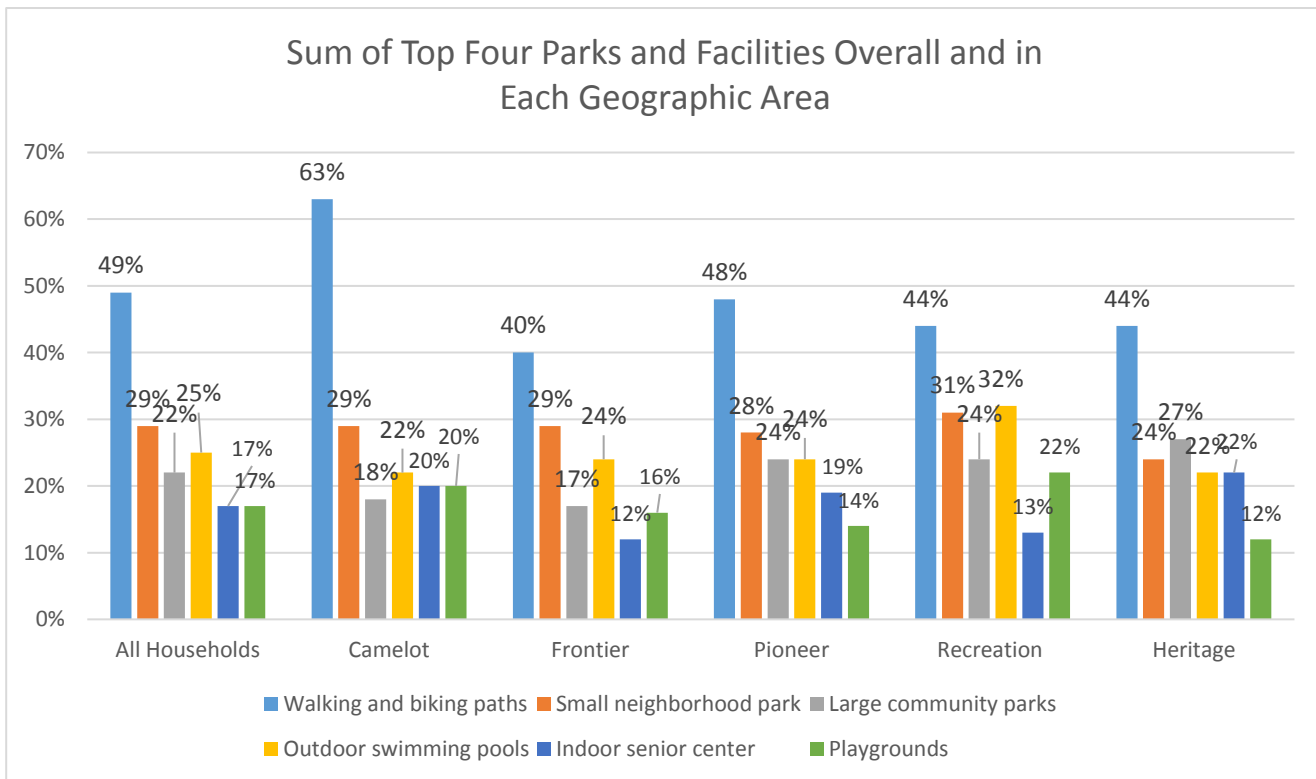
Respondents were additionally asked to indicate the **three ways in the future that would be most important** for the Arlington Heights Park District to keep your household informed about parks, paths, recreation facilities and programs of the Park District. The Park District Program Guide remained the most important way and the Park District Website remained the second most important way. E-mail blasts and social media significantly increased in importance. Information from friends and neighbors significantly decreased in importance.



Arlington Heights Park District Resident Survey Report

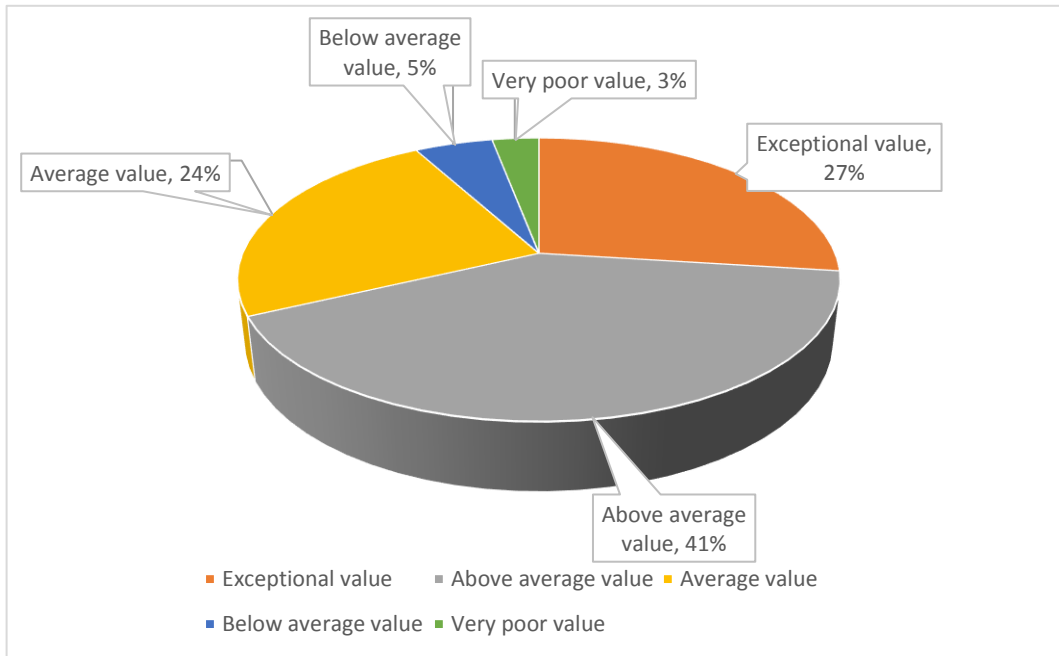
Finding #10: In the entire Arlington Heights Park District and every geographic area, walking and biking paths were the first most important park or facility and small neighborhood parks were the second most important park or facility, with the exception of Recreation where neighborhood parks are third most important and outdoor swimming pools second most important.

From a list of twenty-seven different parks and facilities, household respondents were asked to indicate the four parks and facilities that were most important to them. The chart below shows the 5 parks and facilities that were selected by the highest percent of households based on households in the entire Park District. The chart also shows what percent of households in each of the geographic areas selected each of the parks and facilities in the sum of their top 4 choices.

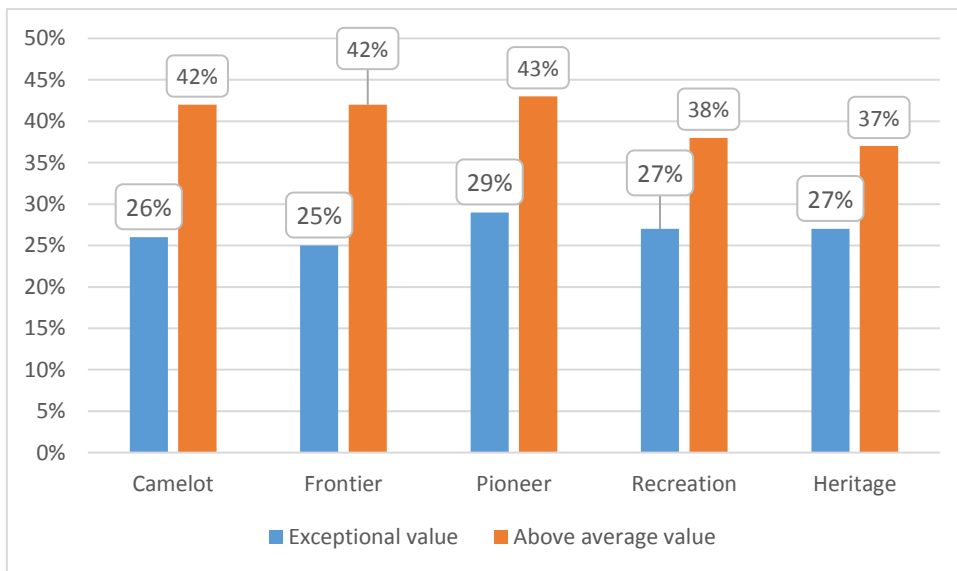


Arlington Heights Park District Resident Survey Report

Finding #11: Sixty-eight percent of respondents indicated they felt they Arlington Heights Park District was an exceptional value (27%) or above average value (40%) based upon approximately 5 cents of every \$1.00 in property taxes being paid for parks, sports and recreation facilities, programs and services provide by the Arlington Heights Park District.

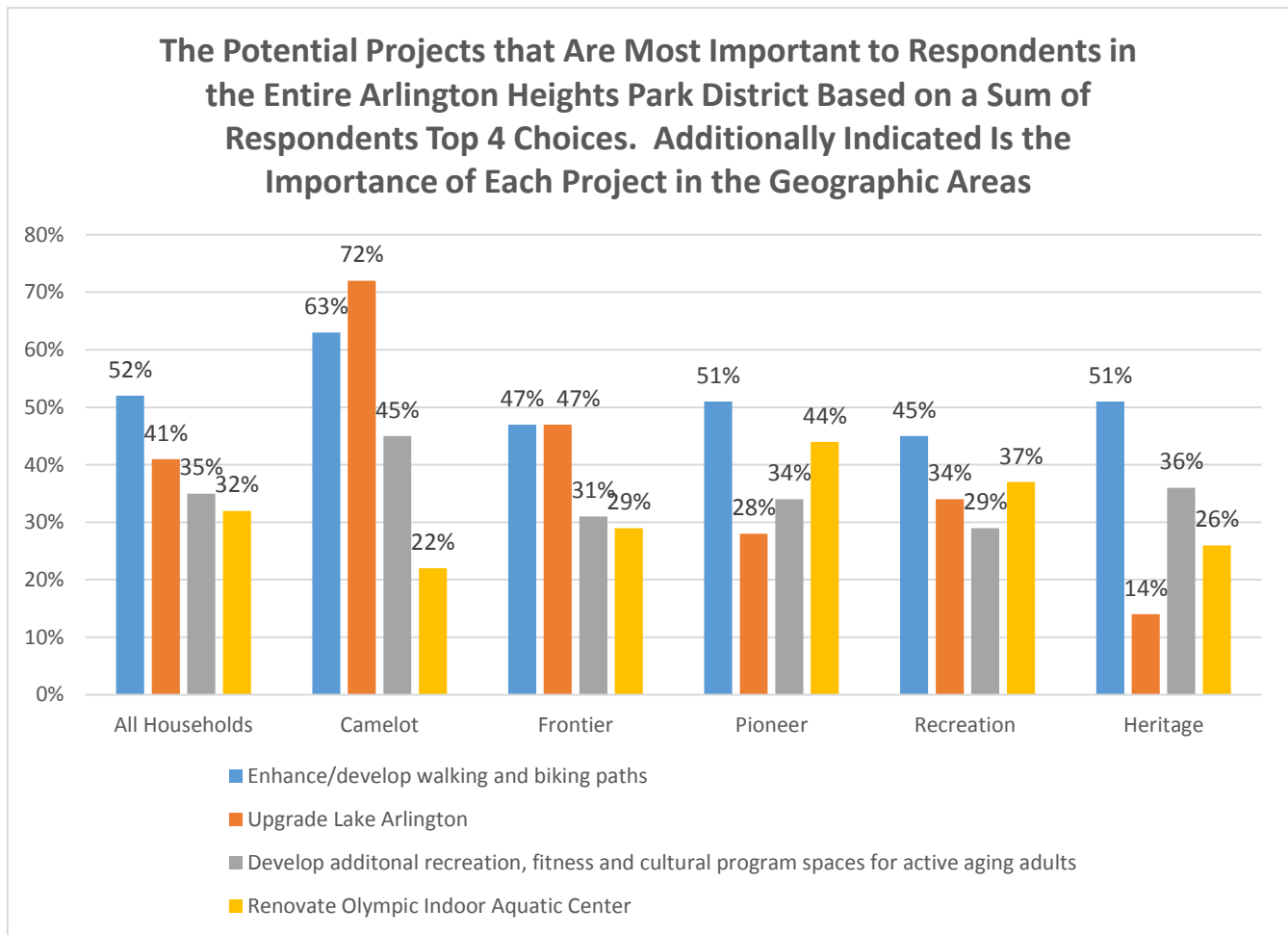


Additionally, at least sixty-eight percent of respondents in each of the geographic areas indicated parks, sports and recreation facilities, programs and services provide by the Arlington Heights Park District were an exceptional value or above average value.



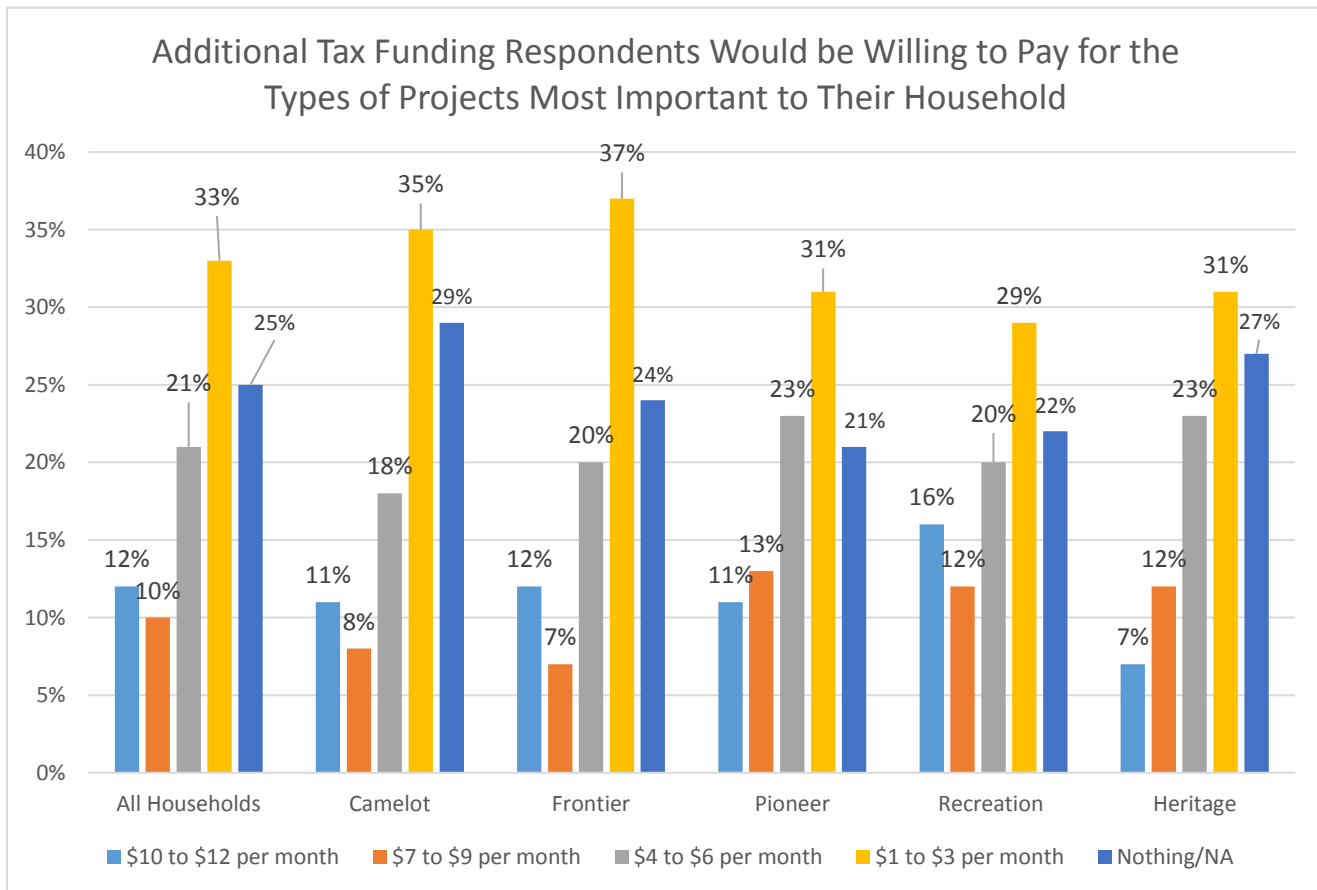
Arlington Heights Park District Resident Survey Report

Finding #12: Out of fifteen potential projects, respondent households were asked to indicate the 1st, 2nd, 3rd and 4th most important projects for their household. As shown in the chart below, based on a sum of their top 4 choices, enhance/develop walking and biking paths (52%), upgrade Lake Arlington (41%), develop additional recreation, fitness and cultural program spaces for active aging adults (35%) and renovate Olympic Indoor Aquatic Center (32%) were the most important projects. Additionally, shown on the chart is the percentage of households in each geographic area who selected these projects as one of their Top 4 choices.



Arlington Heights Park District Resident Survey Report

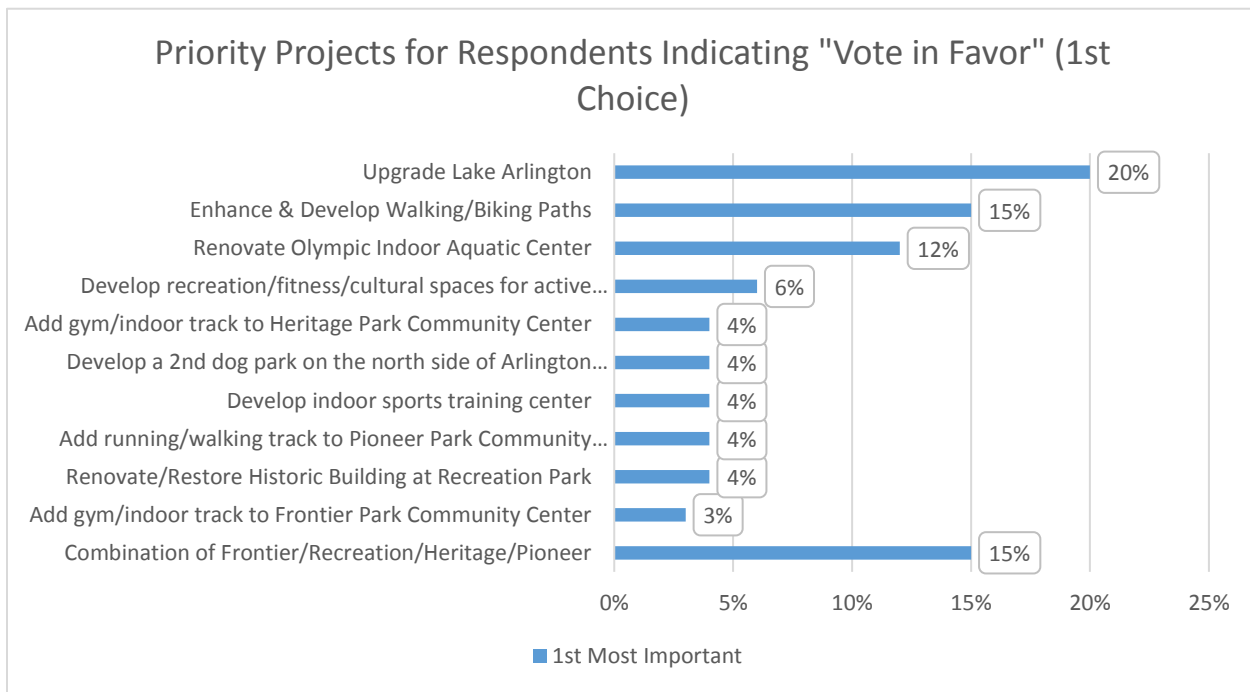
Finding #13: 75% of respondents indicated they would pay some level of additional property tax funding for the types of projects that were most important to their households. The chart below indicates the percentages of additional tax funding for the various dollar amounts asked on the survey, both for the overall Park District and each of the geographic areas.



Arlington Heights Park District Resident Survey Report

Finding #14: Out of a list of 15 options that the Arlington Heights Park District could do to continue improving the park system, upgrade Lake Arlington (20%), enhance and develop walking and biking paths (15%) and renovate Olympic Indoor Aquatic Center (12%) were, by a wide margin, the three potential projects that respondents (who indicated they would “vote in favor” in a bond election) rated as their 1st choice for most important project.

The chart below indicates the 10 projects (out of 15 listed) receiving the highest respondent support as their first most important project. It is clear from the chart that upgrade Lake Arlington, enhance and develop walking and biking paths, and renovate the Olympic Indoor Aquatic Center are the three most important projects for respondents who indicated they would “vote in favor” in a bond election for the projects and the amount of tax funding they indicated supporting. 47% of “vote in favor” respondents selected either upgrade Lake Arlington, enhance and develop walking and biking paths, or renovate Olympic Indoor Aquatic Center, or as their 1st choice.

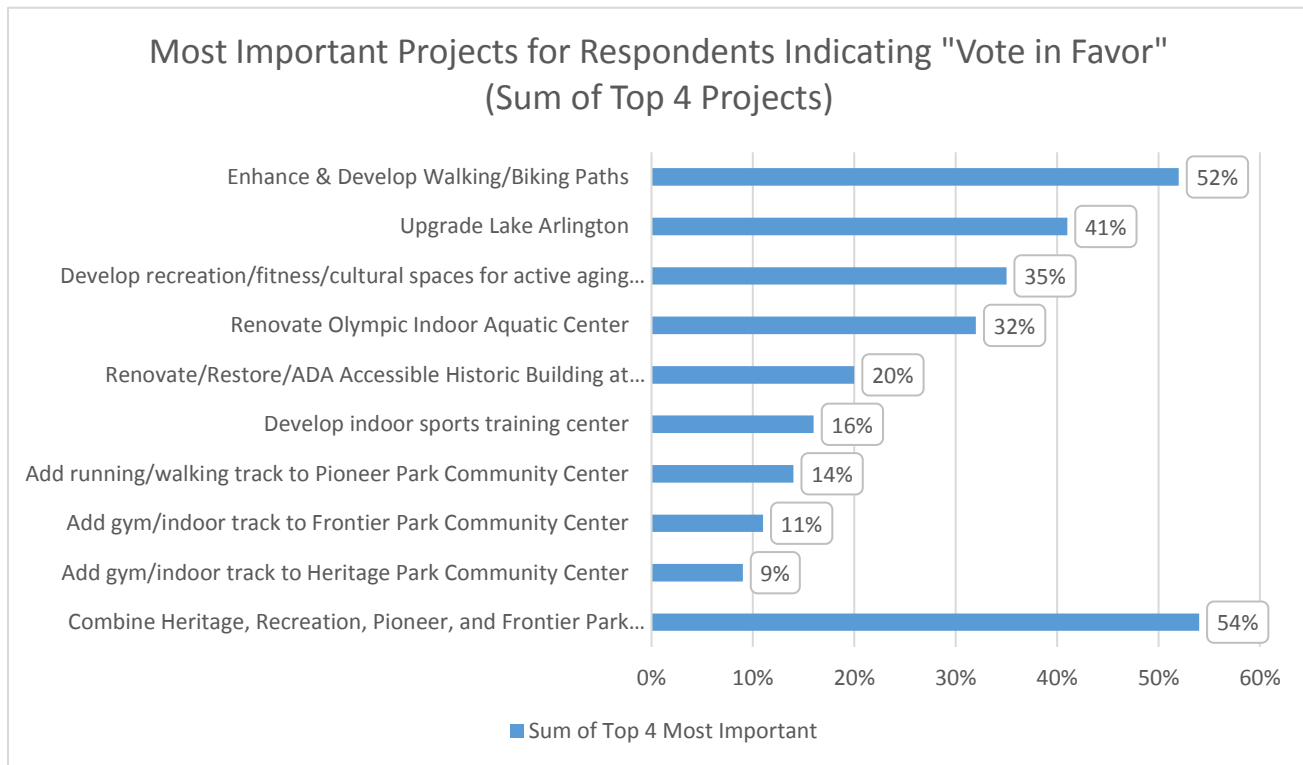


While 1st choice importance to the three community centers (Pioneer Park, Recreation Park, and Frontier Park) and the Historic Building at Recreation Park were all at 4% or less, combined the 1st choice importance of these 4 centers/facilities was 15%.

Arlington Heights Park District Resident Survey Report

Finding #15: Enhance & develop walking/biking paths (52%), upgrade Lake Arlington (41%), develop recreation/fitness/cultural space for active adults (35%) and renovate Olympic Indoor Aquatic Center (32%) remain the three potential projects that respondents (who indicated they would “vote in favor” in a bond election) rated as one of their four choices for most important project the Arlington Heights Park District should do to continue improving the Park system. The chart below indicates the 9 projects (out of 15 listed) receiving the highest respondent support based on the sum of their 4 most important projects.

Again, there is significant importance in adding facilities to a combination of the Heritage Park Community Center, Recreation Park Historic Building, Frontier Park Community Center and the Pioneer Park Community Center, with the highest importance (by far) being in the geographic area each center and facility are located.



Section 3: Overall Tabular Results

**Arlington Heights
Parks & Rec Final Results**

<i>Please rate your overall satisfaction provided by Arlington Heights Park District</i>		OVERALL
Walking and biking paths	1-Very Dissatisfied	2%
	2-Dissatisfied	7%
	3-Neutral	13%
	4-Satisfied	34%
	5 Very Satisfied	24%
	Don't use	20%
TOTAL		100%
Average		3.9
n =		903
Playgrounds	1-Very Dissatisfied	1%
	2-Dissatisfied	2%
	3-Neutral	5%
	4-Satisfied	32%
	5 Very Satisfied	24%
	Don't use	37%
TOTAL		100%
Average		4.2
n =		708
Picnic shelters	1-Very Dissatisfied	1%
	2-Dissatisfied	3%
	3-Neutral	11%
	4-Satisfied	14%
	5 Very Satisfied	8%
	Don't use	64%
TOTAL		100%
Average		3.7
n =		412

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Please rate your overall satisfaction provided by Arlington Heights Park District</i>		OVERALL
Small neighborhood parks	1-Very Dissatisfied	1%
	2-Dissatisfied	2%
	3-Neutral	7%
	4-Satisfied	38%
	5 Very Satisfied	29%
	Don't use	23%
TOTAL		100%
Average		4.2
n =		874
Large community parks	1-Very Dissatisfied	1%
	2-Dissatisfied	2%
	3-Neutral	8%
	4-Satisfied	36%
	5 Very Satisfied	32%
	Don't use	23%
TOTAL		100%
Average		4.2
n =		876
Baseball fields	1-Very Dissatisfied	1%
	2-Dissatisfied	1%
	3-Neutral	6%
	4-Satisfied	16%
	5 Very Satisfied	11%
	Don't use	66%
TOTAL		100%
Average		4.0
n =		390

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Please rate your overall satisfaction provided by Arlington Heights Park District</i>		OVERALL
Soccer fields	1-Very Dissatisfied	0%
	2-Dissatisfied	2%
	3-Neutral	6%
	4-Satisfied	14%
	5 Very Satisfied	10%
	Don't use	68%
TOTAL		100%
Average		4.0
n =		362
Football fields	1-Very Dissatisfied	0%
	2-Dissatisfied	1%
	3-Neutral	4%
	4-Satisfied	8%
	5 Very Satisfied	6%
	Don't use	81%
TOTAL		100%
Average		4.0
n =		215
Youth softball fields	1-Very Dissatisfied	1%
	2-Dissatisfied	1%
	3-Neutral	4%
	4-Satisfied	9%
	5 Very Satisfied	6%
	Don't use	79%
TOTAL		100%
Average		3.9
n =		238

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Please rate your overall satisfaction provided by Arlington Heights Park District</i>		OVERALL
Adult softball fields	1-Very Dissatisfied	0%
	2-Dissatisfied	1%
	3-Neutral	4%
	4-Satisfied	8%
	5 Very Satisfied	7%
	Don't use	80%
TOTAL		100%
Average		4.0
n =		225
Outdoor swimming pools	1-Very Dissatisfied	1%
	2-Dissatisfied	3%
	3-Neutral	7%
	4-Satisfied	27%
	5 Very Satisfied	23%
	Don't use	39%
TOTAL		100%
Average		4.1
n =		689
Lake Arlington boating and fishing area	1-Very Dissatisfied	1%
	2-Dissatisfied	2%
	3-Neutral	7%
	4-Satisfied	21%
	5 Very Satisfied	15%
	Don't use	56%
TOTAL		100%
Average		4.1
n =		502

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Please rate your overall satisfaction provided by Arlington Heights Park District</i>		OVERALL
Arlington Lakes Golf Course	1-Very Dissatisfied	1%
	2-Dissatisfied	1%
	3-Neutral	6%
	4-Satisfied	17%
	5 Very Satisfied	13%
	Don't use	62%
TOTAL		100%
Average		4.0
n =		428
Nickol Knoll Golf Course	1-Very Dissatisfied	0%
	2-Dissatisfied	0%
	3-Neutral	6%
	4-Satisfied	16%
	5 Very Satisfied	12%
	Don't use	65%
TOTAL		100%
Average		4.1
n =		396
Outdoor ice-skating and sledding areas	1-Very Dissatisfied	1%
	2-Dissatisfied	4%
	3-Neutral	10%
	4-Satisfied	18%
	5 Very Satisfied	5%
	Don't use	61%
TOTAL		100%
Average		3.6
n =		437

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Please rate your overall satisfaction provided by Arlington Heights Park District</i>		OVERALL
Dog park	1-Very Dissatisfied	2%
	2-Dissatisfied	3%
	3-Neutral	5%
	4-Satisfied	4%
	5 Very Satisfied	3%
	Don't use	83%
TOTAL		100%
Average		3.1
n =		190
Outdoor tennis courts	1-Very Dissatisfied	1%
	2-Dissatisfied	2%
	3-Neutral	7%
	4-Satisfied	19%
	5 Very Satisfied	10%
	Don't use	61%
TOTAL		100%
Average		3.9
n =		442
Outdoor basketball courts	1-Very Dissatisfied	0%
	2-Dissatisfied	2%
	3-Neutral	6%
	4-Satisfied	15%
	5 Very Satisfied	8%
	Don't use	69%
TOTAL		100%
Average		3.9
n =		353

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Please rate your overall satisfaction provided by Arlington Heights Park District</i>		OVERALL
Outdoor pickleball courts	1-Very Dissatisfied	1%
	2-Dissatisfied	1%
	3-Neutral	4%
	4-Satisfied	4%
	5 Very Satisfied	2%
	Don't use	88%
TOTAL		100%
Average		3.5
n =		133
Indoor community centers	1-Very Dissatisfied	1%
	2-Dissatisfied	2%
	3-Neutral	8%
	4-Satisfied	23%
	5 Very Satisfied	15%
	Don't use	51%
TOTAL		100%
Average		4.0
n =		547
Heritage Tennis Club	1-Very Dissatisfied	0%
	2-Dissatisfied	1%
	3-Neutral	3%
	4-Satisfied	6%
	5 Very Satisfied	5%
	Don't use	86%
TOTAL		100%
Average		4.0
n =		158

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>Please rate your overall satisfaction provided by Arlington Heights Park District</i>		OVERALL
Forest View Racquet and Fitness Club	1-Very Dissatisfied	0%
	2-Dissatisfied	1%
	3-Neutral	4%
	4-Satisfied	6%
	5 Very Satisfied	4%
	Don't use	85%
TOTAL		100%
Average		3.8
n =		172
Olympic Indoor Swim Center	1-Very Dissatisfied	1%
	2-Dissatisfied	2%
	3-Neutral	6%
	4-Satisfied	24%
	5 Very Satisfied	15%
	Don't use	52%
TOTAL		100%
Average		4.0
n =		546

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>Please rate your overall satisfaction provided by Arlington Heights Park District</i>		OVERALL
Indoor pickleball courts	1-Very Dissatisfied	0%
	2-Dissatisfied	1%
	3-Neutral	4%
	4-Satisfied	3%
	5 Very Satisfied	2%
	Don't use	90%
TOTAL		100%
Average		3.5
n =		109
Arlington Heights Senior Center	1-Very Dissatisfied	1%
	2-Dissatisfied	1%
	3-Neutral	5%
	4-Satisfied	14%
	5 Very Satisfied	17%
	Don't use	63%
TOTAL		100%
Average		4.2
n =		420

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>Please rate your overall satisfaction provided by Arlington Heights Park District</i>		OVERALL
Indoor basketball courts	1-Very Dissatisfied	0%
	2-Dissatisfied	1%
	3-Neutral	5%
	4-Satisfied	13%
	5 Very Satisfied	8%
	Don't use	73%
TOTAL		100%
Average		4.0
n =		306
Arlington Heights Historical Museum	1-Very Dissatisfied	0%
	2-Dissatisfied	1%
	3-Neutral	8%
	4-Satisfied	18%
	5 Very Satisfied	10%
	Don't use	63%
TOTAL		100%
Average		4.0
n =		421

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Which of the four above parks facilities or services should receive the most attention from the Arlington Heights Park District Over the next three years</i>		OVERALL
First Rank	Walking and biking paths	28%
	None	18%
	Arlington Heights Senior Center	7%
	Outdoor swimming pools	7%
	Small neighborhood parks	5%
	Olympic Indoor Swim Center	5%
	Playgrounds	4%
	Dog park	4%
	Indoor community centers	4%
	Lake Arlington boating and fishing area	3%
	Large community parks	3%
	Arlington Lakes Golf Course	2%
	Outdoor tennis courts	2%
	Baseball fields	2%
	Indoor basketball courts	1%
	Outdoor ice-skating and sledding areas	1%
	Forest View Racquet and Fitness Club	1%
	Outdoor pickleball courts	1%
	Soccer fields	1%
	Youth softball fields	1%
	Nickol Knoll Golf Course	1%
	Arlington Heights Historical Museum	1%
	Adult softball fields	0%
Picnic shelters	0%	
Outdoor basketball courts	0%	
Heritage Tennis Club	0%	
Indoor pickleball courts	0%	
Football fields	0%	
TOTAL		100%
	n =	1,062

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Which of the four above parks facilities or services should receive the most attention from the Arlington Heights Park District Over the next three years</i>		OVERALL
Second Rank	No second choice	26%
	Walking and biking paths	10%
	Small neighborhood parks	10%
	Outdoor swimming pools	7%
	Playgrounds	6%
	Large community parks	5%
	Lake Arlington boating and fishing area	5%
	Arlington Heights Senior Center	4%
	Olympic Indoor Swim Center	3%
	Indoor community centers	3%
	Outdoor ice-skating and sledding areas	2%
	Dog park	2%
	Picnic shelters	2%
	Soccer fields	2%
	Arlington Lakes Golf Course	2%
	Baseball fields	2%
	Nickol Knoll Golf Course	1%
	Outdoor tennis courts	1%
	Indoor basketball courts	1%
	Arlington Heights Historical Museum	1%
	Outdoor pickleball courts	1%
	Heritage Tennis Club	1%
	Outdoor basketball courts	1%
	Indoor pickleball courts	1%
Youth softball fields	0%	
Forest View Racquet and Fitness Club	0%	
Football fields	0%	
Adult softball fields	0%	
TOTAL		100%
	n =	1,062

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Which of the four above parks facilities or services should receive the most attention from the Arlington Heights Park District Over the next three years</i>		OVERALL
Third Rank	No third choice	33%
	Small neighborhood parks	8%
	Large community parks	8%
	Outdoor swimming pools	7%
	Walking and biking paths	6%
	Olympic Indoor Swim Center	4%
	Playgrounds	4%
	Lake Arlington boating and fishing area	4%
	Arlington Heights Senior Center	3%
	Indoor community centers	3%
	Outdoor ice-skating and sledding areas	2%
	Dog park	2%
	Outdoor tennis courts	2%
	Arlington Lakes Golf Course	2%
	Nickol Knoll Golf Course	2%
	Picnic shelters	1%
	Baseball fields	1%
	Outdoor basketball courts	1%
	Soccer fields	1%
	Indoor pickleball courts	1%
	Adult softball fields	1%
	Arlington Heights Historical Museum	1%
	Outdoor pickleball courts	1%
Youth softball fields	0%	
Indoor basketball courts	0%	
Forest View Racquet and Fitness Club	0%	
Football fields	0%	
Heritage Tennis Club	0%	
TOTAL		100%
	n =	1,062

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Which of the four above parks facilities or services should receive the most attention from the Arlington Heights Park District Over the next three years</i>		OVERALL
Fourth Rank	No fourth choice	44%
	Large community parks	6%
	Small neighborhood parks	5%
	Outdoor swimming pools	4%
	Walking and biking paths	4%
	Indoor community centers	4%
	Playgrounds	3%
	Arlington Heights Senior Center	3%
	Dog park	3%
	Olympic Indoor Swim Center	3%
	Outdoor ice-skating and sledding areas	3%
	Lake Arlington boating and fishing area	2%
	Arlington Heights Historical Museum	2%
	Outdoor tennis courts	2%
	Nickol Knoll Golf Course	2%
	Picnic shelters	2%
	Indoor basketball courts	2%
	Soccer fields	1%
	Arlington Lakes Golf Course	1%
	Baseball fields	1%
	Youth softball fields	1%
	Outdoor basketball courts	1%
	Forest View Racquet and Fitness Club	1%
Football fields	0%	
Outdoor pickleball courts	0%	
Indoor pickleball courts	0%	
Adult softball fields	0%	
Heritage Tennis Club	0%	
TOTAL		100%
	n =	1,062

21 Nov 17
Source: RRC Associates

Arlington Heights Parks District Resident Survey Report

**Arlington Heights
Parks & Rec Final Results**

<i>Which of the four above parks facilities or services should receive the most attention from the Arlington Heights Park District Over the next three years</i>		OVERALL
Top 4 Combined	Walking and biking paths	49%
	Small neighborhood parks	29%
	Outdoor swimming pools	25%
	Large community parks	22%
	None	18%
	Playgrounds	17%
	Arlington Heights Senior Center	17%
	Lake Arlington boating and fishing area	15%
	Olympic Indoor Swim Center	15%
	Indoor community centers	13%
	Dog park	11%
	Outdoor ice-skating and sledding areas	8%
	Outdoor tennis courts	7%
	Arlington Lakes Golf Course	6%
	Baseball fields	5%
	Picnic shelters	5%
	Nickol Knoll Golf Course	5%
	Soccer fields	5%
	Arlington Heights Historical Museum	5%
	Indoor basketball courts	4%
	Outdoor basketball courts	3%
	Outdoor pickleball courts	3%
	Forest View Racquet and Fitness Club	2%
Youth softball fields	2%	
Indoor pickleball courts	2%	
Adult softball fields	2%	
Heritage Tennis Club	1%	
Football fields	1%	
TOTAL		297%
	n =	1,062

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>In the past 12 months, how frequently have you and your household used the following indoor facilities</i>		OVERALL
Olympic Indoor Swim Center	Never	60%
	1-9 times	26%
	10-24 times	8%
	25-49 times	3%
	50+ times	3%
TOTAL		100%
Average		6
n =		1,114
Forest View Racquet and Fitness Center	Never	91%
	1-9 times	6%
	10-24 times	1%
	25-49 times	1%
	50+ times	1%
TOTAL		100%
Average		1
n =		1,108
Camelot Park Community Center	Never	67%
	1-9 times	20%
	10-24 times	6%
	25-49 times	4%
	50+ times	3%
TOTAL		100%
Average		5
n =		1,109

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>In the past 12 months, how frequently have you and your household used the following indoor facilities</i>		OVERALL
Frontier Park Community Center	Never	72%
	1-9 times	19%
	10-24 times	5%
	25-49 times	2%
	50+ times	2%
TOTAL		100%
Average		4
n =		1,112
Heritage Park Community Center	Never	82%
	1-9 times	12%
	10-24 times	3%
	25-49 times	1%
	50+ times	2%
TOTAL		100%
Average		2
n =		1,104

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>In the past 12 months, how frequently have you and your household used the following indoor facilities</i>		OVERALL
Pioneer Park Community Center	Never	64%
	1-9 times	21%
	10-24 times	9%
	25-49 times	3%
	50+ times	3%
TOTAL		100%
Average		6
n =		1,112
Recreation Park Community Center	Never	70%
	1-9 times	22%
	10-24 times	5%
	25-49 times	2%
	50+ times	2%
TOTAL		100%
Average		4
n =		1,110

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>In the past 12 months, how frequently have you and your household used the following indoor facilities</i>		OVERALL
Hasbrook Cultural Arts Center	Never	93%
	1-9 times	5%
	10-24 times	2%
	25-49 times	1%
	50+ times	0%
TOTAL		100%
Average		1
n =		1,101
Heritage Tennis Club	Never	93%
	1-9 times	4%
	10-24 times	1%
	25-49 times	1%
	50+ times	1%
TOTAL		100%
Average		2
n =		1,104
Sunset Meadows Driving Range	Never	74%
	1-9 times	19%
	10-24 times	5%
	25-49 times	1%
	50+ times	1%
TOTAL		100%
Average		3
n =		1,114

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>In the past 12 months, how frequently have you and your household used the following indoor facilities</i>		OVERALL
Arlington Heights Senior Center	Never	66%
	1-9 times	21%
	10-24 times	6%
	25-49 times	4%
	50+ times	4%
TOTAL		100%
Average		5
n =		1,125
Arlington Heights Historical Museum	Never	73%
	1-9 times	25%
	10-24 times	1%
	25-49 times	0%
	50+ times	0%
TOTAL		100%
Average		2
n =		1,114

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Which of the three above facilities should receive the most attention from the Arlington Heights Park District Over the next three years</i>		OVERALL
First Rank	None	29%
	Arlington Heights Senior Center	14%
	Olympic Indoor Swim Center	13%
	Recreation Park Community Center	11%
	Frontier Park Community Center	7%
	Camelot Park Community Center	6%
	Heritage Park Community Center	5%
	Pioneer Park Community Center	4%
	Sunset Meadows Driving Range	3%
	Hasbrook Cultural Arts Center	3%
	Forest View Racquet and Fitness Center	3%
	Arlington Heights Historical Museum	2%
	Heritage Tennis Club	1%
	TOTAL	100%
	n = 1,029	
Second Rank	No second choice	46%
	Recreation Park Community Center	9%
	Arlington Heights Senior Center	7%
	Olympic Indoor Swim Center	7%
	Frontier Park Community Center	7%
	Pioneer Park Community Center	5%
	Sunset Meadows Driving Range	4%
	Arlington Heights Historical Museum	4%
	Hasbrook Cultural Arts Center	3%
	Camelot Park Community Center	3%
	Heritage Park Community Center	3%
	Heritage Tennis Club	2%
	Forest View Racquet and Fitness Center	1%
	TOTAL	100%
	n = 1,029	

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>Which of the three above facilities should receive the most attention from the Arlington Heights Park District Over the next three years</i>		OVERALL
Third Rank	No third choice	58%
	Olympic Indoor Swim Center	7%
	Recreation Park Community Center	5%
	Arlington Heights Senior Center	5%
	Arlington Heights Historical Museum	4%
	Pioneer Park Community Center	4%
	Frontier Park Community Center	4%
	Sunset Meadows Driving Range	4%
	Hasbrook Cultural Arts Center	3%
	Heritage Park Community Center	2%
	Camelot Park Community Center	2%
	Forest View Racquet and Fitness Center	1%
	Heritage Tennis Club	0%
	TOTAL	100%
n =	1,029	

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>Which of the three above facilities should receive the most attention from the Arlington Heights Park District Over the next three years</i>		OVERALL
Top 3 Combined	None	29%
	Arlington Heights Senior Center	27%
	Olympic Indoor Swim Center	27%
	Recreation Park Community Center	25%
	Frontier Park Community Center	17%
	Pioneer Park Community Center	12%
	Sunset Meadows Driving Range	11%
	Camelot Park Community Center	11%
	Arlington Heights Historical Museum	10%
	Heritage Park Community Center	10%
	Hasbrook Cultural Arts Center	9%
	Forest View Racquet and Fitness Center	5%
	Heritage Tennis Club	3%
	TOTAL	197%
n =	1,029	

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

		OVERALL
Over the past 12 months, have you or members of your household participated in any programs and activities offered by the Arlington Heights Park District?	Yes	54%
	No	46%
TOTAL		100%
	n =	1,128
Over the past 12 months, approximately how many programs and/or activities provided by the Arlington Heights Park District have you and members of your household participated in?	One program	11%
	2-3 programs	21%
	4-5 programs	11%
	6-10 programs	7%
	Over 10 programs	4%
	None	46%
TOTAL		100%
	n =	1,124

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

		OVERALL
Please check three components most important to your overall satisfaction	Times program offered	72%
	Location of program	57%
	Quality of instructors	44%
	Fees charged for value received	44%
	Ease of online registration process	8%
	Ease of in-person registration	4%
	Days of the week offered	36%
	Quality of the facility	24%
	Information on website	4%
TOTAL		293%
	n =	604

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

		OVERALL
How satisfied are you with the overall value your household receives from the parks, sports, recreation facilities and programs provided by the AHPD?	1-Very satisfied	26%
	2-Satisfied	46%
	3-Neutral	20%
	4-Dissatisfied	4%
	5-Very dissatisfied	3%
TOTAL		100%
Average		2.1
n =		1,116

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

		OVERALL
Please indicate if you or any member of your household has a need for each of the parks and recreation facilities	Soccer and football fields	21%
	Baseball and softball fields	21%
	Outdoor tennis courts	28%
	Outdoor basketball courts	21%
	Outdoor artificial turf fields	10%
	Small neighborhood parks	67%
	Large community parks	61%
	Playground equipment	44%
	Picnic areas/shelters	27%
	Skate park	11%
	Dog park	22%
	Walking and biking paths	79%
	Outdoor swimming pools	53%
	Garden plots	10%
	Outdoor pickleball courts	7%
	Golf courses	38%
	Historical museum	26%
	Senior center	38%
	Indoor tennis courts	12%
	Indoor fitness and exercise facilities	42%
	Indoor swimming pools/leisure pool	42%
	Indoor lap lanes for exercise swim	28%
	Indoor warm water therapy pool	19%
Indoor basketball courts	20%	
Indoor fields for sports training	11%	
Indoor pickleball courts	6%	
Indoor walking/jogging tracks	47%	
TOTAL		813%
	n =	1,062

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

		OVERALL
Soccer and football fields	0% Met	2%
	25% Met	3%
	50% Met	9%
	75% Met	34%
	100% Met	50%
TOTAL		100%
Average		82%
n =		201
Baseball and softball fields	0% Met	3%
	25% Met	4%
	50% Met	13%
	75% Met	31%
	100% Met	50%
TOTAL		100%
Average		80%
n =		197
Outdoor tennis courts	0% Met	2%
	25% Met	4%
	50% Met	15%
	75% Met	33%
	100% Met	46%
TOTAL		100%
Average		79%
n =		258

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

		OVERALL
Outdoor basketball courts	0% Met	3%
	25% Met	5%
	50% Met	16%
	75% Met	31%
	100% Met	46%
TOTAL		100%
Average		78%
n =		200
Outdoor artificial turf fields	0% Met	11%
	25% Met	5%
	50% Met	18%
	75% Met	25%
	100% Met	41%
TOTAL		100%
Average		70%
n =		103
Small neighborhood parks	0% Met	1%
	25% Met	2%
	50% Met	8%
	75% Met	37%
	100% Met	52%
TOTAL		100%
Average		84%
n =		589

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

		OVERALL
Large community parks	0% Met	1%
	25% Met	2%
	50% Met	8%
	75% Met	36%
	100% Met	53%
TOTAL		100%
Average		85%
n =		530
Playground equipment	0% Met	1%
	25% Met	3%
	50% Met	13%
	75% Met	37%
	100% Met	46%
TOTAL		100%
Average		81%
n =		399
Picnic areas/shelters	0% Met	4%
	25% Met	7%
	50% Met	18%
	75% Met	31%
	100% Met	40%
TOTAL		100%
Average		74%
n =		252

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

		OVERALL
Skate park	0% Met	13%
	25% Met	16%
	50% Met	23%
	75% Met	24%
	100% Met	25%
TOTAL		100%
Average		58%
n =		102
Dog park	0% Met	31%
	25% Met	16%
	50% Met	19%
	75% Met	19%
	100% Met	16%
TOTAL		100%
Average		43%
n =		187
Walking and biking paths	0% Met	3%
	25% Met	10%
	50% Met	20%
	75% Met	35%
	100% Met	32%
TOTAL		100%
Average		71%
n =		674

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

		OVERALL
Outdoor swimming pools	0% Met	1%
	25% Met	3%
	50% Met	12%
	75% Met	37%
	100% Met	47%
TOTAL		100%
Average		81%
n =		469
Garden plots	0% Met	15%
	25% Met	18%
	50% Met	21%
	75% Met	19%
	100% Met	27%
TOTAL		100%
Average		56%
n =		85
Outdoor pickleball courts	0% Met	27%
	25% Met	21%
	50% Met	8%
	75% Met	21%
	100% Met	23%
TOTAL		100%
Average		48%
n =		62

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

		OVERALL
Golf courses	0% Met	2%
	25% Met	4%
	50% Met	12%
	75% Met	36%
	100% Met	46%
TOTAL		100%
Average		80%
n =		344
Historical museum	0% Met	1%
	25% Met	3%
	50% Met	13%
	75% Met	32%
	100% Met	50%
TOTAL		100%
Average		82%
n =		226
Senior center	0% Met	3%
	25% Met	4%
	50% Met	15%
	75% Met	28%
	100% Met	51%
TOTAL		100%
Average		80%
n =		310

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

		OVERALL
Indoor tennis courts	0% Met	7%
	25% Met	8%
	50% Met	15%
	75% Met	35%
	100% Met	35%
TOTAL		100%
Average		70%
n =		107
Indoor fitness and exercise facilities	0% Met	12%
	25% Met	15%
	50% Met	26%
	75% Met	25%
	100% Met	21%
TOTAL		100%
Average		57%
n =		345
Indoor swimming pools/leisure pool	0% Met	5%
	25% Met	8%
	50% Met	16%
	75% Met	35%
	100% Met	35%
TOTAL		100%
Average		71%
n =		364

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

		OVERALL
Indoor lap lanes for exercise swim	0% Met	5%
	25% Met	10%
	50% Met	24%
	75% Met	31%
	100% Met	29%
TOTAL		100%
Average		67%
n =		242
Indoor warm water therapy pool	0% Met	34%
	25% Met	14%
	50% Met	15%
	75% Met	17%
	100% Met	20%
TOTAL		100%
Average		44%
n =		143
Indoor basketball courts	0% Met	2%
	25% Met	6%
	50% Met	15%
	75% Met	34%
	100% Met	42%
TOTAL		100%
Average		77%
n =		170

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

		OVERALL
Indoor fields for sports training	0% Met	23%
	25% Met	16%
	50% Met	20%
	75% Met	21%
	100% Met	20%
TOTAL		100%
Average		50%
n =		95
Indoor pickleball courts	0% Met	19%
	25% Met	19%
	50% Met	17%
	75% Met	22%
	100% Met	24%
TOTAL		100%
Average		54%
n =		54
Indoor walking/jogging tracks	0% Met	14%
	25% Met	14%
	50% Met	23%
	75% Met	22%
	100% Met	27%
TOTAL		100%
Average		58%
n =		389

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Which of the four parks and facilities are most important to your household</i>		OVERALL
First Rank	Walking and biking paths	20%
	None	11%
	Small neighborhood parks	10%
	Senior center	9%
	Outdoor swimming pools	6%
	Playground equipment	5%
	Large community parks	4%
	Golf courses	4%
	Dog park	4%
	Indoor fitness and exercise facilities	4%
	Indoor walking/jogging tracks	4%
	Soccer and football fields	3%
	Baseball and softball fields	3%
	Indoor swimming pools/leisure pool	2%
	Outdoor tennis courts	2%
	Indoor tennis courts	2%
	Indoor lap lanes for exercise swim	1%
	Indoor basketball courts	1%
	Indoor warm water therapy pool	1%
	Indoor pickleball courts	1%
	Outdoor artificial turf fields	0%
	Garden Plots	0%
	Outdoor pickleball courts	0%
	Outdoor basketball courts	0%
Skate park	0%	
Historical museum	0%	
Picnic areas/shelters	0%	
Indoor fields for sports training	0%	
TOTAL		100%
	n =	1,054

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Which of the four parks and facilities are most important to your household</i>		OVERALL
Second Rank	No second choice	16%
	Walking and biking paths	12%
	Small neighborhood parks	10%
	Large community parks	7%
	Outdoor swimming pools	6%
	Senior center	5%
	Indoor walking/jogging tracks	5%
	Playground equipment	5%
	Golf courses	5%
	Indoor fitness and exercise facilities	4%
	Indoor swimming pools/leisure pool	3%
	Dog park	3%
	Indoor lap lanes for exercise swim	2%
	Soccer and football fields	2%
	Outdoor tennis courts	2%
	Baseball and softball fields	2%
	Indoor warm water therapy pool	1%
	Historical museum	1%
	Indoor basketball courts	1%
	Outdoor artificial turf fields	1%
	Indoor tennis courts	1%
	Outdoor pickleball courts	1%
	Outdoor basketball courts	1%
Picnic areas/shelters	1%	
Indoor pickleball courts	1%	
Skate park	1%	
Garden Plots	1%	
Indoor fields for sports training	0%	
TOTAL		100%
	n =	1,054

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Which of the four parks and facilities are most important to your household</i>		OVERALL
Third Rank	No third choice	22%
	Small neighborhood parks	9%
	Walking and biking paths	9%
	Large community parks	7%
	Outdoor swimming pools	6%
	Playground equipment	5%
	Indoor fitness and exercise facilities	5%
	Indoor walking/jogging tracks	5%
	Golf courses	4%
	Senior center	4%
	Indoor swimming pools/leisure pool	4%
	Dog park	3%
	Historical museum	2%
	Soccer and football fields	2%
	Indoor lap lanes for exercise swim	2%
	Indoor basketball courts	2%
	Outdoor tennis courts	2%
	Indoor warm water therapy pool	1%
	Outdoor basketball courts	1%
	Baseball and softball fields	1%
	Picnic areas/shelters	1%
	Outdoor pickleball courts	1%
	Indoor tennis courts	1%
Skate park	1%	
Indoor pickleball courts	1%	
Indoor fields for sports training	0%	
Garden Plots	0%	
Outdoor artificial turf fields	0%	
TOTAL		100%
	n =	1,054

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Which of the four parks and facilities are most important to your household</i>		OVERALL
Fourth Rank	No fourth choice	32%
	Small neighborhood parks	7%
	Large community parks	6%
	Walking and biking paths	6%
	Indoor walking/jogging tracks	6%
	Indoor fitness and exercise facilities	5%
	Outdoor swimming pools	5%
	Indoor swimming pools/leisure pool	4%
	Senior center	4%
	Playground equipment	3%
	Outdoor tennis courts	3%
	Golf courses	3%
	Dog park	2%
	Baseball and softball fields	2%
	Historical museum	2%
	Indoor warm water therapy pool	2%
	Picnic areas/shelters	1%
	Indoor lap lanes for exercise swim	1%
	Outdoor basketball courts	1%
	Soccer and football fields	1%
	Indoor basketball courts	1%
	Garden Plots	1%
	Indoor tennis courts	1%
	Indoor fields for sports training	1%
Skate park	1%	
Indoor pickleball courts	1%	
Outdoor artificial turf fields	0%	
Outdoor pickleball courts	0%	
TOTAL		100%
	n =	1,054

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Which of the four parks and facilities are most important to your household</i>		OVERALL
Top 4 Combined	Walking and biking paths	48%
	Small neighborhood parks	36%
	Large community parks	24%
	Outdoor swimming pools	22%
	Senior center	22%
	Indoor walking/jogging tracks	20%
	Playground equipment	18%
	Indoor fitness and exercise facilities	17%
	Golf courses	16%
	Indoor swimming pools/leisure pool	13%
	Dog park	12%
	None	11%
	Soccer and football fields	8%
	Outdoor tennis courts	8%
	Baseball and softball fields	7%
	Indoor lap lanes for exercise swim	7%
	Historical museum	6%
	Indoor warm water therapy pool	6%
	Indoor basketball courts	5%
	Indoor tennis courts	4%
	Outdoor basketball courts	4%
	Picnic areas/shelters	3%
	Indoor pickleball courts	3%
	Outdoor pickleball courts	2%
Outdoor artificial turf fields	2%	
Garden Plots	2%	
Skate park	2%	
Indoor fields for sports training	2%	
TOTAL		330%
	n =	1,054

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

		OVERALL
Check all organizations you or members of your household have used for indoor and outdoor parks and recreation programs and activities	Arlington Heights Park District	82%
	Park Districts in nearby communities	40%
	Private fitness clubs	40%
	Forest Preserves	36%
	High School District	26%
	Elementary School District	26%
	Youth sports associations	20%
	Country Clubs	13%
	Other providers in the Village	12%
	Private schools	12%
	Community Colleges	10%
	Home Owners' Association	7%
	Adult sports associations	7%
	Other	6%
	YMCA	5%
Jewish Community Center	0%	
TOTAL		343%
	n =	972

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

Organizations for ages 0-11		OVERALL
First Rank	Arlington Heights Park District	56%
	Elementary School District	20%
	Youth sports associations	11%
	Private schools	6%
	Park Districts in nearby communities	2%
	Other providers in the Village	2%
	Forest Preserves	1%
	Other	1%
	Private fitness clubs	0%
	Country Clubs	0%
	TOTAL	
	n =	244
Second Rank	Arlington Heights Park District	25%
	No second choice	18%
	Park Districts in nearby communities	13%
	Youth sports associations	13%
	Elementary School District	12%
	Private schools	4%
	Forest Preserves	4%
	Private fitness clubs	3%
	Other providers in the Village	3%
	Other	2%
	YMCA	1%
	High School District	1%
	Adult sports associations	0%
	Country Clubs	0%
	TOTAL	
	n =	245

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>Organizations for ages 0-11</i>		OVERALL
Top 2 organizations combined for ages 0-11	Arlington Heights Park District	80%
	Elementary School District	32%
	Youth sports associations	23%
	Park Districts in nearby communities	16%
	Private schools	10%
	Forest Preserves	5%
	Other providers in the Village	4%
	Private fitness clubs	3%
	Other	3%
	YMCA	1%
	Country Clubs	1%
	High School District	1%
	Adult sports associations	0%
TOTAL		181%
	n =	245

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

Organizations for ages 12-17		OVERALL
First Rank	High School District	28%
	Arlington Heights Park District	25%
	Youth sports associations	18%
	Elementary School District	7%
	Private schools	7%
	Park Districts in nearby communities	5%
	Private fitness clubs	2%
	Other providers in the Village	2%
	Forest Preserves	2%
	Country Clubs	1%
	Other	1%
	YMCA	1%
	Community Colleges	1%
TOTAL		100%
	n =	173
Second Rank	Arlington Heights Park District	30%
	No second choice	17%
	High School District	16%
	Youth sports associations	9%
	Park Districts in nearby communities	7%
	Elementary School District	5%
	Private fitness clubs	4%
	Country Clubs	3%
	Other providers in the Village	3%
	Private schools	3%
	Community Colleges	1%
	Other	1%
	Forest Preserves	1%
	Home Owners' Association	1%
TOTAL		100%
	n =	176

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

Organizations for ages 12-17		OVERALL
Top 2 organizations combined for ages 12-17	Arlington Heights Park District	55%
	High School District	44%
	Youth sports associations	26%
	Elementary School District	12%
	Park Districts in nearby communities	12%
	Private schools	10%
	Private fitness clubs	6%
	Other providers in the Village	5%
	Country Clubs	4%
	Forest Preserves	2%
	Other	2%
	Community Colleges	2%
	YMCA	1%
	Home Owners' Association	1%
TOTAL	181%	
n =	176	

21 Nov 17
Source: RRC Associates

Arlington Heights Parks District Resident Survey Report

**Arlington Heights
Parks & Rec Final Results**

Organizations for ages 18-54		OVERALL
First Rank	Arlington Heights Park District	41%
	Private fitness clubs	27%
	Forest Preserves	7%
	Park Districts in nearby communities	5%
	Adult sports associations	3%
	Other providers in the Village	2%
	Community Colleges	2%
	High School District	2%
	Other	2%
	Elementary School District	2%
	Country Clubs	2%
	Home Owners' Association	1%
	Youth sports associations	1%
	Private schools	1%
	YMCA	1%
TOTAL		100%
	n =	342
Second Rank	No second choice	32%
	Arlington Heights Park District	18%
	Forest Preserves	10%
	Private fitness clubs	10%
	Park Districts in nearby communities	7%
	Adult sports associations	3%
	Country Clubs	3%
	Other providers in the Village	3%
	Community Colleges	3%
	High School District	2%
	Home Owners' Association	2%
	Elementary School District	1%
	Youth sports associations	1%
	Private schools	1%
	YMCA	1%
	Other	1%
	TOTAL	
	n =	346

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

Organizations for ages 18-54		OVERALL
Top 2 organizations combined for ages 18-54	Arlington Heights Park District	59%
	Private fitness clubs	38%
	Forest Preserves	17%
	Park Districts in nearby communities	12%
	Adult sports associations	6%
	Other providers in the Village	5%
	Country Clubs	5%
	Community Colleges	5%
	High School District	4%
	Elementary School District	3%
	Home Owners' Association	3%
	Other	3%
	Youth sports associations	3%
	Private schools	2%
	YMCA	2%
TOTAL		167%
	n =	346

21 Nov 17
Source: RRC Associates

Arlington Heights Parks District Resident Survey Report

**Arlington Heights
Parks & Rec Final Results**

<i>Organizations for ages 55 and older</i>		OVERALL
First Rank	Arlington Heights Park District	48%
	Private fitness clubs	22%
	Forest Preserves	6%
	Park Districts in nearby communities	6%
	Other	4%
	Country Clubs	2%
	Other providers in the Village	2%
	High School District	2%
	Home Owners' Association	2%
	YMCA	1%
	Adult sports associations	1%
	Community Colleges	1%
	Elementary School District	1%
	Youth sports associations	1%
	Private schools	0%
TOTAL		100%
	n =	408
Second Rank	No second choice	33%
	Arlington Heights Park District	16%
	Forest Preserves	11%
	Private fitness clubs	11%
	Park Districts in nearby communities	10%
	Country Clubs	5%
	High School District	3%
	Other	2%
	Other providers in the Village	2%
	Community Colleges	2%
	Home Owners' Association	1%
	Adult sports associations	1%
	Youth sports associations	1%
	YMCA	1%
	Elementary School District	0%
TOTAL		100%
	n =	410

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

Organizations for ages 55 and older		OVERALL
Top 2 organizations combined for ages 55 and older	Arlington Heights Park District	64%
	Private fitness clubs	33%
	Forest Preserves	17%
	Park Districts in nearby communities	17%
	Country Clubs	7%
	Other	7%
	High School District	5%
	Other providers in the Village	4%
	Home Owners' Association	3%
	Community Colleges	3%
	Adult sports associations	2%
	YMCA	2%
	Youth sports associations	1%
	Elementary School District	1%
	Private schools	0%
TOTAL		166%
	n =	410

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

		OVERALL
Please select all the ways you currently learn about parks, paths, recreation facilities programs of the Arlington Heights Park District	Park District Program Guide	86%
	Park District website	46%
	Radio	0%
	From friends and neighbors	45%
	E-mail blasts	17%
	Flyers	19%
	Social media	16%
	Conversations with Park District staff	8%
	Newspaper	22%
	Television	1%
	Other	2%
TOTAL		263%
	n =	1,078

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>Which three ways will be the most important for the Park District to focus on to keep your household informed</i>		OVERALL
Top 3 Combined	Park District Program Guide	75%
	No second choice	56%
	Park District website	50%
	E-mail blasts	31%
	Social media	23%
	Newspaper	18%
	Flyers	18%
	From friends and neighbors	14%
	None	8%
	Conversations with Park District staff	4%
	Television	1%
	Other	1%
	Radio	1%
TOTAL		300%
	n =	1,040

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

		OVERALL
5% of property taxes fund the parks, sports and recreation facilities, programs, and services. Based on this, rate the value of AHPD services.	Exceptional value	27%
	Above average value	41%
	Average value	24%
	Below average value	5%
	Very poor value	4%
TOTAL		100%
	n =	1,083

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>Please indicate how supportive you are for the Arlington Heights Park District to undertake this project</i>		OVERALL
Upgrade Lake Arlington (bike/pedestrian path rehab, new playground, boat dock extension, development of large park shelter, ADA route to boat dock and fishing pier, etc.)	1-Not Supportive	16%
	2-Not Sure	18%
	3-Supportive	28%
	4-Very Supportive	38%
TOTAL		100%
Average		2.9
n =		1,068
Renovate Olympic Indoor Aquatic Center with program space, fitness area, walking and jogging track, warm water therapy pool, and gym	1-Not Supportive	17%
	2-Not Sure	23%
	3-Supportive	26%
	4-Very Supportive	34%
TOTAL		100%
Average		2.8
n =		1,045
Enhance and develop walking and biking paths throughout the Park District	1-Not Supportive	9%
	2-Not Sure	11%
	3-Supportive	29%
	4-Very Supportive	51%
TOTAL		100%
Average		3.2
n =		1,058

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>Please indicate how supportive you are for the Arlington Heights Park District to undertake this project</i>		OVERALL
Add a walking/running track to Pioneer Park Community Center	1-Not Supportive	25%
	2-Not Sure	32%
	3-Supportive	23%
	4-Very Supportive	19%
TOTAL		100%
Average		2.4
n =		1,037
Develop an indoor sports training center for soccer, baseball, softball, volleyball, tennis, golf, football, etc.	1-Not Supportive	33%
	2-Not Sure	30%
	3-Supportive	20%
	4-Very Supportive	17%
TOTAL		100%
Average		2.2
n =		1,036
Add a gym and walking/running track to Heritage Park Community Center	1-Not Supportive	35%
	2-Not Sure	38%
	3-Supportive	16%
	4-Very Supportive	11%
TOTAL		100%
Average		2.0
n =		1,032

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>Please indicate how supportive you are for the Arlington Heights Park District to undertake this project</i>		OVERALL
Add a gym and walking/running track to Frontier Park Community Center	1-Not Supportive	32%
	2-Not Sure	35%
	3-Supportive	20%
	4-Very Supportive	13%
TOTAL		100%
Average		2.1
n =		1,037
Renovate and restore the historic building at Recreation Park, including making the building ADA accessible	1-Not Supportive	22%
	2-Not Sure	26%
	3-Supportive	29%
	4-Very Supportive	22%
TOTAL		100%
Average		2.5
n =		1,058
Renovate and restore the bath house at Recreation Park	1-Not Supportive	25%
	2-Not Sure	32%
	3-Supportive	24%
	4-Very Supportive	18%
TOTAL		100%
Average		2.4
n =		1,045

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>Please indicate how supportive you are for the Arlington Heights Park District to undertake this project</i>		OVERALL
Develop pickleball courts throughout the Park District	1-Not Supportive	46%
	2-Not Sure	35%
	3-Supportive	12%
	4-Very Supportive	7%
TOTAL		100%
Average		1.8
n =		1,030
Pursue land acquisition adjacent to existing parks to preserve open space	1-Not Supportive	22%
	2-Not Sure	25%
	3-Supportive	28%
	4-Very Supportive	24%
TOTAL		100%
Average		2.5
n =		1,043
Develop a 2nd dog park on the north side of Arlington Heights	1-Not Supportive	42%
	2-Not Sure	24%
	3-Supportive	16%
	4-Very Supportive	18%
TOTAL		100%
Average		2.1
n =		1,057

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>Please indicate how supportive you are for the Arlington Heights Park District to undertake this project</i>		OVERALL
Develop additional outdoor artificial turf sports fields	1-Not Supportive	47%
	2-Not Sure	34%
	3-Supportive	13%
	4-Very Supportive	7%
TOTAL		100%
Average		1.8
n =		1,033
Develop additional recreational, fitness, and cultural program space for active aging adults	1-Not Supportive	15%
	2-Not Sure	22%
	3-Supportive	32%
	4-Very Supportive	32%
TOTAL		100%
Average		2.8
n =		1,065

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>Please indicate how supportive you are for the Arlington Heights Park District to undertake this project</i>		OVERALL
Preservation and restoration of historical buildings on the museum campus	1-Not Supportive	22%
	2-Not Sure	32%
	3-Supportive	32%
	4-Very Supportive	13%
TOTAL		100%
Average		2.4
n =		1,047
Other	1-Not Supportive	24%
	2-Not Sure	30%
	3-Supportive	7%
	4-Very Supportive	39%
TOTAL		100%
Average		2.6
n =		271

21 Nov 17
Source: RRC Associates

Arlington Heights Parks District Resident Survey Report

**Arlington Heights
Parks & Rec Final Results**

<i>Which four projects are the most important to you and members of your household</i>		OVERALL
First Rank	Upgrade Lake Arlington	20%
	Enhance/develop walking and biking paths	15%
	Renovate Olympic Indoor Aquatic Center	12%
	None	10%
	Develop additional recreational, fitness, and cultural program space for active aging adults	6%
	Other	6%
	Develop a 2nd dog park on the north side of Arlington Heights	4%
	Develop an indoor sports training center	4%
	Add a gym and walking/running track to Heritage Park Community Center	4%
	Renovate/restore the historic building at Recreation Park, (including ADA accessible)	4%
	Add a walking/running track to Pioneer Park Community Center	4%
	Add a gym and walking/running track to Frontier Park Community Center	3%
	Renovate/restore the bath house at Recreation Park	2%
	Pursue land acquisition adjacent to existing parks to preserve open space	2%
	Develop pickleball courts	2%
	Preservation and restoration of historical buildings on the museum campus	1%
TOTAL		100%
	n =	1,052

21 Nov 17
Source: RRC Associates

Arlington Heights Parks District Resident Survey Report

**Arlington Heights
Parks & Rec Final Results**

<i>Which four projects are the most important to you and members of your household</i>		OVERALL
Second Rank	Enhance/develop walking and biking paths	20%
	No second choice	16%
	Develop additional recreational, fitness, and cultural program space for active aging adults	9%
	Upgrade Lake Arlington	9%
	Renovate Olympic Indoor Aquatic Center	8%
	Renovate/restore the historic building at Recreation Park, (including ADA accessible)	5%
	Add a walking/running track to Pioneer Park Community Center	5%
	Pursue land acquisition adjacent to existing parks to preserve open space	5%
	Develop an indoor sports training center	4%
	Renovate/restore the bath house at Recreation Park	4%
	Add a gym and walking/running track to Frontier Park Community Center	4%
	Develop a 2nd dog park on the north side of Arlington Heights	3%
	Add a gym and walking/running track to Heritage Park Community Center	3%
	Develop pickleball courts	2%
	Other	1%
	Preservation and restoration of historical buildings on the museum campus	1%
	Develop additional outdoor artificial turf sports fields	1%
TOTAL		100%
	n =	1,052

21 Nov 17
Source: RRC Associates

Arlington Heights Parks District Resident Survey Report

**Arlington Heights
Parks & Rec Final Results**

<i>Which four projects are the most important to you and members of your household</i>		OVERALL
Third Rank	No third choice	24%
	Develop additional recreational, fitness, and cultural program space for active aging adults	12%
	Enhance/develop walking and biking paths	10%
	Pursue land acquisition adjacent to existing parks to preserve open space	7%
	Upgrade Lake Arlington	7%
	Renovate Olympic Indoor Aquatic Center	6%
	Renovate/restore the historic building at Recreation Park, (including ADA accessible)	6%
	Develop a 2nd dog park on the north side of Arlington Heights	6%
	Develop an indoor sports training center	4%
	Renovate/restore the bath house at Recreation Park	4%
	Preservation and restoration of historical buildings on the museum campus	3%
	Add a walking/running track to Pioneer Park Community Center	3%
	Add a gym and walking/running track to Frontier Park Community Center	2%
	Develop pickleball courts	2%
	Develop additional outdoor artificial turf sports fields	2%
	Add a gym and walking/running track to Heritage Park Community Center	2%
	Other	1%
TOTAL		100%
	n =	1,052

21 Nov 17
Source: RRC Associates

Arlington Heights Parks District Resident Survey Report

**Arlington Heights
Parks & Rec Final Results**

<i>Which four projects are the most important to you and members of your household</i>		OVERALL
Fourth Rank	No fourth choice	41%
	Develop additional recreational, fitness, and cultural program space for active aging adults	9%
	Enhance/develop walking and biking paths	6%
	Pursue land acquisition adjacent to existing parks to preserve open space	6%
	Upgrade Lake Arlington	6%
	Preservation and restoration of historical buildings on the museum campus	5%
	Renovate Olympic Indoor Aquatic Center	5%
	Renovate/restore the historic building at Recreation Park, (including ADA accessible)	4%
	Develop an indoor sports training center	4%
	Develop a 2nd dog park on the north side of Arlington Heights	3%
	Renovate/restore the bath house at Recreation Park	3%
	Add a walking/running track to Pioneer Park Community Center	2%
	Add a gym and walking/running track to Frontier Park Community Center	2%
	Develop pickleball courts	1%
	Develop additional outdoor artificial turf sports fields	1%
	Add a gym and walking/running track to Heritage Park Community Center	1%
	Other	0%
TOTAL		100%
	n =	1,052

21 Nov 17
Source: RRC Associates

Arlington Heights Parks District Resident Survey Report

**Arlington Heights
Parks & Rec Final Results**

<i>Which four projects are the most important to you and members of your household</i>		OVERALL
Top 4 Combined	Enhance/develop walking and biking paths	52%
	Upgrade Lake Arlington	41%
	Develop additional recreational, fitness, and cultural program space for active aging adults	35%
	Renovate Olympic Indoor Aquatic Center	32%
	Renovate/restore the historic building at Recreation Park, (including ADA accessible)	20%
	Pursue land acquisition adjacent to existing parks to preserve open space	20%
	Develop a 2nd dog park on the north side of Arlington Heights	17%
	Develop an indoor sports training center	16%
	Add a walking/running track to Pioneer Park Community Center	14%
	Renovate/restore the bath house at Recreation Park	12%
	Add a gym and walking/running track to Frontier Park Community Center	11%
	Preservation and restoration of historical buildings on the museum campus	10%
	None	10%
	Add a gym and walking/running track to Heritage Park Community Center	9%
	Other	8%
	Develop pickleball courts	7%
Develop additional outdoor artificial turf sports fields	4%	
TOTAL		319%
	n =	1,052

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

		OVERALL
What is the maximum amount of additional property tax funding you would be willing to pay for the types of projects that are most important to you and your household?	\$10-\$12 per month	12%
	\$7-\$9 per month	10%
	\$4-\$6 per month	21%
	\$1-\$3 per month	33%
	\$0 per month	24%
	N/A I do not pay property taxes	1%
TOTAL		100%
Average		3.8
n =		1,088
How would you vote on a Bond referendum containing the most important projects to your household and the additional tax funding you indicated you were willing to pay?	Vote in favor	34%
	Might vote in favor	27%
	Not sure	22%
	Vote against	18%
TOTAL		100%
n =		1,103

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>Number of people in your household ages...</i>		OVERALL
Under 5	0	87%
	1	8%
	2	4%
	3	0%
	4	0%
TOTAL		100%
Average		.2
n =		1,049
5-9	0	85%
	1	10%
	2	4%
	3	0%
TOTAL		100%
Average		.2
n =		1,049
10-14	0	85%
	1	10%
	2	5%
	3	0%
	4	0%
TOTAL		100%
Average		.2
n =		1,049

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>Number of people in your household ages...</i>		OVERALL
15-19	0	86%
	1	10%
	2	4%
	3	0%
	5	0%
TOTAL		100%
Average		.2
n =		1,049
20-24	0	89%
	1	7%
	2	3%
	3	0%
	4	0%
TOTAL		100%
Average		.1
n =		1,049
25-34	0	89%
	1	7%
	2	4%
	3	0%
TOTAL		100%
Average		.2
n =		1,049

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

<i>Number of people in your household ages...</i>		OVERALL
35-44	0	80%
	1	8%
	2	13%
TOTAL		100%
Average		.3
n =		1,049
45-54	0	76%
	1	9%
	2	14%
	3	0%
TOTAL		100%
Average		.4
n =		1,049
55-64	0	70%
	1	14%
	2	15%
	3	0%
TOTAL		100%
Average		.5
n =		1,049

21 Nov 17
Source: RRC Associates

Arlington Heights Parks & Rec Final Results

<i>Number of people in your household ages...</i>		OVERALL
65-74	0	74%
	1	13%
	2	14%
TOTAL		100%
Average		.4
n =		1,049
75+	0	83%
	1	10%
	2	7%
TOTAL		100%
Average		.2
n =		1,049
Total number of people in household	1	11%
	2	41%
	3	15%
	4	19%
	5	10%
	6	2%
	7	0%
	8	0%
	9	0%
TOTAL		100%
Average		2.9
n =		1,049

21 Nov 17
Source: RRC Associates

**Arlington Heights
Parks & Rec Final Results**

		OVERALL
Age of respondent	18 - 24	0%
	25 - 34	6%
	35 - 44	17%
	45 - 54	18%
	55 - 64	23%
	65 - 74	21%
	75 or older	15%
TOTAL		100%
Average		57.8
n =		1,035
What is your gender?	Male	41%
	Female	59%
	Other	0%
TOTAL		100%
n =		1,084
Are you a registered voter?	Yes	98%
	No	2%
TOTAL		100%
n =		1,107
How long have you lived in the Arlington Heights Park District?	Under 5 years	10%
	5 to 10 years	9%
	11 to 20 years	17%
	More than 20 years	64%
TOTAL		100%
n =		1,122

21 Nov 17
Source: RRC Associates